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For all enquiries relating to this agenda please contact Rebecca Barrett
(Tel: 01443 864245 Email: barrerm@caerphilly.gov.uk)

Date: 5th December 2018

Dear Sir/Madam,

A meeting of the **Regeneration and Environment Scrutiny Committee** will be held in the **Sirhowy Room, Penallta House, Tredomen, Ystrad Mynach** on **Tuesday, 11th December, 2018** at **5.30 pm** to consider the matters contained in the following agenda. Councillors and the public wishing to speak on any item can do so by making a request to the Chair. You are also welcome to use Welsh at the meeting, both these requests require a minimum notice period of 3 working days, and a simultaneous translation will be provided if requested.

All Committee meetings are open to the Press and Public, observers and participants are asked to conduct themselves with respect and consideration for others. Please note that failure to do so will result in you being asked to leave the meetings and you may be escorted from the premises.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Chrissy', enclosed in a large, loopy oval shape.

Christina Harrhy
INTERIM CHIEF EXECUTIVE

AGENDA

	Pages	
1	To receive apologies for absence.	
2	Declarations of Interest.	

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers

A greener place Man gwyrddach

Correspondence may be in any language or format | Gallwch ohebu mewn unrhyw iaith neu fformat



To approve and sign the following minutes: -

- | | | |
|---|---|--------|
| 3 | Regeneration and Environment Scrutiny Committee held on 30th October 2018. | 1 - 8 |
| 4 | Consideration of any matter referred to this Committee in accordance with the call-in procedure. | |
| 5 | To receive a verbal report by the Cabinet Member(s). | |
| 6 | Regeneration and Environment Scrutiny Committee Forward Work Programme. | 9 - 20 |
| 7 | To receive and consider the following Cabinet reports*: - | |
| | 1. Highways Maintenance Plan - 31st October 2018; | |
| | 2. Draft Budget Proposals for 2019/20 - 14th November 2018 | |
| | 3. Notice of Motion - Sport and Recreation Strategy (SARS) 2019-2029 - 14th November 2018; | |
| | 4. Draft Sport and Active Recreation Strategy 2019-29 - 14th November 2018; | |
| | 5. Future Lighting and Energy Saving Proposals - 28th November 2018; | |
| | 6. Decriminalisation of Parking - Residents' Parking Amendment Order 2018 - - 28th November 2018; | |
| | 7. Draft Local Toilets Strategy - 28th November 2018. | |

** If a member of the Scrutiny Committee wishes for any of the above Cabinet reports to be brought forward for review at the meeting please contact Rebecca Barrett, 01443 864245, by 10.00 a.m. on Monday, 10th December 2018.*

To receive and consider the following Scrutiny reports:-

- | | | |
|----|---|-----------|
| 8 | Review Of Tourism / Town Centre Events Programme. | 21 - 34 |
| 9 | Draft Ystrad Mynach Masterplan. | 35 - 136 |
| 10 | Draft Local Toilets Strategy. | 137 - 294 |

Circulation:

Councillors J. Bevan, D.T. Davies (Chair), C. Elsbury, Mrs C. Forehead (Vice Chair), R.W. Gough, A.G. Higgs, A. Hussey, S. Kent, Ms P. Leonard, J. Ridgewell, J. Scriven, G. Simmonds, A. Whitcombe, T.J. Williams, W. Williams and B. Zaplatynski

And Appropriate Officers

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REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, YSTRAD MYNACH ON
TUESDAY, 30TH OCTOBER 2018 AT 5.30 P.M.

PRESENT:

Councillor D.T. Davies - Chair
Councillor Mrs C. Forehead - Vice-Chair

Councillors:

J. Bevan, C. Elsbury, R.W. Gough, Ms P. Leonard, J. Scriven, G. Simmonds, A. Whitcombe, T.J. Williams, W. Williams, B. Zaplatynski

Cabinet Members:

N. George (Neighbourhood Services), Mrs E. Stenner (Environment and Public Protection). S. Morgan (Economy, Infrastructure, Sustainability and Wellbeing of Future Generations Champion)

Together with:

M.S. Williams (Interim Corporate Director of Communities), R. Kyte (Head of Regeneration and Planning), M. Lloyd (Head of Infrastructure), M. Headington (Green Spaces and Transport Services Manager), P. Hudson (Marketing and Events Manager), H. Jones (Waste Strategy and Operations Manager), T. Llewellyn (Senior Engineer), C. Forbes-Thompson (Interim Head of Democratic Services), E. Sullivan (Senior Committee Services Officer) and R. Barrett (Committee Services Officer)

Also present:

Councillor K. Etheridge (Blackwood Local Ward Member)

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors A.G. Higgs, A. Hussey, S. Kent and J. Ridgewell.

2. DECLARATIONS OF INTEREST

There were no declarations of interest received at the commencement or during the course of the meeting.

3. MINUTES - 18TH SEPTEMBER 2018

RESOLVED that the minutes of the Regeneration and Environment Scrutiny Committee meeting held on 18th September 2018 (minute nos. 1 - 10) be approved as a correct record and signed by the Chair.

4. CALL-IN PROCEDURE

There had been no matters referred to the Scrutiny Committee in accordance with the call-in procedure.

5. REPORT OF THE CABINET MEMBERS

The Scrutiny Committee noted the contents of the reports from Councillors S. Morgan, N. George and Mrs E. Stenner, which provided an update on their respective portfolios, and had been circulated to Members in advance of the meeting.

The report from Councillor S. Morgan (Deputy Leader and Cabinet Member for Economy, Infrastructure and Sustainability) provided an update on developments in respect of Town Centre Events, Tourism, Town Centre Management, Community Regeneration, the Regeneration Project Board, the Ystrad Mynach Masterplan, A Foundation for Success, the Engineering Projects Group, the Highway Operations Group and the Transportation Engineering Group.

In referring to A Foundation for Success (the Council's framework for the future regeneration of the county borough) a Member queried if the Council had undertaken a review of its regeneration strategies. The Cabinet Member confirmed that he would take the enquiry back to Officers for comment. A Member also commented on the need for a focused strategy to encourage development across the north of the county borough. Clarification was sought on the increase in visitor numbers for Caerphilly Castle in light of the new Gilberts Maze and Dragon's Lair attractions and the Cabinet Member explained that although he did not have exact numbers to hand, a significant uplift in attendance figures had been recorded.

In response to a query on a recent temporary closure of the Llanbradach arm of the Pwllypant roundabout at short notice, the Cabinet Member explained that this was because survey works had identified the need for an emergency repair due to a dislodged joint on the road surface. Reference was made to traders who had reported a loss in business as a result of the Pwllypant works and the Cabinet Member confirmed that advice has been given in respect of the process for applying for temporary rate relief.

The report from Councillor N. George (Cabinet Member for Neighbourhood Services) outlined Waste Management developments, including the success of the kerbside recycling service which (which is currently achieving a recycling rate of 72% and is now in its 20th year. Efforts are also being made to improve food waste recycling rate. The Building Cleaning Team were congratulated on winning the National Category in the "Loo of the Year Awards 2018".

Members were updated on developments across Sport and Community Leisure, with it noted that the Sports Development team were instrumental in a 100% completion rate of the Sport Wales National School Sport Survey across Caerphilly schools. There were over 3700 visits to the summer holiday Sports Schemes, which proved to be the most successful summer ever for the Service. Consultation has now concluded in respect of the Draft Sport and Active Recreation Strategy and a report will be presented to a special meeting of the Regeneration and Environment Scrutiny Committee on 8th November

2018 and thereafter Cabinet. Across Parks and Countryside, clearance works have taken place following Storm Callum, and further to the Tree Strategy adopted by Cabinet last year, a second Arboricultural Officer has been appointed, together with further appointments within the operations area due to increased tree works. In response to a Member's query on responsibility for tree maintenance, it was explained that trees are assessed on a case-by-case basis in accordance with the Tree Strategy and that arrangements would be made to forward a copy of this Strategy to the Member. The Scrutiny Committee also noted the recent Cabinet approval for the formal dedication of the War Memorial in Cwmfelinfach as part of the Centenary Fields Programme.

The report from Councillor Mrs E. Stenner (Cabinet Member for Environment and Public Protection) outlined developments across Strategic Planning, with it noted that the Council have presented their response to Welsh Government following their call for evidence on housing delivery through the planning system and are awaiting the outcome of the process. Good progress is being made on the Strategic Development Plan (SDP) and a report outlining developments and the way forward will be brought to Council in due course. Across Development Management, the Council's third Annual Performance Report is being prepared for consideration by the Planning Committee and outlines the challenges being faced in respect of the need to maintain high quality service in view of reducing resources, as well as the need to address the shortage in the Council's housing land supply. A review of the development management process is also underway with a view to improving the service.

The Cabinet Member also highlighted developments across Public Protection. A number of Officers from Trading Standards and Environmental Health recently attending a WLGA event on Brexit and Public Protection and the Council's Registration Service are participating in a pilot European Settlement scheme. The Catering Service are carrying out work relating to Free School Meal eligibility in view of Universal Credit changes and are progressing cashless catering across a number of primary schools.

A Member referred to the lack of a five year land supply and queried whether City Deal funding would be made available to reinstate brownfield sites for development. Officers explained that the housing investment fund is available in this regard and that they are continuing to lobby Welsh Government for land contamination. They also emphasised the importance of sufficient funding to unlock the development potential for these sites.

A Member commented on the difficulties in encouraging housing developers to build in the Upper Rhymney Valley and queried whether there was potential to redirect developers in line with land allocation policy. The Head of Regeneration and Planning explained that all planning applications have to be considered in line with the requirements of the Adopted Local Development Plan (LDP) and other material considerations (which is in place until 2021). Members were advised that although there were land allocations contained within the Replacement LDP, the document was subsequently withdrawn by Council in October 2016. Therefore the contents of the Replacement LDP (including any land allocation figures) have no bearing or relevance for current planning applications. The matter of location and demand will be addressed in the Council's new LDP arising from the progression of the SDP. In response to a supplementary question from the Member, it was explained that there are a number of sites available across the county borough, including the north, but that these are not attracting development from the private sector due to the inability to make sufficient profits on new house sales.

The Cabinet Members were thanked for their reports.

6. REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE FORWARD WORK PROGRAMME

Cath Forbes-Thompson (Interim Head of Democratic Services) presented the report, which outlined details of the Regeneration and Environment Scrutiny Committee Forward Work Programme (FWP) for the period October 2018 to June 2019. The FWP included all reports that were identified at the Scrutiny Committee meeting on 18th September 2018. Members were asked to consider the FWP alongside the Cabinet Work Programme as appended to the report and to suggest any changes.

Members discussed the potential deferment of the Review of Tourism/Town Centre Events Programme report to 11th December 2018, and in view of the maximum of four items on this agenda, agreed that the report on Charges for Wheelie Bins be rescheduled to 12th February 2019 (should the Events report be deferred).

Subject to the foregoing amendment, it was unanimously agreed that the revised Forward Work Programme be published on the Council's website.

7. CABINET REPORTS

None of the Cabinet reports listed on the agenda had been called forward for discussion at the meeting.

8. NOTICE OF MOTION – SPORT AND ACTIVE RECREATION STRATEGY (SARS 2019-2029)

Councillor K. Etheridge presented a Notice of Motion in respect of the Sport and Active Recreation Strategy 2019-2029 , which requested that:-

“We the undersigned elected members call on the Regeneration and Environment Scrutiny Committee to make a recommendation to Cabinet which we understand will be discussed on 14th November 2018 that the whole strategy is referred to Full Council for debate and vote by all elected members in the interests of openness and transparency. We acknowledge the strength of feeling and the campaign against the proposals to rationalise leisure centres, a campaign which has achieved cross party support, support of 2 former MPs and the current MP within the Islwyn Parliamentary Constituency.

The ongoing petition currently contains 5000 signatures in respect of retaining sites at Cefn Forest and Blackwood, and currently lists a number of signatures from the following wards; Argoed, Penmaen, Pengam, Aberbargoed, Pontllanfraith, Ynysddu, Blackwood, New Tredegar, Abercarn, Newbridge, Risca East, Maesycwmmmer, Ystrad Mynach and Cefn Forest.

We ask the Committee to consider this motion and request should they agree to request that Cabinet refer the matter to Full Council”.

The Scrutiny Committee considered the merits of the Notice of Motion and were advised that in relation to the decision-making process, the decision on whether or not to adopt the Sport and Active Recreation Strategy is an executive function of Cabinet, but Cabinet do have the discretion to refer such matters to Council.

Following discussion on its contents, it was therefore moved and seconded that the Notice of Motion be supported. By a show of hands this was unanimously agreed.

RECOMMENDED to Cabinet that the Draft Sport and Active Recreation Strategy

2019-29 being considered on 14th November 2018 be referred to Council for approval.

REPORTS OF OFFICERS

Consideration was given to the following reports.

9. REVIEW OF TOURISM/TOWN CENTRE EVENTS PROGRAMME

In view of the need for further consultation with community councils on the contents of the report, the Scrutiny Committee unanimously agreed that the item be deferred to their next meeting (12th February 2019).

10. DELIVERY OF “STREET SCENE” SERVICES WITHIN CAERPHILLY COUNTY BOROUGH COUNCIL

Mike Headington (Green Spaces and Transport Services Manager) and Hayley Jones (Waste Strategy and Operations Manager), presented the report, which updated Members on the outcomes and findings of the Street Scene Working Group.

Members were reminded of the previous report presented to the Scrutiny Committee in February 2018 which proposed the formation of a Scrutiny Working Group examining the current methods of service delivery for key services that affect the appearance of the Authority's streets (such as green space maintenance and cleansing). Cross-party representation was received, comprising of Councillors R. Gough (Chair), J. Ridgewell, W. Williams, T.J. Williams and A. Hussey. In total, 4 meetings of the Working Group were held between April and September 2018, with the observations and findings of the Group set out in the report. Several recommendations arising from the meetings of the Working Group were also detailed in the report for consideration by the Scrutiny Committee.

The Scrutiny Committee noted the varied range of topics discussed at the Working Group meetings. One Member suggested that it would have been useful to receive more examples of “street scene” scenarios during the APSE presentation given at the second meeting. Overall however it was felt that a large amount of ground was covered in regards to the review of service provision.

A Member sought clarification on the recommendation which proposed a whole-authority approach for responsibility in relation to fly tipping. Officers explained that staff in Council vehicles will be encouraged to collect any items they see discarded, instead of logging a call for collection at a later time. Further information was also sought in regards to the weed spraying regime and it was noted that this is undertaken twice a year in April and September. Members highlighted inconsistencies in regards to weed spraying in their wards and were encouraged to report any problem areas to Officers. Reference was made to a reduction in grass cutting regimes and other parks/grounds service reductions as a result of significant savings made to date and Members were reminded of the importance of managing and readjusting their own and public expectations in view of the financial savings already made and the need to make future MTFP savings.

The Scrutiny Committee expressed their thanks to all Officers and Members who had participated in the work of the Street Scene Working Group.

Following consideration of the report, it was moved and seconded that the following recommendations from the Working Group be supported. By a show of hands, this was

unanimously agreed.

RESOLVED that:-

- (1) If grass cutting schedules (particularly around vision splays) are reviewed, consideration be given to highway safety should the frequency of cuts be reduced.
- (2) More pro-active enforcement be undertaken regarding littering, dog fouling and fly tipping.
- (3) An information bulletin be sent to advise Members of any changes to service provision which would allow them to respond pro-actively to their constituents with any queries.
- (4) In relation to fly tipping, all staff within the Authority (irrespective of the service within which they are employed) should take responsibility for any items they see discarded.
- (5) The frequency of litter bin emptying within town centres be reviewed, particularly during events. Officers will discuss with the Marketing and Events team to agree a way forward.
- (6) The highway weed spraying contract be monitored robustly to ensure compliance with the contract conditions and that the operation is undertaken at the optimum time to ensure weeds are treated.
- (7) A further street scene update report be brought back to the Committee at some point in the future in the event that significant, further financial savings are required from these services.

11. FUTURE LIGHTING AND ENERGY SAVING PROPOSALS

Marcus Lloyd (Head of Infrastructure) presented the report, which provided updated future lighting and energy savings proposals and a number of revised options for consideration, in view of energy price increases for 2018/19 being significantly higher than anticipated. The views and comments of the Scrutiny Committee were sought on the updated energy savings proposals, prior to consideration by Cabinet.

Members were reminded of the previous report presented to the Regeneration and Environment Scrutiny Committee on 15th May 2018 and their subsequent recommendations to Cabinet in respect of future lighting options (as set out in Section 2.2 of the report). Following presentation of the original report, the Authority received their electricity supplier invoice for 2018/19, with the unit rate having significantly increased compared to 2017/18 (a total increase of 13.4%), and which is greater than the originally anticipated cost. The increased charges will require additional funding of £165,000 from the Communities Directorate infrastructure budget, for which no allowance has been made, and therefore has necessitated revised options to achieve street lighting energy savings that could contribute to the Medium Term Financial Plan (MTFP).

The Scrutiny Committee were therefore asked to again review and provide comments on the revised street lighting energy savings options as set out in Section 4.5.3 to 4.5.5 and Appendix 1 of the report. Each option highlighted the number of units affected, implementation cost, CO₂ and kWh energy savings, and annual financial savings (including payback periods). It was noted that in the view of Officers, the most beneficial approach would be to progress a wholesale conversion of the street lighting stock to LED

lanterns and implement part-night lighting to all lighting except junctions and major town centres (Option 3).

During the course of the debate, and in response to a Member's query, Officers confirmed that Salix funding is still available but explained that any delay in submitting a bid could place limitations on the deliverability of the proposed options. Discussion took place regarding the feasibility of using renewable energy sources, such as solar and wind energy, to power street lighting. Officers explained that they have explored alternatives to see if the Authority can generate their own power, and that solar power is not currently a viable option due to the high cost involved in changing the street lighting columns, but that alternative technologies will continue to be reviewed and monitored to identify options to further reduce energy consumption. Following suggestions from Members, it was agreed that a report on the use of Council-owned land to generate renewable energy be brought to a future meeting of the Committee for their consideration.

The Committee discussed a number of alternative savings options, including the use of central management system (CMS) technology, preset dimmers and motion detectors, and Officers explained that each of these avenues had been explored but that the options presented to Committee were the four most beneficial options in respect of the future street lighting approach. Clarification was provided on the part-night lighting times (12.00 midnight to 05.30am) and during discussion on whether these times could be reduced or realigned, Members were advised that any reductions in timing would be detrimental to the level of budget savings. Officers also responded to queries on the specifics of the impact arising from each proposal and confirmed that major town centres are those aligned with the Council's Town Centre Management model (Bargoed, Blackwood, Caerphilly, Risca and Ystrad Mynach).

Following consideration of the report, it was moved and seconded in turn that Options 1 and 3 as set out in the report be supported. By a show of hands, Members unanimously supported Option 1 (convert all lanterns to LED), and by the majority present (and in noting there were 2 against), supported Option 3 (convert all lighting to LED and implement part-night lighting to all lighting except junctions and major town centres). The Committee unanimously agreed that they were unable to support Options 2 and 4 as set out in the report.

In view of the foregoing it was therefore

RECOMMENDED to Cabinet that Options 1 and 3 as set out in the report be selected as the preferred approaches to the future lighting and energy savings proposals.

12. HIGHWAY MAINTENANCE PLAN

Marcus Lloyd (Head of Infrastructure) presented the report, which sought Member's views on the new Highway Maintenance Plan (HMP), prior to its presentation for Cabinet for approval.

It was noted by the Scrutiny Committee that the Highways Act 1980 places a duty on local authorities to have a fully documented and approved maintenance plan and approach. The Highway Maintenance Plan (HMP) as appended to the report provides an overarching document for Carriageways, Footways, Street Lighting and Structures. It sets out the processes and procedures to inspect, report, undertake necessary actions and record the works carried out on the carriageway and footway asset. It also forms the basis of the Council's legal defence against insurance claims, both with personal injury and property/ vehicular damage, made on the highway. The HMP has been developed taking into consideration the recommendations of the new Code of Practice, "Well-Managed

Highway Infrastructure”, and as part of this process, the whole of the Council’s highway network has been assessed.

Members were therefore asked to comment on the content of the HMP prior to its presentation to Cabinet and to support the use of this methodology for future highway maintenance activities. Furthermore, the Scrutiny Committee were asked to support the changes already identified for the network inspection as set out in Appendix 2 of the report. Members’ attention was also directed to the proposal identified in 4.12 to amend the maximum intervention timeframe for repair of non-emergency defects (from 28 days to 42 days), with the timeframe for repair of emergency defects remaining unchanged.

Reference was made to the classification of repairs and whether the depth of potholes would be a deciding factor in whether or not these are urgent or non-urgent repairs. Members were referred to the Defect Intervention Levels as set out in Appendix 3 of the reports and explained that this inspection criteria would be applied to all defects. Officers outlined the composition of road surfaces and explained that if the defect breaches the sub-layer of tarmac, this will be classified as an urgent repair due to the depth exceeding the intervention criteria and that further deterioration would likely escalate quickly. Discussion also took place regarding traffic counts as set out in the ACOP hierarchy reviews 2018 contained within the HMP.

Following consideration of the report, it was moved and seconded that the following recommendations be forwarded to Cabinet for approval. By a show of hands, this was unanimously agreed.

RECOMMENDED to Cabinet that:-

- (i) the new Highway Maintenance Plan as appended to the report be implemented in order to support the use of the Code of Practice methodology for future highway maintenance activities.
- (ii) The changes already identified for the network inspection as highlighted in Appendix 2 of the report be approved;
- (ii) The proposals to amend the timeframe for repair of non-emergency defects as identified in 4.12 and for the timeframe for repair of emergency defects to remain unchanged, be approved.

Members thanked the Officers in attendance for their presentations and for responding to the queries raised during the course of the meeting.

The meeting closed at 6.55 p.m.

Approved as a correct record and subject to any amendments or corrections agreed and recorded in the minutes of the meeting held on 11th December 2018, they were signed by the Chair.

CHAIR



REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – 11TH DECEMBER 2018

**SUBJECT: REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE
FORWARD WORK PROGRAMME**

**REPORT BY: CORPORATE DIRECTOR FOR EDUCATION AND CORPORATE
SERVICES**

1. PURPOSE OF REPORT

1.1 To report the Regeneration and Environment Scrutiny Committee Forward Work Programme.

2. SUMMARY

2.1 Forward Work Programmes are essential to ensure that Scrutiny Committee agendas reflect the strategic issues facing the Council and other priorities raised by Members, the public or stakeholders.

3. LINKS TO STRATEGY

3.1 The operation of scrutiny is required by the Local Government Act 2000 and subsequent Assembly legislation. The Forward Work Programmes contribute to the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2016 by ensuring there is an effective scrutiny function and that council policies are scrutinised against the following goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh language
- A globally responsible Wales

4. THE REPORT

4.1 The Regeneration and Environment Scrutiny Committee forward work programme includes all reports that were identified at the scrutiny committee meeting on 30th October 2018. The work programme outlines the reports planned for the period December 2018 to July 2019.

4.2 The forward work programme is made up of reports identified by officers and members. Members are asked to consider the work programme alongside the cabinet work programme and suggest any changes before it is published on the council website. Scrutiny committee will review this work programme at every meeting going forward alongside any changes to the cabinet work programme or report requests.

4.3 The Regeneration and Environment Scrutiny Committee Forward Work Programme is attached at Appendix 1. The Cabinet Forward Work Programme is attached at Appendix 2.

5. WELL-BEING OF FUTURE GENERATIONS

5.1 This report contributes to the well-being goals as set out in links to strategy above. It is consistent with the five ways of working as defined within the sustainable development principle in that by ensuring the scrutiny function is effective when reviewing services and policies and ensure it considers the wellbeing goals.

6. EQUALITIES IMPLICATIONS

6.1 There are no specific equalities implications arising as a result of this report.

7. FINANCIAL IMPLICATIONS

7.1 There are no specific financial implications arising as a result of this report.

8. PERSONNEL IMPLICATIONS

8.1 There are no specific personnel implications arising as a result of this report.

9. CONSULTATIONS

9.1 There are no consultation responses that have not been included in this report.

10. RECOMMENDATIONS

10.1 That Members consider any changes and agree the final forward work programme prior to publication.

11. REASONS FOR THE RECOMMENDATIONS

11.1 To improve the operation of scrutiny.

12. STATUTORY POWER

12.1 The Local Government Act 2000.

Author: Rebecca Barrett, Committee Services Officer

Consultees: Catherine Forbes-Thompson, Interim Head of Democratic Services
Mark S. Williams, Interim Corporate Director of Communities
Robert Tranter, Head of Legal Services / Monitoring Officer

Appendices:

Appendix 1 Regeneration and Environment Scrutiny Committee Forward Work Programme.
Appendix 2 Cabinet Work Programme.

Regeneration & Environment Scrutiny Committee Forward Work Programme December 2018 to July 2019			
Meeting Date: 11th December 2018			
Subject	Purpose	Key Issues	Witnesses
Local Toilet Strategy	To consult the Committee on the Council's draft Local Toilet Strategy.	The Public Health (Wales) Act 2017 requires all Local Authorities in Wales to publish a Local Toilet Strategy by May 2019. The Committee are asked to provide their views on the Council's draft Strategy.	Rob Hartshorn Ceri Edwards.
Ystrad Mynach Masterplan	To provide Scrutiny with an opportunity to provide views on the Draft Masterplan prior to its consideration by Cabinet.	The report will be considered by Cabinet as a basis for public consultation in the new year. Thereafter the Council will be asked to approve the revised Masterplan as a basis for future Regeneration activity with the Ystrad Mynach Strategic Hub.	Rhian Kyte
Town Centre Events Programme	To provide Scrutiny Committee with information and seek views.	To provide Scrutiny Committee with information and seek views on a re-profiling of the Town Centre Events Programme	Rhian Kyte

Meeting Date: Special MTFP 18th December 2018			
Subject	Purpose	Key Issues	Witnesses
Medium Term Financial Plan (MTFP)			

Regeneration & Environment Scrutiny Committee Forward Work Programme
APPENDIX 1

Meeting Date: 12th February 2019			
Subject	Purpose	Key Issues	Witnesses
Waste Review	To advise the Committee of the findings of the Waste Review Working Group.	The Committee are asked to provide views and recommendations in relation to the Council's waste services.	Rob Hartshorn Hayley Jones
Notice of Motion – Charges for Wheelie Bins	To examine the financial implications on a means tested approach towards the charging regime for replacement recycling bins.	The Committee are asked to provide views and recommendations in relation to the replacement/new issue bin policy	Rob Hartshorn Hayley Jones

Meeting Date: 26th March 2019			
Subject	Purpose	Key Issues	Witnesses

Meeting Date: 14th May 2019			
Subject	Purpose	Key Issues	Witnesses

Meeting Date: 25th June 2019			
Subject	Purpose	Key Issues	Witnesses

Regeneration & Environment Scrutiny Committee Forward Work Programme
APPENDIX 1

Date To Be Confirmed			
Subject	Purpose	Key Issues	Witnesses
Cardiff Capital Region and Regeneration Initiatives/ Targeted Regeneration Investment Programme (TRIP)	To consult on the Targeted Regeneration Investment Programme (TRIP) (formally Viable Vibrant Places) grant bid proposals.	The report will outline the Welsh Government TRIP funding criteria and submission timetable which currently waits to be published. It will detail the bid being made by CCBC for funding to engage the local community in a range of social, environmental and economic projects.	Awaiting for confirmation from WG. Anticipated the following officers will attend: Tina McMahon Jane Roberts-Waite Dave Whetter
Community Centres/ Community Hub Reviews			
Hafod-Yr-Ynys Air Quality Action Plan			Rob Hartshorn Maria Godfrey
Review Of Town Centre Management	To provide Scrutiny Committee with information and seek views.	To provide Scrutiny Committee with information and seek views on a proposed revision of the Council's current Town Centre Management model and	Rhian Kyte

(Key P1,2,3,4 – Priority 1,2,3 or 4)

Cabinet - Forward Work Programme

Wednesday - 12/12/2018 Cabinet & PDM					
Title	Key Issues	Author	Cabinet Member	Time	Attendees
Council Tax Base 2019/20.	It will be a presentation and slides will be available but there won't be a report	N Scamell	Cllr. Barbara Jones		
Homelessness Strategy	The report seeks Cabinet approval for implementation of the Strategy.	S. Couzens	Cllr. Lisa Phipps		
Bryn Brithdir, Oakdale Business Park - Renewal of CCBC and WG Joint Venture Agreement	To seek approval for the terms of the Joint Venture agreement with WG in relation to allocation of rental income received by the Council for Units 1-4 Bryn Brithdir, Oakdale Business Park	R Kyte	Councillor S. Morgan		
Lease Renewal 21 The Lawns, Rhydney	To seek approval for the Council to enter into a new 10 year lease to Groundwork Caerphilly (trading as The Furniture Revival) for Unit 21 Lawn Industrial Estate, which comprises 13,103 sq. ft., at an annual rental of £1 per annum	R Kyte	Cllr. Sean Morgan		
Industrial and Office Property Portfolio - Proposed changes to Lettings Procedure	To seek approval for proposed changes to the lettings procedure for the Council's industrial and office property portfolio	R Kyte	Cllr. Sean Morgan		
Sustainable Urban Drainage Approval Body (SAB) - service Level Agreements with Local Authorities	The report seeks Cabinet approval for the Caerphilly's SAB team to establish service level agreements to allow work to be undertaken for other local authorities	Marcus Lloyd	Cllr. Sean Morgan		
Proof of Residency at Household Waste Recycling Centres	To obtain approval for restricting the use of the Council's Household Waste Recycling Centres to residents of Caerphilly county borough only by introducing a requirement for proof of residency.	Rob Hartshorn	Cllr. Nigel George		
The National Training Framework on Violence against Women, Domestic Abuse and Sexual Violence	To advise Cabinet of the progress made against the CCBC staff training plan, to align corporate governance arrangements, and to seek approval to invoke Section 17(2) of the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015.	Sian Wolfe-Williams	Cllr. Barbara Jones		
Wednesday - 16/01/2019 Cabinet & PDM					
Ystrad Mynach Master Plan	To agree the Draft Ystrad Mynach Masterplan as a basis for a six week public consultation exercise to gauge stake holders views on the draft proposals for the area	Rhian Kyte	Cllr. Sean Morgan		

Welsh Government Flexible Funding	To inform the Cabinet of the Welsh Government's Flexible Funding project and the subsequent decision made by Welsh Government to implement two integrated grants from 1st April 2019	T McMahon	Cllr. Sean Morgan		
Brexit		Stephen Harris	Cllr. Barbara Jones		
Cabinet as Trustees of Blackwood Miners Institute Meeting					
Cabinet as Trustees - Annual Report and Statement of Accounts for 2017/20		Paul Hudson			
Cabinet Sitting as Trustee of the - Nine Mile Scholarship Fund and the John Edwards Memorial Fund Charities	To seek a resolution to amend the rules of the Nine Mile Scholarship Fund and the John Edwards Memorial Fund	Nicole Scammell	Cllr. Barbara Jones		
Wednesday - 30/01/2019 Cabinet & PDM					
Corporate Risk Register	To provide an update of the Corporate Risk register in accordance with the Council's risk Management Strategy. The update Corporate Risk Register (CRR) is presented to Audit Committee so there is opportunity for the Committee to satisfy itself that appropriate arrangements are in place for the council's risk management processes to be regularly and robustly monitored and scrutinised.	S Haris	Cllr. Barbara Jones		
Update on Reserves	To present details of the usable reserves held by the Authority and to outline proposals for the use of reserves in some areas.	N Scammell	Cllr. Barbara Jones		
Housing Revenue Account Charges 2019/20	To present details of proposed increases in rent charges for the 2019/20 financial year.	L Allen	Cllr. Lisa Phipps		
WHQS - Final Stages of the Programme		S Couzens	Cllr. Lisa Phipps		
Electric Vehicles and Charging Facilities	To seek Cabinet approval for funding to implement actions set out in the Council's <u>Electric Vehicle Strategy</u> .	Stephen Harris	Cllr. Barbara Jones		
Whole Authority Revenue Budget Monitoring Report 2018/19	The report will provide details of projected Whole-Authority revenue expenditure for the 2018/19 financial year along with details of any significant issues arising. The report will also update Cabinet on progress in delivering the approved savings for 2018/19	N Scammell	Councillor B Jones		
Communications: Strategy	To update PDM.	Stephen Pugh	Cllr. Colin Gordan		
Wednesday - 13/02/2019 Cabinet & PDM					
Budget Proposals 2019/20 and Medium Term Financial Strategy 2019/24					
Wednesday - 13/03/2019 Cabinet & PDM					
Childcare Solicitor - Future Models		R Tranter			

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REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – 11TH DECEMBER 2018

SUBJECT: REVIEW OF TOURISM/TOWN CENTRE EVENTS PROGRAMME

REPORT BY: INTERIM CORPORATE DIRECTOR - COMMUNITIES

1. PURPOSE OF REPORT

- 1.1 To provide Scrutiny Committee with information and seek views on proposed options for future delivery and re-profiling of the tourism events programme.
- 1.2 For the Scrutiny Committee to make recommendation(s) for consideration by Cabinet as part of the 2019/20 budget process.

2. SUMMARY

- 2.1 The report provides information on the existing event programme organised and supported by the Destination & Events Team within the Council and proposes a number of options that can deliver against the requirements of the MTFP to reduce budgets.
- 2.2 In support of the Council's 'Unique Places' model of Town Centre Management, the Events programme has more recently focussed on delivering events, where practical, in the heart of our principal town centres at Caerphilly, Blackwood, Bargoed, Ystrad Mynach and Risca. This report is focussed on the 15 events delivered and supported through the 2018/19 Destination and Events service budget of £125,902, supplemented by an additional £12,000 from central funds to deliver the Bargoed Ice Rink.

3. LINKS TO STRATEGY

- 3.1 A number of events within the events programme support the delivery of Objective SQL4 of the Council's Regeneration Strategy 2018 – 2023, "A Foundation for Success".
- 3.2 Events feature as a tool to increase the number of visitors and visitor spend to the Valleys as part of Welsh Government's "Our Valleys, Our Future" delivery plan.
- 3.3 The Well-being of Future Generations (Wales) Act 2015 sets out seven Well-being Goals which aim to make a positive impact upon the social, economic, environmental or cultural well-being of the area or community concerned. This report aligns with the following Well-being Goals:
 - A prosperous Wales
 - A resilient Wales
 - A healthier Wales
 - A more equal Wales
 - A Wales of cohesive communities
 - A Wales of vibrant culture and thriving Welsh language
 - A globally responsible Wales.

3.4 Effective financial planning and the setting of a balanced budget also supports the above well-being goals. It is a requirement for the Council to set a balanced budget and in this regard, Caerphilly has just received its worst draft Welsh Government settlement since its inception in 1996. The review of the events programme is therefore one of a number of fundamental service reviews that will need to be undertaken if the Council is to set a balanced budget for 2019/20 and beyond.

4. THE REPORT

4.1.1 The Council has been running a varied and expanding events programme across different departments since its inception in 1996 as a tool to help meet its regeneration, leisure and tourism objectives. The events programme varies in size, nature and net expenditure and has evolved over time in terms of the profile and scale of the programme. Table 1 identifies the events organised and supported by the Destination & Events Team and their main funding sources.

4.1.2 The events programme is constantly evolving with some events thriving and growing, some stagnating and others that have reached a decline and are either in need of reviving or of cessation.

4.1.3 The events programme that is organised/supported by the Destination and Events Team includes 3 major events which are deemed to be of regional significance in terms of attracting tourism to the County Borough (The Big Cheese Summer event and The Caerphilly Medieval Winter Market, and Caerphilly Food Festival).

4.1.4 In terms of regional significance, the Big Cheese attracts between 50,000 and 100,000 visitors from a wider catchment area and has a social media reach of circa 500,000.

4.1.5 The Caerphilly Medieval Market attracts between 8,000 and 13,000 visitors to the town and will now be a joint event with CADW as a result of their recent announcements in relation to Caerphilly Castle investments with the aim of boosting the profile of the castle as a major Welsh Tourist attraction.

4.1.6 The 3rd regionally significant event is the Caerphilly Food Festival which is held in the Spring and attracts between 8,000 and 12,000 visitors to the town.

4.1.7 These 3 regionally significant events also support the fact that Caerphilly town has been designated as a strategic hub by the Welsh Government Valleys Taskforce and is currently the subject of a number of investment strategies.

4.1.8 In addition to these regionally significant tourism events, the Council's destination and events team currently organise/support 11 other events. These include:

- The Big Screen, Bargoed – April & September
- Bargoed Spring Fayre
- Blackwood Summer Festival
- Risca Summer Music in the park
- Ystrad Mynach Christmas Market
- Bargoed Christmas Market
- Risca Parade and Christmas Market
- Blackwood Christmas Market
- Caerphilly Lantern Parade
- Bargoed Ice Rink (funded by Bargoed Town Council and Central Finance Fund)
- St David's Day events in Bargoed, Caerphilly, Ystrad Mynach, Blackwood and Risca

4.2 EVENT BENEFITS

4.2.1 The benefits of staging events are varied but the most significant are:

- Economic benefit through visitor and contractor spend
- Increased town centre footfall
- Attract visitors from outside the local area
- Advertising Equivalent spend (raising profile of destination)

There are many softer benefits that are less quantifiable such as:

- Presenting an area as an attractive location, adding life and interest and creating positive experiences for visitors
- Fostering community pride
- Value of PR
- Cost effective positive social media coverage and sharing
- Volunteering opportunities
- Community infrastructure improvements
- Participation in sporting / art / cultural activity
- Local stewarding employment opportunities

4.3 EVENT COSTS / RISKS

4.3.1 The financial costs of running existing events are indicated in Table 1. As with the benefits there are also unquantifiable costs associated with events such as the disruption to the local community, displacement of visitor spend in the local economy, etc.

Table 1 – Funding / cost of Events 2017/18

EVENT	FUNDING SOURCES			TOTAL
	CCBC	TOWN / COMMUNITY COUNCILS	FEE INCOME	EVENT COST
St David's Day – 5 town centres	£3,512	£0	£0	£3,512
% of total Funding	100%	0%	0%	100%
TOTAL	£3,512	£0	£0	£3,512
BARGOED				
Bargoed Big Screen (* 2)	£2,767	£2,000	£0	£4,767
% of total Funding	58%	42%	0%	100%
Bargoed Spring Fayre	£2,830	£1,400	£761	£4,991
% of total Funding	57%	28%	15%	100%
Bargoed Ice Rink ¹	£14,347	£10,000	£4,049	£28,396
% of total Funding	51%	35%	14%	100%
Bargoed Christmas Market	£3,968	£2,000	£1,395	£7,363
% of total Funding	54%	27%	19%	100%
TOTAL	£23,912	£15,400	£6,205	£45,517
BLACKWOOD				
Blackwood Summer Festival	£11,227	£750	£3,928	£15,900
% of total Funding	71%	5%	25%	100%
Blackwood Christmas Market	£8,982	£750	£4,328	£14,060
% of total Funding	64%	5%	31%	100%
TOTAL	£20,209	£1,500	£8,256	£29,965
CAERPHILLY				
Caerphilly Medieval Market ²	£15,860	£1,500	£21,389	£38,749

¹ Funded from Central Finance Budget to support Community Match Funding events

² One day cancelled by snow, resulting in partial fee refunds

% of total Funding	41%	4%	55%	100%
Caerphilly Lantern Parade	£5,789 ³	£0	£0	£5,789
% of total Funding	100%	0%	0%	100%
Caerphilly Food Festival	£8,213	£1,000	£11,300	£20,513
% of total Funding	40%	5%	55%	100%
Caerphilly Big Cheese ⁴	£27,118	£0	£134,837	£161,955
% of total Funding	17%	0%	83%	100%
TOTAL	£56,980	£2,500	£167,526	£227,006
RISCA				
Risca Summer Music in the Park	£7,964	£0	£3,590	£11,554
% of total Funding	69%	0%	31%	100%
Risca Christmas Market	£5,570	£0	£1,285	£6,855
% of total Funding	81%	0%	19%	100%
TOTAL	£13,534	£0	£4,875	£18,409
YSTRAD MYNACH				
Ystrad Mynach Christmas Market	£1,565	£2,000	£2,504	£6,069
% of total Funding	26%	33%	41%	100%
TOTAL	£1,565	£2,000	£2,504	£6,069
MISC				
Miscellaneous events	£13,425	£0	£54	£13,479
% of total Funding	100%	0%	0%	100%
Miscellaneous equipment	£12,326	£0	£460	£12,786
% of total Funding	96%	0%	4%	100%
TOTAL	£25,751	£0	£514	£26,265
CUMULATIVE TOTAL	£145,463	£21,400	£189,880	£356,743

Event risks and non-financial costs are not easily quantifiable and can include the following:

- Traffic disruption through road closures;
- The cumulative impact of events in terms of multiple road closures on the local community;
- Disruption from infrastructure build;
- Reputational risk from negative impact;
- Security risks arising from current global climate;
- Health and Safety risk of accidents and incidents occurring on an event site;
- Potential ground re-instatement disrupting use of park venues.

4.4 EXTERNAL FACTORS

4.4.1 In recent years the Health & Safety Executive have started to apply the Construction Design & Management Regulations to the events industry. This has resulted in an additional work load and additional expertise requirements for a reduced in house delivery team.

4.4.2 Additional security and related traffic management costs have also been incurred at higher profile events as a consequence of current world affairs, with some events having Armed Response Police personnel dedicated to them.

4.5 EXTERNAL EVENTS

³ Includes workshop invoice miscoded to cost centre 2761

⁴ Significantly increased security related cost increases

- 4.5.1 The Council has previously supported externally organised major events such as the Tour of Britain cycle race, Armed Forces Day, Proms in the Park and the Velothon Wales cycling event. There is a preference for external event organisers to request Caerphilly Town as an Event Location because of its iconic attraction in respect of the Castle and its easily accessible location.
- 4.5.2 At a local level, there is a desire to organise and manage the Traffic Management needed for the annual Armistice Parades in-house in order to support the community groups & Royal British Legion to de-risk this element of the event planning process that would involve identifying a budget that does not exist at the moment.
- 4.5.3 Whilst budget implications are a key driver for change, it is essential to provide a range of assessment criteria for establishing the events that the Council wants to organise in support of the Council's key objectives moving forward.

4.6 EVENT FOOTFALL

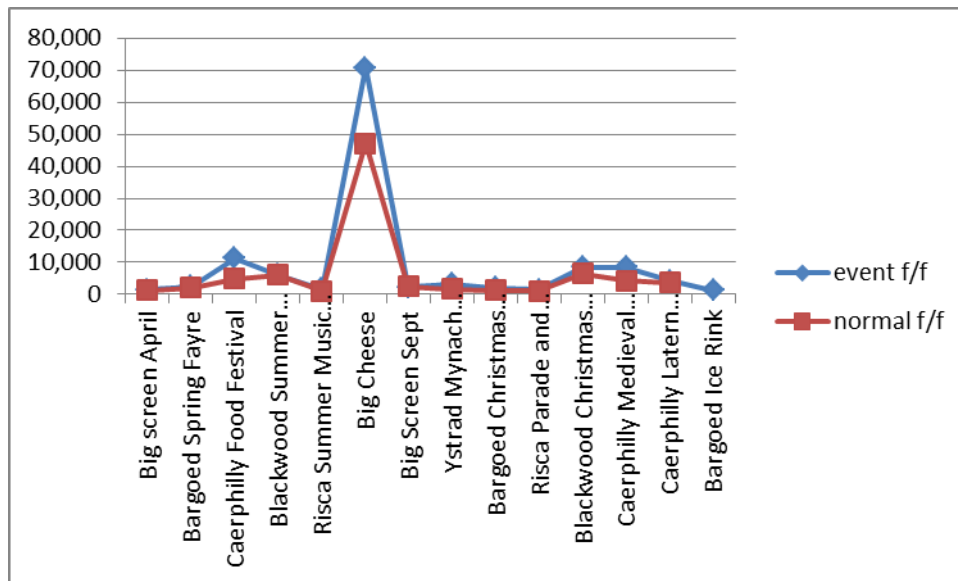
- 4.6.1 The events programme has grown organically over time and is focussed on generating additional town centre footfall, measured using the footfall counters that are located at strategic points within the town centres. The footfall during an event is then compared with a two week average for the time of year to provide a rudimentary indication of the impact of the event on the footfall in the town centre. This does have limitations, depending on the location of the camera and the layout of an event and its associated attractions within the town centre, relative to the location of the footfall camera.
- 4.6.2 The footfall information recorded in Table 2 is for the period 2017/18 and includes a number of proxy figures from previous years due to cameras being inactive at that time. Generally these figures are taken from one camera in each town. The exception to this is for The Big Cheese. The Big Cheese is not located within the town centre and it has three entry routes, two of which have footfall cameras. The Bargoed Ice Rink is a ticketed event and the figures recorded are for non-school admissions.

Table 2 – Event Footfall 2017

EVENTS 2017-18	EVENT FOOTFALL	NORMAL FOOTFALL	FOOTFALL IMPACT	ADDITIONAL VISITORS	
The Big Screen - April	1,568	1,256	25%	313	No information available for 2017 due to camera supplier change so 2015 information used.
Bargoed Spring Fayre	2,473	2,082	19%	392	
Caerphilly Food Festival	11,203	4,898	129%	6,306	Footfall Camera information not available for Lower Shopping Centre in 2016 & no information available for 2017 due to camera supplier change so 2015 information used.
Blackwood Summer Festival	6,069	6,042	0%	27	
Risca Summer Music in the park	1,645	1,094	50%	551	
The Big Cheese	70,721	47,216	50%	23,506	
The Big Screen - September	2,320	2,522	-8%	202	
Ystrad Mynach Christmas Market	3,325	1,593	109%	1,733	
Bargoed Christmas Market	2,054	1,332	54%	722	South Camera not in operation (used for previous events).
Risca Parade and Christmas Market	1,398	1,097	27%	302	
Blackwood Christmas Market	8,525	6,570	30%	1,955	
Caerphilly Medieval Market	8,468	4,305	97%	4,163	(1 day only - Sunday cancelled due to snow).
Caerphilly Lantern Parade	4,262	3,770	13%	492	
Bargoed Ice Rink (excluding school visits)	1,219	NA	NA	NA	Cancelled due to snow and ice
St David's Day	NA	NA	NA	NA	

It can be seen from Table 2 and Chart 1 that the biggest additional footfall is generated at the 3 regionally significant events (Big Cheese, Caerphilly Medieval Market and Caerphilly Food Festival) in absolute numerical terms.

Chart 1 - Uplift in event footfall 2017 compared to normal footfall



Although smaller in numerical terms, the percentage increase in footfall is significant for the Ystrad Mynach Christmas market event.

4.7 EVENT ATTRACTION

4.7.1 The events programme can effectively be split in terms of their event appeal into two categories:

- Regionally Significant Tourism events; and
- Community events.

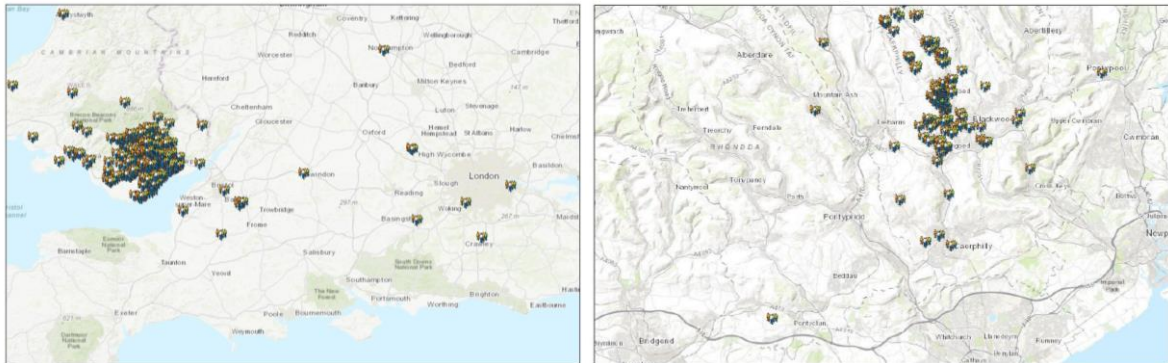
Events staged in Caerphilly town are generally regarded as regionally significant Tourism events, as supported by the footfall data and the visitor distance travelled, recognising the town's appeal as a visitor destination and the fact that external event organisers are naturally drawn to the staging of events here as a result of its iconic status due to the presence of the Castle.

4.7.2 Chart 2 shows the distance that visitors travel to visit the Big Cheese and evidences its wider appeal outside of the County Borough when compared to a Community event such as the Bargoed Christmas Market.

Chart 2 – Visitor catchment

Big Cheese

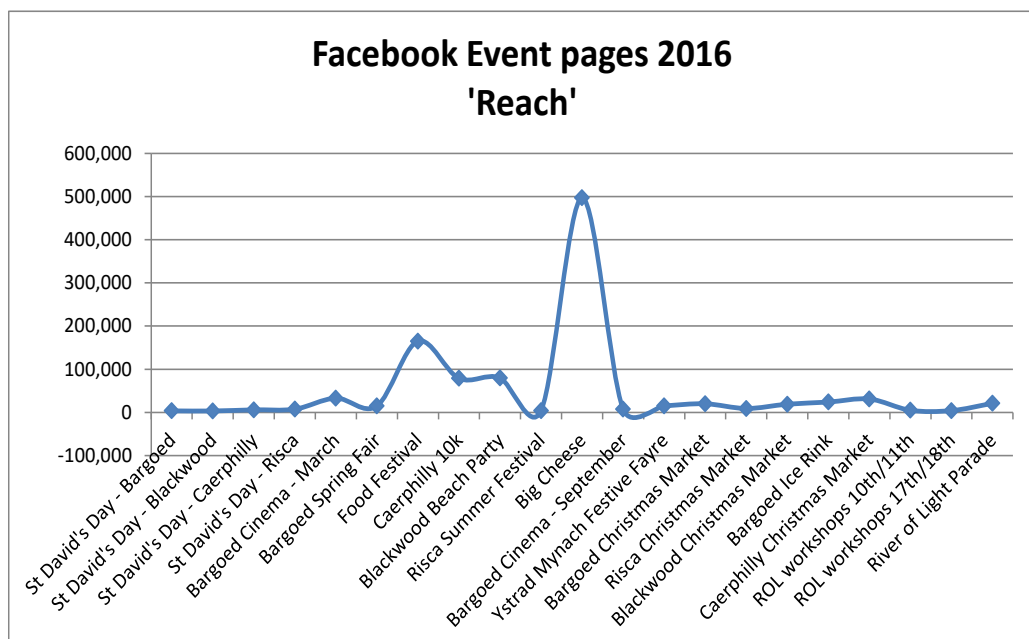
Bargoed Christmas Market



The Tourism events attract visitors from further afield and have a bigger audience reach in terms of social media.

Chart 2 shows the number of people on social media (Facebook) that have seen the event on Facebook.

Chart 3 Facebook 'Reach' for 2016 event programme



4.8 EVENT SUSTAINABILITY

4.8.1 In financial terms each event has a different income profile with funding originating from a number of sources. The greater the share of costs that can be generated by consumers, traders and sponsors i.e. commercial income, the more sustainable the event is as there is less reliance on public funding and can be seen from Table 1 above (para 4.3.1).

4.8.2 Table 1 shows the percentage of the total income provided by the Council. In percentage terms the most subsidised events from the Council's perspective when compared against other funding sources are the St David's Day event and the Caerphilly Lantern Parade and the least subsidised event is the Big Cheese in Caerphilly.

4.9 In order to meet the requirements of the MTFP, there are a number of actions that will need to be implemented to make the future events programme more affordable and sustainable as follows:

- **Contribution from Town and Community Councils:**
There is scope to ask Town and Community Councils that have events located within their town centres to contribute toward the financial staging of the events programme. Some local Councils already contribute to the events programme as per Table 1, for example, Bargoed Town Council contributed over £15,000 to the Council's event programme in 2017/18, almost six times as much as the next highest contributor.
- **Cost reductions:** Event related costs can be reduced in certain areas such as entertainment costs, although this risks reducing the appeal of an event. Other areas of expenditure are increasing such as security and safety, especially at larger events such as The Big Cheese. This option should be explored in any event in order to ensure that the costs associated with each event are adding value to the event.
- **Sponsorship:** Work with businesses to actively sponsor events. If this option is to be pursued the Council will need to ensure that the sponsors are suitable sponsors that do not conflict with the Corporate Policies and objectives of the Council.
- **Alternative event delivery:** Work with town / community partners to support the delivery of an event as opposed to the Council being the main organiser. For example, Bargoed Town Council have taken a more active role in organising the Open Air cinema in the town, contracting the screen with an alternative supplier at greatly reduced rates and supported by event staff to arrange road closures etc. This option relies on finding suitable and willing partners with the resources to get involved in organising events.
- **Event programme rationalisation:** The events budget would be reduced by reducing the number of events that are held over multiple days. These events could be reduced or held on single days, in the same way that the fore runner for the Caerphilly Food Festival was the Caerphilly Flower Festival that ran over two days and now runs over a single day as a different event that attracts significant footfall to Caerphilly. Some events could be cancelled and the associated budget saved. Events that offer very little in the way of footfall additionality, event appeal, destination awareness and are therefore not considered to be sustainable are outlined in table 3 below.
- **Income Generation:** Income from fees and charges are at record levels, however, it is considered that they are currently set at the maximum rate achievable. Indeed at recent events, businesses have indicated that the fees and charges need to be reduced to ensure that existing participants can continue to attend events in the future.

4.10 The events programme has evolved to support the Council 'Unique Places' model of Town Centre Management by locating events within our town centres with the predominant aim of increasing footfall and awareness of our town centres for the benefit of stakeholders including the local and business communities.

From an economic benefit perspective our aim is to create **additional** footfall in a town centre when hosting an event that can be directly linked to the economic benefits derived from the event. Each of our principal town centres have footfall counters located within them and although they have limitations that can be affected by the layout of an event they are our best means of assessing and evaluating the success of an event in generating additionality.

When evaluating the overall success of an event we have taken into account the delivery cost of an event, visitor appeal, the economic benefit linked to the additional footfall created, the awareness and reach of an event using social media and the financial sustainability of the

event which we have interpreted as the proportion of an event's funding that can be met by commercial revenue streams.

For example, when ranking the Big Cheese in terms of its event delivery cost it is the highest costed event that we run but it also creates the largest volume of additional footfall in the town even though the event is not located in the town centre. The Big Cheese also has the highest social media reach at just under half a million (Facebook), attracts visitors from a wider catchment area and generates over 80% of its funding from commercial revenues. Events based in Caerphilly town tend to generate the largest increase in footfall because of the town's profile, location, history and tourism appeal and subsequently they have the greatest economic impact and could be classed as "Regionally significant tourism" events.

A number of events such as the Caerphilly Lantern parade, and Bargoed Cinema events are very much based in the community and take place over a small duration of two hours or less and take place during the evening when the opportunities for event related expenditure are lower than daytime events over longer duration.

Generating significant additional footfall in our town centres through the events programme supports the Objectives of the Council's Regeneration Strategy, 'A Foundation for Success' which recognises the '*need to increase footfall and dwell time in town centres*' (SQL 7). In determining which events to support the Council could adopt 'criteria' for supporting events based on the key indicators of footfall uplift or additionality as outlined below:

PROPOSED CRITERIA FOR RATIONALISING THE SUPPORT FOR TOWN CENTRE EVENTS

- A. The Council will seek to have an equitable provision of one local community scale event per annum in each of its principal town centres.
- B. The Council will continue to support events that generate at least 30% uplift in footfall during the event;
- C. Where the uplift in footfall is below 30% the Council will no longer financially support the event. However, where resources allow, the destination and events team may be able to provide advice and guidance to the relevant town or Community Councils should they wish to fund and organise events outside those supported by the Council.

This will result in continued support for the 3 regionally significant tourism events in Caerphilly Town (Big Cheese, Caerphilly Food Festival and Caerphilly Medieval Market) as well as an equitable provision of community scale events in the other principal town centres (Blackwood, Bargoed, Ystrad Mynach and Risca). These include:

- Bargoed Christmas Market
- Blackwood Christmas Market
- Risca Summer Music in the Park
- Ystrad Mynach Christmas Market.

If these criteria were to be applied to the current events programme the following events would be supported / ceased.

Table 3 – Event footfall ranking by uplift % for 2017/18 excluding Regionally Significant Tourist Events

EVENTS 2017-18	FOOTFALL IMPACT	RETAIN	CEASE FUNDING
Ystrad Mynach Christmas Market	109%	✓	
Bargoed Christmas Market	54%	✓	
Risca Summer Music in the park	50%	✓	
Blackwood Christmas Market	30%	✓	
Risca Parade and Christmas Market	27%		✓
The Big Screen - April	25%		✓
Bargoed Spring Fayre	19%		✓
Caerphilly Lantern Parade	13%		✓
Blackwood Summer Festival	0%		✓
The Big Screen - September	-8%		✓
St David's Day	NA		✓
Bargoed Ice Rink (excluding school visits)	NA		☐

5. WELL-BEING OF FUTURE GENERATIONS

5.1 This report contributes to the Well-being Goals as set out in Links to Strategy above in the following ways:

- *A healthier Wales* – visiting or participating in an event promotes physical exercise and encourages social interaction.
- *A more equal Wales* – events should strive to celebrate diversity and promote equal opportunity for all people regardless of their background or circumstances.
- *A Wales of cohesive communities* – relevant, accessible and well managed events are important to sustaining vibrant communities.
- *A Wales of vibrant culture and thriving Welsh language* – events such as St. David's Day can promote and reflect the cultural heritage of the area and places where the Welsh language can be used and promoted. The Council also supports the delivery of Welsh language and cultural events such as Filifest organised by Menter Caerffili.
- *A globally responsible Wales* – providing communities with access to local events can potentially reduce the necessity and frequency of vehicle use where events are placed in the local community and can be used to promote public transportation links.

6. EQUALITIES IMPLICATIONS

6.1 If the current events programme is to be reduced then further consideration will need to be given to the potential Equalities impacts.

7. FINANCIAL IMPLICATIONS

7.1 The Events budget is allocated as part of the annual revenue budget and has been cut in real terms successively since 2010 as part of the ongoing MTFP requirements. Income has reached record levels but there is a limit to how much more commercial and external income can be generated without further cutting back on the quality and appeal of an event.

If the recommendations are accepted in sections 10.1 to 10.3 then £47,494 could be saved from the events budget accepting that the unpredictable weather will always create a risk of under achievement of income for outdoor events where event admission is free. Alternatively, the option at recommendation 10.4 could save circa £94,000 if chosen. If the events programme was ceased in its entirety then the full events budget saving of £125,902 would be realised initially and additional staff savings would also follow.

- 7.2 Table 4 below outlines the Council's budget relating to events for 2018/19 which totals £137,902 and consists of £125,902 core event funding and £12,000 central funding for the Bargoed Ice Rink.
- 7.3 The £12,000 central funding for the Bargoed Ice Rink is being separately considered as part of further proposed MTFP savings.

Table 4 – Event budget for 2018/19

EVENT	BUDGET 2018/19
St David's Day – 5 town centres	£5,000
TOTAL	£5,000
BARGOED	
Bargoed Big Screen (* 2)	£5,000
Bargoed Spring Fayre	£3,500
Bargoed Ice Rink	£12,000
Bargoed Christmas Market	£4,500
TOTAL	£25,000
BLACKWOOD	
Blackwood Summer Festival	£10,000
Blackwood Christmas Market	£11,500
TOTAL	£21,500
CAERPHILLY	
Caerphilly Medieval Market	£12,000
Caerphilly Lantern Parade	£8,494
Caerphilly Food Festival	£11,000
Caerphilly Big Cheese	£19,147
TOTAL	£50,641
RISCA	
Risca Summer Music in the Park	£7,500
Risca Christmas Market	£4,500
TOTAL	£12,000
YSTRAD MYNACH	
Ystrad Mynach Christmas Market	£2,000
TOTAL	£2,000
MISC	
Miscellaneous events	£7,000
Miscellaneous equipment	£14,761
TOTAL	£21,761

CUMULATIVE TOTAL	£137,902⁵
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8. PERSONNEL IMPLICATIONS

- 8.1 The events programme is delivered by two part time event officers with support from a number of part time events assistants. The increased role of safety in events and the external threats to the event programme coupled with a reduction in staff resource dedicated to event delivery in recent years has added to the workload burden on event staff and limited the scope for event development.

If the events programme is reduced this will aid the workload pressure on existing staff and depending on the level of reduction could result in either staff savings or a staff refocus on supporting events across the rest of the service area.

9. CONSULTATIONS

- 9.1 Officers attended a meeting of the Community Council Liaison Committee in July 2018 to discuss potential funding contributions for events across the county borough. A representative from Risca Town Council expressed support for a request for additional funding and a representative for Caerphilly Town Council expressed the view that Caerphilly were already fully committed to delivering a town council programme of events.
- 9.2 A copy of the events report was circulated to all Town / Community Council's on 24 October and feedback invited by 19 November. A summary of the responses received to date have been included in Appendix One.

10. RECOMMENDATIONS

The Scrutiny Committee is asked to consider recommending one of 3 possible courses of action to Cabinet (set out in 10.1 to 10.3 below) having regard to section 3.4 of the report which outlines the pressures on the Authority's budget for 2019/20 and beyond.

- 10.1 That scrutiny recommends to continue to run the events set out in the "retain" column of table 3, along with the regional tourism events. This would lead to direct budget savings of circa £47,494 which would contribute to the MTFP. Also that the events team would continue to offer advice and guidance to Community/Town councils that wish to continue funding and running other events.
- 10.2 That the Scrutiny Committee recommends that all of the community events plus one of the regional tourism events are no longer provided. A total of £94,000 would be saved and could therefore contribute to the MTFP. Also that the events team would continue to offer advice and guidance to Community/Town councils that wish to continue funding and running other events.
- 10.3 That the Scrutiny Committee recommends to cease the events programme in its entirety, apart from continuing to offer advice and guidance to Community/Town councils that wish to continue funding and running other events. This would contribute savings of £125,902 plus a level of staff costs to the MTFP.
- 10.4 Where the recommendation of the Scrutiny Committee is an accordance with 10.1 or 10.2 above, the relevant actions outlined in paragraph 4.9 of this report will also be implemented.

11. REASONS FOR THE RECOMMENDATIONS

- 11.1 To contribute revenue budget savings in support of the Councils Medium Term Financial Plan.

⁵ Includes £12,000 centrally funded contribution to community match funding schemes

12. STATUTORY POWER

12.1 Local Government Act 2000. This is a Cabinet function.

Author: Paul Hudson – Destination & Events Manager

Consultees: Councillor Sean Morgan, Deputy Leader and Cabinet Member for Economy, Infrastructure, Sustainability & Wellbeing of Future Generations Champion
Andrew Highway, Town Centre Development Manager
Allan Dallimore, Team Leader - Urban Renewal & Conservation
Dave Roberts, Principal Group Accountant
Mike Eedy, Finance Manager
Sarah Kate Ackerman, Events Officer
Stacy Francis, Events Officer
Mark S Williams, Interim Corporate Director Communities
Robert J Tranter, Head of Legal Services / Monitoring Officer
Stephen Harris, Interim Head of Business Improvement Services
Nicole Scammell, Head of Corporate Finance & Section 151 Officer

Appendices:

Appendix 1 Summary of Responses – Town/Community Councils

APPENDIX 1

Summary of Responses - Town / Community Councils

Blackwood Town Council

Members expressed a view that footfall on the Sunday of the town centre events are low and suggested consideration should be given to reducing the two events held in Blackwood to one day events on a Saturday.

The clerk of Blackwood Town Council wanted to highlight that although the town council provided £1,500 as a direct financial contribution to the County Borough Council to run the events programme, the town council also spent £9,000 on organising complimentary events that include the carnival, live entertainment and the light switch on that takes place during the same time as the events.

Caerphilly Town Council

Members are supportive of the community focus of the lantern parade event and will give consideration to looking at the precept in January to consider alongside other event demands with an assumption that the lantern parade event is still organised by the County Borough Council. The town council's view may be affected if the option to axe the events in their entirety is the outcome of the review.

Risca Town Council

Whilst disappointed with planned reductions to the events budget the town council will consider building in cuts to the events budget through the town council's budget / precept process.

Bargoed Town Council

Meeting on 21 November

Gelligaer Community Council

Meeting on 28 November



REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – 11TH DECEMBER 2018

SUBJECT: DRAFT YSTRAD MYNACH MASTERPLAN

REPORT BY: INTERIM CORPORATE DIRECTOR - COMMUNITIES

1. PURPOSE OF REPORT

- 1.1 For Members to consider the Draft Ystrad Mynach Masterplan. The report is seeking the view of members prior to its presentation to Cabinet, where Cabinet will be asked to endorse the Draft Ystrad Mynach Masterplan as the basis for a public consultation exercise commencing 28 January until 8 March 2019.

2. SUMMARY

- 2.1 Caerphilly County Borough and the wider Cardiff Capital Region is entering a period of transformative change, the need for a strategy to coordinate regeneration initiatives and capitalise upon funding streams is urgent in order to maximise the potential benefits to the county borough.
- 2.2 The signing of City Deal and the Cardiff Capital Region Investment Fund signals an unprecedented investment of £1.2 billion, to support the region's economic growth. The investment fund will be used to take forward a wide range of projects and schemes that contribute toward economic growth. Allied to this is the commitment from the Ministerial Taskforce for the South Wales Valleys, detailed in the publication of 'Our Valleys, Our Future', a high level plan that sets out strategic priorities for the region and which is supported by £100 million of Welsh Government investment over 10 years.
- 2.3 In order to benefit from the transformative change in the wider Cardiff Capital Region with the investment of City Deal, the Valleys Taskforce and further funding streams, it is necessary to set out the strategic priorities for the regeneration and enhancement of Caerphilly County Borough. This involves identifying opportunities that will make it more prosperous, healthier, resilient and equal, setting priorities that align and enhance regional work and are readily capable of being realised.

3. LINKS TO STRATEGY

- 3.1 The Ystrad Mynach Masterplan contributes to the well-being goals within the Well-being of Future Generations Act (Wales) 2015 including:
- A prosperous Wales
 - A resilient Wales
 - A healthier Wales
 - A more equal Wales
 - A Wales of cohesive communities
 - A Wales of vibrant culture and thriving Welsh language
 - A globally responsible Wales.

- 3.2 The Ystrad Mynach Masterplan complements 'A Foundation for Success' which is the Council's Regeneration Strategy which will assist in delivering the regeneration priorities of the county borough; making it more prosperous, resilient, healthier, more equal, cohesive and vibrant, whilst enabling the county borough to benefit from transformative change that is in the interests of all.

4. THE REPORT

Background

- 4.1 The signing of the Cardiff Capital Region City Deal, signals the intention of the 10 South East Wales local authorities to increasingly work together through joint enterprise, on issues of long term development, infrastructure, land use, economic development and employment. It marks an unprecedented investment from the UK, Welsh Government and Local Authorities and offers the possibility of an integrated long term approach to the region, rather than a multiple and fragmented approach to initiatives as seen in the past. The City Deal Agreement sets out a series of priorities and recommendations for the future growth and investment within the Cardiff Capital Region of which Caerphilly County Borough is part.
- 4.2 'A Foundation for Success', the over-arching regeneration strategy for the county borough, was approved in July 2018 and it provides the strategic framework for regeneration activity over the next five years. In addition to this the Caerphilly Basin Masterplan, the first in a suite of complementary masterplans to 'A Foundation for Success', was also approved by the Council in July 2018 and provides more detailed proposals for the regeneration and revitalisation of the Caerphilly Basin.
- 4.3 The Valleys Task Force Initiative (VTF) identifies Caerphilly / Ystrad Mynach as one of seven Strategic Hubs in the South Wales Valleys. The VTF indicates that these seven Strategic Hubs will act as a focus for public money and provide opportunities for the private sector to invest and create new jobs through existing business growth and the promotion of new business start-ups.
- 4.4 On the 2 October 2018, the Cabinet Secretary for Finance presented his draft Budget to the National Assembly, and announced £25m to create seven strategic hubs across the South Wales Valleys, Caerphilly and Ystrad Mynach being one of those hubs.
- 4.5 The Draft Ystrad Mynach Masterplan is the next of the suite of Masterplans to be prepared under 'A Foundation for Success' and provides more detailed proposals for the regeneration of the Ystrad Mynach area, which is part of the VTF Strategic Hub.
- 4.6 The Masterplan forms part of the implementation plan for 'A Foundation for Success' and 'A Foundation for Success' will be reviewed every five years. The Masterplan identifies investment and development opportunities within the Ystrad Mynach part of the Strategic Hub and in line with the agreed governance arrangements the Regeneration Project Board will prioritise projects and proposals for consideration by Cabinet and therefore delivery will be dependent on decisions made by Cabinet.
- 4.7 Hard copies of the Draft Ystrad Mynach Masterplan will be made available in the Members' Library and on the Members' Portal.

Evidence Base

Draft Ystrad Mynach Masterplan

- 4.8 Central to the Vision for Ystrad Mynach is the ability to enhance its primary role as a strategic economic hub that is capable of supporting local communities. The future role for the town should maximise regeneration, employment, retail, sport and recreational opportunities. The Vision for Ystrad Mynach and the wider area is also linked to the Vision for the county borough as a whole, as set out within 'A Foundation for Success'.

4.9 The Draft Ystrad Mynach Masterplan has been developed with the following Vision:

“To develop and enhance Ystrad Mynach as a significant business, service and employment area and as a Strategic Economic Hub within the Cardiff Capital Region.

It will be a thriving business, retail, leisure and tourism destination with exemplary sporting facilities, an exceptional learning area and incredible green spaces.

It will be an exciting, vibrant place where businesses will want to locate, develop and grow and where people will desire to live, work and visit.

Its communities will be attractive and sustainable with excellent links to the Metro and the residents will feel safe, aspire to succeed and live active and healthy lives.”

Consultation to date

4.10 The Draft Ystrad Mynach Masterplan has been the subject of extensive engagement in its development. Working groups were established to utilise the expertise of officers from service areas across the council, whilst workshops have been held with elected members, businesses, and local interest groups. However, this is only the start of the process and the intention is now to publish this draft document to enable any interested residents / groups / businesses to contribute to its further development.

4.11 The Consultation is proposed to take place between 28 January and 8 March 2019. Once the consultation has been concluded, all comments will be considered and changes will be made to the Masterplan where appropriate. The revised Masterplan will subsequently be reported to Full Council for formal approval.

5. WELL-BEING OF FUTURE GENERATIONS

5.1 The aim of the Well-being of Future Generations (Wales) Act is to improve the social, economic, environmental and cultural well-being of Wales by changing the way local authorities and public bodies think, act and make decisions with the overall objective being to create a Wales where we want to live both now and in the future. The Act also sets a duty on public bodies to ensure that everything that they do is in accordance with the sustainable development principle (the needs of the present are met without compromising the ability of future generations to meet their own needs). The Draft Ystrad Mynach Masterplan aims to contribute to the Well-being Goals, these are set out in Appendix 2 of the document.

6. EQUALITIES IMPLICATIONS

6.1 Consultation with the public on this document will be undertaken in line with the standards set out in the Public Service Board Communications and Consultation Strategy, ensuring that all minority groups in the community have the opportunity to take part in the consultation exercise.

7. FINANCIAL IMPLICATIONS

7.1 The Draft Ystrad Mynach Masterplan provides an indication of regeneration schemes that could be pursued in partnership with others. Any financial implications for the Council arising from future actions/schemes will be subject to detailed reports as and when necessary.

8. PERSONNEL IMPLICATIONS

8.1 There are no direct personnel implications associated with this report.

9. CONSULTATIONS

9.1 All responses from consultations have been incorporated in the report.

10. RECOMMENDATIONS

10.1 To consider the Draft Ystrad Mynach Masterplan and to provide any recommendations on the document to Cabinet. Cabinet will be asked to endorse the Draft Ystrad Mynach Masterplan as the basis for a public consultation exercise commencing 28 January until 8 March 2019.

11. REASONS FOR THE RECOMMENDATIONS

11.1 To provide a Masterplan for Ystrad Mynach and the wider area in order to prioritise regeneration activity.

12. STATUTORY POWER

12.1 Local Government Act 2000.

Author: Lisa James, Senior Planner, Strategic & Development Plans
Consultees: Cllr Sean Morgan, Cabinet Member for Economy, Infrastructure, Sustainability & Wellbeing
Cllr. Eluned Stenner, Cabinet Member for Environment & Public Protection
Christina Harrhy, Interim Chief Executive
Mark S Williams, Interim Corporate Director Communities
David Street, Corporate Director Social Services
Richard (Ed) Edmunds, Corporate Director for Education & Corporate Services
Rhian Kyte, Head of Regeneration & Planning
Mark Williams, Interim Head of Property
Shaun Couzens, Chief Housing Officer
Robert Hartshorn, Head of Public Protection, Community & Leisure Services
Sue Richards, Head of Education Planning & Strategy
Marcus Lloyd, Head of Infrastructure
Kathryn Peters, Corporate Policy Manager

Appendices:
Appendix 1 Draft Ystrad Mynach Masterplan

Ystrad Mynach *Masterplan*

Consultation Draft (November 2018)



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Section 1: Introduction

1.1

This Masterplan sets out the future development and regeneration opportunities proposed for Ystrad Mynach and the wider area. It seeks to build on the existing strengths of Ystrad Mynach to ensure that the area enhances its role as a business, employment, service, retail and sporting centre.

1.2

There is an exciting opportunity to facilitate significant change through the Cardiff Capital Region City Deal, which will provide resources to unlock significant economic growth in the region, delivering jobs and private sector investment. This Masterplan sets out a number of projects within Ystrad Mynach and the wider area that could benefit from City Deal or other potential funding mechanisms to deliver substantial economic benefits.

1.3

The City Deal Investment Fund will also facilitate delivery of the South East Wales

Metro¹, which will make substantial improvements to connectivity by public transport across the region. Ystrad Mynach has the potential to become a key metro hub due to its central location in the region and the Masterplan sets out how this opportunity can be maximised.

1.4

Furthermore, the area of Caerphilly and Ystrad Mynach has been identified as a Strategic Hub by the Valleys Task Force as an area where public money is focused to provide opportunities for the private sector to invest and create new jobs.

1.5

The key aim of this Masterplan is therefore to harness these exciting opportunities and provide a framework for taking Ystrad Mynach and the wider area forward into the future. This Masterplan is flexible and has the ability to adapt to changing economic and market conditions and meet the

requirements and aspirations of both the private and public sector over this period through regular review. It is recognised that there are some projects that can be delivered within the short to medium term. However, in order to deliver long term regeneration goals, there is an aspiration to redevelop a number of key sites within the Masterplan area.

1.6

The Masterplan has been prepared within the context of the adopted Caerphilly County Borough Local Development Plan (LDP), which sets out the Council's land use objectives for the county borough for the period up to 2021, but it also sets longer term goals to ensure that the momentum of change extends into the next decade.

1.7

Many of the projects identified in the Masterplan are aligned to proposals within the adopted LDP. It should be noted that

¹ <https://tfw.gov.wales/>



the Adopted LDP plan period ends in 2021 and the plan will need to be reviewed to provide the policy framework for the period beyond 2021. Furthermore, relevant proposals may also be included within a Strategic Development Plan for the Cardiff Capital Region. The Masterplan will need to be reviewed to take into account relevant policies and proposals in future development plans at the appropriate time.

1.8

'A Foundation for Success', the over-arching regeneration strategy for the county borough, was approved in July 2018. It provides the strategic framework for regeneration activity over the next five years. It concentrates on four key themes that set out the broad principles for regeneration:

- Supporting People
- Supporting Business
- Supporting Quality of Life
- Connecting People and Places

1.9

Appendix 1 lists the regeneration and strategic objectives to be tackled under each theme.

1.10

The Caerphilly Basin Masterplan, the first in a suite of complementary masterplans to 'A Foundation for Success', was also approved by the Council in July 2018 and this provides more detailed proposals for the regeneration and revitalisation of the Caerphilly Basin.

1.11

The Ystrad Mynach Masterplan is the second area-specific strategy which identifies projects that will help address key issues and objectives set out within the wider Regeneration Strategy. It forms part of the implementation plan for 'A Foundation for Success' which will be reviewed every five years. The Masterplan identifies investment and development opportunities within the Ystrad Mynach part of the Strategic Hub.

1.12

To capture regeneration opportunities throughout the whole of the county borough, further strategies and masterplans will be produced (Heads of the Valleys, Greater Blackwood and Sirhowy and Ebbw Valley).

Section 2: The Vision for Ystrad Mynach and the Wider Area

2.1

Central to the Vision for Ystrad Mynach is the ability to enhance its primary role as a strategic economic hub that is capable of supporting local communities. The future role for the town should maximise regeneration, employment, retail and sport and recreation opportunities. The Vision for Ystrad Mynach and the wider area is also linked to the Vision for the county borough as a whole, as set out within the Council's Regeneration Strategy 'A Foundation for Success'

2.2

The Vision is as follows:

“To develop and enhance Ystrad Mynach as a significant business, service and employment area and as a Strategic Economic Hub within the Cardiff Capital Region.

It will be a thriving business, retail, leisure and tourism destination with exemplary sporting facilities, an exceptional learning area and incredible green spaces.

It will be an exciting, vibrant place where businesses will want to locate, develop and grow and where people will desire to live, work and visit.

Its communities will be attractive and sustainable with excellent links to the Metro and the residents will feel safe, aspire to succeed and live active and healthy lives.”

2.3

The Vision has been prepared having regard for the seven well-being goals set out within the Well-being of Future Generations (Wales) Act 2015.

2.4

The Vision for the town will be supported by a series of Strategic Objectives which will drive its delivery and translate directly into a series of projects and actions that

- A. Provide the conditions to strengthen business growth and capitalise on employment opportunities** – *Identify opportunities to support businesses and organisations within the local economy to expand and provide a range of jobs and build capacity to enhance the contribution of the foundational economy;*
- B. Create the conditions for the area to become a thriving Metro Hub** – *Optimise the area around Ystrad Mynach Station to create a well-designed arrival point for residents and visitors to the*

town. Develop the Metro rail spur between Ystrad Mynach and Dowlais Top with new metro halts at Tredomen and Nelson, expand the Park and Ride facilities along the core rail network and provide cross valley rapid bus transport;

- C. Modernise and develop Ystrad Mynach into a thriving business and commercial centre** – *Exploit the presence of major services and facilities located in Ystrad Mynach and build on its position as the County Borough's administrative centre;*
- D. Create an exemplary Sport, Leisure and Education Cluster** – *Expand the flagship Centre for Sporting Excellence and further develop cultural, educational and sporting opportunities;*
- E. Create a vibrant and accessible visitor destination** – *Identify opportunities to broaden the tourism offer within the area;*
- F. Maximise enjoyment of the many green assets within and**

surrounding the Masterplan Area

– Encourage the use of green spaces, including the Country Parks, to enhance quality of life and promote well-being;

- G. Complete the regeneration of the former Penallta Colliery site** – *Exploit a significant housing and employment led regeneration opportunity that will see the conservation and preservation of this important and exceptionally fine former colliery;*
- H. Support the development of housing, including affordable housing, on both greenfield and brownfield sites in sustainable locations** – *Identify key residential opportunities that can be unlocked on sites that accord with planning policy, including innovative housing and housing as part of mixed use developments;*
- I. Provide a suitable level of community leisure and education facilities to support the potential**

level of population and housing growth within the Ystrad Mynach Strategic Hub – Acknowledge that such facilities are important to the population and ensure that these facilities meet future needs;

such facilities are important to the population and ensure that these facilities meet future needs;

J. Ensure that accessibility for all is embedded in all improvement schemes – A cross-cutting objective that recognises that people are disabled more by poor design, inaccessible services and other people's attitudes than by their own impairment;

A cross-cutting objective that recognises that people are disabled more by poor design, inaccessible services and other people's attitudes than by their own impairment;

K. Ensure all communities are able to engage and benefit from the proposals in the Masterplan – ensure that the proposals identified in the Masterplan have positive outputs for those that are living in the most deprived communities.

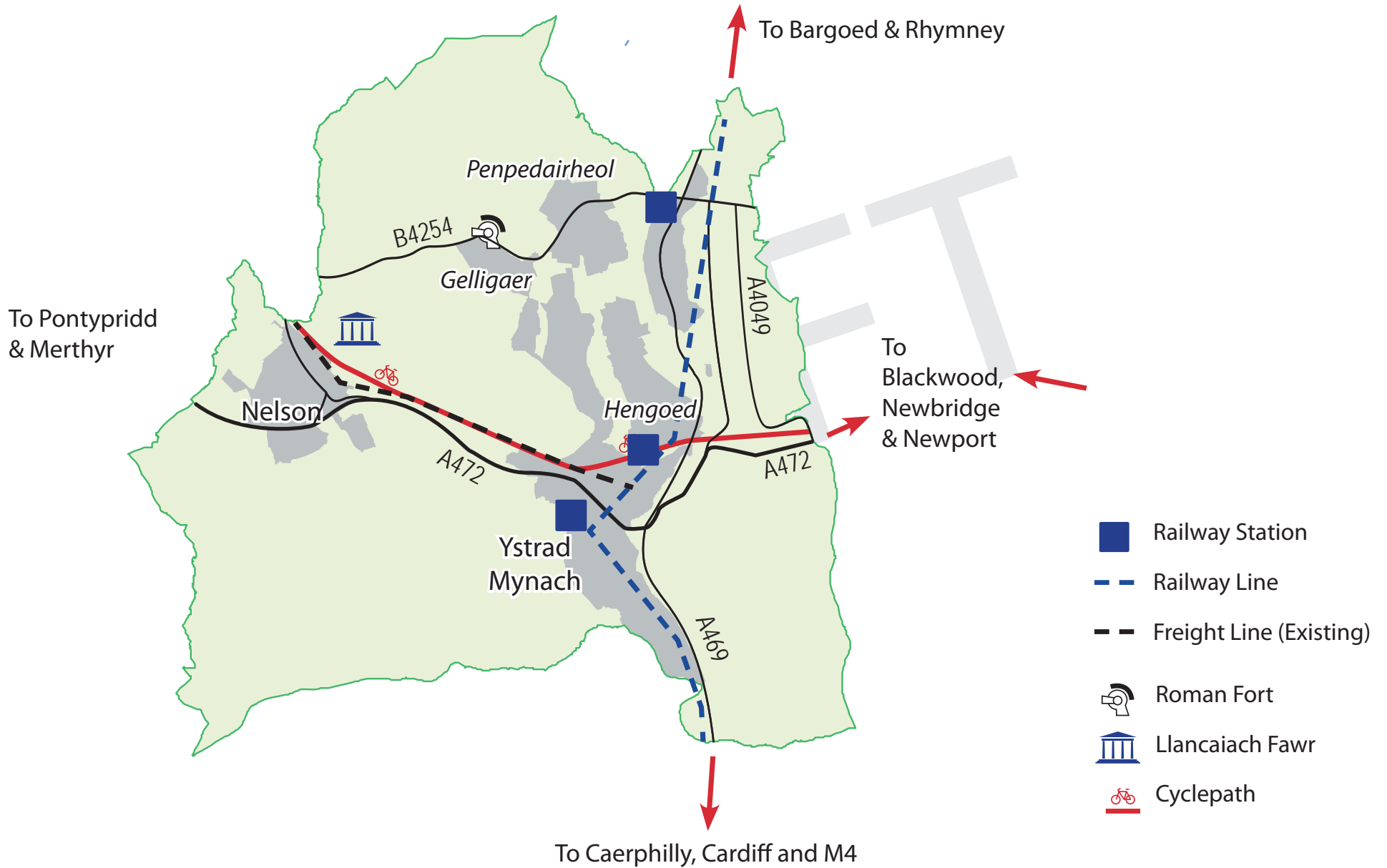
ensure that the proposals identified in the Masterplan have positive outputs for those that are living in the most deprived communities.

2.5

Appendix 2 sets out how each of the Strategic Objectives relate to the well-being goals set out within the Well-being of Future Generations (Wales) Act 2015.



Figure 1: Ystrad Mynach Masterplan Area



Section 3: The Study Area

3.1

Ystrad Mynach Strategic Hub is located at the centre of the Rhymney Valley, comprising the Principal Town of Ystrad Mynach and the Local Centre of Nelson, together with the residential areas of Penallta, Gelligaer/ Penybryn, Penpedairheol, Cascade, Hengoed /Cefn Hengoed and Tiryberth, all of which have associations and in most cases roots in the mining industry.

3.2

It incorporates the electoral wards of Ystrad Mynach, Nelson, St Cattwg and Hengoed. A small part of the area at the south of Ystrad Mynach, comprising Dyffryn Business Park, falls within the Maesycwmmmer ward. Figure 1 indicates the extent of Masterplan area.

3.3

The area is strategically well positioned with good connectivity to Cardiff and the M4 by road via the A469 and A470. Ystrad Mynach

and Nelson are located on the main east to west A472, which allows easy access by road to the A470 to the west and Pontypool and Cwmbran to the east.

3.4

There are three railway stations within the area – Ystrad Mynach, Hengoed and Pengam. The stations are on the Rhymney Valley line and all have park and ride facilities. A frequent rail service runs every 15 minutes from Ystrad Mynach to Cardiff. Phase 2 of the Metro project will see trains increased to four per hour from Hengoed and Pengam also. Phase 3 of the Metro project will see the introduction of a passenger rail on the Cwmbargoed line.

3.5

The 2016 Mid-Year Population Estimates indicated that the area has a total population of 23,696 people.



Section 4: The Context

4.1

In providing the context to the masterplan it is important to understand the key opportunities that currently exist within the Masterplan area.

Opportunities

- **Cardiff Capital Region City Deal:**

The City Deal for the region will provide an unprecedented level of funding for projects with the aim of promoting economic growth and job creation throughout the region. Whilst the overall aim is to generate economic growth, and a significant part of the £1.25 billion funding will be utilised to realise this aim, the largest proportion of the funding will be used to deliver the Capital Region Metro. The Metro concept is for a regional transport system that provides a high-quality, reliable, efficient and economically sustainable transport network to support the proposed economic growth within

the region. Ystrad Mynach's location in the heart of the county borough along with its economic and transport opportunities places it in a strong position to contribute to the delivery of the aims and objectives of both City Deal and the Metro which would deliver significant benefits from this funding.

- **Our Valleys, Our Future:** The Ministerial Taskforce for the South Wales Valleys identifies Ystrad Mynach, together with Caerphilly, as a Strategic Hub focusing on new business and employment opportunities. This will be an area where public money is focused to provide opportunities for the private sector to invest and create new jobs.
- **Valleys Regional Park (VRP):** The VRP is an exciting, dynamic initiative to co-ordinate, drive and promote activities related to the environment and heritage and associated tourism activities across

the valleys of South Wales, working to change the reality and perceptions of the Valleys as a highly-desirable place to live, work and visit. The Masterplan includes parks and green areas that can be enhanced and promoted as outstanding environmental and cultural assets thereby helping to regenerate the area.

- **Home to Vital Public Services:** The Principal Town of Ystrad Mynach has in recent years attracted significant investment from both the public and private sectors. The town is now home to Caerphilly County Borough Council's Headquarters, Ystrad Mynach Police Station, Ystrad Fawr Hospital and Coleg Y Cymoedd. The Centre for Sporting Excellence is also located in the town.
- **Existing Business Parks:** The main industrial estates are located south of Ystrad Mynach at Dyffryn Business Park, and to the north of the town at Penallta.

There are smaller mixed developments lining the A469 through Tiryberth and the prestigious Tredomen Business Park is located along the A472 at Tredomen.

- **Ty Du:** The site represents a major regional development opportunity to create an attractive residential development along with employment units, comprising a sustainable form of development with considerable potential economic and social benefits.
- **Retail Offer:** The main shopping provision in Ystrad Mynach comprises two national supermarkets, namely Lidl and Tesco and over 80 other commercial units containing a good mix of independent retailers. Nelson is a smaller Local Centre which has a supermarket, Co-Op, and a range of small independent retailers.
- **Tourism:** Llancaiach Fawr Manor is an early 16th Century Grade I listed building

and one of the finest examples of a semi-fortified manor in Wales today. It is also one of the three main tourist attractions in the county borough. The property includes interpretive and educational facilities for visitors as well as hosting many events and functions. However, there is no accommodation provision either on site or in the immediate vicinity. Such provision would increase the attractiveness of the venue, increase overnight stays and encourage greater tourism related activity.

The Centre for Sporting Excellence, the county borough's flagship sporting facility, is a major attraction, located within the Masterplan Area. There is potential to further expand the facility to create an inspirational venue which will attract and facilitate local, regional, national and international sport, attracting many visitors to Ystrad Mynach.

- **Regeneration:** Penallta Colliery Regeneration Scheme is one of the most exciting regeneration projects in the county borough. On land reclaimed since the pit's closure in 1991 historic colliery buildings have been partially restored and converted. Opportunities exist for further conversion of all remaining listed buildings including the prominent Power Hall and the striking 1930's Bath House, potentially for mixed uses. Also, a new development comprising a Welsh medium primary school, formal and informal areas of open space is nearing completion, with only an area allocated for commercial units yet to be developed.
- **Night Time Economy:** Improvements to accommodation and the leisure and night time economy (including pubs, restaurants and accommodation) remain essential to increase the dwell time within the Masterplan Area.

- **Active Travel:** Walking and cycling are good for physical and mental health. Switching more journeys to active travel, walking or cycling, will improve health, quality of life and the environment. Opportunity exists to promote active travel throughout the Masterplan Area for everyday journeys.

4.2

In order to promote change, it is important to recognise the challenges that the Masterplan area faces in achieving the Vision. These challenges have been identified through consultation with stakeholders.

Challenges

- **Raising the profile:** Ystrad Mynach needs to further promote its identity to a wider audience as an administrative and service centre. Creating a more identifiable centre requires an enhanced retail, night time and visitor accommodation offer, increased promotional activities and improved bus and rail links.
- **Retail:** The current vogue for experiential shopping and the growth in online shopping are a challenge for the town centres. Furthermore, the rationalisation of property portfolios by national banks is also of concern as the number of banks within the town centres reduces.
- **Connectivity:** Many visitors travelling by train to Ystrad Mynach will arrive at the station without a sense of arrival as the relationship between the rail station and the town centre, and many local services such as the college and hospital is poor. Ystrad Mynach would benefit from a bus/train interchange, however there is limited scope in and around Ystrad Mynach Train Station to make new provision. Whilst Nelson has a bus interchange, there is currently no passenger rail service to Nelson.
- **Funding:** Many regeneration schemes will need to be supported by grant funding, which is limited. The loss of EU funding as a result of Brexit will reduce the opportunities for funding bids. It is unclear at this stage how this will be offset by the UK Government.
- **Night Time Economy:** The current night time economy in Ystrad Mynach is poor, comprising mostly take-aways and a few pub/restaurants. Whilst there is a bingo hall, there is no regular evening entertainment within the area such as a cinema or bowling complex and only a limited number of restaurants. Nelson, however, has a better family offer of restaurants.
- **Parking:** There are car parks serving both Ystrad Mynach and Nelson. At Ystrad Mynach Town Centre there is a pay-and-display car park situated at the rear of Bedwlwyn Road. In addition to the pay-and-display car parks there is limited on-street free parking in the Bedwlwyn Road/Penallta Road area, and parking in surrounding side streets is often in conflict with residents parking. At Nelson, there are three car-parks, all of which are free. In addition there is limited on-street free

parking in the Commercial Road area. Again, parking in surrounding side streets is in conflict with residents parking. The lack of available parking within the centres is considered to have a significant impact upon potential footfall. There is insufficient car parking at both Hengoed and Ystrad Mynach Park and Ride facilities.

- **Housing:** Demand for housing is high within the Masterplan Area. Due to the lack of a 5 year supply of land for housing (as required by national planning policy) the area is currently vulnerable to applications for housing on sites that are not allocated in the LDP.
- **Flood Risk:** A number of watercourses, including the River Rhymney, flow through the Masterplan Area and there are parts of the urban area that are at risk of flooding. National planning guidance promotes a precautionary approach when considering development proposals within areas at risk of flooding and this may constrain the development of some sites within the area.



Section 5: The Development Strategy

What should the Ystrad Mynach Masterplan be aiming for?

5.1

In order to deliver the Vision and Strategic Objectives, it is important to set out the development strategy in relation to the key land uses within the Masterplan area, having regard for the strategy of the adopted LDP, regional aspirations and the opportunities and challenges that form the context. The site specific delivery of the Masterplan is set out in Section 6.

Employment

5.2

The employment sites identified in the adopted LDP within the Masterplan area (Dyffryn, Tredomen and the Dwr Cymru Welsh Water Business Parks, and Penallta and Tiryberth Industrial Estates) should continue to be protected. Further allocated sites exist at Ty Du and Dyffryn Business Park North and

South and these continue to be key sites for employment opportunities. Land north of Cwm Calon was originally put forward as a mixed-use site, residential and employment, however the site has since been developed for residential development.

5.3

The Masterplan seeks to build on the area as a Business District. It seeks to allocate additional land for employment at Tredomen to allow for expansion of the successful prestige business park, and to maximise employment opportunities at new and existing Metro hubs at Nelson, Tredomen and Ystrad Mynach. It is envisaged this will be through the provision of new office and commercial development that meet the needs of modern businesses.

5.4

There is also opportunity to maximise the full development potential of the lower part of

Ystrad Mynach by the redevelopment of units on Caerphilly Road Industrial Estate. New fit for purpose units will create business and employment opportunities in this prominent location at the southern gateway to the town.

Leisure

5.5

There are a number of key formal and informal open spaces and facilities protected for leisure uses, and opportunities should be explored to maximise the potential of these areas for recreation and community benefit.

5.6

Within Ystrad Mynach, the Centre for Sporting Excellence complex is a state of the art sporting facility. There is opportunity to expand the existing facility to create a 'Sport Village' incorporating Ystrad Mynach Park, a new indoor sports building, a tennis arena and an additional large spectator stand to improve capacity at the existing facility.

5.7

The Adopted LDP seeks to protect Country Parks and the Masterplan identifies opportunities to expand facilities at Parc Penallta and Nelson Wern Woodland Park.

Transport

5.8

Opportunities to encourage active travel through improved pedestrian and cycle routes are important and the Masterplan will consider the improvements identified as part of the Active Travel Integrated Network Map. In addition to this, the inability of the rail services to carry bicycles, particularly at peak times, means that cycling to work using rail is generally not a viable option. The masterplan will need to consider improving provision for secure cycle parking and possibly the introduction of an on-street/at station bike hire facility to allow cyclists to leave bikes and use hire bikes to facilitate their movement by rail.

5.9

The South East Wales Metro is fundamental to the improvement of public transport and the Masterplan will look to exploit opportunities to create jobs and improve the facilities at the town's primary metro hub at Ystrad Mynach. It would also look to provide new metro hubs at Nelson and Tredomen and to maximise park and ride opportunities at existing and proposed new stations.

5.10

There is a need for a parking strategy within the town centre to ensure that there is sufficient parking in the right locations to support the Vision for the area.

Retailing

5.11

Retailing is fundamental to the role and function of town centres, and a major source of employment. The Masterplan area comprises the Principal Town of Ystrad

Mynach and the Local Centre of Nelson along with the residential areas of Hengoed, Gelligaer and Penpedairheol.

- **Ystrad Mynach** – The main shopping provision comprises two national supermarkets and over 80 other commercial units.
- **Nelson** – Comprises a small supermarket and a range of small shops.
- **Neighbourhood retailing** - in accordance with national and local planning policy, the strategy does not promote the provision of major retail development outside of designated retail areas, but the development of smaller retail units to support local needs is a key part of promoting sustainable development.

5.12

Both Ystrad Mynach and Nelson have potential to expand the retail offer.

Tourism

5.13

Within the Masterplan area there is a mix of 'heritage' and 'rural' attractions. Llancaiach Fawr Manor is one of the three main tourist attractions in the County Borough. Other attractions include Parc Penallta and the Centre for Sporting Excellence. Increasing the sport and leisure offer at the Centre for Sporting Excellence to allow for a larger range of representative fixtures to be hosted could have significant tourism benefits for the area.

5.14

The Masterplan seeks to expand the tourism offer to encourage day visitors to stay longer and spend more in businesses within Ystrad Mynach and the wider area. It also seeks to explore new opportunities for additional accommodation within the area so that visitors have options to stay for short breaks.

5.15

There is also the potential to exploit the

strong activity tourism market in South Wales through the provision of appropriate accommodation and facilities within the Masterplan area.

Residential

5.16

The adopted LDP strategy for the Northern Connections Corridor promotes sustainable development that focuses development on both brownfield and greenfield sites that take account of the social and economic functions of the area.

5.17

This strategy has proved successful within the wider Ystrad Mynach area, particularly the former Penallta Colliery site which has seen the reclamation of a significant brownfield site and the provision of a prestige residential development. Some of the listed buildings associated with the former colliery site have been partially converted for housing, but further opportunities exist for the conservation-led and sensitive conversion of

these protected buildings as well as for new development opportunities within the site.

5.18

The dwellings approved on the former Greenhill Primary School site are currently under construction. Further brownfield sites remain, including the Partmart site at Tir-y-berth, land east of the Handball Court in Nelson and land at New Road, Ystrad Mynach.

5.19

Planning permission has recently been granted for approximately 200 dwellings along with 3.8ha of employment units on land at Ty Du, Nelson. This hugely significant development is identified in the Masterplan.

5.20

The Masterplan acknowledges that there is development pressure on land outside the settlement boundaries of the Masterplan Area. The suitability of any site will need to be considered on its merits, having regard

to all planning considerations including the sustainability of the location and the need for additional housing.

Natural Environment

5.21

It is recognised that the Masterplan Area comprises a unique and diverse landscape with a rich natural heritage. There is also a network of important open spaces within the urban areas. The natural setting of Ystrad Mynach and the other communities, and the proximity to both Parc Penallta and Nelson Wern Woodland Park, is a positive asset that can provide tourism opportunities and is highly valued by its residents. The Local Authority has a duty under the Environment (Wales) Act to maintain and enhance biodiversity and promote the resilience of ecosystems and this will be a key consideration in the preparation of detailed proposals. There are policies within the LDP that seek to protect the important features of the natural environment and maintain key open spaces, as well as protecting the water

environment. These policies do not preclude development, but ensure that appropriate development is allowed where there will not be an unacceptable impact.

Renewable Energy

5.22

The opportunities to incorporate renewable technologies within development proposals will be encouraged where appropriate. The development of electric charging points for vehicles within the Masterplan Area will be explored.





Section 6: The Masterplan Framework

This section sets out the site specific projects and proposals that will collectively deliver the Vision and Objectives. Many of the projects are inter-related, and therefore implementation of some projects may be reliant on other proposals progressing sequentially or concurrently.

A - PROVIDE THE CONDITIONS TO STRENGTHEN BUSINESS GROWTH AND CAPITALISE ON EMPLOYMENT OPPORTUNITIES

6.1

There are excellent opportunities to transform Ystrad Mynach into a key sub-regional economic hub that is capable of supporting local communities within the Masterplan Area. The potential exists to capitalise on the presence of major services and facilities as well as exploiting Ystrad Mynach's position as the county borough's administrative centre.

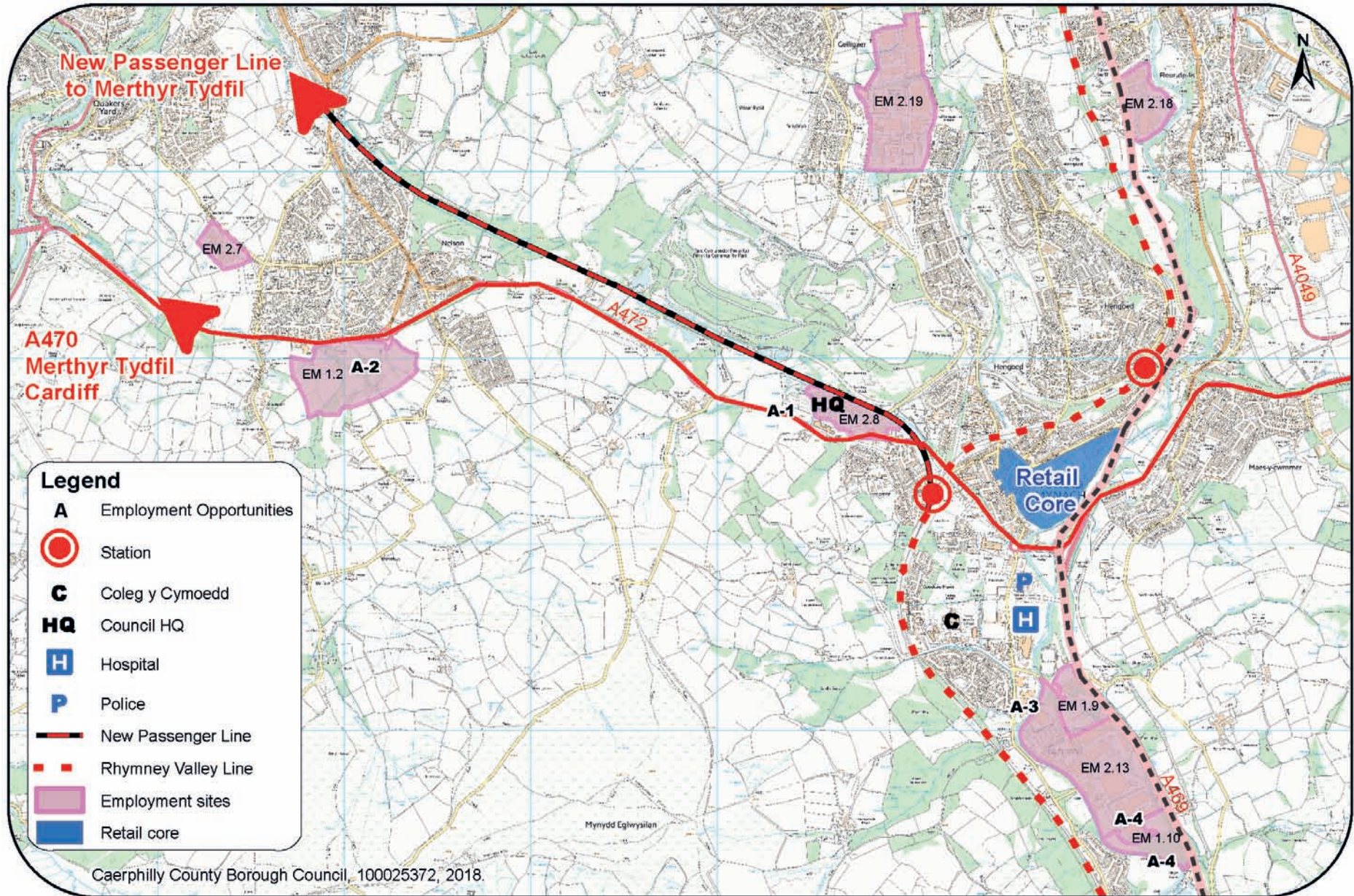
6.2

There is huge potential to expand and enhance the role of Ystrad Mynach as a key business district, maximising existing and future employment opportunities.

6.3

Figure 2 identifies the employment opportunities in the Masterplan area. In addition to the jobs created on these sites, the development of new housing, retail, offices and other infrastructure across the Masterplan area will create jobs in the construction industry and support the local supply chain. Many of these jobs will be within the foundational economy, which will support the objectives set out within the Regeneration Strategy.

Figure 2: Employment Opportunities



A-1 Tredomen Business Park

6.4

Tredomen Business Park is located on the eastern edge of Ystrad Mynach. It is a prestige office/business park complex comprising a modern, multi-storey office complex for the Council, and three high quality business centres for private sector use. Tredomen Business and Technology Centre, Tredomen Gateway and Tredomen Innovation and Technology Centre offer some 4,300m² of serviced business space, a scale and quality of accommodation, which has no equivalent elsewhere in Caerphilly. In particular it offers small business offices that are not readily available elsewhere in the Mid Valleys Corridor.

6.5

The site's location just off the strategic highway network along the A472 links it directly to the A470, thereby giving it a strategic advantage. It is also in close proximity to the existing public transport

network, specifically the Ystrad Mynach Station and Park and Ride facility. In the longer term, it is located directly adjacent to the Cwmbargoed rail line between Ystrad Mynach and Dowlais Top which could be reinstated to a passenger line as part of the Metro and which has been highlighted as an area that would benefit from a dedicated Metro halt.

6.6

There is an opportunity to expand on the success of the business park by developing privately owned agricultural land to the north west for employment use. A future phase on land on the edge of the settlement boundary to provide an area measuring 4.3 Ha in total, should be considered through review of the LDP, see Figure 3.

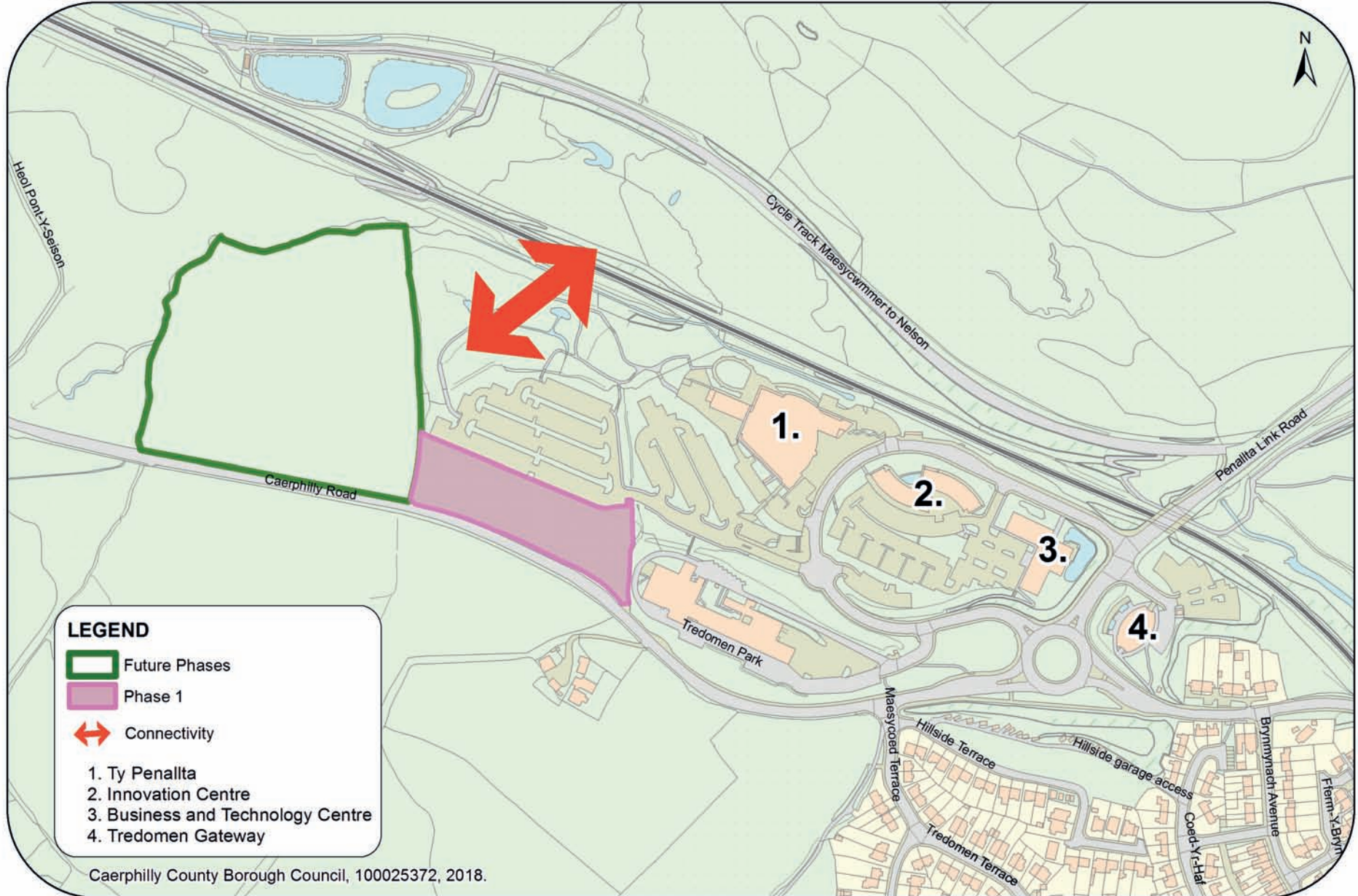
Development Principles

- Construction of affordable, sustainable, low carbon office development.
- Develop serviced and managed office space in units of between 100-200 sq ft for

new start ups and 300-500 sq ft for growth businesses, with the latest broadband connections.

- Support and develop new enterprises by expanding the ICE model throughout the county borough, promoting and encouraging start up businesses and growing local business.
- Explore provision of support services such as crèche facilities and food and beverage outlets.
- Attract commuters to new modes of transport via the provision of a new Metro Halt.
- Create pedestrian links between Tredomen Business Park and Parc Penallta.

Figure 3: Expansion of Tredomen Business Park





A-2 Ty Du, Nelson

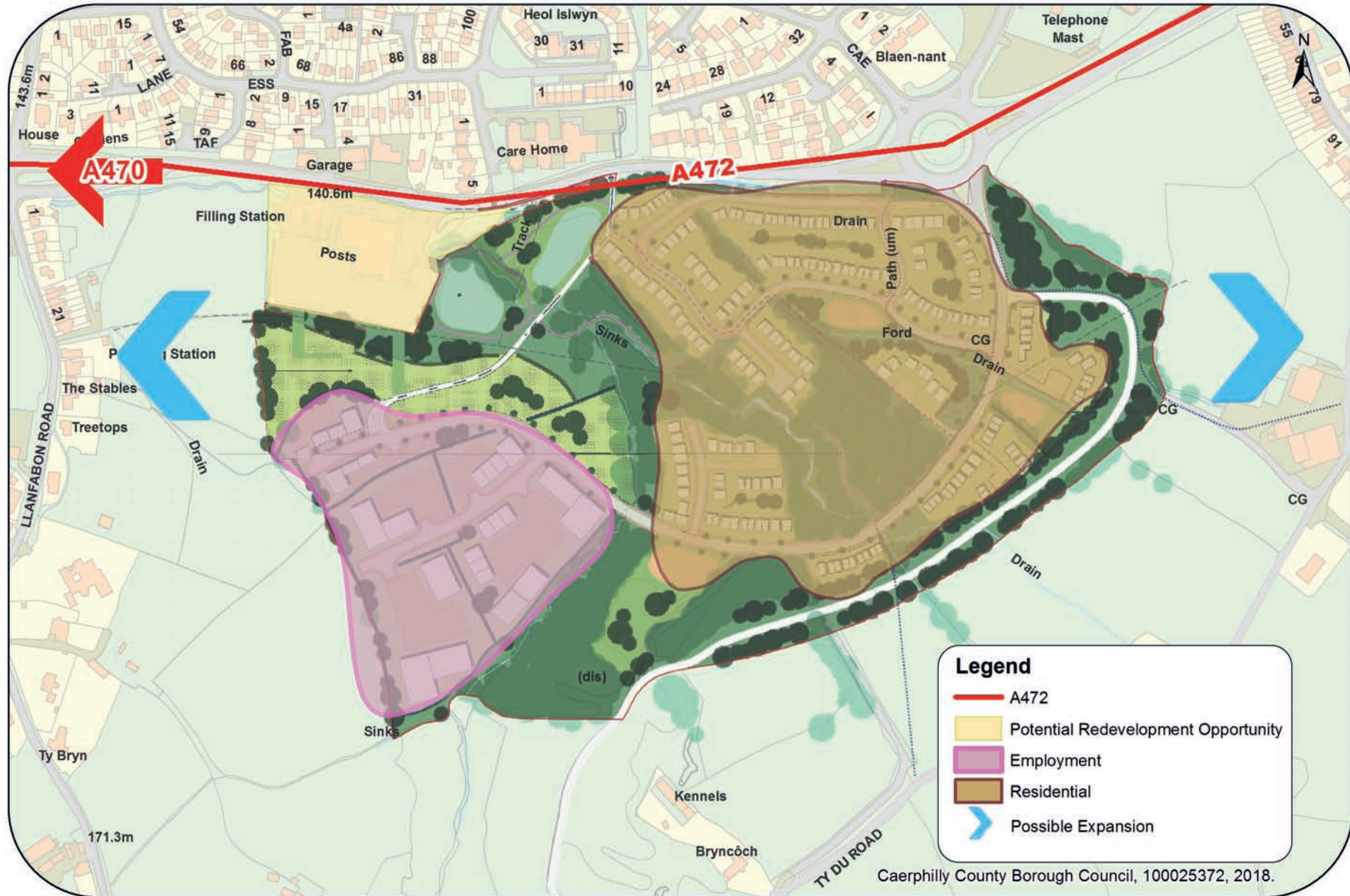
6.7

Nelson is a key settlement within the Masterplan area strategically located on the A472 corridor, close to the A470. The Ty Du site represents a significant regional development opportunity with considerable potential economic and social benefits.

Development Principles

- Provision of a mixed use, sustainable development.
 - Development of 3.8 Ha of employment land.
 - Construction of 200 new homes (including affordable housing) within a landscaped environment.
 - Opportunity to provide improvements to the road layout.
 - Opportunity to provide for Green Infrastructure within the site.
 - Explore potential for redevelopment of Co-Op Store and the filling station as part of the scheme.
- Longer term there is potential to further expand the site to include additional land to the east and/or west for development to include hotel and leisure provision, subject to a future review of the LDP.
 - Given the excellent location, close to the A470, a budget hotel chain should be encouraged to the area to capitalise on the many attractions and employment sites.

Figure 4: Ty Du

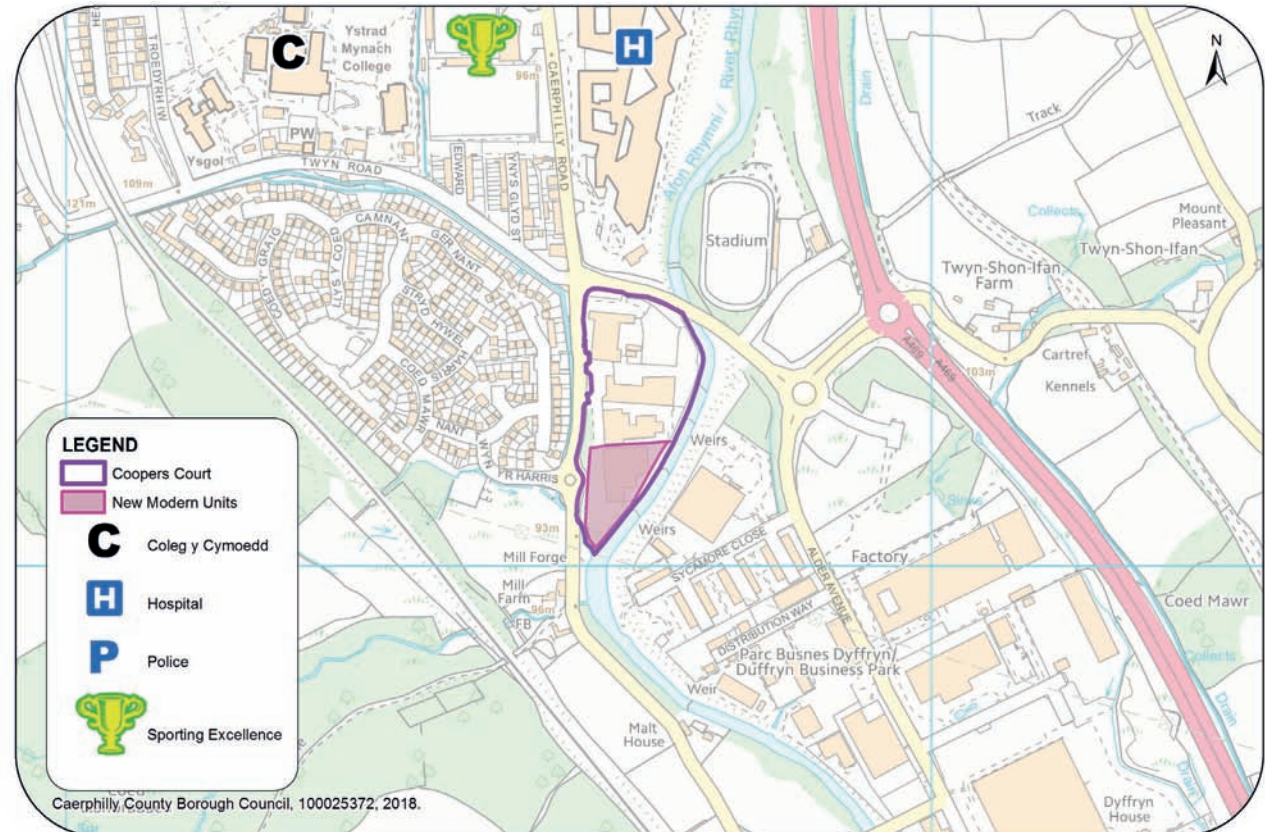


A-3 Coopers Court, Caerphilly Road

6.8

A key redevelopment opportunity lies at Coopers Court which is situated in a prominent location at the southern entrance to Ystrad Mynach, see Figure 5. The site comprises a mix of commercial buildings and businesses. Former dilapidated units have recently been demolished and replaced with a terrace of modern replacement units at the southern end of Coopers Court. The remaining buildings are disjointed and do not provide an attractive gateway into Ystrad Mynach.

Figure 5: Coopers Court



Development Principles

- Construction of replacement bespoke, environmentally friendly employment units at the southern end of the site.
- Long term opportunity to redevelop or refurbish the remaining units to maximise the potential of this key site located at the southern gateway into Ystrad Mynach.

A-4 Dyffryn Business Park

6.9

The 40 Ha Dyffryn Business Park is allocated/protected for employment use. It is situated at a prime location adjacent to the A469 and is within close proximity of Ystrad Mynach Station. The Park comprises a number of units of various age, size and condition operating predominantly B Class uses. Opportunities exist to refocus attention on the current infrastructure on the estate to create an attractive environment for further investment.

6.10

There are two areas of undeveloped land within the estate

6.11

Figure 6 identifies both areas within Dyffryn Business Park.

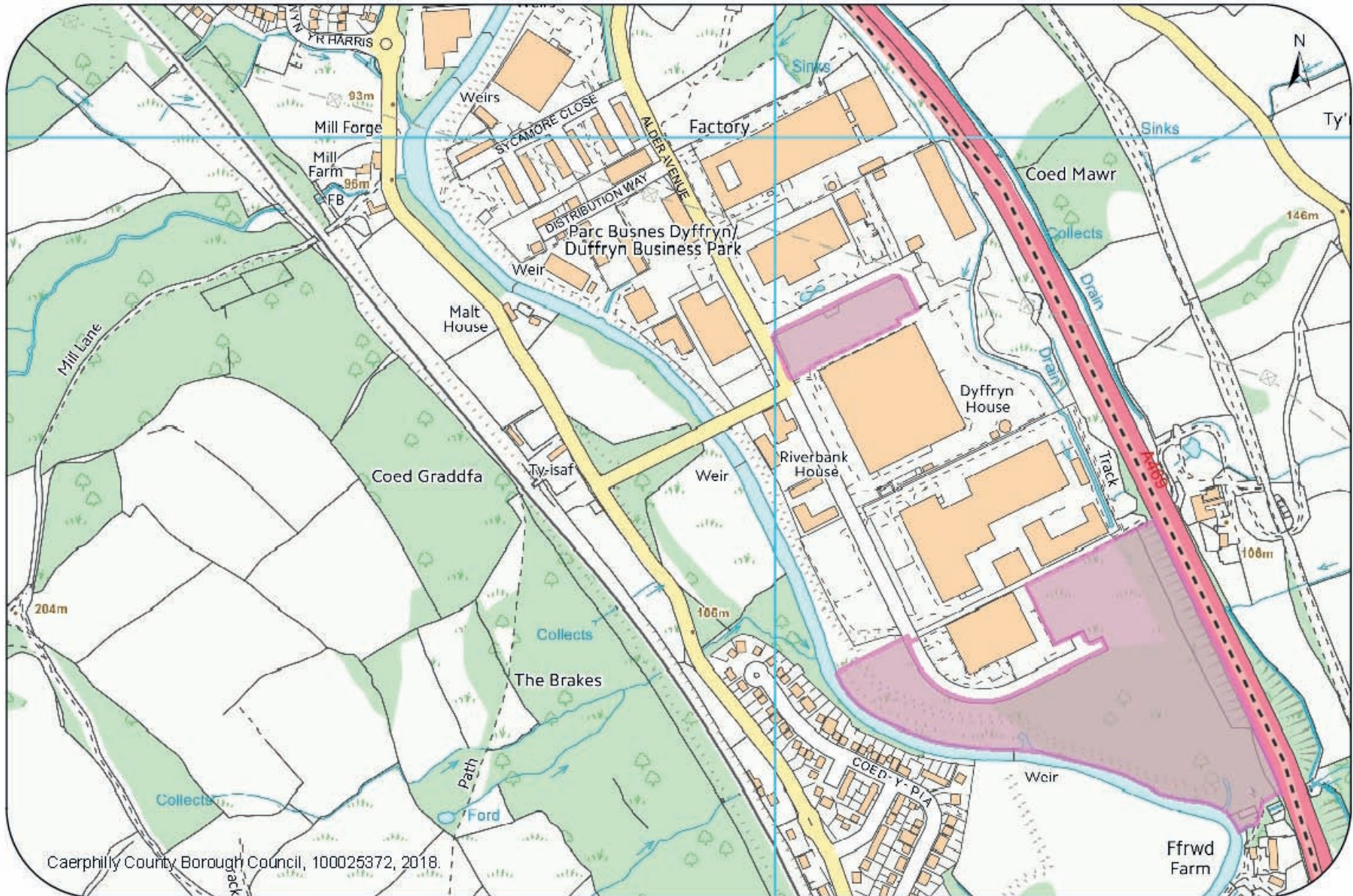
Development Principles

- Develop land to accommodate either expansion by an existing employer or cater for a new large employer.

- Provide infrastructure and environmental enhancements.
- Establish linkages between Business Park and Ystrad Mynach Station.



Figure 6: Duffryn Business Park



Caerphilly County Borough Council, 100025372, 2018.

B - CREATE THE CONDITIONS FOR THE AREA TO BECOME A THRIVING METRO HUB

6.12

There is an excellent opportunity to transform Ystrad Mynach Station to create an exceptional area that welcomes visitors, business people and residents alike, providing a high quality experience that conveys the character of this strategic hub. It is important that stations within the area are attractive, accessible and offer a real alternative to private transport for residents.

6.13

Ystrad Mynach has become a strategic location for investment and growth. There are proposals to build on the area as a Business District and to maximise employment opportunities. As a result of this there is likely to be a significant increase in the demand for travel to, and within, Ystrad Mynach and the wider area. Therefore the availability of active travel and an accessible public transport network is critical to service this important centre.

6.14

Policy TR5.3 of the adopted LDP acknowledges that the A472 between Ystrad Mynach and Nelson will see significant levels of economic and residential development. The route is constrained by alignment and constriction problems and therefore improvement options for maintaining the efficiency of the route should be considered. New facilities that reduce the level of traffic along the A472 corridor would have significant benefits, primarily by reducing journey times and reducing congestion.

6.15

The opportunity exists to deliver public transport improvements that are in accordance with, and supplement the delivery of the Metro. Active travel improvements can further enhance and widen the scope of the Metro by providing local links to the strategic transport network, all of which can assist in delivering the Metro objectives.

6.16

The Caerphilly Basin Masterplan includes

a proposal for a large park and ride facility at Llanbradach, which has the potential to capture a significant amount of commuter traffic. Whilst outside of the Masterplan Area, such a facility offers an alternative to the park and ride facilities at Ystrad Mynach or Hengoed.

B-1 Ystrad Mynach Station

6.17

Ystrad Mynach Station is located in the centre of Ystrad Mynach within close proximity of many services. There are two platforms, one to the west of the railway line for passengers travelling north and one to the east of the railway line for passengers travelling south. A recent station improvement programme has greatly improved the station waiting and ticket office facilities and provided lift access between the platforms. However, the opportunity exists to transform the current Ystrad Mynach Station into an accessible, inviting and welcoming space.

6.18

Physical and visual connectivity to and from

the station requires significant improvement. The main entrance to the station, off Nelson Road, is poor for pedestrians. The footpaths are not full width, and are particularly narrow in parts, and they do not run the whole length of the route leading to vehicular/pedestrian conflict.

6.19

At the junction with Nelson Road, there is a vacant building in a prominent location. Regeneration of this area would provide a more inviting gateway to Ystrad Mynach station and provide a better first impression for the many visitors arriving there, as well as improving the visual amenity of the area. The passenger rail bridge on Nelson Road would benefit from some up-lighting to improve its visual impact.

6.20

Whilst there is some signage on Nelson Road at the junction with the station, there is no signage on the platforms to direct visitors from the station to the many major services and facilities within the town.

6.21

Similarly, there is no signage on Caerphilly Road to direct visitors from the hospital, police station or Centre of Sporting Excellence to the train station. In fact, connectivity between the station and residential properties and services located to the east is very poor and greatly underused. There are informal paths that lead into Ystrad Mynach Park and around to the Centre for Sporting Excellence and Coleg Y Cymoedd. There is need for signage and for these to become a more formalised routes.

6.22

There is a significant opportunity to redefine the urban fabric, aligned to the Metro place-making programme, to create a high quality area that provides positive experiences and improves the image of Ystrad Mynach as a place to visit and work.

Development Principles

- Redevelopment of the entrance to the station, off Nelson Road, designed in accordance with the Metro Place Making Programme Principles.

- To improve legibility between the station and Caerphilly Road, opportunities to improve and enhance existing pathways should be considered together with new intuitive signage.
- It is essential that direct active travel linkages between the metro hub and the town centre, services on Caerphilly Road and Tredomen Business Park should be incorporated or enhanced as part of any station redevelopment.

B-2 Ystrad Mynach Extended Park and Ride facility

6.23

There is a major opportunity to provide an additional large park & ride facility on land to the east of the existing station. This has the potential to capture a significant proportion of commuter traffic, and could reduce the level of traffic travelling south to Cardiff.

Land east of the station can accommodate an additional park and ride facility that could provide capacity for an additional 120 vehicles.

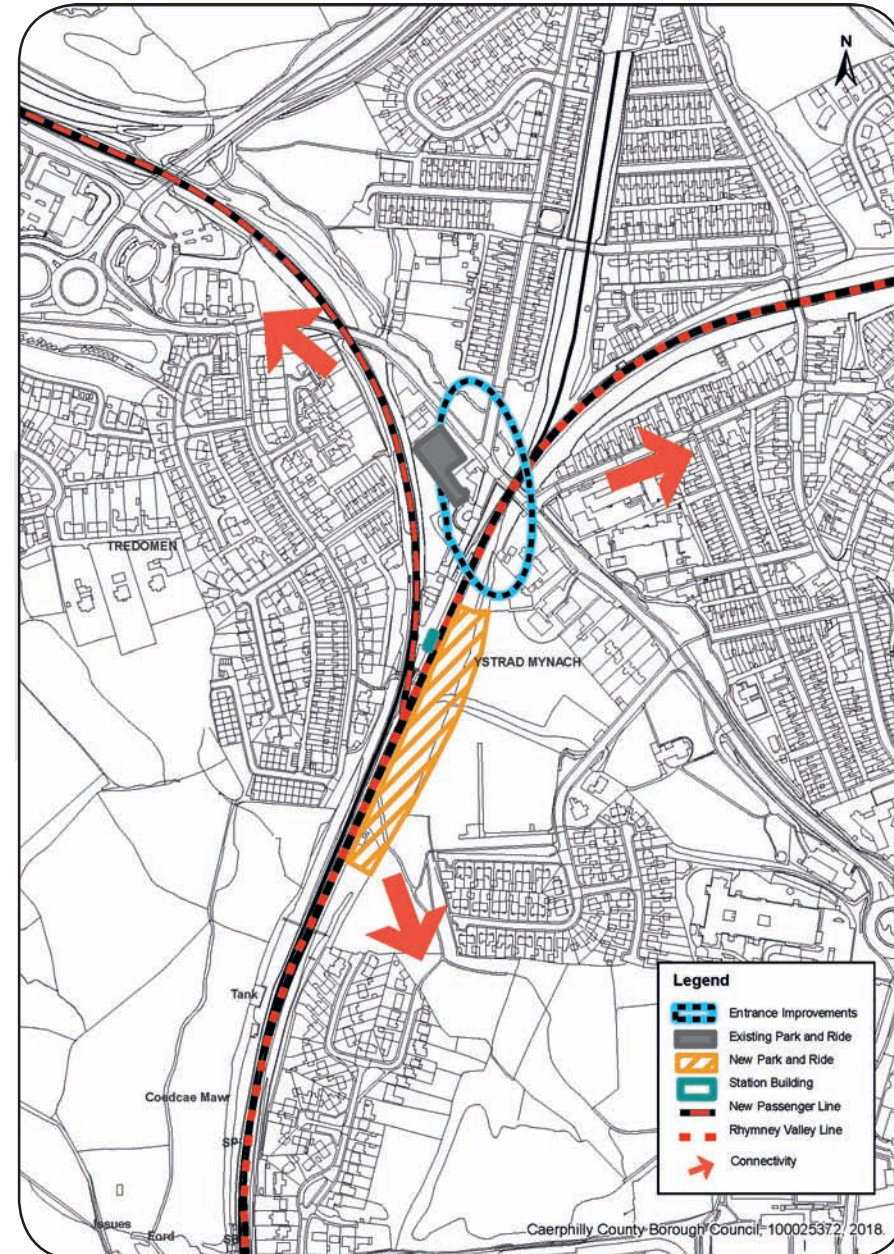
Development Principles

- Provision of 120 car parking spaces.
- Additional parking to serve north-south and west-east public transport routes benefitting fully from Metro proposals for improvements to the Rhymney/Cardiff line and also any associated cross valley transport proposals, along the A472 highway network.
- Repositioning of the school playing fields may be required to provide access to the proposed park and ride facility. This affords the opportunity to deliver enhanced playing field provision.
- The new park and ride facility should be carefully designed in accordance with the Metro Place Making Programme principles.
- The park and ride provision and associated access should be designed with integral, high-quality landscaping to soften the street scene and make provision for pedestrians and cyclists.

6.24

Figure 7 identifies potential opportunities at Ystrad Mynach Station

Figure 7: Ystrad Mynach Station



B-3 Hengoed Extended Park & Ride Facility

6.25

There is insufficient Park and Ride provision at Hengoed Station. Opportunities should be explored to provide additional car parking spaces to capture a larger proportion of commuter traffic, and reduce the level of traffic travelling south to Cardiff.

B-4 Reinstatement of the Cwmbargoed Line for Passenger Services

6.26

A major opportunity exists to reopen the Cwmbargoed Line for passenger transport. This will provide a direct, dedicated transport link through Ystrad Mynach and Nelson, providing enhanced access from the west to Ystrad Mynach. The line, if reopened, could serve the major residential area of Nelson as well as the business area at Tredomen. Whilst outside the Masterplan area, the opportunity also exists to extend the line to Dowlais Top in Merthyr, providing a direct link from Ystrad Mynach to Merthyr.

Development Principles

- Reinstatement of the Cwmbargoed Line for passenger transport to improve connectivity and increase accessibility between Nelson, Ystrad Mynach and the wider county borough as well as the South East region. This will facilitate further development opportunities and drive economic growth within the area.
- New halts should be considered at Nelson and Tredomen.
- The Tredomen Halt would be located adjacent to Tredomen Business Park, providing direct access to significant employment opportunities.
- Added impetus is now in place to introduce a rail halt at Nelson. The proposed development at Ty Du and the potential for passenger rail service between Ystrad Mynach and Dowlais Top both help identify and promote Nelson as a perfect location for a new halt. A new station would be located to the east

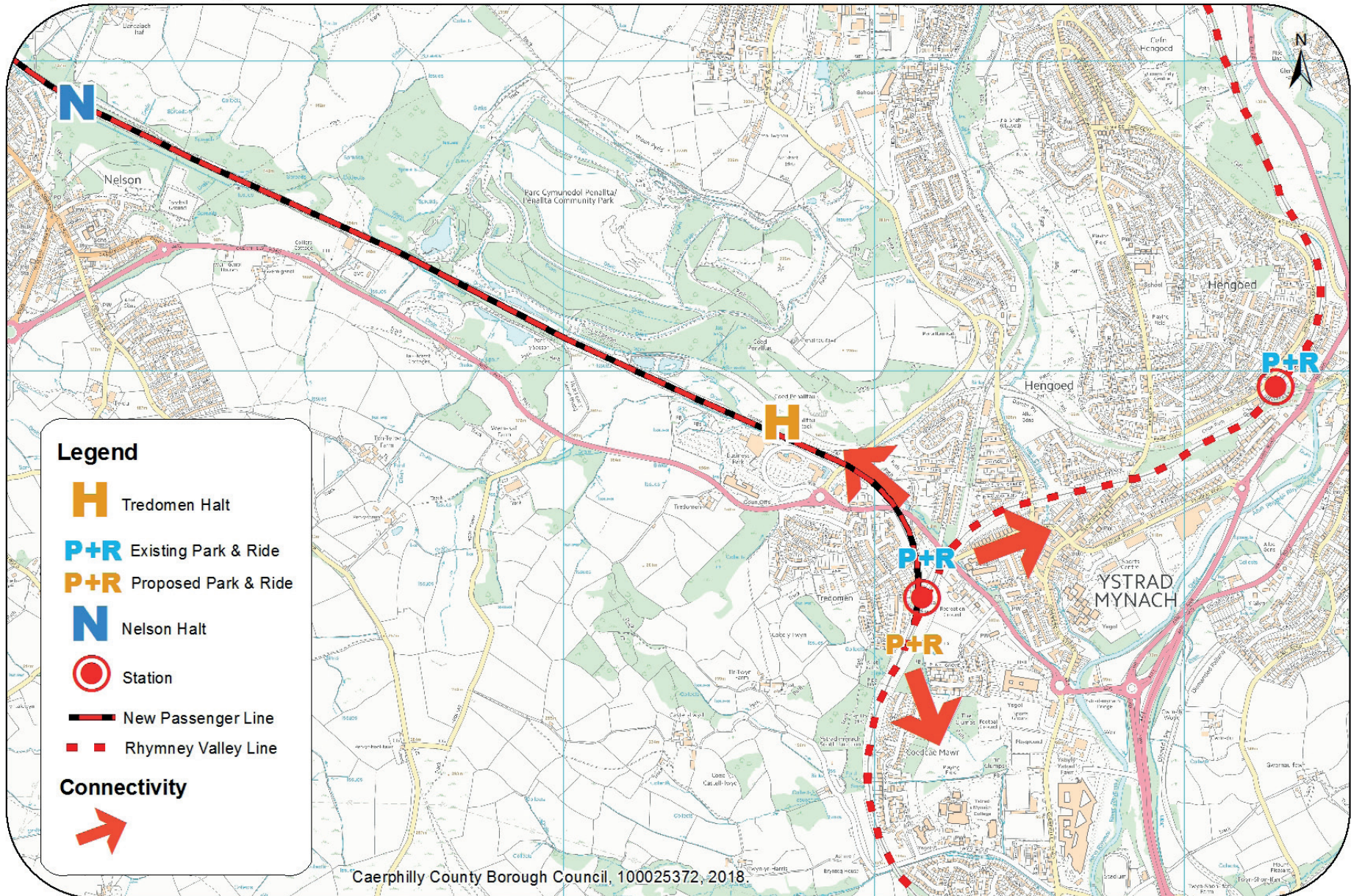
of Nelson Local Centre, adjacent to the existing freight line.

- Consideration should be given to providing a meaningful level of park and ride car parking spaces at Nelson. The opportunity also exists for wider redevelopment of land at the new Nelson station to accommodate an element of retail and residential units.
- All stations and halts will need to be designed in accordance with the Metro Place Making Programme.
- In the interests of the visual amenity of the area, the existing bridge at Nelson Road should be enhanced with uplighting and new paintwork.

6.27

Figure 8 identifies potential rail improvements.

Figure 8: Rail Opportunities



B-5 Regional Bus Network

6.28

As part of the Metro improvements, the potential for Regional Bus Rapid Transport would improve connectivity between all urban areas, particularly east to west along the A472 corridor, and increase access to employment opportunities in the local and wider region.

B-6 Cycle Parking Facilities

6.29

The strategy seeks to ensure that the town and local centres, employment and business centres and transport hubs are accessible by sustainable forms of transport. Whilst the Metro caters for strategic travel, a significant amount of journeys will require additional travel to reach their final destination. The strategy seeks that movement from Metro hubs and within the Masterplan area is undertaken through active travel measures and this is most likely to be done through cycle travel. Given this, there is a need to

deliver safe, secure and convenient cycle parking facilities at all transport hubs, within the town centre and employment and business centres in order to facilitate this movement. This should be coordinated on a regional basis so that the offer is coordinated.

Development Principles

- New developments should ensure that they provide appropriate cycle parking facilities that can meet both current and future demand.
- Provision should be made at all transport hubs, particularly at Ystrad Mynach where provision will serve multiple uses.
- Provision should be easily accessible, easy to locate and conveniently located to the destination to encourage use.
- It should also be safe, secure and be visible to ensure surveillance.
- Provision should be connected to existing active travel routes wherever possible.
- For short duration parking (town centres etc.) sufficient parking should be provided

to ensure that space is consistently available.

- For long duration parking (employment centres, commuting etc.) provision should be covered to provide protection from the elements.
- Provision should be regularly monitored, maintained and managed to ensure its attractiveness is retained.
- The design and location of the provision should ensure compatibility with other users and uses.
- Consideration should also be given to providing facilities for safely storing ancillary accessories, such as helmets and lights.

B-7 Cycle Hire Scheme

6.30

Whilst the Metro will address longer distance travel, there is a need to ensure that, once off the principal Metro routes, people can continue journeys within the Masterplan Area by sustainable means. A key issue for

this travel is that it is currently difficult to carry bikes on trains at peak hours and there is limited, if any, potential for bus services to carry bikes.

6.31

Cycling, however, has a hugely important role to play in tackling issues such as congestion and pollution and therefore ways of exploiting this mode of transport need to be considered. Whilst the improved Metro rail service will accommodate some cycle storage, this will need to be supplemented to provide an efficient and effective transport system.

One option for this is the provision of a bike-sharing/hire scheme. This would require an integrated system of hire points at key destinations, such as major employment areas as well as at the transport hubs (Caerphilly County Borough Council's version of the Boris Bikes scheme in London²).

Development Principles

- Consideration should be given to the setting up of a bike-sharing/hire

scheme throughout the Masterplan area, with facilities provided at significant destinations, transport hubs and the town centre. This should also include electric bikes.

- Consideration be given to linking the bike hire facilities to existing cycle related uses, e.g. cycle hire at cycle parking facilities.
- The scheme should ensure that there are appropriate facilities located at destinations, including employment sites, to encourage use and reduce cost.

Other Active Travel Measures

6.32

The adopted LDP identifies a number of improvements to radial routes within the Masterplan area that will improve community access and provide walking and cycling links to public transport, tourism, locations, employment areas and other key attractors.

6.33

Many of the LDP proposals are also identified

as part of the Caerphilly Active Travel Integrated Network Map, which includes 21 schemes designed to increase connectivity and accessibility throughout Ystrad Mynach and the wider area. These measures seek to address active travel issues in the short term. However, an ongoing programme of improvements will be required to address future issues as they arise from the redevelopment and growth of the strategic hub.

6.34

It is recognised that the increased use of electric bikes offers a realistic alternative mode of travel over longer distances for a wider section of the population. The extension of, and linkages to, the National Cycle Network and routes suitable for electric bikes will be encouraged.

6.35

There is a need to encourage users of the Taff Trail to travel to Ystrad Mynach and the wider

² <https://tfl.gov.uk/modes/cycling/santander-cycles>



area via National Cycle Network Route 47 which meets the Taff Trail at Quakers Yard.

New Links

6.36

This strategy identifies a number of significant development opportunities that will require links to ensure that the need to travel generated from growth can be accommodated sustainably.

Development Principles

- Areas of significant new growth should include active travel proposals that would ensure that sites are linked, as directly and efficiently as possible, to both Ystrad Mynach Town centre and Nelson Local Centre, Ystrad Mynach station and all local Metro hubs.
- Active travel measures should complement and enhance existing routes.

C - MODERNISE AND DEVELOP YSTRAD MYNACH INTO A THRIVING BUSINESS AND COMMERCIAL CENTRE

6.37

The Principal Town of Ystrad Mynach has become a strategic location for investment and growth. It has increased in importance in recent years as a key business district and the location for vital public services. The area needs to ensure that it continues to attract investment so that it can become a key sub-regional economic hub that is capable of supporting local communities.

6.38

Ystrad Mynach needs to further promote its identity and exploit its position as the County Borough's administrative centre and exploit the location of major services and facilities. In order to create a more identifiable centre there is a need to build and enhance the Town Centre offer, improve the night time economy and increase the visitor accommodation offer.

C-1 Ystrad Mynach Town Centre

6.39

There is limited scope for physical expansion of the Town Centre, however, in order to create a more identifiable centre there is a need to build and enhance the Town Centre offer.

The town centre already boasts a number of unique independent retailers and it is this type of use that should be encouraged to create a niche shopping and service centre which would attract nearby residents, visitors and the many employees based in and around the area, to spend money in the town centre.

6.40

However, and to address the challenge of online shopping, there is a need to consider other, diverse uses within the town centre. Offices and services enhance and contribute to the vibrancy of a town centre. Town Centre policies and boundaries will be considered through review of the LDP.

6.41

It is important to consider how the night time

economy can support the growth of Ystrad Mynach. Whilst there are a few pubs that serve food in and around the Town Centre there is a limited range of restaurants and family friendly eateries which are fundamental to enhancing Ystrad Mynach's role as a business and visitor destination. Exploiting the popular café culture, encouraging tables and chairs outside will develop a more continental atmosphere prolonging dwell time.

6.42

It is recognised that there is the potential for conflict between town centre residents and expanded town centre provision for food and drink establishments linked to anti-social behaviour, noise or odour. The Council's Planning, Environmental Health and Licensing functions will ensure that the appropriate protection is given to the amenity of residents when considering the appropriateness of proposals for specific sites or properties.

6.43

There is often traffic congestion, particularly

around the bus stop located on Bedwlwyn Road. Repositioning of the bus stop and strict enforcement of short term on-street parking would alleviate congestion whilst an amended traffic flow, i.e. a one way system that directs traffic through the town centre, may increase spend within town centre businesses.

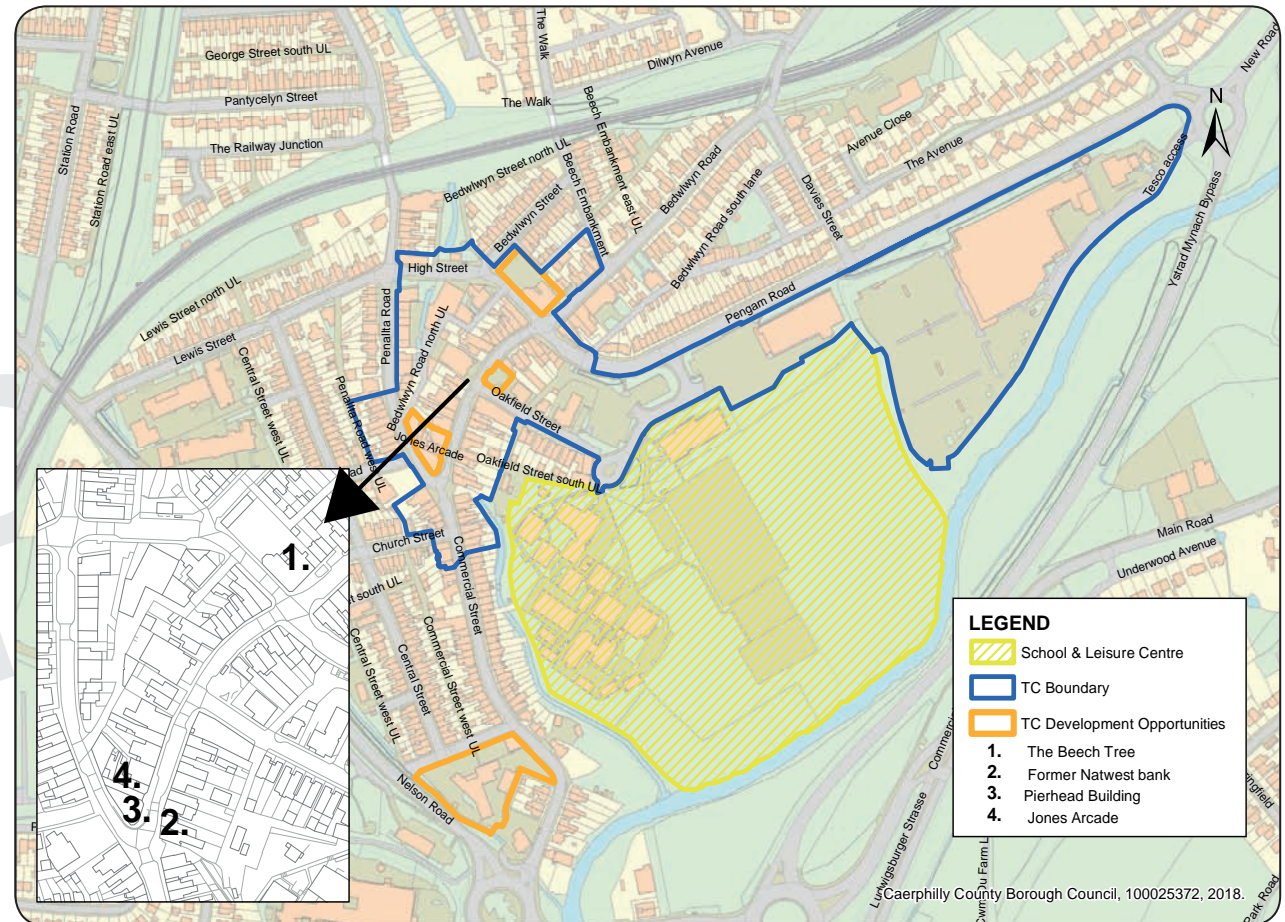
6.44

Figure 9 identifies the Town Centre Boundary

Page 74 Development Principles

- The Pierhead Building occupies a prominent location, the key building is broadly triangular in shape. The rear elevation backs on to Jones Arcade and there are glazed elevations fronting both Bedwlwyn Road and Penallta Road. The building is at a higher level than the road and is surrounded by an attractive terrace area. Whilst the building in its current state is not fulfilling its potential, the building would lend itself to a café/restaurant use with some outside seating.

Figure 9: Ystrad Mynach Town Centre



- Jones Arcade is a traditional arcade with opportunity for shops to display their goods. These units are suitable for sale of foods, including fruit and veg and would be an ideal location for the sale of local or farm produce.
- There is a need to exploit the Beech Tree Hotel, a substantial building situated in a prominent location, by the expansion of facilities to provide quality meals, entertainment, outdoor seating and town centre accommodation.
- The former Natwest Bank building is another key building which is currently unoccupied. Liaison with Welsh Government and Natwest Bank is essential to accelerate the sale process and encourage a new business into the town centre.
- Opportunities should be exploited to expand the night time economy within and around the existing town centre. Licensed cafe/bars with an extended evening offer would attract visitors and residents to spend time and money in the town centre.
- Encourage 'Pop Up Units' to encourage new businesses and concepts within the town centre to improve the vibrancy and vitality of the area and generate footfall.
- Promote the 'Pop Up Galleries' initiative where temporary displays of photos and artwork are displayed in vacant units to improve visual amenity and make the vacant units more appealing to potential tenants.
- Better utilise Siloh Square for events and activities.
- Ystrad Mynach Principal Town Centre policies and boundary should be re-considered as part of the Review of the LDP
- Consider repositioning of bus stops and an amended traffic flow system around the town centre.

C-2 Enhanced Parking Facilities

6.45

Whilst it is envisaged that the enhancements to public transport as part of the Metro will increase the number of people travelling to Ystrad Mynach by public transport, there is still a need for car parking to serve the town centre. The availability of quality parking in the right locations plays a key role in the perception and attractiveness of the town centre and in turn is a fundamental element in increasing footfall.

6.46

It will be necessary for a car parking plan to be prepared to address the following key elements:

- The likely increase in footfall in the town centre and the number and location of car parking spaces that will be required to cater for it;
- Innovative parking solutions should be considered to maximise the use of land;

- Charges are a disincentive to using car parks so the need for charging, the level of charge and the processes for payment will need to be carefully considered against the regeneration objectives;
- Balance the need for residents only parking with the need for short term parking to serve local businesses;
- The strict enforcement of residents only parking areas to deter illegal parking. It is likely that Civil Parking Enforcement will be introduced in 2019;
- Opportunities for electric vehicle charging points within existing or proposed parking areas should be identified.

C-3 Land North of The Royal Oak

6.47

A key redevelopment opportunity lies within the triangular site south of Central Street, north of The Royal Oak public house. There is currently a mix of commercial uses operating from the site. However, the whole

area is disjointed and unsightly, whilst being highly visible from the strategic A472 which runs immediately adjacent to the western boundary of the site. The area needs comprehensive redevelopment to improve its appearance and functionality.

Development Principles

- Longer term, the comprehensive redevelopment of this site would improve the visual richness and maximise the potential of this key site in such a prominent location.

C-4 Land north of Dyffryn Business Park

6.48

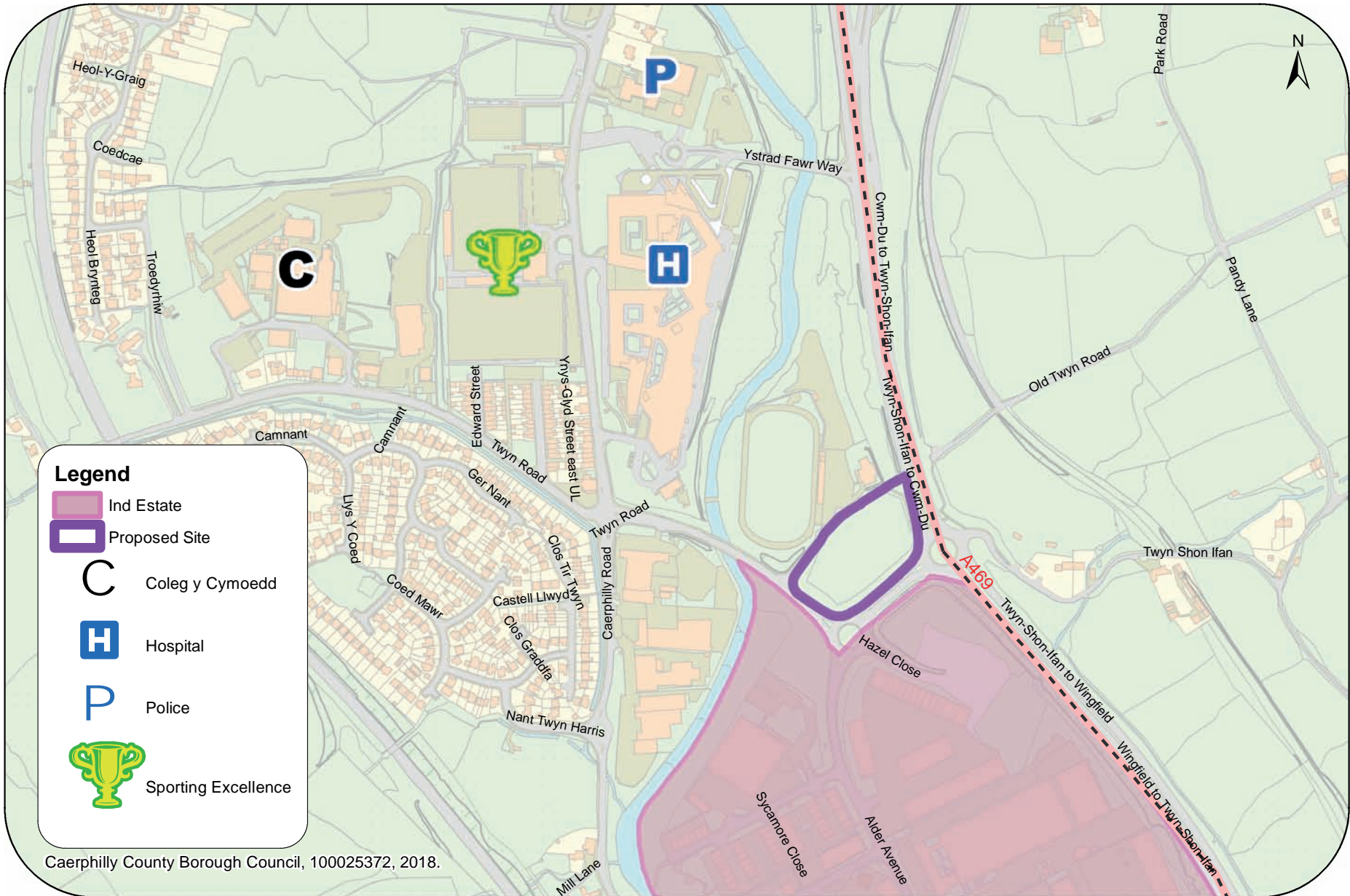
The site is in an excellent location, adjacent to a key vehicular gateway to Ystrad Mynach and well positioned to serve the Business Parks and many services within Ystrad Mynach. Development of this area of land for a hotel and public house offers a real opportunity to increase the tourism offer within Ystrad Mynach which will in turn increase visitor

spend and provide job opportunities in the service sector. Whilst this is contrary to the Adopted LDP, such uses should be considered as part of the review of the LDP.







Development Principles

- Subject to the review of the LDP, the site would lend itself to a budget hotel which could cater for business trips as well as increase the length of stay of visitors who have visited an attraction within the area.
- The site could also accommodate a much needed family pub and restaurant which would attract visitors and also extend the length of stay of visitors to the area.
- The site is ideally based for a complementary restaurant or coffee shop with a drive through facility.

Figure 10: Land north of Duffryn Business Park



Legend

-  Ind Estate
-  Proposed Site
-  Coleg y Cymoedd
-  Hospital
-  Police
-  Sporting Excellence

Caerphilly County Borough Council, 100025372, 2018.

D - CREATE AN EXEMPLARY SPORT, LEISURE AND EDUCATION CLUSTER

6.49

The Centre for Sporting Excellence is the county borough's flagship sporting facility. Opportunity exists to expand the existing site and create world class facilities to allow the centre to hold bigger events and international matches increasing its positive impact on Ystrad Mynach and creating spin off impacts for the foundational economy.

6.50

The surrounding land which includes a multiplicity of uses, offers opportunity to expand the existing Centre for Sporting Excellence facilities to create a Sport Village.

D-1 Centre for Sporting Excellence and surrounding land

6.51

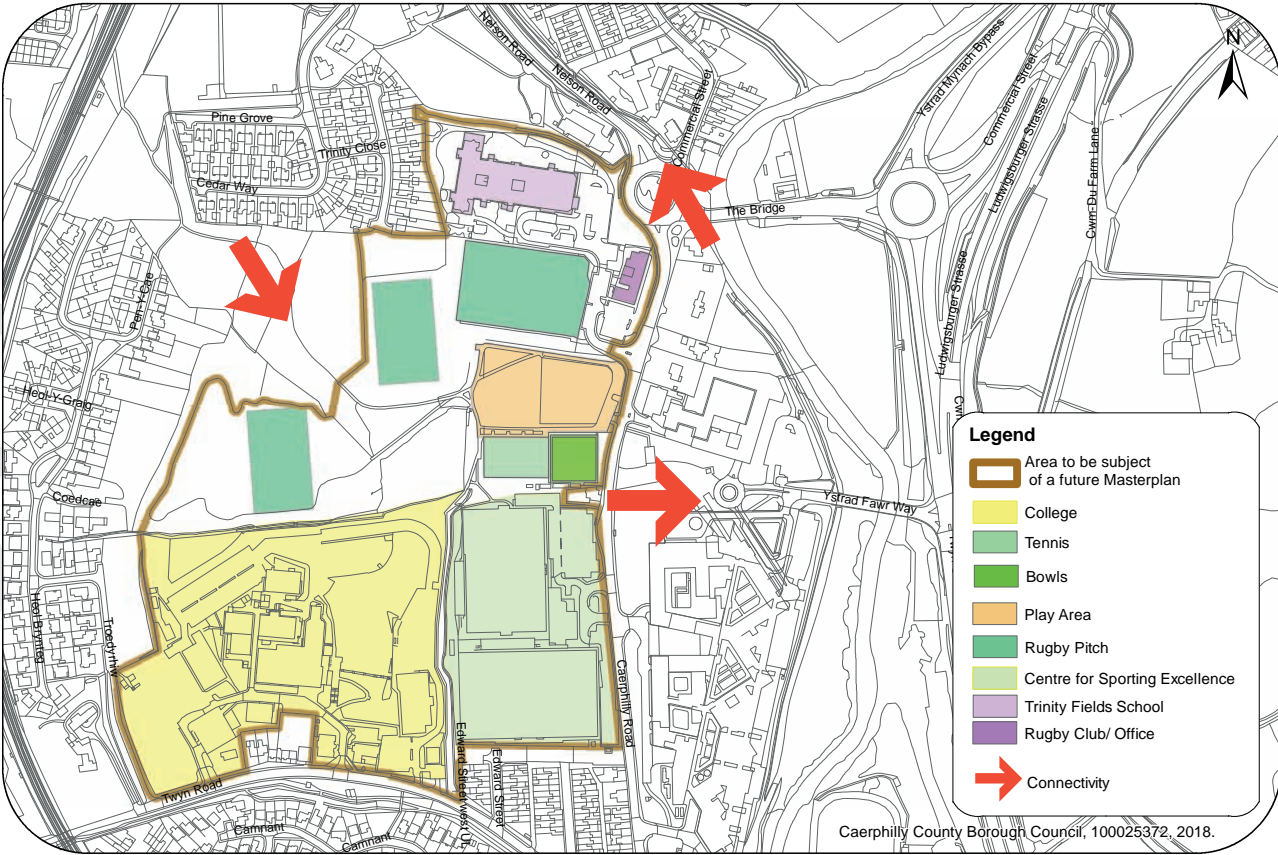
The site should be the subject of a masterplan that will consider the best uses for all of the land.

Development Principles

- Creation of a multi-disciplinary Sports Village.
- Increase seating capacity within existing Centre for Sporting Excellence from 1,152 to 5,000 to create an inspirational facility that will attract and facilitate large scale local, regional and international age-grade and female rugby. An increased capacity at the facility will support the growth of Welsh Rugby outside of the capital city by providing the ability to host wider scale international and other representative fixtures. The ability to offer cultural events and/or concerts at the site would also be facilitated by the increased capacity.
- Provision of an indoor full size Barn with a state of the art indoor 3G IRB22 playing surface. This will support local, regional and national sport and will support and develop sporting opportunities through partnership working with Coleg Y Cymoedd, Coleg Gwent, the Welsh Rugby Union, the Football Association of Wales, community clubs/organisations and the Newport Gwent Dragons.
- Creation of a modern indoor tennis dome to offer international standard tennis facilities.
- Provision of food and beverage outlets to improve the visitor offer.
- Incorporation and enhancement of Ystrad Mynach Park to include a splash pad or water feature, outdoor gym equipment, toilet facilities and snack bar.
- Encourage partnership working with Coleg Y Cymoedd to share resources.
- Develop new courses Coleg Y Cymoedd to train key artisan skills, e.g. dry stone walling, landscaping, tree planting.
- Exploit development opportunities at Coleg Y Cymoedd.
- Allow for the expansion of Trinity Fields School and Resource Centre.

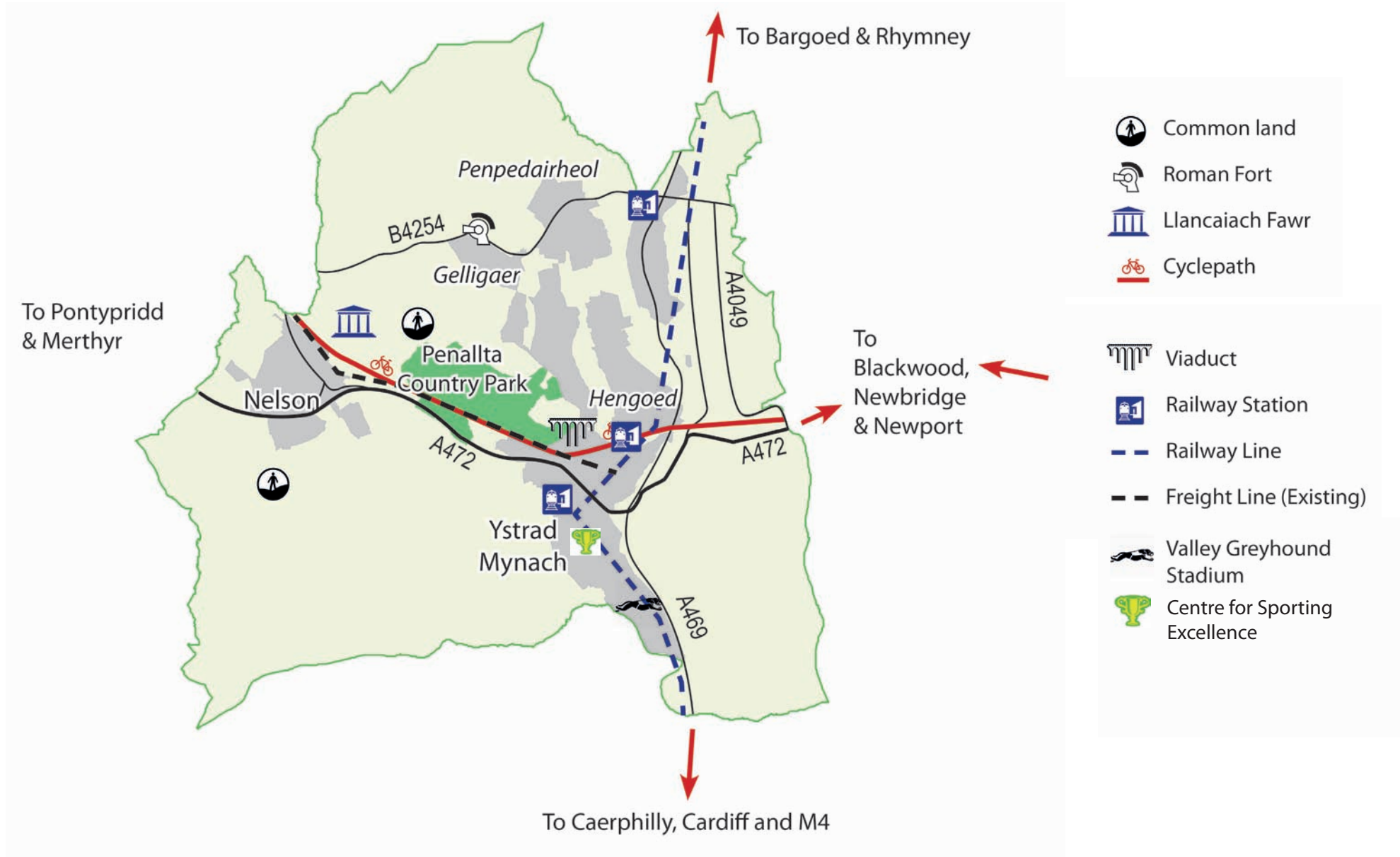
- Improve the physical connectivity between the Cluster and Ystrad Mynach Town Centre and Ystrad Mynach Station.
- Improve signage to signpost visitors between the facilities and Ystrad Mynach Town Centre and Ystrad Mynach Station.
- Improve dialogue between the Centre for Sporting Excellence and local residents and local businesses, particularly within Ystrad Mynach Town Centre, to better promote events.
- Enhance links with local hospitality and accommodation providers.
- Potential base for cycle hire.

Figure 11: Existing Facilities



Caerphilly County Borough Council, 100025372, 2018.

Figure 12: Tourism Attractions



E - CREATE A VIBRANT AND ACCESSIBLE VISITOR DESTINATION

6.52

There is an excellent opportunity to transform the Masterplan area to create an exceptional tourist destination along with a diverse range of accommodation, thriving retail centres and strong day and night time economies.

6.53

The Masterplan area boasts a number of heritage and rural attractions, see Figure 12, as well as the flagship Centre for Sporting Excellence. Whilst tourism is already a draw to the area, there is a need to develop the tourism offer to widen its appeal.

6.54

There are a number of key initiatives throughout the area that could:

- increase the benefits of heritage, rural and sporting attractions from a tourism perspective;
- help raise the profile of the Masterplan area as a tourist destination;

- increase expenditure in the area; increase the dwell time in the area; and,
- create employment opportunities for local residents.

TOURISM ATTRACTIONS

E-1 Llancaiach Fawr Manor

6.55

Llancaiach Fawr Manor is one of the three main tourist attractions in the county borough. It is comprised of the restored Manor House, the Visitor centre, an education block and a large area of open land. The Grade I Listed Building was designed to be easily defended during the turbulent reigns of Tudor kings and queens and is one of the finest examples of a semi-fortified manor in Wales today. The Manor has recently been fully restored with a new stairway and lift added to the rear to increase accessibility for visitors. It currently operates as a living museum. The Visitor Centre contains a café and provides a large hall that hosts events. The education block is a set of purpose built

teaching and learning rooms used for schools and other educational needs.

6.56

The adjacent open area is used for occasional events, such as the Eisteddfod, which was held here in 2016.

6.57

It is an excellent attraction, hosting a wide range of events and functions including Ghost Tours, the Bedwellty Agricultural Show (which showcases rural enterprise and culture across the county borough and beyond) and functions such as weddings and conferences. However, there is a need to develop overnight accommodation on or near to the site to strengthen the tourism offer and increase the attractiveness of the venue for functions and events.

6.58

The site would lend itself to a high end boutique/independent hotel which would reinforce the attraction as a regionally significant tourist and heritage destination



as well as accelerate business growth in and around the Masterplan area.

6.59

There is also opportunity to provide some form of hut/pod style accommodation or glamping.

Development Principles

- Provision of a high end boutique/ independent hotel comprising characterful, individually decorated rooms in keeping with the period of the property, would increase the attractiveness of the venue for functions, including weddings and conferences and increase overnight stays.
- Provision of pods or huts on the land adjacent to the east of the Manor House would also significantly improve the 'staying' visitor market within the region and boost footfall within the existing tourist attraction.
- Further develop outbuildings to create a series of interpretative and educational facilities for visitors.

- Increase the function and events programme to reinforce Llancaiach Fawr Manor as a regionally significant events venue.

E-2 Llechwen Hall Hotel

6.60

The prestigious Llechwen Hall Hotel is located within but on the edge of the Masterplan area. Welsh Government investment of over £400,000 has recently been awarded to further develop the complex and provide a spa and leisure complex which will improve the performance of the facility and strengthen the tourism offer within the region.

6.61

However, its location just off the A470 means that many visitors will not even travel through Caerphilly county borough. There is a need, particularly in light of the proposed redevelopment, to promote this venue and also to promote greater awareness of other attractions within the Masterplan area to encourage linked visitor trips.

E-3 Gelligaer Roman Fort

6.62

The remains of a Roman Fort (formerly Gaer Fawr) were discovered at Gelligaer between 1899 and 1913 along with an elaborate system of bathhouses, pottery kilns and a cemetery. The land lying adjacent to the site has been identified as a Roman parade ground. Gaer Fawr is known to be where the stone fort was built, sometime during the first decade of the second century. These remains are reputed to be the finest example of their type in Europe.

6.63

Work has been undertaken in the immediate area to highlight the importance of the Roman Fort itself, including the installation of seating and interpretation and information panels for visitors.

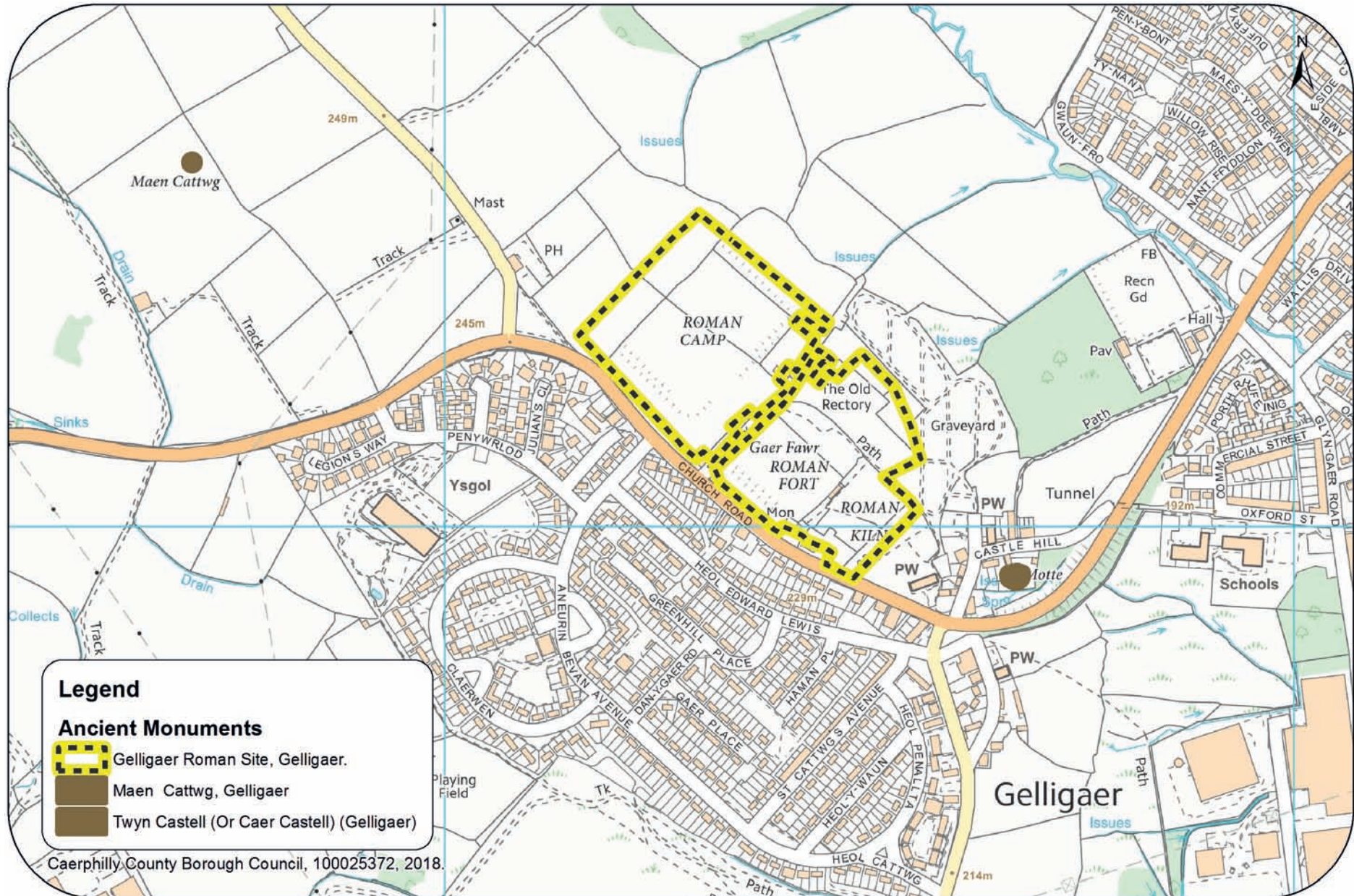
6.64

Although the site is today used for the grazing of horses, the site is of paramount importance in terms of the history and heritage of the Rhymney Valley.

Development Principles

- Increase the profile of the fort for residents and visitors alike,
- Expand interpretation facilities
- Consider archaeological excavation
- Include the fort along with other nearby historic attractions within a heritage trail

Figure 13: Gelligaer Roman Fort



E- 4 Valley Greyhound Track

6.65

The Valley Greyhound Stadium is a long established leisure facility located to the south east of Ystrad Mynach. Facilities at the site have recently been extended and improved and now comprise a greyhound racing track, a stadium comprising a clubhouse and a viewing area, an office building and toilet facilities. A car park is located between the site and Tredomen Athletic Football Club to the east.

6.66

The greyhound track is claimed to be the only remaining one in Wales. It is ideally located to capitalise on the many visitors to the area and there is opportunity to expand and increase the potential of the site as a tourism destination. Furthermore, there is opportunity for spin-off between this site and potential hotel and restaurant development on adjacent land as identified in Figure 14.

E-5 Events

6.67

There are a number of successful events within the Masterplan area each year. These include Bedwellty Agricultural Show, many events at Parc Penallta and the Penallta Park Run. There is a need to increase connectivity between the events and the main centres to increase dwell time.

E-6 Activity Tourism

6.68

Activity tourism is a key driver of the tourism industry in Wales and the Masterplan area is well positioned to capitalise on this through the provision of accommodation and facilities to support walking, cycling, horse riding and mountain climbing. National Cycle Network (NCN) Route 47 (Newport to Fishguard) travels through Ystrad Mynach and Nelson. The area is also well placed to serve the mountain bike centres at Cwmcarn Forest Drive and Bike Park Wales in Merthyr Tydfil, the Rock UK climbing centre in Trelewis, the Mountain View Ranch

and Rockwood Riding Centre, which are both located on Caerphilly Mountain. The provision of a wider range of accommodation, including lodges, camping and glamping, in appropriate locations within the Masterplan area should be encouraged and supported.

E-7 Heritage Trail

6.69

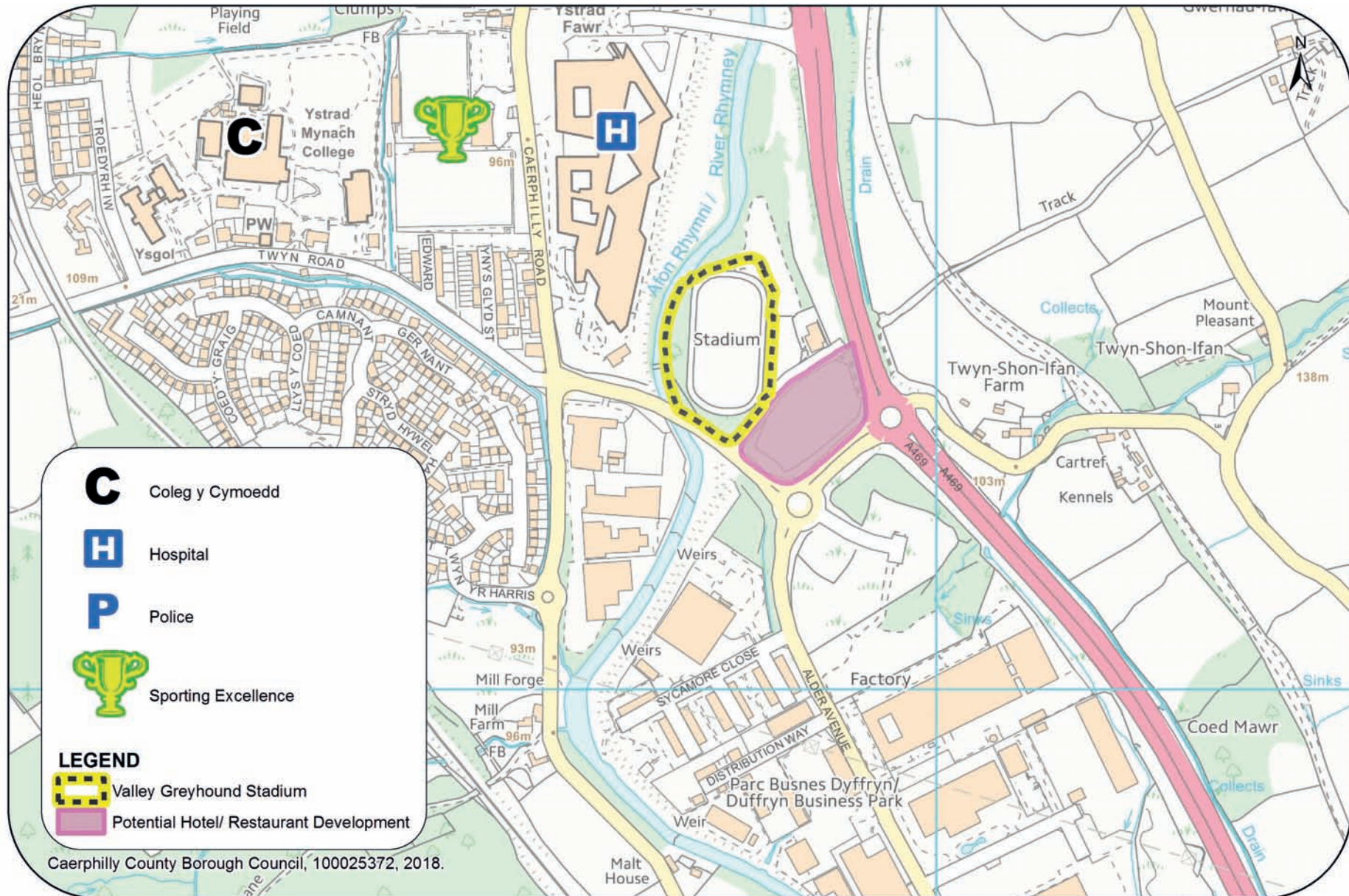
A tourism trail that links the key sites and buildings of interest should be an integral part of the tourism strategy. This should provide a link between Senghenydd Dyke, the Handball Court, Llancaiach Fawr Manor, Gelligaer Roman Fort, Gelligaer Common, Parc Penallta and Maesycwmmmer Viaduct, but also explore other places within the county borough such as Caerphilly Castle, National Mining Memorial and the Winding House.

E-8 Tourist Accommodation

6.70

There is a distinct lack of tourist accommodation in the Masterplan area. There is a need to develop sites for a diverse

Figure 14: Valley Greyhound Track



range of new accommodation to support the Metro hub, the maximised employment opportunities and the Sporting Village which will be attracting many visitors who are looking to stay in the area.

6.71

Existing tourist accommodation is provided by Llechwen Hall and two Guest Houses, all situated around Nelson.

6.72

There is potential to significantly expand on the current offer with the following proposals:-

- Llancaiach Fawr Manor - boutique hotel and pods/huts
- Land at Ty Du - budget chain hotel
- Land north of Dyffryn Business Park - budget chain hotel
- Parc Penallta - camping/glamping provision

F - MAXIMISE ENJOYMENT OF THE MANY GREEN ASSETS WITHIN AND SURROUNDING THE MASTERPLAN AREA

6.73

The Masterplan Area contains many green and open spaces and enhancing and encouraging use of these areas can improve quality of life and promote wellbeing, as well as diversifying the tourism offer.

F-1 Green Infrastructure

6.74

The benefits of Green Infrastructure, a network comprising a broad range of green spaces and environmental features, cannot be underestimated, for users as well as for biodiversity and landscape. Green Infrastructure includes parks and gardens, amenity space, natural and semi-natural green spaces and green corridors and includes allotments, cemeteries, churchyards and golf courses.



Development Principles

- Preparation of a Green Infrastructure Strategy to comprise a 20 year programme for the integration, development and management of a network of green infrastructure, supported by a five year delivery and action plan.
- Support and protect the natural environment and heritage of the area.
- Ensure that green infrastructure is embedded into the design of new development.
- Development of the recreation offer.

Parks and Gardens

6.75

The Masterplan Area contains Parc Penallta and Nelson Wern Woodland Park, see Figure 14, as well as a number of urban parks including Ystrad Mynach Park. These areas have potential to be enhanced to improve both the tourism offer and the natural environment.

F-2 Parc Penallta

6.76

Facilities at the outstanding Parc Penallta include a healthy walking route, way-marked trails, cycle routes, a small education centre, bridleway, public art and car parking as well as one of the UK's largest figurative earth sculptures, 'Sultan' the pit pony. The park is also designated a Dark Skies area for astronomy.

6.77

With already over 250,000 visitors a year the park can become a strong visitor attraction that serves not only the local community but also the wider area. Opportunities exist to attract more visitors by improving the current experience.

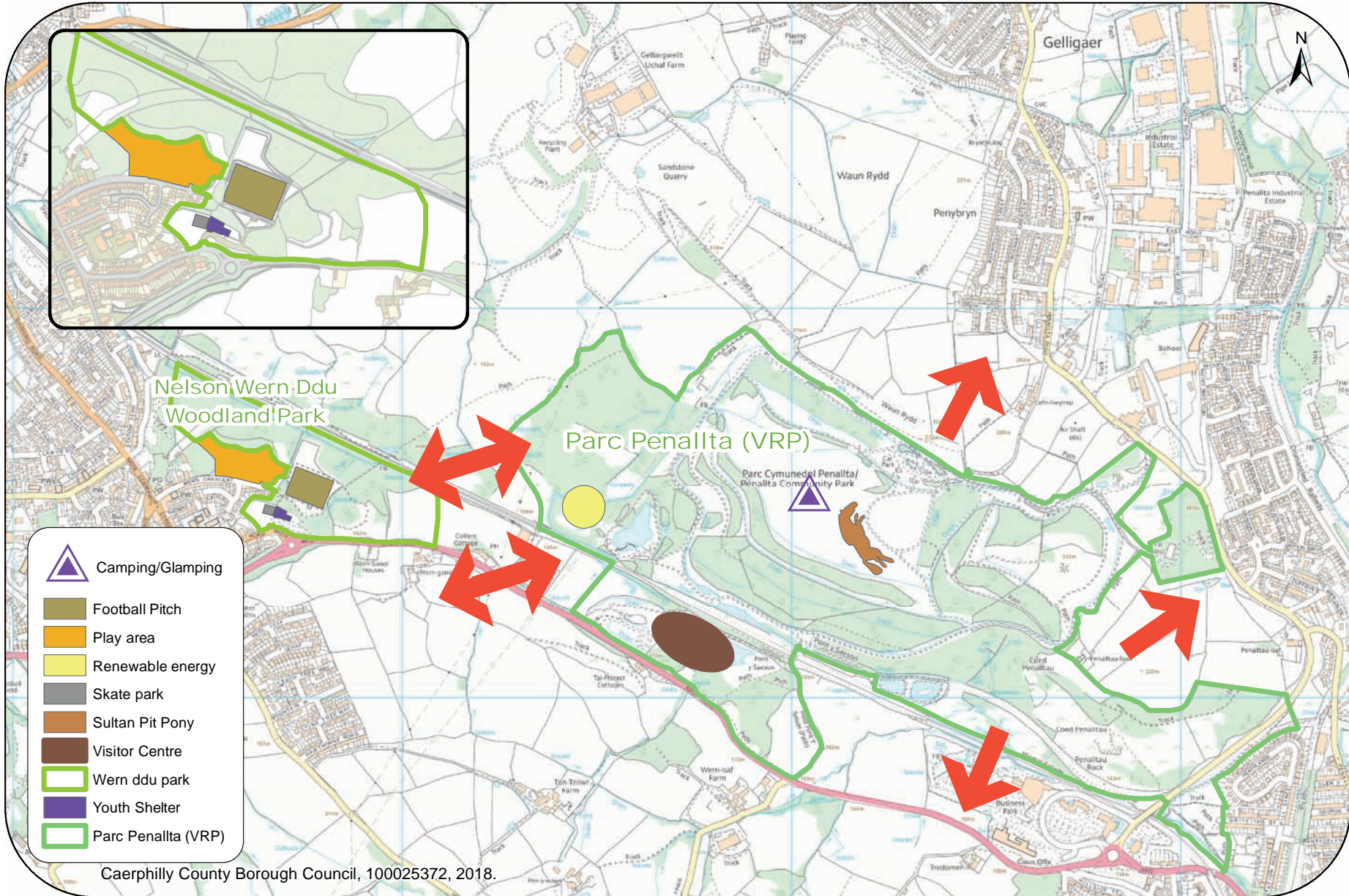
Development Principles

- Land has been identified at the entrance to Parc Penallta, off the strategic A472 for a new Visitor Centre. Construction of a carbon neutral Visitor Centre would allow for education and additional events and

provide the opportunity for promoting other attractions in the area.

- Broadening the type of accommodation on offer is a potential commercial opportunity for tourism within the county borough and the increasing popularity of 'glamping' should be exploited by the introduction of glamping and camping facilities that would attract visitors and the much needed diverse range of accommodation would increase the length of stay of visitors to the area.
- Improve connectivity with Ystrad Mynach Town Centre and Nelson Local Centre by exploring the potential for shuttle buses for, and during, events.
- Increase the number of events held at the Park and ensure all events are well promoted.
- Improve pedestrian links between Parc Penallta and Gelligaer and Nelson.
- Provide a landmark footbridge to provide

Figure 15: Parc Penallta and Nelson Wern Woodland Park



direct access from the Park to Tredomen Business Park.

- Linking the historic landscapes with the Country Parks as part of themed walks.
- Walking on Water - Enhance board walks and ecological works on the lower levels of the Park.
- Social Climbing – establish various climbing features throughout the Park.
- Enhance existing fishing facilities.
- Explore opportunities such as zorbing.
- Explore renewable energy opportunities.
- Explore dog waste composting facilities.

F-3 Nelson Wern Woodland Park

6.78

Facilities include youth amenities such as a skatepark, BMX track, youth shelter, a sports pitch and a modern play area. These are combined with creative artwork, meadows and a diverse range of natural habitats.

There are opportunities to enhance the attractiveness of this already popular area.

Development Principles

- Improve pedestrian links between Nelson Wern Woodland Park and Parc Penallta to encourage visitors movement between the Parks.
- Enhancements to the youth facilities.
- Upgrade the existing boardwalk over the wetland.
- Explore opportunities such as zorbing.
- Linking the historic landscapes with the Country Parks as part of themed walks.

Green Corridors

6.79

Green corridors include rivers and their banks, hedgerows, rights of way, cycle routes, pedestrian paths and former transport routes (such as rail lines). There are a number of opportunities to improve the network of green corridors to provide enhanced walkways for locals and visitors.

Development Principles

- F-4 Completion of the Rhymney Riverside Walk to provide landscaped walkways with observation points. Provision of an outdoor gym along the route would increase usage and add interest.
- F-5 Enhancement of the Rhymney Valley Ridgeway Walk that would take visitors from Parc Penallta to Gelligaer, Hengoed, Mynydd Eglwysilan as well as Parc Cwm Darran, Caerphilly, Bedwas and Rudry.
- F-6 Greater promotion of the Gren Way would attract visitors to view Gren's famous images including Maesycwmmmer Viaduct.

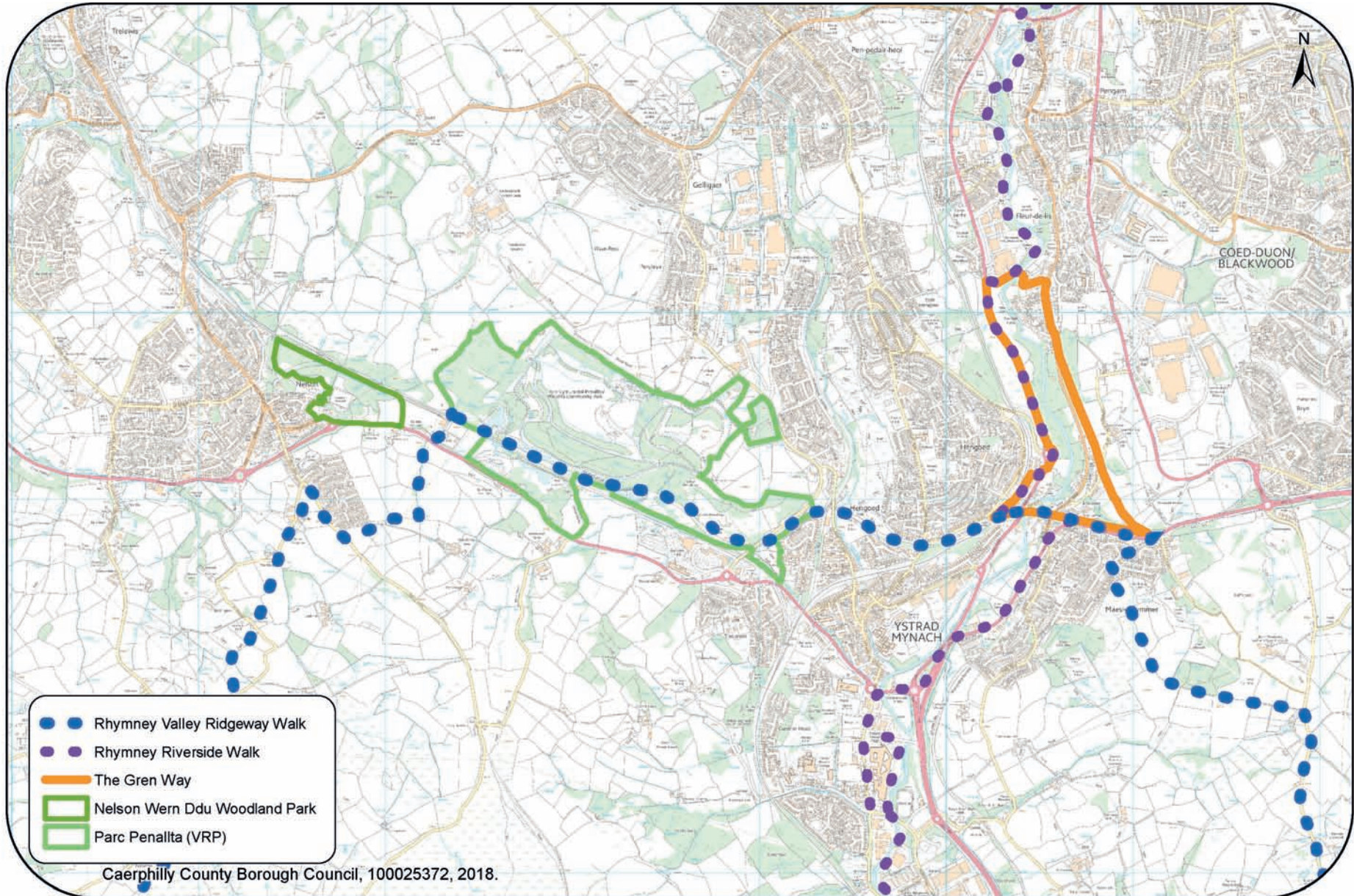
Amenity Greenspace

F-7 Common Land

6.80

Eglwysilan Common is a unique and fascinating landscape with a wealth of historic assets that need protecting including the Senghenydd Dyke and a range of bronze age burial sites. The landscape provides a vital

Figure 16: Walks



green space that is used by walkers, cyclists and horse riders.

6.81

A part of the Gelligaer and Merthyr Common also falls within the Masterplan area. As a designated Historic Landscape, the common contains a range of important archaeological sites. As a popular area for walkers, cyclists and horse riders, the landscape provides a vital recreation area for residents and visitors.

This substantial swathe of countryside has potential to be a major component of the Valleys Regional Park.

Development Principles

- Enhancement of Common Land.
- Address issues across the landscape including fly-tipping, littering and illegal off road vehicles.
- Protection of unique heritage assets.

F-8 The Graig, Hengoed

6.82

The area known as The Graig is a green area

situated on the east side of Cylla Brook, east of Cwm Calon. There is a footbridge crossing the brook allowing pedestrian access from Hengoed and Cefn Hengoed to Cwm Calon. The hillside has suffered from fire damage during the summer months. There are potential opportunities for this attractive large area of land:

Development Principles

- Explore fire prevention methods such as planting and fire breaks to prevent the spread of fire, particularly near to houses.
- Provide improved footpath/cycle links to connect Hengoed and Cefn Hengoed with the new footpath created at Cwm Calon. This connects the area with Glyngaer to the north and Ystrad Mynach and the National Cycle Network to the south, allowing access to employment opportunities at Penallta Industrial Estate and Tredomen Business Park as well as Ystrad Mynach Town Centre and Parc Penallta.

G - COMPLETE THE REGENERATION OF THE FORMER PENALLTA COLLIERY SITE

6.83

The former Penallta Colliery site is ideally located to support Ystrad Mynach Town Centre and also to benefit from the excellent rail links and the many employment opportunities within the surrounding area. A large proportion of the former colliery site has been redeveloped with a high quality housing development that includes a school. Key opportunities still exist to complete the regeneration of the site with high quality conservation-led restoration.

6.84

The transformation of the site so far has seen the development of the picturesque Parc Penallta and a pioneering Cwm Calon housing development scheme that incorporates listed buildings/structures and associated local amenities and infrastructure.

6.85

Permission has recently been granted for

construction of 48 dwellings on land adjacent to former colliery buildings.

6.86

There are two substantial listed buildings that have yet to be converted along with an area of land outlined for commercial opportunity that has yet to be developed.

G-1 and G-2 Conversion of the Power Hall and Bath House Building

6.87

The Power Hall and Bath House Building are two of the last listed buildings that remain to be converted. Both are substantial heritage assets with planning permission and listed building consent for conversion to residential units.

6.88

Given the prominent and strategic location, and the historic significance of the buildings, the site offers a real opportunity to create a high quality mixed use development comprising housing along with employment uses. There is scope to work with the private

sector to accommodate mixed use proposals, breathing renewed life into this historic environment.

Development Principles

- Conversion of the remaining listed buildings for housing as well as retail and employment uses with a focus on entrepreneurship digital/technology hubs and workshops for smaller business.
- Enabling the creation of a “live/work” environment and cluster, linked with broader skills development and training opportunities forged with the nearby further education college of Coleg Y Cymoedd.

G-3 Land at Winding Wheel Lane

6.89

A triangular area of land located to the western edge of the Cwm Calon development, dissected by Winding Wheel Lane, was identified in the original Masterplan for the Cwm Calon development as an area

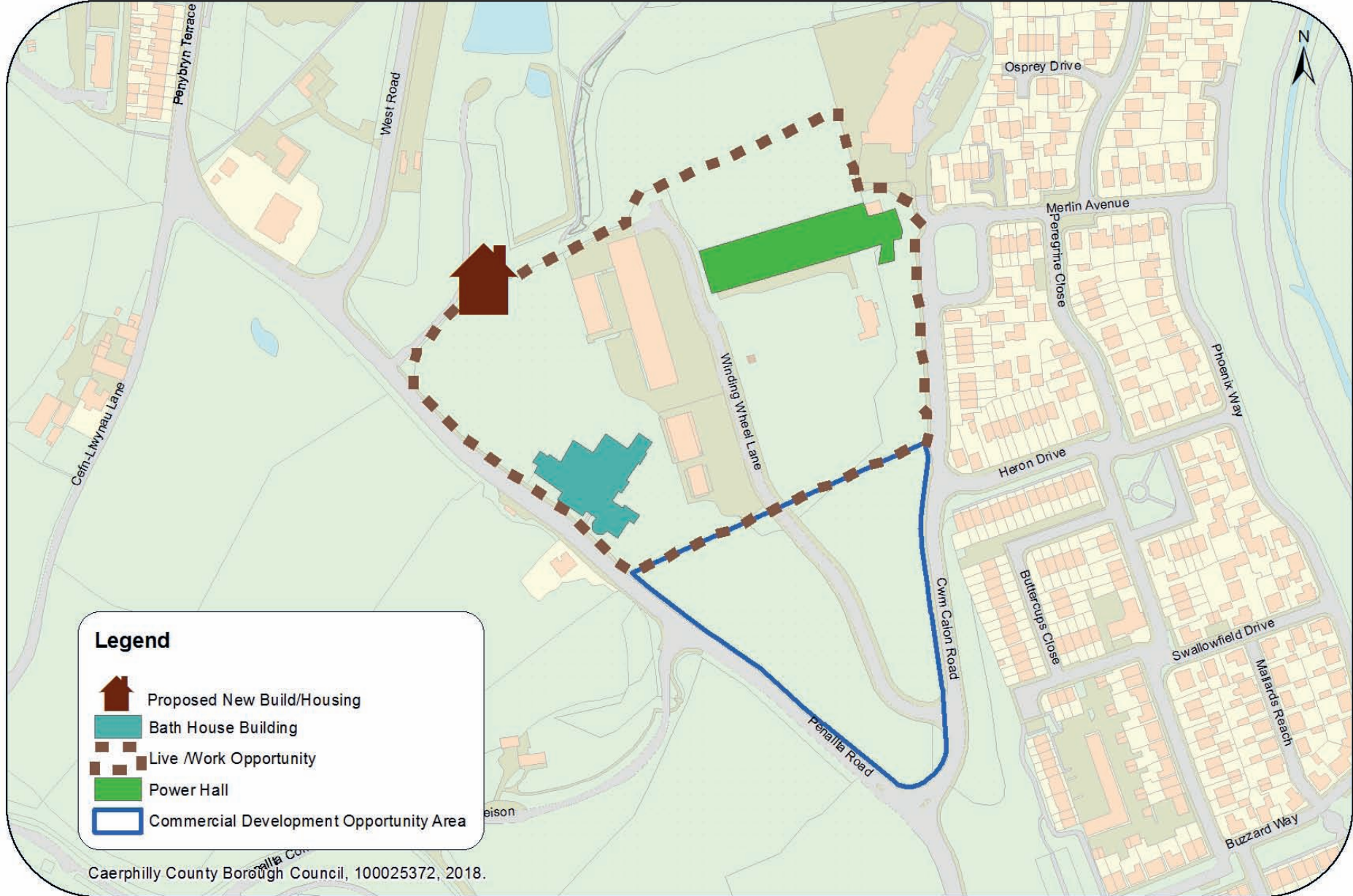
suitable for employment and retail uses ancillary to the new community.

Development Principles

- There is potential to create an innovative development in this prominent location within close proximity of the striking Winding Wheel Listed structures. An example of such a development would be a small scale version of Bristol’s Wapping Wharf ‘Cargo’³ utilising converted shipping containers.
- Suitable uses might include a small food store, Public House, restaurant/café and takeaway. Offices providing local services and employment opportunities would also be welcomed.
- Such development would complete the regeneration of the former Penallta Colliery and engender a more sustainable and self-contained residential environment.

³ <http://wappingwharf.co.uk/gallery/cargo/>

Figure 17: Former Penallta Colliery





9605

H - SUPPORT THE DEVELOPMENT OF HOUSING, INCLUDING AFFORDABLE HOUSING, ON BOTH BROWNFIELD AND GREENFIELD SITES IN SUSTAINABLE LOCATIONS

6.90

The strategy for the LDP promotes the development of new housing on both brownfield and greenfield sites within the Masterplan area. This has been successful, particularly with the development of the former Penallta Colliery, with a number of under-utilised sites having been developed in recent years. Whilst these have made an important contribution to housing in the area, there remains a need for affordable housing.

6.91

There are a small number of brownfield sites that offer the opportunity for housing or mixed use development incorporating an element of housing. However, some of these sites have existing industrial uses which mean they are unlikely to be brought forward by the market without public sector intervention.

6.92

The key development opportunities on both greenfield and brownfield sites within existing settlements in the Masterplan area and their indicative capacities are:

- H-1 Ty Du, Nelson – permission has been granted for residential development of up to 200 dwellings including approximately 50 affordable homes, and the development of 3.8 Ha employment units along with public open space and landscaping;
- H-2 Penallta Colliery – the majority of the site has been developed, potential for approximately 120 additional dwellings to be provided, including potential live/work units;
- H-3 Tir-y-berth, Hengoed (Partmart) – 173 dwellings;
- H-4 Land to the east of the Handball Court, Nelson – 90 units, potential for new railway station and retail development;
- H-5 Land at New Road, Ystrad Mynach – 18 dwellings, potential for further expansion

should be considered through review of the LDP;

- H-6 Greenhill Primary School, Gelligaer – A mixed use site comprising a replacement primary school and 37 affordable houses. The school has been constructed and the dwellings are now under construction.

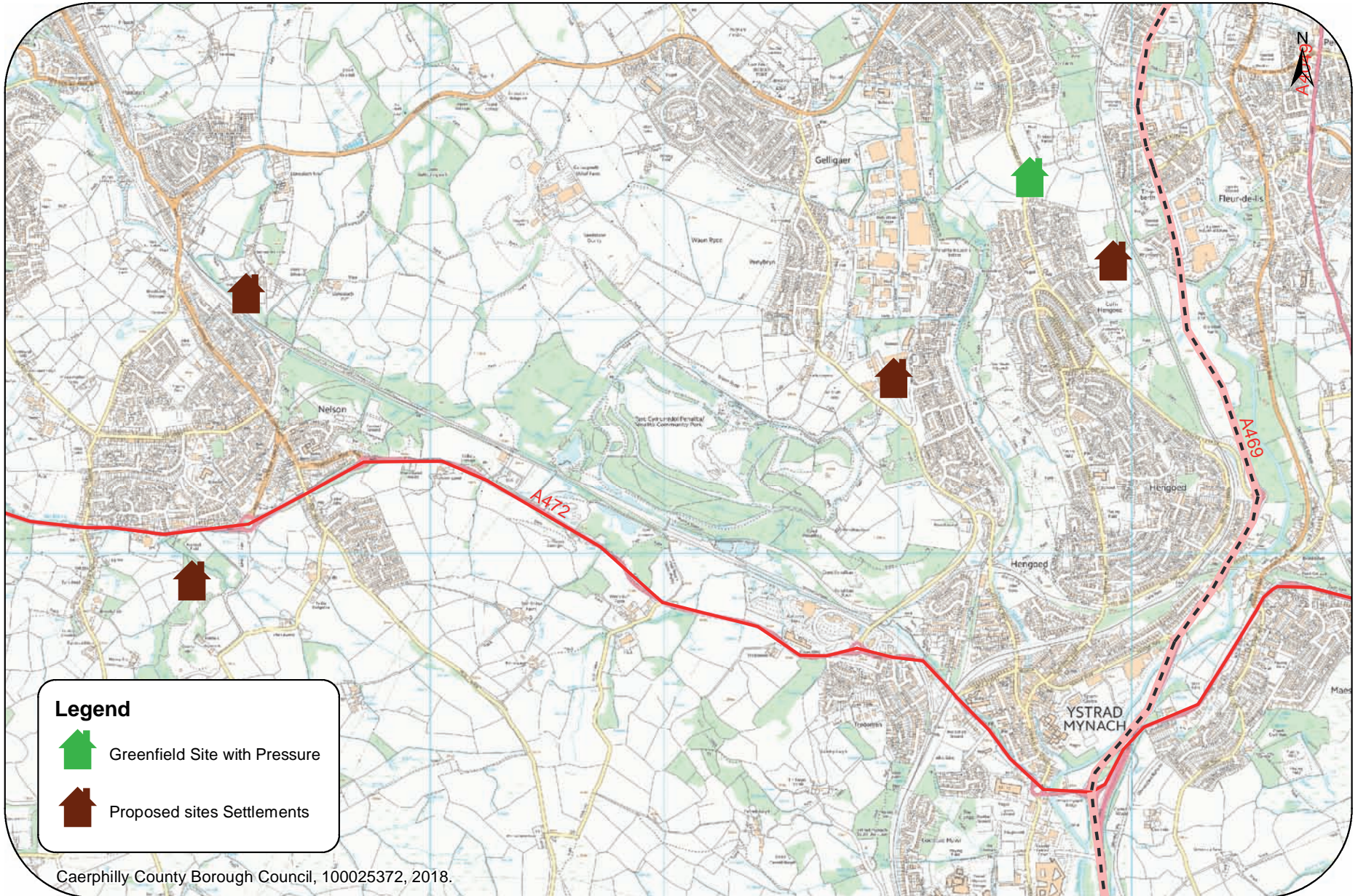
6.93

There is also development pressure for housing on the edge of settlements.

6.94

Figure 18 identifies the position with regards to sites at the time the masterplan was prepared, but it is recognised that additional windfall opportunities may be promoted by the development industry in the future. Where planning applications are submitted, it is necessary to consider each application on its merits, having regard to planning policies, the need for housing and the sustainability of the location.

Figure 18: Housing



Caerphilly County Borough Council, 100025372, 2018.

I - PROVIDE A SUITABLE LEVEL OF COMMUNITY LEISURE AND EDUCATION FACILITIES TO SUPPORT THE POTENTIAL LEVEL OF POPULATION AND HOUSING GROWTH WITHIN THE YSTRAD MYNACH STRATEGIC HUB

COMMUNITY LEISURE

6.95

The Masterplan Area currently offers a large number of opportunities to engage with physical activity including community centres and fixed play areas, supplemented by a number of (country) parks, cycle paths and outdoor sports areas.

6.96

New development will place additional pressure on facilities and therefore more effective use of community leisure facilities is required.

6.97

The draft Sport and Active Recreation Strategy sets out the future purpose and

direction for the provision of sport and active recreation within the county borough.

SCHOOL PROVISION

6.98

The number of school aged children is expected to increase within the Masterplan Area as a result of new development and it is important that there are opportunities for schools to expand to accommodate additional pupils. The Council has recently agreed in principle the provision of additional school places within Ystrad Mynach and the wider area subject to funding being confirmed for individual projects, business cases being approved by Welsh Government and the outcome of individual consultations will be considered as part of the 21st Century Schools programme.

6.99

The key proposals relating to the Masterplan Area are as follows:-

- I-1 Expansion of Trinity Fields School and Resource Centre to accommodate future

demand and requirements of Additional Learning Needs Reform Bill.

- I-2 Amalgamation of Llanfabon Infants School and Llancaeath Junior School will allow for expansion and refurbishment of the existing Llanfabon Infants School to create a fit for purpose, energy efficient 21st Century school with increased opportunities for community use and childcare provision.

J - ENSURE THAT ACCESSIBILITY FOR ALL IS EMBEDDED IN ALL IMPROVEMENT SCHEMES

6.100

Accessibility is a cross cutting objective, which is relevant to schemes identified within this plan. All development proposals should adhere to the principles of inclusive design to ensure that schemes meet the accessibility needs of all those living, working and visiting the Masterplan area, including those with mobility impairments, learning difficulties and sensory impairment.

K - ENSURE ALL COMMUNITIES ARE ABLE TO ENGAGE AND BENEFIT FROM THE MASTERPLAN

6.101

As a result of the 2014 Welsh Index of Multiple Deprivation (WIMD), it has been agreed that there will be a priority focus to implement a new way of working in a number of the deprived communities within the county borough.

6.102

A fundamental change to how public services are collectively delivered and approached is required to address the multi faceted needs in the county borough's most deprived communities. There should be far more emphasis upon local government enabling our communities to deliver, rather than delivering for them.

6.103

A greater emphasis on identifying community assets is required. When practitioners begin with a focus on what communities

have, as opposed to what they don't have, a community's efficacy in addressing its own needs increases, as does its capacity to lever in external support. Currently services are designed to 'fill gaps' and 'fix problems' creating dependency and disempowering individuals who become passive recipients of services.

6.104

Caerphilly County Borough Council's new approach to service provision will provide a changing perspective on building bridges with communities, mobilising individual and community assets, and enabling a process of co-production, with community members as active agents in their own and their families' lives. Co-production requires users of services to be seen as experts in their own circumstances and capable of making decisions, while service providers move from being fixers to facilitators. This will necessitate new relationships to be developed with front line professionals, and an enabling role adopted.

6.105

This will require an approach to public service provision that seeks to better coordinate services to achieve maximum impact. The intention is to adopt a place based focus, with a review of public services to assess how well they meet the outcomes required by residents, and how they could improve impact and value for money. The role of the Public Service Board, and the support of partners, is key to implementing this approach, and having endorsed the approach to Lansbury Park, the most deprived area in Wales, it provides an opportunity to develop this across a number of key areas across the borough.

6.106

The projects identified in the Ystrad Mynach Masterplan have the potential to provide far reaching benefits for all residents, including those living in deprived areas within the Masterplan area and the wider county borough.

Section 7: Delivering and Implementing Change

The table below sets out the projects identified in Section 6 of the report, together with the expected outputs that the project will deliver and how these proposals will

address the objectives of the Council's Regeneration Strategy (Appendix 1). The table identifies the indicative costs of each scheme and highlights any funding that has been

secured to date. It should be noted that many of these projects are at an embryonic stage and, as such, the outputs and costs can only be estimated.

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
A - Provide the conditions to strengthen business growth and capitalise on employment opportunities	A - 1 Tredomen Business Park	Develop land north west of Tredomen Business Park for employment units	<ul style="list-style-type: none"> Development of approx. 4.3 Ha of underutilised land for business/employment use Creation of approx. 105,000 sq.ft of low carbon office development Continue the momentum of previous three phases of development Accelerate Business development within the Ystrad Mynach/Nelson corridor Help to cement the Ystrad Mynach/Nelson corridor as a viable employment belt – creating connectivity to employment and business opportunities 	<ul style="list-style-type: none"> SP1 SP4 SB1 - 4 CPP3 	<p>Funding Secured: None to date</p> <p>Total Costs: to be determined but likely to be circa £15 - £17m</p> <p>Predominantly private sector investment but there will probably be a viability gap to be filled.</p> <p>Dialogue is open between private sector owner and the Council about possible expansion.</p>

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
A - Provide the conditions to strengthen business growth and capitalise on employment opportunities			<ul style="list-style-type: none"> ● Create a number of new business premises and new enterprises ● Job creation – create in the region of 600 new ‘white collar’ jobs ● Create a number of new jobs through the construction contract ● Include social clauses in any construction contract to ensure employment of local labour ● Introduce necessary servicing and infrastructure to facilitate business unit development ● Attract commuters to new modes of transport via the provision of a new Metro Halt ● Reduce the level of commuting from the area by providing local jobs ● Improve viability of Ystrad Mynach Town centre through increased footfall ● See private/public sector partnership to bring phased development ● Show the area as innovative and open to change 		

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
A - Provide the conditions to strengthen business growth and capitalise on employment opportunities	A - 2 Ty Du, Nelson	Development of significant mixed use site comprising employment and residential properties	<ul style="list-style-type: none"> ● Full mixed use redevelopment of 19 Ha of underutilised land ● Including development of 3.8 Ha of land for employment use ● Job creation – 150 – 300 new jobs ● Development of approx.150 new starter units ● Approx. 200 new houses, including affordable housing ● Creation of indirect/induced jobs from residential development ● Creation of operational jobs created through residential expenditure ● Approx. £41m net effect on economy from residential development ● Generation of CIL revenue 	<ul style="list-style-type: none"> ● SB1 – 4 ● SQL5 	Funding Secured: Infrastructure secured via WG & EU-ERDF Housing – none to date Employment – Phase 1 only (£2m) via CCBC, WG & EU - ERDF Total Costs: to be determined Employment Units – Phases 2 & 3 (development of the remainder of allocated B1 employment land) Estimated Costs £3-4M

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
A - Provide the conditions to strengthen business growth and capitalise on employment opportunities	A - 3 Coopers Court, Caerphilly Road	<p>Demolition of four dilapidated units and construction of replacement bespoke units at the southern end of the site</p> <p>Long term opportunity to redevelop or refurbish remaining units to maximise the potential of this key site located at the southern gateway into Ystrad Mynach.</p>	<ul style="list-style-type: none"> ● Development of circa 1 Ha of land for business/employment use would see a beneficial reuse of a dilapidated vacant, brownfield site ● Redevelopment of approx. 2.9 Ha of land for employment use ● Creation of new business floorspace (approx. 8,700m²) ● Job creation – up to 150 new jobs 	<ul style="list-style-type: none"> ● SB1 – 4 	<p>Funding Secured: Private sector investment in demolition of four units and construction of new units.</p> <p>Total Costs: to be determined but likely to be circa £2m+</p> <p>Private sector led.</p>
	A - 4 Dyffryn Business Park	Development of unused land for employment use	<ul style="list-style-type: none"> ● Development of 6.3 Ha of employment land ● New business growth ● Provision of new commercial development ● Job creation ● Infrastructure and environmental enhancements 	<ul style="list-style-type: none"> ● SB1 - 4 	<p>Funding Secured: None to date</p> <p>Total Costs: To be determined</p> <p>Public/Private sector partnership</p>

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
B - Create the conditions for the area to become a thriving Metro Hub	B - 1 Ystrad Mynach Station	Redevelopment and expansion of facilities at Ystrad Mynach Station	<ul style="list-style-type: none"> Physical enhancements to existing provision Redevelopment of entrance (off Newport Road) Improved connectivity between facilities 	<ul style="list-style-type: none"> CPP4 	Funding Secured: None to date Total Costs: To be determined
	B - 2 Ystrad Mynach Extended Park and Ride facility	Provide additional park and ride facilities	<ul style="list-style-type: none"> Provision of new park and ride facility – up to 120 new spaces New associated transport provision Increase in more sustainable travel 	<ul style="list-style-type: none"> CPP4 	Funding Secured: None to date Total Costs: To be determined
	B - 3 Hengoed Extended Park and Ride facility	Explore opportunities to provide additional park and ride facilities	<ul style="list-style-type: none"> Provision of new park and ride facility Increase in more sustainable travel 	<ul style="list-style-type: none"> CPP4 	Funding Secured: None to date Total Costs: To be determined, will depend upon proposed location

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
B - Create the conditions for the area to become a thriving Metro Hub	B-4 Reinstatement of the Cwmbargoed line	Reinstatement of the Cwmbargoed line for passenger transport	<ul style="list-style-type: none"> ● Provide critical connectivity between the West and East of the Masterplan area ● Creation of new Metro Halts at Tredomen and Nelson ● Wider redevelopment of under utilised land for retail and residential use at Nelson ● Construction of new houses, potentially including affordable housing ● Creation of indirect/induced jobs from residential development ● Creation of operational jobs created through residential expenditure ● Development of new retail units ● Creation of 80 space park and ride facility ● Improve viability of Nelson local centre through increased footfall ● Promote sustainable transport to the workplace ● Reduction in carbon/CO2 emissions ● Improved accessibility ● Reduction in congestion on A472 ● Improved travel times ● Reduced travel costs ● Induced private sector investment ● Generation of CIL revenue ● Longer term, creation of a new Halt at Maesycwmmmer. 	<ul style="list-style-type: none"> ● CPP2 - 4 	Funding Secured: None to date Total Costs: £3m+

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
B - Create the conditions for the area to become a thriving Metro Hub	B - 5 Regional Bus Network	Introduction of Rapid Bus Transport Routes	<ul style="list-style-type: none"> ● Reduction in congestion on A472 ● Reduction in carbon/CO2 emissions ● Improved connectivity and linkages to key development sites 	<ul style="list-style-type: none"> ● CPP2 	<p>Funding Secured: None to date</p> <p>Total Costs: To be determined</p>
	B - 6 Cycle Parking Facilities	Provision of cycle facilities at all existing transport hubs (Ystrad Mynach, Hengoed and Pengam stations as well as any new stations) together with key employment and retail destinations	<ul style="list-style-type: none"> ● Increase usage of sustainable forms of transport ● Alleviate congestion ● Capitalise on excellent cycle links throughout the Masterplan area 	<ul style="list-style-type: none"> ● CPP2 	<p>Funding Secured: None to date</p> <p>Total Costs: To be determined – anticipated to form part of other contracted works</p>
	B - 7 Cycle Hire Scheme	Provision of a cycle hire scheme with hire points at key designations	<ul style="list-style-type: none"> ● Increase usage of sustainable forms of transport ● Alleviate congestion ● Capitalise on excellent cycle links throughout the Masterplan area 	<ul style="list-style-type: none"> ● CPP2 	<p>Funding Secured: None to date</p> <p>Total Costs: To be determined</p>

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
C – Modernise and Develop Ystrad Mynach into a thriving Business and Commercial Centre	C - 1 Ystrad Mynach Town Centre	Build on and enhance the Town Centre Offer	<ul style="list-style-type: none"> ● Redevelopment of key buildings ● Encourage the sale of local/farm produce ● Bolster the night time economy ● Increase visitor dwell time and spend ● Increase spend from business people 	<ul style="list-style-type: none"> ● SB1 ● SQL3 ● SQL4 ● SQL7 	Funding Secured: None to date Total Costs: To be determined
	C - 2 Enhanced Parking Facilities	Preparation of a town centre parking plan	<ul style="list-style-type: none"> ● Increase footfall in the town centre ● Improve quality of life for residents ● Provision of electric vehicle charging points 	<ul style="list-style-type: none"> ● CPP1 	Funding Secured: None to date Total Costs: To be determined
	C-3 Land North of The Royal Oak	Redevelopment of site	<ul style="list-style-type: none"> ● Redevelop approx. 0.37 Ha of building/land in a prominent position ● Increase footfall in town centre 	<ul style="list-style-type: none"> ● SP4 ● SB1 ● SQL4 ● SQL7 	Funding Secured: None to date Total Costs: To be determined
	C- 4 Land north of Dyffryn Business Park	Development of hotel, public house and café/ restaurant with drive through facility	<ul style="list-style-type: none"> ● Develop approx. 1 Ha of under utilised land in a prominent and strategic location ● Provision of much needed accommodation ● Greater tourist offer to increase dwell time ● Job creation during the construction period ● Job creation within the commercial sector ● Improve viability of Ystrad Mynach Town Centre through increased footfall ● Private sector investment induced ● Bolster the night time economy ● Generation of CIL revenue 	<ul style="list-style-type: none"> ● SP4 ● SB1 ● SQL4 ● SQL7 	Funding Secured: None to date Total Costs: Estimated at £3m+

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
D – Create an exemplary Sport, Leisure and Education Cluster	D - 1 Centre for Sporting Excellence and surrounding land	Extension of the existing Centre for Sporting Excellence to create a Sporting Village, expansion of facilities at Coleg y Cymoedd and expansion of Trinity Fields School and Resource Centre	<ul style="list-style-type: none"> ● Production of a Masterplan to ensure the best use of all land within the hub ● Increased seating capacity to enable use as an international venue ● Provision of a state of the art indoor 3G IRB22 playing surface ● Creation of a modern tennis dome to offer international tennis facilities ● Provision of food and beverage outlets to improve visitor offer ● Job creation/growth in sports/tourism sector ● Develop community and grass roots sport ● Improve Health and Wellbeing (more active participation of the local and regional population) ● Enhanced facilities at Ystrad Mynach Park to include splashpad/water feature ● Improved pedestrian access to and from Ystrad Mynach Station ● Improved linkages with Ystrad Mynach Town Centre ● Greater tourist offer to increase dwell time ● Job creation during the construction period ● Job creation within the commercial sector ● Improve viability of Ystrad Mynach Town Centre through increased footfall ● Creation of additional specialist provision through expansion of Trinity Fields School 	<ul style="list-style-type: none"> ● SP1 ● SP2 ● SP4 ● SB6 ● SQL2 ● SQL4 	<p>Funding Secured: None to date</p> <p>Total Costs: To be determined £5m+ for sports village (figure based on similar schemes commissioned in other parts of the UK)</p> <p>Funding Secured: Potential Council/Welsh Government 21st Century Schools and Education Programme</p> <p>Total Costs: £5m</p>

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
E - Create a vibrant and accessible visitor destination	E - 1 Llancaiach Fawr Manor	Development of accommodation	<ul style="list-style-type: none"> Develop approx. 0.2 Ha of land Creation of high end boutique hotel Significantly boost hospitality and footfall within the existing attraction Strengthen the tourism offer and significantly improve the 'staying' visitor market within the region Reinforce Llancaiach Fawr as a regionally significant tourist and heritage destination Greater tourist offer to increase dwell time Provision of a diverse range of accommodation Job creation during the construction period Job creation within the commercial sector 	<ul style="list-style-type: none"> SP4 SB1 SQL1 SQL4 	Funding Secured: Total Costs: To be determined
	E - 2 Llechwen Hall	Improve links and connectivity between Llechwen Hall and other attractions within the Masterplan Area	<ul style="list-style-type: none"> Improve the Masterplan Area's status as a tourist destination Greater tourist offer to increase dwell time in the area Increase footfall and spend Increase visitor numbers at other attractions 	<ul style="list-style-type: none"> SP4 SQL4 	Funding Secured: None to date Total Costs: To be determined
	E-3 Gelligaer Roman Fort	Enhance and raise the profile of the existing tourist attraction	<ul style="list-style-type: none"> Improve Masterplan Area's status as a tourist destination Greater tourist offer to increase dwell time in the area Increase footfall and spend Increase visitor numbers at other attractions 	<ul style="list-style-type: none"> SP4 SQL4 	Funding Secured: None to date Total Costs: To be determined

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
E – Create a vibrant and accessible visitor destination	E - 4 Valley Greyhound Track	Enhance and raise the profile of the existing tourist attraction	<ul style="list-style-type: none"> ● Improve Ystrad Mynach’s status as a tourist destination ● Greater tourist offer to increase dwell time ● Job creation within the commercial sector ● Improve viability of Ystrad Mynach Town Centre through increased footfall. Bolster the night time economy 	<ul style="list-style-type: none"> ● SP4 ● SQL4 	Funding Secured: None to date Total Costs: To be determined
	E - 5 Events	Expand the programme of events within the area Increase the number of event spaces	<ul style="list-style-type: none"> ● Improve Masterplan Area’s status as a tourist destination ● Greater tourist offer to increase dwell time in the the area ● Increase footfall and spend ● Create temporary job opportunities 	<ul style="list-style-type: none"> ● SP4 ● SQL2 ● SQL4 ● SQL7 	Funding Secured: None to date Total Costs: To be determined
	E - 6 Activity Tourism	Increase accommodation suitable for the active tourism market	<ul style="list-style-type: none"> ● Improve Masterplan area’s status as a tourist destination ● Greater tourist offer to increase dwell time in the the area ● Increase footfall and spend ● Increase visitor numbers at other attractions 	<ul style="list-style-type: none"> ● SQL1 ● SQL2 ● SQL4 	Funding Secured: None to date Total Costs: dependent on scale and type of accommodation.
	E - 7 Heritage Trail	Creation of a Heritage Trail linking key sites and buildings of interest	<ul style="list-style-type: none"> ● Improve the area’s status as a tourist destination ● Greater tourist offer to increase dwell time in the the area ● Increase footfall and spend ● Increase visitor numbers at other attractions 	<ul style="list-style-type: none"> ● SQL2 ● SQL4 ● SQL7 	Funding Secured: None to date Total Costs: To be determined – could be in the region of £5k - £30k dependent on scope of works.

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
E - Create a vibrant and accessible visitor destination	E - 8 Accommodation	Provision of Boutique hotel and pods/huts at Llancaiach Fawr	(see E-1)	See E-1	See E-1
		Provision of a budget chain hotel at Ty Du	(see A-2)	See A-2	See A-2
		Provision of a budget chain hotel on land North of Dyffryn Business Park	(see C-5)	See C-5	See C-5
		Camping/Glamping provision at Parc Penallta	(see F-2)	See F-2	See F-2
F – Maximise enjoyment of the many green assets within and surrounding the area	F - 1 Green Infrastructure	Preparation of a Green Infrastructure Strategy - A 20 year programme for the integration, development and management of a network of green infrastructure, supported by a five year delivery and action plan	<ul style="list-style-type: none"> ● Identification and prioritisation of key green spaces within the County Borough ● Ensure that green infrastructure is embedded into the design of new development ● Adapted management and utilisation of green corridors. 	<ul style="list-style-type: none"> ● SP8 ● SQL1 ● SQL4 	Funding secured: Funding to prepare Strategy secured from Welsh Government
	F - 2 Parc Penallta	Enhance facilities to include a new visitor centre and complimentary accommodation	<ul style="list-style-type: none"> ● New carbon efficient visitor centre ● Provision of a diverse range of accommodation ● Strengthen the tourism offer and significantly improve the 'staying' visitor market within the region ● Improve Ystrad Mynach's status as a tourist destination ● Greater tourist offer to increase dwell time in the area ● Increase footfall and spend ● Increase visitor numbers at other attractions ● Improve quality of life for residents ● Promotion of healthy lifestyle ● Job creation 	<ul style="list-style-type: none"> ● SP8 ● SQL1 - 3 	Funding Secured: None to date Total Costs: £1m

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs	
F – Maximise enjoyment of the many green assets within and surrounding the area	F - 3 Nelson Wern Woodland Park	Enhance facilities	<ul style="list-style-type: none"> Greater tourist offer to increase dwell time in the area Increase footfall and spend Increase visitor numbers at other attractions Improve quality of life for residents Promotion of healthy lifestyle Improved facilities, including for youths 	<ul style="list-style-type: none"> SP8 SQL1 - 3 	Funding Secured: None to date Total Costs: To be determined	
	F - 4 – Rhymney Riverside Walk	Completion of the Walk and provision of an outdoor gym	<ul style="list-style-type: none"> Improve pedestrian connectivity Improve quality of life for residents Promotion of healthy lifestyle Environmental improvements 	<ul style="list-style-type: none"> SP8 SQL1 - 3 	Funding Secured: None to date Total Costs: To be determined	
	F - 5 – Rhymney Valley Ridgeway Walk	Enhancement of the Walk				
	F - 6 Gren Way	Promotion of the Walk				
	F - 7 Common Land	Enhancement of Eglwysilan Common and Gelligaer Common	<ul style="list-style-type: none"> Improve quality of life for residents Promotion of healthy lifestyle Environmental improvements Protection of unique heritage assets 	<ul style="list-style-type: none"> SP8 SQL1 - 3 	Funding Secured: None to date Total Costs: To be determined	
	F - 8 The Graig, Hengoed	Enhancement of open space to include provision of footpath/cycle link	<ul style="list-style-type: none"> Improve pedestrian connectivity Improve quality of life for residents Promotion of healthy lifestyle Environmental improvements Prevention of fires 	<ul style="list-style-type: none"> SP8 SQL1 - 3 	Funding Secured: None to date Total Costs: To be determined	

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
G - Complete the regeneration of the former Penallta Colliery Site	G - 1 Power Hall	Conversion of the last two listed buildings within this magnificent heritage site to provide for housing as well as retail and employment uses with a focus on entrepreneurship digital/technology hubs and workshops for smaller business.	<ul style="list-style-type: none"> ● Conservation, preservation and conversion of Historic built environment ● Safeguarding of Listed Buildings/structures within the site ● Redevelopment of a former brownfield site ● Provision of circa 100 residential units ● Provision of retail and employment uses ● Creation of technology hubs ● Creation of 'work/live' environment and cluster linked with broader skills development and training opportunities forged with the nearby Coleg y Cymoedd ● Skills development ● Job creation ● Generation of CIL revenue 	<ul style="list-style-type: none"> ● SQL1 ● SQL5 ● CPP5 	Funding Secured: None to date
	G-2 Bath House building				Total Costs: To be determined
	G - 3 Land at Winding Wheel Lane	Opportunity exists for a unique and innovative commercial development scheme to provide a small food store, Public House or restaurant and cafe and offices/services such as a surgery/creche	<ul style="list-style-type: none"> ● Develop circa 1 Ha of underutilised land for commercial/retail use ● Redevelopment of a former brownfield site ● Provide retail and employment services for residents to engender a more sustainable and self contained development ● Job creation ● Create a number of new business premises ● Accommodate new enterprises 	<ul style="list-style-type: none"> ● SP4 ● SB1 	Funding Secured: None to date
					Total Costs: To be determined
					Private Sector led

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
H – Support the development of housing, including affordable housing, on both brownfield and greenfield sites in sustainable locations	H - 1 Land at Ty Du, Nelson	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	See A - 2	See A - 2	See A - 2
	H - 2 Penallta Colliery	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	See G - 1 and G - 2	See G - 1 and G - 2	See G - 1 and G - 2
	H - 3 Tir-y-berth, Hengoed	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● Redevelopment of a 5 Ha brownfield site ● Development of circa 175 dwellings ● Approx. 193 indirect/induced jobs from residential development ● Approx. 18 new permanent operational jobs created through residential expenditure ● Approx. £36m net effect on economy from residential development ● Generation of CIL revenue ● Employment opportunities in the construction industry and local supply chain benefits 	<ul style="list-style-type: none"> ● SQL5 	Funding Secured: None to date Total Costs: To be determined Private Sector Led

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
	H - 4 Land east of Handball Court, Nelson	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	See B-4	See B-4	See B-4
	H - 5 Land at New Road, Ystrad Mynach	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● Redevelopment of a 0.5 Ha brownfield site ● Development of circa 18 dwellings ● Generation of CIL revenue ● Employment opportunities in the construction industry and local supply chain benefits ● Potential for future expansion to provide further dwellings 	<ul style="list-style-type: none"> ● SQL5 	<p>Funding Secured: None to date</p> <p>Total Costs: To be determined</p> <p>Private Sector Led</p>
	H - 6 Greenhill Primary School, Gelligaer	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● Redevelopment of a 0.9 Ha brownfield site for 37 houses ● Employment opportunities in the construction industry and local supply chain benefits ● Provision of state of the art primary school 	<ul style="list-style-type: none"> ● SQL5 	<p>The county borough's most energy efficient school, rated A+ was completed in 2011.</p> <p>The dwellings are under construction, being developed in partnership with United Welsh Housing Association and supported by Welsh Government Social Housing Grant.</p>

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
I – Provide a suitable level of community leisure and education facilities to support the potential level of population and housing growth within the Ystrad Mynach Strategic Hub	I - 1 Trinity Fields School and Resource Centre	Expansion to accommodate future demand and requirements of Additional Learning Needs (ALN) Reform Bill.	<ul style="list-style-type: none"> ● Provide modern education establishments ● Increasing specialist educational provision within Caerphilly to meet identified and projected future demand. ● Increased opportunities for community use and on-site childcare provision. ● Support the authority in meeting the legislative requirements of the new ALN Reform Bill. 	<ul style="list-style-type: none"> ● SP2 	<p>Funding Secured: Potential Council/Welsh Government 21st Century Schools and Education Programme</p> <p>Total Costs: circa £5m</p>
	I - 2 Amalgamation of Llanfabon Infants School and Llancaeath Junior School	Expansion and refurbishment of Llanfabon Infants School to accommodate the new Primary School.	<ul style="list-style-type: none"> ● Targets an area of high social deprivation. ● Removal of 2 Category C schools in relation to condition. ● Creation of 3-11 primary provision. ● Creation of fit for purpose, energy efficient 21st century school. ● Reduction of surplus places. ● Estimated saving of £659K on backlog maintenance costs. ● Increased opportunities for community use and on-site childcare provision. 	<ul style="list-style-type: none"> ● SP2 	<p>Funding Secured: Potential Council/Welsh Government 21st Century Schools and Education Programme</p> <p>Total Costs: circa £4m</p>

Strategic Objective	Project	Description	Expected/Indicative outputs	Objectives of Regeneration Strategy met	Funding secured and potential costs
J - Ensure that accessibility for all is embedded in all improvement schemes		This is a cross-cutting objective that should be considered as an integral part of all projects	<ul style="list-style-type: none"> ● Accessibility for those living, working or visiting Ystrad Mynach and the wider area 	<ul style="list-style-type: none"> ● SQL3 	
K – Ensure that Ystrad Mynach and the wider communities are able to engage with and benefit from the Masterplan		Address the multi faceted needs in the most deprived communities by adopting a place based focus that seeks to better coordinate services to achieve maximum impact	<ul style="list-style-type: none"> ● Social, economic and environmental outputs for deprived communities 	<ul style="list-style-type: none"> ● SB1 ● SB6 ● SQL3 ● SQL6 ● SP1 - SP11 	

Appendix 1 – A Foundation for Success Objectives

Supporting People

- SP1: Increase employability
- SP2: Raise educational attainment
- SP3: Reduce worklessness
- SP4: Improve resilience and support the development of the foundational economy
- SP5: Develop skills in key growth areas
- SP6: Targeted Intervention of key groups
- SP7: Ensure a clear co-ordinated 'package of services' is available in order to reconnect people to employment
- SP8: Support Interventions to improve health
- SP9: Reduce inequality by reducing the number of lower super output areas within the top 10% deprived within Wales
- SP10: Ensure that Cultivational Procurement is a key consideration in the procurement of goods and services
- SP11: Tackle in-work poverty

Supporting Businesses

- SB1: Building a more resilient & diversified economy
- SB2: Supporting economic growth and innovation
- SB3: Creating an environment that nurtures businesses
- SB4: Key Sites and Infrastructure for employment opportunities
- SB5: Boost Business Support & Enterprise
- SB6: Improve the links between businesses, schools and education & training providers

Supporting Quality of Life

- SQL1: Manage the natural heritage and its resources appropriately for future generations, whilst accommodating much needed sustainable development, protecting wildlife and encouraging the use of green spaces to promote wellbeing

- SQL2: Improve access to culture, leisure and the arts
- SQL3: Active Place Making
- SQL4: There is a need to increase tourism in Caerphilly, focusing on the historic and natural heritage of the area and the opportunities that this presents
- SQL5: Improve the delivery of new housing and diversify housing across all tenures
- SQL6: Improve the quality of the existing housing stock through targeted intervention; particularly in terms of Council owned housing stock
- SQL7: Refocus town centres to serve the needs of residents and businesses

Connecting People and Places

- CPP1: Promote and identify major highway projects that would significantly improve connectivity and accessibility

- CPP2: Promote Public Transport Integration and Connectivity
- CPP3: Promote place-making development around key transport hubs and nodes
- CPP4: Actively promote rail improvements and the reinstatement of new links
- CPP5: Seek to reduce travelling distance and reduce out-commuting
- CPP6: Promote digital connectivity

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Appendix 2 Well-being of Future Generations

The Masterplan has had regard for the seven well-being goals set out within the Well-being of Future Generations (Wales) Act 2015. In order to demonstrate this, an assessment has been made as to which well-being goals each strategic objective would support. The Strategic Objectives of the Masterplan are:

- A.** Provide the conditions to strengthen business growth and employment opportunities
- B.** Create the conditions for the area to become a thriving Metro Hub
- C.** Modernise and develop Ystrad Mynach into a thriving business and commercial centre
- D.** Create an exemplary Sport, Leisure and Education Cluster
- E.** Create a vibrant and accessible visitor destination
- F.** Maximise enjoyment of green assets within and surrounding the Masterplan Area
- G.** Complete the regeneration of the former Penallta Colliery Site
- H.** Support the development of housing, including affordable housing, on both greenfield and brownfield sites in sustainable locations
- I.** Provide a suitable level of community leisure and education facilities to support the potential level of population and housing growth in the Masterplan Area
- J.** Ensure that accessibility for all is embedded in all improvement schemes
- K.** Ensure all communities are able to engage and benefit from the Masterplan

Goal	Description of the goal	How it will be achieved by the Masterplan
A prosperous Wales	An innovative, productive and low carbon society which recognises the limits of the global environment and therefore uses resources efficiently and proportionately (including acting on climate change); and which develops a skilled and well-educated population in an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work.	<i>Relevant Strategic Objectives - A, B, C, D, E, G, I</i> A number of the projects identified will increase employment across a range of sectors. The expansion of the retail and employment offer in the town will reduce the need to travel outside of the County Borough, reducing the carbon footprint. The Masterplan also seeks to provide appropriate education facilities, which will contribute to delivering a skilled and well-education population.
A resilient Wales	A nation which maintains and enhances a biodiverse natural environment with healthy functioning ecosystems that support social, economic and ecological resilience and the capacity to adapt to change (for example climate change).	<i>Relevant Strategic Objectives - B, F</i> Central to the Vision is the recognition that the Masterplan Area is set within an attractive natural environment. This is also identified in the development strategy, where it is highlighted that the need to maintain and enhance biodiversity and promote the resilience of ecosystems will be a key policy consideration in the preparation of proposals. It also promotes the use of more sustainable modes of transport and references the opportunities to incorporate renewable technologies within development proposals. It is recognised that the natural environment is important from a tourism perspective and also as an area valued by residents.
A healthier Wales	A society in which people's physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood.	<i>Relevant Strategic Objectives – B,D,F,I</i> There are projects included within the Masterplan that promote active travel and improve connectivity between key open spaces. The Masterplan acknowledges that enhancing and encouraging use of green and open spaces can improve quality of life and promote well-being. The creation of a sport, leisure and education cluster will also benefit both physical and mental well-being.

Goal	Description of the goal	How it will be achieved by the Masterplan
A more equal Wales	A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio economic background and circumstances).	<p><i>Relevant Strategic Objectives – A,C,E,G,H,I,J,K</i></p> <p>The projects identified will increase employment opportunities in all sectors, including the foundational economy. The Masterplan also recognises the challenges experienced in the more deprived communities (e.g. Cefn Hengoed) and Section 7 identifies how the projects link to the objectives of the Regeneration Strategy, where equality is an integral part.</p> <p>The delivery of housing, including affordable housing, so that everyone has a place to live will also contribute to this.</p>
A Wales of cohesive communities	Attractive, viable, safe and well-connected communities.	<p><i>Relevant Strategic Objectives – A,B,C,E, F,G,H</i></p> <p>There are a number of proposals that will improve connectivity between areas. Furthermore, the physical regeneration of a number of key sites for a mix of uses, together with environmental improvements, will make the Masterplan Area a more attractive, viable and safe area.</p> <p>The Masterplan seeks to promote housing in sustainable locations, which will ensure that new developments are well-connected to services and facilities.</p>
A Wales of vibrant culture and thriving Welsh language	A society that promotes and protects culture, heritage and the Welsh language, and which encourages people to participate in the arts, and sports and recreation.	<p><i>Relevant Strategic Objectives – E,F, G</i></p> <p>Maximising the presence of the many heritage assets within the Masterplan Area is a key element of the Masterplan and proposals to enhance the tourism offer associated with these attractions will be supported.</p> <p>The Masterplan will be available bilingually.</p>
A globally responsive Wales	A nation which, when doing anything to improve the economic, social, environmental and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to global well-being.	<p><i>Relevant Strategic Objectives – B, F</i></p> <p>There are strong links between this goal and a resilient Wales. The development strategy highlights that there is a need to maintain and enhance biodiversity and promote the resilience of ecosystems, and this will be a key policy consideration in the preparation of proposals. Furthermore, the strategy in the Masterplan promotes the use of more sustainable modes of transport and references the opportunities to incorporate renewable technologies within development proposals.</p>

The development of the Masterplan has also been informed by the five ways of working

Involvement – The Masterplan has been developed through engagement workshops with a number of key stakeholders, including key landowners and interested parties, local authority ward members representing the Masterplan Area, community councillors and key representatives.

Collaborate – The development of the Masterplan has drawn upon the expertise from key representatives from across local authority departments, including Planning, Regeneration, Housing, Engineering, Education, Leisure, and Countryside. The delivery of the projects identified within the Masterplan will involve collaboration between the public, private and third sectors, and the Council will work closely with these partners to deliver schemes in a collaborative manner.

Long term – The objectives identified, and the projects that will deliver these objectives, are part of a longer-term vision of enhancing Ystrad Mynach’s role as a sub-regional economic hub capable of supporting local communities. The Masterplan recognises the need for development in order to support economic growth, but recognises that this development should be in sustainable locations.

Integration – The projects identified in the Masterplan will help deliver a number of the Objectives identified within the Council’s Regeneration Strategy ‘A Foundation for Success’ (as set out in Section 7 of this report), as well as proposals identified within the adopted Local Development Plan Up to 2021. They will also deliver against the Council’s own Well-being Objectives for 2017/18 by identifying projects that will lead to job creation and training opportunities, which will help address poverty. The projects promote more active and healthy lifestyles

and reduced the carbon footprint through improved active travel routes and facilities locally.

Prevention – The Masterplan recognises that there are a number of challenges within the Masterplan Area that need to be addressed in order to achieve the Vision. The projects identified will respond to these key concerns in order to ensure that they do not get worse. The projects identified will raise the profile of the area, increase the tourism offer and therefore visitor spend, enhance Ystrad Mynach town centre, create job opportunities, enhance connectivity, and improve the quality of life for those living, working and visiting the Masterplan Area.

Appendix 3 - Assessment of Site Specific Proposals against the national well-being goals and the CCBC Well-being objectives

This Appendix provides an initial assessment of the projects identified within the Masterplan against the national well-being goals and the Council's well-being objectives, as set out within the Corporate Plan 2018-2023. The national well-being objectives are set out in Appendix 2, and the corporate objectives are set out below. It should be noted that many of the projects identified are at an embryonic stage and therefore a detailed analysis of the relationship between proposals and the well-being goals and objectives cannot be undertaken at this stage.

Caerphilly CBC Well-being Objectives

Number	Description
Objective 1	Improve education opportunities for all
Objective 2	Enabling Employment
Objective 3	Address the availability, condition and sustainability of homes throughout the county borough and provide advice, assistance or support to help improve people's well-being
Objective 4	Promote a modern, integrated and sustainable transport system that increases opportunity, promotes prosperity and minimises the adverse impacts on the environment
Objective 5	Creating a county borough that supports a healthy lifestyle in accordance with the Sustainable Development Principle within the Wellbeing of Future Generations (Wales) Act 2015
Objective 6	Support citizens to remain independent and improve their well-being

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
A	A - 1 Tredomen Business Park	Develop land north west of Tredomen Business Park for employment units	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 2 - Enabling employment
	A - 2 Ty Du, Nelson	Development of significant mixed use site comprising employment and residential properties	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 2 - Enabling employment ● 3 - Address the availability, condition and sustainability of homes
	A - 3 Coopers Court, Caerphilly Road	Demolition of four dilapidated units and construction of replacement bespoke units at the southern end of the site Long term opportunity to redevelop or refurbish remaining units to maximise the potential of this key site located at the southern gateway into Ystrad Mynach.	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 2 - Enabling employment
	A - 4 Dyffryn Business Park	Development of unused land for employment use	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 2 - Enabling employment

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
B	B - 1 Ystrad Mynach Station	Redevelopment and expansion of facilities at Ystrad Mynach Station	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 4 - Promote a modern, integrated and sustainable transport system
	B - 2 Ystrad Mynach Extended Park and Ride facility	Provide additional park and ride facilities	<ul style="list-style-type: none"> ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 4 - Promote a modern, integrated and sustainable transport system
	B - 3 Hengoed Extended Park and Ride facility	Explore opportunities to provide additional park and ride facilities	<ul style="list-style-type: none"> ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 4 - Promote a modern, integrated and sustainable transport system
	B - 4 Reinstatement of the Cwmbargoed Line	Reinstatement of the Cwmbargoed line for passenger transport	<ul style="list-style-type: none"> ● A prosperous Wales ● A resilient Wales ● A more equal Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 2 - Enabling employment ● 3 - Address the availability, condition and sustainability of homes ● 4 - Promote a modern, integrated and sustainable transport system
	B - 5 Regional Bus Network	Introduction of Rapid Bus Transport Routes	<ul style="list-style-type: none"> ● A resilient Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 4 - Promote a modern, integrated and sustainable transport system

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
B	B - 6 Cycle Parking Facilities	Provision of cycle facilities at all existing transport hubs (Ystrad Mynach, Hengoed and Pengam stations as well as any new stations) together with key employment and retail destinations	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 4 - Promote a modern, integrated and sustainable transport system ● 5 - Support a healthy lifestyle
	B - 7 Cycle Hire Scheme	Provision of a cycle hire scheme with hire points at key designations	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 4 - Promote a modern, integrated and sustainable transport system ● 5 - Support a healthy lifestyle
C	C - 1 Ystrad Mynach Town Centre	Build on and enhance the Town Centre Offer	<ul style="list-style-type: none"> ● A prosperous Wales ● A healthier Wales ● A more equal Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 2 - Enabling employment
	C - 2 Enhanced Parking Facilities	Preparation of a town centre parking plan	<ul style="list-style-type: none"> ● A Wales of cohesive communities 	
	C - 3 Land North of The Royal Oak	Redevelopment of site	<ul style="list-style-type: none"> ● A prosperous Wales ● A healthier Wales ● A more equal Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 2 - Enabling employment
	C - 4 Land north of Dyffryn Business Park	Development of hotel, public house and café/restaurant with drive through facility	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language 	<ul style="list-style-type: none"> ● 2 - Enabling employment

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
D	D-1 Centre for Sporting Excellence and surrounding land	Extension of the existing Centre for Sporting Excellence to create a Sporting Village, expansion of facilities at Coleg y Cymoedd and expansion of Trinity Fields School and Resource Centre	<ul style="list-style-type: none"> ● A prosperous Wales ● A resilient Wales ● A healthier Wales ● A more equal Wales ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle
E	E-1 Llancaiach Fawr Manor	Development of accommodation	<ul style="list-style-type: none"> ● A prosperous Wales ● A resilient Wales ● A healthier Wales ● A more equal Wales ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 2 - Enabling employment
	E-2 Llechwen Hall	Improve links and connectivity between Llechwen Hall and other attractions within the Masterplan Area	<ul style="list-style-type: none"> ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language 	<ul style="list-style-type: none"> ● 2 - Enabling employment
	E-3 Gelligaer Roman Fort	Enhance and raise the profile of the existing tourist attraction	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of vibrant culture and thriving Welsh language 	<ul style="list-style-type: none"> ● 2 - Enabling employment
	E-4 Valley Greyhound Track	Enhance and raise the profile of the existing tourist attraction	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales 	<ul style="list-style-type: none"> ● 2 - Enabling employment

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
E	E - 5 Events	Expand the programme of events within the area Increase the number of event spaces	<ul style="list-style-type: none"> ● A prosperous Wales ● A Wales of vibrant culture and thriving Welsh language 	
	E - 6 Activity Tourism	Increase accommodation suitable for the active tourism market	<ul style="list-style-type: none"> ● A prosperous Wales ● A healthier Wales ● A Wales of vibrant culture and thriving Welsh language 	● 5 - Support a healthy lifestyle
	E - 7 Heritage Trail	Creation of a Heritage Trail linking key sites and buildings of interest	<ul style="list-style-type: none"> ● A prosperous Wales ● A healthier Wales ● A Wales of vibrant culture and thriving Welsh language 	● 5 - Support a healthy lifestyle
	E - 8 Accommodation	Provision of Boutique hotel and pods/huts at Llancaiach Fawr Provision of a budget chain hotel at Ty Du Provision of a budget chain hotel on land North of Dyffryn Business Park Camping/Glamping provision at Parc Penallta	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of vibrant culture and thriving Welsh language 	● 2 - Enabling employment

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
F	F-1 Green Infrastructure	A 20 year programme for the integration, development and management of a network of green infrastructure, supported by a five year delivery and action plan	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle
	F - 2 Parc Penallta	Enhance facilities to include a new visitor centre and complimentary accommodation	<ul style="list-style-type: none"> ● A prosperous Wales ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 1- Improve education opportunities for all ● 5 - Support a healthy lifestyle
	F - 3 Nelson Wern Woodland Park	Enhance facilities	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle
	F - 4 Rhymney Riverside Walk	Completion of the Walk and provision of an outdoor gym	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
F	F - 5 Rhymney Valley Ridgeway Walk	Enhancement of the Walk	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle
	F - 6 Gren Way	Promotion of the Walk	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle
	F - 7 Common Land	Enhancement of open space to include provision of footpath/cycle link	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language ● A globally responsible Wales 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle
	F - 8 The Graig, Hengoed	Enhancement of open space	<ul style="list-style-type: none"> ● A resilient Wales ● A healthier Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 5 - Support a healthy lifestyle

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
G	G - 1 Power Hall G - 2 Bath House building	Conversion of the last two listed buildings within this magnificent heritage site to provide for housing as well as retail and employment uses with a focus on entrepreneurship digital/ technology hubs and workshops for smaller business.	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of cohesive communities ● A Wales of vibrant culture and thriving Welsh language 	<ul style="list-style-type: none"> ● 2 - Enabling employment ● 3 - Address the availability, condition and sustainability of homes
	G - 3 Land at Winding Wheel Lane	Opportunity exists for a unique and innovative commercial development scheme to provide a small food store, Public House or restaurant and cafe and offices/services such as a surgery/creche	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 2 - Enabling employment
H	H - 1 Land at Ty Du, Nelson	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● A prosperous Wales ● A Wales of cohesive communities ● A more equal Wales 	<ul style="list-style-type: none"> ● 2 - Enabling Employment ● 3 - Address the availability, condition and sustainability of homes
	H - 2 Penallta Colliery	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● A prosperous Wales ● A Wales of cohesive communities ● A more equal Wales 	<ul style="list-style-type: none"> ● 2 - Enabling Employment ● 3 - Address the availability, condition and sustainability of homes
	H - 3 Tir-y-berth, Hengoed	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● A prosperous Wales ● A Wales of cohesive communities ● A more equal Wales 	<ul style="list-style-type: none"> ● 2 - Enabling Employment ● 3 - Address the availability, condition and sustainability of homes

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
H	H - 4 Land east of Handball Court, Nelson	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● A prosperous Wales ● A Wales of cohesive communities ● A more equal Wales 	<ul style="list-style-type: none"> ● 2 – Enabling Employment ● 3 - Address the availability, condition and sustainability of homes
	H - 5 Land at New Road, Ystrad Mynach	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● A prosperous Wales ● A Wales of cohesive communities ● A more equal Wales 	<ul style="list-style-type: none"> ● 2 – Enabling Employment ● 3 - Address the availability, condition and sustainability of homes
	H - 6 Greenhill Primary School, Gelligaer	Delivery of housing in an area where there is a need to diversify the housing supply and address the need for affordable housing	<ul style="list-style-type: none"> ● A prosperous Wales ● A Wales of cohesive communities ● A more equal Wales 	<ul style="list-style-type: none"> ● 2 – Enabling Employment ● 3 - Address the availability, condition and sustainability of homes
I	I - 1 Trinity Fields School and Resource Centre	Expansion to accommodate future demand and requirements of Additional Learning Needs (ALN) Reform Bill.	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales 	<ul style="list-style-type: none"> ● 1 - Improve education opportunities for all
	I - 2 Amalgamation of Llanfabon Infants School and Llancaeath Junior School	Expansion and refurbishment of Llanfabon Infants School to accommodate the new Primary School	<ul style="list-style-type: none"> ● A prosperous Wales ● A more equal Wales 	<ul style="list-style-type: none"> ● 1 - Improve education opportunities for all

Strategic Objective	Project	Description	National well-being goals	CCBC Well-being objectives 2018- 2023
J		This is a cross-cutting objective that should be considered as an integral part of all projects	<ul style="list-style-type: none"> ● A more equal Wales ● A healthier Wales 	<ul style="list-style-type: none"> ● 4 - Promote a modern, integrated and sustainable transport system
K		Address the multi faceted needs in the most deprived communities by adopting a place based focus that seeks to better coordinate services to achieve maximum impact	<ul style="list-style-type: none"> ● A more equal Wales ● A Wales of cohesive communities 	<ul style="list-style-type: none"> ● 3 - Address the availability, condition and sustainability of homes

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REGENERATION AND ENVIRONMENT SCRUTINY COMMITTEE – 11TH DECEMBER 2018

SUBJECT: DRAFT LOCAL TOILETS STRATEGY

REPORT BY: INTERIM CORPORATE DIRECTOR - COMMUNITIES

1. PURPOSE OF REPORT

- 1.1 To inform Members of the draft Caerphilly County Borough Local Toilets Strategy and to invite comments as part of the consultation process.

2. SUMMARY

- 2.1 Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.

- 2.2 Local authorities in Wales now have the responsibility to:
- assess the need for toilet provision for their communities;
 - plan to meet those needs;
 - produce a local toilets strategy; and
 - review the strategy, update and publicise revisions.

- 2.3 Local authorities must prepare and publish their strategies within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress. The strategy should contribute toward achieving accessible and clean toilets wherever people live, work or visit.

- 2.4 A draft strategy (Appendix 2) has been prepared that incorporates feedback following a public consultation as part of the Needs Assessment that was undertaken throughout September 2018. A summary document has been prepared for public consultation, included at appendix 1.

- 2.5 On the 28th November 2018, Cabinet agreed to undertake a formal consultation exercise regarding the strategy. The consultation will take place between December 2018 and February 2019. Members are therefore encouraged to participate in the consultation exercise.

3. LINKS TO STRATEGY

- 3.1 The Wellbeing of Future Generation (Wales) Act 2015 is about improving the social, economic, environmental and cultural wellbeing of Wales. It requires public bodies to think more about the long-term, working with people and communities, looking to prevent problems

and take a more joined up approach. This will create a Wales that we all want to live in, now and in the future. The Act puts in place seven well-being goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh language
- A globally responsible Wales

The draft Local Toilets Strategy supports all seven of the above goals.

4. THE REPORT

4.1 Toilets for public use matter to everybody who goes “away from home” for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity in later life.

4.2 A draft strategy has been prepared that incorporates feedback following a consultation undertaken as part of a Needs Assessment exercise during September 2018. The consultation was designed to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations’ websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council’s newsletter “Newline” delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A total of 357 responses were received. The analysis of those responses is detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report* (attached at Appendix 3) and used to inform the content of the draft strategy. A list of organisations separately consulted is detailed in the report.

4.3 Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government. Mapping is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.



4.4 The draft strategy sets out options that may be considered over the next two years in order to increase the provision of local toilets. The draft strategy also highlights no Planning Policy support at a national level in relation to toilet provision and access.

4.5 The Council is required to undertake a consultation on the draft Local Toilet Strategy and it is

proposed to report the outcome of the consultation to Cabinet together with a final draft Strategy for a decision. Local authorities must publish their final Local Toilets Strategy by 31 May 2019.

5. WELL-BEING OF FUTURE GENERATIONS

- 5.1 The Well-being of Future Generations (Wales) Act 2015 sets out the sustainable development principle against which all public bodies in Wales should assess their decision-making. The aim of the legislation is to ensure the well-being of future generations through maximising the contribution public bodies make towards the well-being goals. In using the sustainable development principle it is incumbent that the authority considers the whole of the population it serves and considers the effect of its actions on future generations. The principle, also known as the five ways of working is assessed as below:

LONG TERM- Securing the provision of toilet facilities into the future requires a strategic approach that maximises available provision across the public, private, and voluntary sector. The council portfolio of public toilet blocks across the whole of the authority is not likely to be sustainable in the long term due to cuts in the revenue available to the local authority. The financial climate means that it is important to consider now how local toilet provision can be maximised for existing and future generations.

INVOLVEMENT- An extensive consultation on needs has taken place with the community. Understandably residents wish to see as many toilet facilities as possible and in locations where they are most needed.

PREVENTION- The promotion of well-being now prevents health related problems in the future and reduces demand on public services. The council has made toilets available to the public from many of its buildings.

COLLABORATION- We have encouraged and collaborated with certain private businesses across the county. Such business owners have been invited to volunteer their facilities for use to non-paying customers.

INTEGRATION- We have considered how the proposed strategy contributes to well-being objectives by promoting clean safe facilities in the locations they are required.

6. EQUALITIES IMPLICATIONS

- 6.1 An equalities impact assessment has been completed and is attached as Appendix 2 to this report.

7. FINANCIAL IMPLICATIONS

- 7.1 There are no financial implications associated with this report, although Members should note the significant pressure on the Authority's finances which may have an impact on its ability to provide public toilets in the future.

8. PERSONNEL IMPLICATIONS

- 8.1 There are no personnel implications associated with this report.

9. CONSULTATIONS

- 9.1 The consultation undertaken is outlined in the main body of the report above.
- 9.2 The consultees listed below have been consulted on this report and their views have been incorporated accordingly.

10. RECOMMENDATIONS

- 10.1 The Scrutiny Committee is asked to consider the draft strategy and Members are invited to provide comments as part of the consultation process.

11. REASONS FOR THE RECOMMENDATIONS

- 11.1 To comply with the statutory requirement to develop and publish a Local Toilets Strategy.

12. STATUTORY POWER

- 12.1 Part 8 of the Public Health (Wales) Act 2017

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Consultees: Councillor Eluned Stenner, Cabinet Member for Environment & Public Protection
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Background Papers: None

Appendices:

- Appendix 1 Draft Local Toilets Strategy Summary Document
Appendix 2 The Caerphilly CBC Draft Local Toilets Strategy
Appendix 3 Equalities Impact Assessment
Appendix 4 Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report



Caerphilly County Borough Council

Draft Local Toilets Strategy Summary Document

May 2019

Draft Local Toilets Strategy Summary Document

Toilets for public use matter to everybody who goes “away from home” for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity in later life.

Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.

Local authorities in Wales now have the responsibility to:

- assess the need for toilet provision for their communities;
- plan to meet those needs;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

As such, Caerphilly County Borough Council must prepare and publish its strategy within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress. This strategy contributes toward achieving accessible and clean toilets wherever people live, work or visit.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities, may need to close down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The

sticker will display the logo stipulated by Welsh Government. Mapping is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.

The strategy incorporates feedback following a public consultation exercise undertaken during September 2018. The consultation was designed to assess the needs of residents, and people visiting or working within the county borough. A total of 357 responses were received. The analysis of the feedback is detailed in the Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report¹ and used to inform the content of the draft strategy.

This is a summary document to assist consultation; the full version of the draft strategy is available via the Caerphilly County Borough Council website.

The strategy sets out options that may be considered over the next two years in order to increase the provision of local toilets. To do so Caerphilly CBC will:

1. Explore all options available including working with the private sector, voluntary services and Community Councils to make more local toilets available in places where they are most needed.
2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.
3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped.
4. Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make the facilities available to the public, participate in the mapping scheme and to display the toilet logo sticker, in appropriate premises.
5. Improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.
8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.

9. Continue to work with the Police and residents, community groups and others to ensure that facilities are as safe as possible.
10. Not charge residents to use toilet facilities in council buildings where there is provision.
11. Explore options for providing facilities for the homeless/rough sleepers.
12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events.
13. Ensure that sustainable development and energy is taken into consideration facilitating the provision of local toilets.
14. Ensure that officers raise the need for changes to Planning Policy and legislation in relation to toilet provision and access.



Caerphilly County Borough Council
Draft Local Toilets Strategy
May 2019

Executive Summary

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Introduction

Wherever people go, outside of their own homes, they depend on toilet facilities for the enjoyment of their visit. Visitors to the county, who may be some distance from their homes, also depend on provision to accessible toilets. Toilets can make a significant impact upon the comfort of individuals and families who visit public spaces and their perception of the area as a desirable place to visit.

Provision of, and access to toilets is an issue that affects public health. Accessible, clean toilets that are well located in places such as town centres, parks, cycle trails and walking routes can help encourage people to socialise take exercise and stay more physically active. This has clear health and economic benefits. Conversely, a lack of adequate toilet facilities can impact on a person's physical and mental health, as well as affecting the wider environmental health of the population.

Therefore the provision of toilets has implications for public and individual health, transportation, crime prevention, urban design, economic and cultural development and social equity and accessibility. It is an important factor in delivering a 'people friendly' environment for everyone who goes to shopping centres, leisure and entertainment venues, sports facilities, parks and green spaces, everyone who moves about on foot, or bicycle, private or public transport, whether for work or pleasure.

Toilets for public use matter to everybody who goes "away from home" for some reason and remain a high-profile issue. They are, however, even more important to certain groups within society, including older people, people with disabilities, people with particular needs (including certain medical problems), women, children and young people and their families. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity in later life.

Why do we need a strategy for providing toilet facilities?

This strategy contributes toward achieving accessible and clean toilets wherever people live, work or visit. Need is likely to grow through new housing developments and through tourism. This is an opportune time to set a strategy for promoting access to toilet facilities where they are needed.

Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area. The strategy is built around the principles of co-production, through local authority engagement with a broad range of potential providers and users.

Local authorities in Wales now have the responsibility to:

- assess the need for toilet provision for their communities;
- plan to meet those needs;
- produce a local toilets strategy; and
- review the strategy, update and publicise revisions.

Local authorities must prepare and publish their strategies within one year from 31 May 2018. **The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly.** The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress.

The Well-being of Future Generations (Wales) Act 2015 puts in place a ‘sustainable development principle’ which tells public bodies how to go about meeting their duty under that Act. The principle is made up of five ways of working that public bodies should follow when carrying out sustainable development. These are:

- looking to the long term so we do not compromise the ability of future generations to meet their own needs;
- taking an integrated approach;
- working with others in a collaborative way to find shared sustainable solutions;
- involving a diversity of the population in the decisions affecting them; and
- acting to prevent problems from occurring or getting worse.

Due regard has been made to the above five ways of working when preparing, reviewing, consulting on and publishing this strategy.

The key prevention aims of this local toilets strategy are to:

- identify key toilet facilities in a location;
- identify facilities at risk of being lost to a location, and ways to preserve their use;

- identify alternative provisions if facilities must close;
- identify additional facilities that can be brought into wider use to supplement existing facilities or as a replacement for those that have been lost; and
- identify opportunities for creating new facilities to modern, inclusive specifications.

The Aims of this strategy:

The aim of this strategy is to review the quality and quantity of local toilets throughout the county borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the Borough at locations where the need for such facilities has been identified.

To achieve this strategy, we will:

- Identify the current level of provision of public toilets
- Analyse the findings of the completed assessment of need activities for toilets available for use by the public in their area;
- Consider the requirements of the general population;
- Identify the needs for particular user groups;
- Survey the condition and usage of existing facilities;
- Identify any gaps in current provision;
- Adopt the use of new technologies and communications that it is envisaged will lead to an increased awareness of the locations of local toilets;
- Advise on the provision of adequate temporary toilets by the promoters or organisers of one off events; and
- Provide a statement setting out the steps which the Local Authority proposes to take to meet this need; and any other information which the council considers appropriate.

Reviewing the Strategy

Caerphilly CBC will prepare an interim progress report setting out the steps taken in line with their strategy every two years commencing from the date of the last published strategy. The interim progress report will be published within six months of the end date of the two year period. Therefore, following publication in May 2019, the review will take place before the end of May 2021 and be published before the end of November 2021.

Caerphilly CBC will also review the local toilet strategy within a year of each ordinary election for its area. The next election date in Wales is Thursday 5 May 2022 so the latest date for review is 4 May 2023. If no changes are made to the strategy following the post-election review then Caerphilly CBC will publish an interim progress statement covering a two year period commencing from the date of the last election.

Caerphilly CBC may review its strategy at any time following which it must publish a statement of the steps which it has taken in accordance with the strategy. If following a review, Caerphilly CBC decides to revise the strategy it will publish the revised strategy and then prepare an interim progress report covering the two year period commencing from the date of publication.

How has this strategy been developed?

A multi-disciplinary group was established so that the strategy could be developed with input from a cross section of Local Authority services. This approach was considered vital in order to capture all available baseline line data and to maximise opportunities to improve toilet provision in the County Borough. Due regard was made to demographic and health data detailed in a separate report '*Overview of the Caerphilly County Borough area Demographic and Health Data*'¹.

Engagement with other public bodies, community groups, private enterprise and the public was undertaken to understand what is currently on offer and how any gaps in this contribution can be mitigated.

A public consultation was undertaken throughout September 2018 to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations' websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council's newsletter "Newslines" delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A total of 357 responses were received and have been included in this analysis; the results of which are detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report*² and have been used to influence the content of this strategy. A list of organisations separately consulted is detailed in the report.

At the same time the Council contacted all of the national retailers who operate within the Borough as part of a collaborative exercise across Wales to establish whether these businesses would be prepared to be part of the strategy by allowing their toilet facilities to be used by non-customers, signposted via national websites and phone apps and agreeing to display a sticker showing the national toilet logo. The results were extremely disappointing; no businesses located within the Borough volunteered to offer their toilet facilities to the public and to be mapped.

A similar exercise was also conducted whereby the Council contacted 97 local businesses to ascertain whether they would be prepared to participate. Just 7 of these agreed to allow their facilities to be mapped and formally included in this strategy; however a few did comment that they would allow non-paying customers to use their toilets on request.

In addition the Aneurin Bevan University Health Board and healthcare premises including doctors, dentists and opticians etc. are being encouraged to make their toilets available and to be mapped and sign posted for public use.

How does it fit with other Council priorities and services?

The Council is committed to a clear vision in which Caerphilly County Borough is a distinctive place with vibrant communities and equal opportunity for everyone to fulfil their potential. This public toilet provision strategy can contribute to that, supporting a number of the Well-being Objectives within the Council’s Corporate Plan 2018-23 to make the vision a reality:

- Promote a modern, integrated and sustainable transport system that increases opportunity,
- promotes prosperity and minimises the adverse impacts on the environment;
- Creating a county borough that supports a healthy lifestyle in accordance with the sustainable development principle within the Wellbeing of Future Generations (Wales) Act 2015;
- Support citizens to remain independent and improve their well-being.

More than that, as described earlier, publicly accessible toilets are needed by every one of us at some point when we are “away from home” and so provision touches on every area of the Council in some way and to some degree.

Looking back at historic provision of public toilet facilities in Caerphilly County to where are we now

Increasingly the Council has and continues to face challenges to maintain standards of toilet provision, maintenance and cleaning due to limited funding and pressure on resources. Caerphilly CBC has a diminishing portfolio of public toilets blocks which are located across the county. At the time of preparing this strategy, the portfolio has reduced to five blocks located near the main public transport hubs at Caerphilly Bus Station, Blackwood Bus Station, Bargoed Bus Station, Ystrad Mynach bus stop and Risca. These blocks are however being considered as part of the Council's Medium Term Financial Plan, to address a savings requirement of £15.5m faced by the Council for the 2019/20 financial year. Therefore there is a possibility that they may be closed in the foreseeable future. The difficult decision to close all the remaining public toilet blocks to facilitate savings will be considered by Council in February 2019. With this backdrop, the toilet blocks have therefore been omitted from the provision within this strategy. However, if the Council decides to maintain these blocks; they will of course add to the total facilities outlined in appendix 1.

Historically in order to encourage local businesses to open up their toilets and increase the number of toilets available for public use Welsh Government (WG) offered a Community Toilet Scheme Grant that was administered by local government. Businesses were offered an annual recompense payment of up to £500. In 2014/15 this funding was transferred to WG Revenue Support Grant and the Council ceased to support a Community Toilet Scheme.

Who provides local/public toilets?

Providing toilet facilities in separate buildings has been the model for many decades and this approach may still have a role in certain circumstances. However, there are increasing benefits from co-located provision in existing buildings wherever possible to reduce some of the negative aspects such as anti-social behaviour and vandalism and the associated costs.

Commercial providers in retail centres with extended opening hours and in entertainment venues and visitor attractions have an important role to play in satisfying the needs of their customers and the public as a whole. The case for publicly accessible toilets in a wider variety of community buildings will become stronger. This draws in a wider range of potential partners to fund and manage them.

The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities, may

need to close down its traditional public toilet blocks. This strategy aims to mitigate potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.

Local councils are no longer the only providers of toilet facilities; the section below describes other providers and options. A combination of these forms part of this strategy to help achieve the aims and objectives outlined later.

A - Council-owned

a) Stand-alone – council managed

These are what many people would consider traditional public toilets. They have usually been stand-alone, purpose-built buildings providing separate areas for Ladies, Gents and more recently an accessible unit for disabled people and baby changing facilities. The council has been responsible for the maintenance, management and cleaning, by in-house staff. However, as noted above austerity measures may result in closure of such facilities, with more emphasis being placed on facilities described below. Please refer to the current position outlined in page 9.

b) Within council facilities, offices and green spaces

Toilet facilities may be made available to the general public where the individual location, access and circumstances allow, such as the Caerphilly Tourist Information Centre, libraries, sports centres and some council offices. There are also toilets located at some parks and countryside settings. This is part of a wider need to ensure that all services offered are accessible by all members of the community. A list of council premises with toilets available for public use is detailed in Appendix 1.

B - Commercial / Retail sector provision

Many toilet facilities provided by commercial and retail businesses have been primarily or solely for use by customers. Some shop managers in town centres understand that people come in to use the toilets and recognise that this may lead to people buying goods whilst inside. Most visitor and tourist attractions and entertainment venues such as cinemas provide toilet facilities. It is accepted that the public depend on such facilities.

C – Voluntary schemes via private providers

Some local retailers have volunteered to make toilets accessible to both customers and other members of the public. These are available in addition to existing council-run or other public toilet facilities. They are county wide but based particularly in town centres and other areas where people stay for 2 or more hours. They have the benefit of providing safe, clean and accessible toilets, available during the partners' opening hours. Toilets can be used without having to make a purchase. They are regularly inspected by council officers to ensure they meet appropriate standards. However, proprietors reserve the right of admission in exceptional circumstances.

Local cafes etc. were surveyed to establish whether they wished to participate in a voluntary scheme that would allow members of the public to access their customer toilets. A limited number of the food business operators responded to the survey. At the time of preparing this strategy, a total of seven premises located across the county borough indicated that they are prepared to participate in a formal scheme in which they would be required to display a sticker in their window and did not want to be identified via a mapping system or app. In addition, several business operators recognised that non-paying customers do actually use their facilities and such practice would be allowed to continue, however they declined to be added to the mapping data and to participate in a formal scheme.

Larger national retailers were also surveyed to seek an agreement in principle that their toilet facilities could be used by the general public. Those that responded declined such an agreement. However, feedback obtained from the needs assessment survey, indicates that the public do in fact use and rely on facilities provided by the larger stores such as the supermarkets. Furthermore, respondents indicated that such facilities are of a good quality and are hygienic.

Mapping locations

This is an important part of our strategy so that people who need to visit a toilet can easily access information about the location, opening times, accessibility and type of facilities available.



Locations of toilets will be promoted via a mapping app specifically designed for mobile technology and smart phones. Participating premises will also display a sticker in a prominent place, indicating that toilets are available for the public. The sticker will display the logo stipulated by Welsh Government.

The British Toilet Association also recommends that signs be fitted on the outside with information like opening hours, contact information for reporting problems and the specific facilities provided inside, such as whether there is a baby-changing room.

The Council will periodically review and update the Welsh Government “Lle” data repository to allow access to accurate information by guide and map publishers, residents and visitors.

Once we have identified the toilets that will be publicised as available for use by the general public, Caerphilly CBC will prepare a dataset to a given specification, and make it available as open data on the council website. The dataset will consist of the location and specified characteristics of the identified toilets. This data will also be consumed by the Welsh Government system and joined to other LA datasets to produce the national dataset for the Lle map. Lle is a geo-portal that serves as a hub for data and information covering a wide spectrum of topics, but primarily around the environment. Lle will generate all-Wales maps based on the datasets provided by local authorities that can be configured to focus on either the national picture, or on more local areas. The data included in the Lle map will be available as an open data service accessible to everyone. The link to the Lle portal is below.

<http://lle.gov.wales/home>

The Welsh Government has not developed an app, as many people are unable to use a smartphone for a number of reasons. It is more appropriate to focus on ensuring the information is available online through a wide range of websites and via traditional offline methods.

For data to be classed as open data it must be made available under an open licence. Within the Public Sector this can be achieved by publishing data under the Open Government Licence (OGL).

As the data provided by local authorities is to be made available as open data, it will be available for reuse by third parties, either directly from the local authority’s own website, or via the joined dataset behind the Lle map. This might include other online map services, app developers or commercial interests, as well as being available for reuse by other public sector organisations.

The dataset will be available in Welsh and English. The public will be able to see and search the data as it appears on the Lle website, to see the whole of Wales or to look at particular areas.

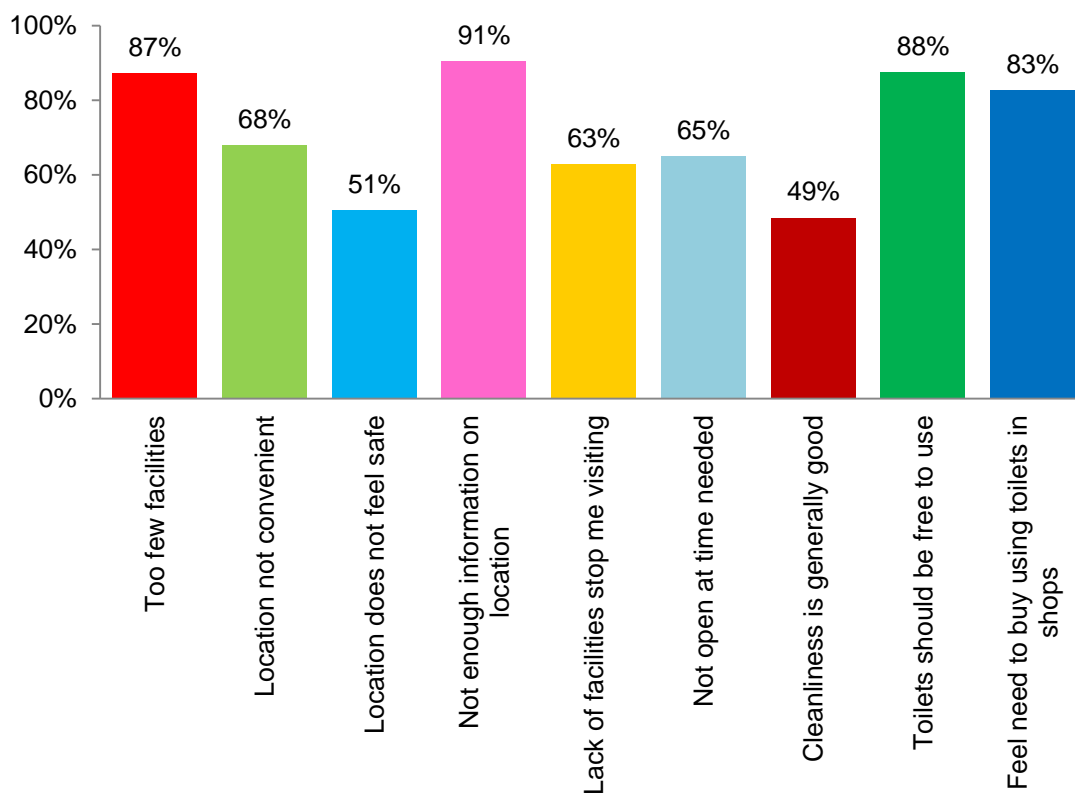
Caerphilly CBC will generate its own maps from these open data feeds, and will embed the locally configured map into its own website. Caerphilly CBC will also show a link to

the Lle map as a whole to assist people in searching the data for other areas they may be visiting.

What we learned from the public consultation about “assessment of needs”:

The full analysis of the public consultation is detailed in the **Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report**. A summary of the findings are detailed below. The following chart highlights the percentage of respondents who agreed or strongly agreed with each of the statements.

Agreement with statements: Percentage who agree or strongly agree



Respondents were also asked to provide details of any specific issues with the provision of toilets or changing facilities in Caerphilly county borough. A full summary of the responses is provided in Annex 7 of the above report. A summary of the main themes is given below:

- There are no changing facilities with hoists for individuals with disabilities
- There is a lack of toilet facilities in public parks and where they are available quality and opening hours is an issue
- There are too few public toilet facilities available and where there are public toilets they are generally of poor quality with few exceptions.
- More information needs to be made available about where toilets for public use are available and opening hours.
- Most respondents felt that toilets should be free to use

Respondents were asked what they would prefer as the best way to find out about where the nearest toilet and changing facilities are located when they are out and about. Just over half of respondents said that a sticker or poster displayed in the window of premises where facilities are available was their preferred option, with just over a quarter preferring the option of an app on their mobile phone.

Respondents were asked whether their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010. The issues raised included the need for separate toilets for men and women due to women often having children with them, problems relating to a range of disabilities, the need to take pushchairs or prams into toilets and have appropriate changing facilities available.

Over the next two years, the Council intends to address the above feedback by facilitating the provision of local toilets as follows:

- **Enough facilities for the local population and users**

The town centres are the most popular destinations identified by the needs assessment and they are the main transport hub for people arriving by train or bus. Therefore provision should be primarily for visitors in areas of such high volume footfall.

The footfall data is collected for the Council under licence by PFM Footfall Intelligence using electronic pedestrian counting equipment known as footfall cameras. There are six such systems in place at Bargoed, Blackwood, Caerphilly, Risca, Ystrad Mynach and Newbridge.

The table below illustrates the footfall data collected in these larger towns.

Footfall per town Centre (42 weeks data captured during 2018)						
Town Centre	Bargoed	Blackwood	Caerphilly	Newbridge	Risca	Ystrad Mynach
Total visitors	434,847	1,297,445	1,052,313	311,351	334,166	576,314
Total visitors per week (/42)	10,353	30,891	25,055	7,413	7,956	12,721
Total visitors per day (/7)	1,479	4,413	3,579	1,059	1,136	1,960

The above data does not differentiate between males and females, therefore it is assumed that the footfall will include a ratio of 50:50 split of males to females. It also assumes the numbers are equally divided across the full week, whereas in reality, the numbers are possibly higher on Saturday and less on days where businesses may close for half day trading.

The BTA makes recommendations on the number of toilet facilities needed in an area based on population density, gender mix and footfall. The ideal level is recommended as 1 cubicle per 550 females and 1 cubicle or urinal per 1100 males, which is a ratio of 2:1 in favour of women. One accessible toilet and also one baby change facility should be provided for every 10,000 population. However, given that the total population footfall numbers are captured over a full day, it is assumed that visitor numbers are staggered across the day and therefore relatively low at any given point through the day, i.e. the visitors do not all congregate at the same time. Therefore having regard to the number and location of premises detailed in Appendix 1, it is apparent that the provision of toilets via council premises and private providers is adequate in some areas but could be improved in other areas. Furthermore, this provision may not meet the demands for accessible/disabled toilets and changing places. This is an issue that the Council will take into consideration when reviewing future developments in and around town centres.

- **Facilities accessible to all, at all practicable locations**

Caerphilly CBC will promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.

- **Facilities suitable for the location (including parks and green spaces)**

Council provision will be primarily for shoppers and visitors in areas of high volume footfall and some larger parks. Parks attract residents and tourists and can often include children’s play areas; it is unlikely that there will be other facilities close by which people can use, whilst enjoying the park.

Local shopping centres generally include mixed retail shopping which are often small/medium local businesses (rather than large retail chains) and are areas where people are encouraged to stay for a length of time.

To encourage and promote sustainability, a compost toilet has been provided at the Aberbargoed Nature Reserve.

- **Easily found facilities with good direction signage and individual facility information signs**

Locations of toilets are detailed in Appendix 1 and illustrated via a map on the Caerphilly Council website. The Council will improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.

The toilet logo sticker will be displayed at entrances at all Council buildings and private businesses that have agreed to being mapped.

Health provider premises will be encouraged to also participate and display the toilet logo.

- **To provide accessible information**

Caerphilly CBC will provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.

Our website includes a section where you can find a list of the Council provided toilets and information about the individual facilities. These webpages include a link to interactive mapping to help people find the exact location if they are travelling to an unfamiliar area.

This information will be kept up-to-date so it can also be used by the Council and independent publishers of apps, visitor guides, tourist maps etc.

- **Distance-related provision**

An additional method of estimating toilet need is through the BTA recommendation that people should not have to walk more than 500m to a toilet facility. This distance will be factored in to future considerations.

- **Tourist-related provision:**

There are people who will have a need for “somewhere to go” whilst visiting our area. The significant number of tourists visiting Caerphilly and the surrounding visitor attractions throughout the year also places considerable additional demands for toilets

There is a further recommendation that the size of facilities should be adequate for the number of people expected to use the toilets without overcrowding or undue waiting times.

A standard based on Pedestrian flow count (footfall) figures with the BTA female to male toilet ratios will be applied where it is practicable to do so. Pedestrian flow counts are carried out regularly by the Council.

- **Evening/overnight services at key locations where specific need is established**

Anti-social and drug-related misuse, vandalism and graffiti damage to Council public toilets in the past have led to most facilities being locked up at a scheduled time in the early evening to prevent this. Facilities provided by shops and others are normally limited to the place’s opening hours for safety and security reasons. Due regard will be made to such issues when undertaking future reviews.

Development of the night time economy and changes in demographics and human activity in town centres means they have now become leisure and entertainment hubs rather than predominantly centres for retail/commercial trade.

Night time economy growth has unfortunately led to an increase in drug and alcohol-related anti-social behaviour (acts) which includes 'street fouling' and the need for night toilet facilities. It is recognised that publicly accessible facilities need to be in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.

- **Clean, safe and well maintained facilities**

Caerphilly CBC will review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.

Continue to work with the Police and residents, community groups and others to ensure that the facilities are as safe as possible.

Toilets within Council buildings will be signposted for public use. (Except for schools, care homes and other buildings where the facilities are located in areas not accessible to the public).

- **Non-charging**

The council will not charge residents to use toilet facilities in buildings where there is provision. Private business providers are entitled to charge, if they deem it appropriate to do so.

- **Liaise with Town and Community Councils, business groups and other stakeholders regarding the needs**

Caerphilly CBC will continue to work with Town and Community Councils to provide toilets in as many locations as possible.

- **Maximised availability through Council, partnership and commercial provision**

The Council will continue to work with local businesses to promote use of their toilet facilities; and will explore options to increase local toilet provision through sponsorship, advertising and partnership working.

Powers may be used to ensure that public toilets are provided and maintained for public use in relevant commercial premises. The Local Government (Miscellaneous Provisions) Act 1976 section 20 allows a local authority to require any business classed as a place of entertainment or selling food and drink to the public for consumption on the premises, to provide public toilets. Consideration will be afforded to enforcing these powers and exercising them where possible.

- **Tackling homelessness**

Explore options for providing facilities for the homeless/rough sleepers.

- **Provision of adequate toilet facilities by the promoters/organisers at one-off events**

Toilet facilities for people attending special, one-off outdoor events need to be considered, whether through temporary installations or through the use of existing facilities at or near the event location, by agreement with the Council.

The Events Safety Advisory Group provides guidance for event organisers. Events often include the use of land for events in the open, including highways under the direct control of the Council. Advice and guidance on temporary toilet facilities is provided as part of a consistent, proactive and integrated approach to the provision of support and regulatory functions for events, as well as ensuring compliance with Health and Safety standards.

- **Sustainable provision within the budget available**

The Council is committed to sustainability in its own operations as well as across the county more widely through climate change and carbon management plans.

The current national and local financial position is under increasing pressure and will remain so for a number of years. There is little prospect of the Council being able to allocate any substantial increase in capital or revenue funding to this non-statutory service and the ongoing impacts of austerity continue to impose a downward pressure on these budgets..

Any capital or revenue commitment will need to be supported through a business-case approach, taking account of full costs and possible income sources.

The above items are summarised in the following action plan:

Caerphilly CBC will:

1. Explore all options available including working with the private sector, voluntary services and Community Councils to make more local toilets available in places where they are most needed.
2. Promote equal opportunities to provide appropriate, accessible and effective services and facilities to all sections of the community without prejudice or bias.
3. Ensure that the toilet logo sticker will be displayed at entrances at all appropriate Council buildings and private businesses that have agreed to being mapped.
4. Work with Aneurin Bevan University Health Board and health care providers; to encourage them to make the facilities available to the public, participate in the mapping scheme and to display the toilet logo sticker, in appropriate premises.
5. Improve awareness and information available on toilet provision in the Borough by updating information on the Caerphilly CBC website and will regularly update the Lle open access data repository with WG.
6. Provide online information maps, physical maps and information sheets, and downloadable information accessed via mobile phone technology.
7. Work with partners to improve provision in close proximity to key night-time gathering points such as taxi ranks, car parks, railway/bus stations and stops.

8. Review cleansing operations and standards on a periodic basis to ensure the most efficient and effective provision within allocated resources.
9. Continue to work with the Police and residents, community groups and others to ensure that the facilities are as safe as possible.
10. Not charge residents to use toilet facilities in council buildings where there is provision.
11. Explore options for providing facilities for the homeless/rough sleepers.
12. Ensure that the Events Safety Advisory Group continues to provide advice and guidance on temporary toilet facilities to be provided at organised events.
13. Ensure that sustainable development and energy is taken into consideration facilitating the provision of local toilets.
14. Ensure that officers raise the need for changes to Planning Policy and legislation in relation to toilet provision and access.

Potential options that have been ruled out, including the reasons why:

- **Letting policies**

The Council could possibly consider options to introduce a clause in leasing agreements whereby when the Council is letting its own property to a suitable business like a shop or café, to include public access to toilet facilities. However, whilst this could be considered for the small number of shop units leased out, tenants may well raise issues around cleaning, maintenance and availability and the requirement could conceivably deter prospective tenants from taking a lease.

- **Late Night Levy**

The council could explore the options and powers to introduce a charge for premises that have a late alcohol licence. However, a House of Commons review of the levy in April 2017 suggested that it should be scrapped. Only 8 Local Authorities in England and Wales (out of a predicted 94) have introduced a levy since 2013 and one has since removed it . The levy did not generate the amount of income expected even when introduced in areas with a large night time economy. Many premises have late licences but use them infrequently for specific events or at certain times a year. Many applied to change their hours rather than pay the levy. There has to be a wide consultation and discussions with the Police and Crime Commissioner before implementing and approval by Licensing Committee and Council. At least 70% of any income has to go to the police, 30% can be used by the Local Authority .

Uses of the income have to be in line with specific objectives and publicised each year. Toilet provision for the night time economy could be included under public nuisance but would have to be part of a number of initiatives on crime reduction; public safety etc. and that would reduce the amount of income available for that function.

Analysis of current relevant premises around Caerphilly town centre has been undertaken to estimate likely income for that area. The levy is set by Government and based on rateable value, band A premises are circa £299 a year, band B £768, band C £1259. The majority of relevant premises are in the Band B bracket.

16 premises could be caught by the scheme i.e. those currently operating after midnight. Of the 16 premises, 5 are late night refreshment establishments. Based on the rateable value of these premises total income generated would be £14,464. The Police allocation of 70% equates to £10,124 and the local authority allocation of 30% would equate to just £4339. The Local Authority can deduct costs for administrating the levy before apportioning the 70/30 split of the remaining income so in reality amounts would be even lower.

A number of the premises would vary their licences in order that their permitted activities ceased at midnight and therefore would not be caught by any levy. There are no current levies in place in Wales.

A night time levy is therefore is not considered to be a viable option for Caerphilly county borough as there is not the volume of premises to generate enough income to make a levy worthwhile after having regard to cost involved in establishing, monitoring and reporting on such a scheme.

- **Future needs provided by the commercial sector through Council strategy and planning channels**

Community Infra-structure Levy enables the Caerphilly Local Planning Authority to raise funds from developers undertaking new building projects in their area. The funds can be used for a wide range of infrastructure costs, such as education, healthcare, police and fire and rescue, that is needed as a result of new housing for example. This may be one way to secure funding for future public toilet provision within or near new developments, on a need and demand-driven basis and depending on the prioritisation between new infrastructure needs. Consideration will be given to including local toilet provision in new schemes devised under the Community Infra-structure Levy.

- **Major Development proposals (*Planning conditions*)**

Some large-scale commercial developments that are going to include cafes, bars, shops, entertainments for example, could possibly be required, as a Planning condition, to allow general public access to any toilet facilities that are being built in the premises.

However, there is no policy support at national level for the imposition of planning conditions to allow the general public access to toilet facilities at private commercial premises. Therefore any such condition would fail the test that it must be necessary to make the development acceptable from a planning point of view.

Location of Council Toilets

Location	Post code
Aberbargoed Education Centre	NP120BD
Abercarn Cemetery	NP115JS
Abercarn Library	NP115DT
Abertridwr Library	CF834EJ
Abertridwr Welfare Park	CF834AG
Bargoed Library (inc Customer Services)	CF818QR
Bedwas Cemetery	CF838DR
Bedwas Leisure Centre	CF838BJ
Bedwas Library	CF838BJ
Bedwellty Cemetery	NP120BD
Blackwood Library (inc Customer Services)	NP121AJ
Blackwood Miners Institute	NP121BB
Caerphilly Leisure Centre	CF833SW
Caerphilly Library (inc Customer Service Centre)	CF831JL
Caerphilly Morgan Jones Park	CF831AB
Cefn Fforest Leisure Centre	NP123JR
Centre of Sporting Excellence	CF827EP
Cwmcarn Forest Drive	NP117FE
Dan-y-graig Cemetery	NP116DL
Heolddu Leisure Centre	CF819GF
Llanbradach Library	CF833LB
Llancaiach Fawr	CF466ER
Nelson Library	CF466NF
New Tredegar Leisure Centre	NP246XF
New Tredegar Library	NP246EF
Newbridge Leisure Centre	NP115FE
Oakdale Library	NP110HN
Parc Cwm Darran Centre	CF819NR
Parc Cwm Darran, Campsite	CF819NR
Penallta Country Park	CF827GN
Pengam Library	NP123AB
Pen-y-Fan Pond Country Park	NP113AZ
Pontllanfraith Leisure Centre	NP122DA
Rhymney Library	NP225NU
Risca Leisure Centre	NP116GH
Risca Library (inc Customer Services)	NP116BW

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Risca Old Cemetery & Chapel	NP117AH
Sirhowy Valley Country Park	NP117BD
St Cenydd Leisure Centre	CF832RP
Sue Noake Leisure Centre	CF828AA
The Kiosk, Ystrad Mynach Park	
The Visitor Centre, Caerphilly	CF831JL
Ty Penallta Corporate Offices (inc Customer Services)	CF827PG
Waunfawr Park Kiosk and Community Garden	NP117PH
Winding House	NP246EG
Ystrad Mynach Library	CF827BB

Location of Private Business providers:

Location	Post code
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP24 EE
Le Café – 103 High Street, Blackwood	NP12 1PN
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG
Tyfu Café – 97 Cardiff Road, Caerphilly	CF83 1FQ
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW
Chat and Snack – 132 Newport Road, Cwmcarn	NP11 7LZ

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Aberbargoed Education Centre	NP12 0BE	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Abercarn Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No
Abercarn Library	NP11 5DT	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Abertridwr Library	CF83 4EJ	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Abertridwr Welfare Park		Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No	No
Bargoed Library (inc Customer Services)	CF81 8QR	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Bedwas Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	Yes	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
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										male only	female only	unisex	male only	female only	unisex	
Bedwas Leisure Centre	CF83 8BJ	Yes	Yes	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No	No
Bedwas Library	CF83 8BJ	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Bedwellty Cemetery		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No
Blackwood Library (inc Customer Services)	NP12 1AJ	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Blackwood Miners Institute	NP12 1BB	Yes	Yes	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Caerphilly Leisure Centre	CF83 3SW	Yes	Yes	No	Yes	Yes	No	No	No	Yes	Yes	No	No	No	No	No

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										male only	female only	unisex	male only	female only	unisex	
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Caerphilly Morgan Jones Park		Yes	Yes	No	No	No	No	Yes	No	No	No	No	No	No	Yes	No
Cefn Fforest Leisure Centre	NP12 3JR	Yes	Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	No	No	No	No
Centre of Sporting Excellence	CF82 7EP	Yes	Yes	No	No	No	No	Yes	Yes	No	No	Yes	No	No	No	Yes
Cwmcarn Forest Drive		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Dan-y-graig Cemetery	CF81 9HT	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
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					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Heolddu Leisure Centre	CF81 9GF	Yes	Yes	Yes	No	No	Yes	No	Yes	Yes	Yes	Yes	No	No	No	No
Llanbradach Library	CF83 3LB	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Llancaiach Fawr	CF46 6ER	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Nelson Library	CF46 6NF	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
New Tredegar Leisure Centre	NP24 6XF	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
New Tredegar Library	NP24 6EF	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Newbridge Leisure Centre	NP11 5FE	Yes	Yes	Yes	Yes	Yes	No	No	No	Yes	Yes	Yes	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Oakdale Library	NP11 0HN	No	Yes	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Parc Cwm Darran Centre	CF81 9NR	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Parc Cwm Darran, Campsite	CF81 9NR	Yes	Yes	Yes	No	No	Yes	No	Yes	No	No	Yes	No	No	Yes	No
Penallta Country Park	CF82 7GN	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Pengam Library	NP12 3AB	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Pen-y-Fan Pond Country Park	NP13 2DT	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Pontllanfraith Leisure Centre	NP12 2DA	Yes	Yes	No	No	No	No	No	No	Yes	Yes	No	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Rhymney Library	NP22 5NU	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Risca Leisure Centre	NP11 6GH	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
Risca Library (inc Customer Services)	NP11 6BW	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Risca Old Cemetery & Chapel	NP11 7AH	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No
Sirhowy Valley Country Park	CF83 2RP	Yes	Yes	Yes	No	No	No	No	No	No	No	Yes	No	No	Yes	No
St Cenydd Leisure Centre		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	Yes

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Sue Noake Leisure Centre		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
The Kiosk, Ystrad Mynach Park	CF83 1JL	Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No
The Visitor Centre, Caerphilly		Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Ty Penallta Corporate Offices (inc Customer Services)	NP11 7FE	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Waunfawr Park Kiosk and Community Garden		Yes	Yes	No	No	No	No	No	No	No	No	No	No	No	Yes	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Winding House	NP24 6EG	Yes	Yes	No	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Ystrad Mynach Library	CF82 7BB	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	Yes	Yes	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP2 4EE	No	No	Yes	No	No	No	No	No	NO	No	Yes	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Le Café – 103 High Street, Blackwood	NP12 1PN	No	No	Yes	No	No	Yes	No	No	No	No	Yes	No	No	No	No
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	No	No	Yes	No	No	No	No	No	No	No	Yes	No	No	No	No
Tyfu Café	CF83 1FQ	No	No	Yes	No	No	No	No	Yes	No	No	Yes	No	No	No	No
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No

		What facilities are available?														Do you have a changing place incorporating adult changing facilities, hoists etc for people with profound disabilities and their carers?
Name of Location	Postcode	Male only	Female only	Unisex toilet	Baby change					Disabled						
					male toilet	female toilet	unisex toilet	Separate to toilets	disabled toilet	Open access			Locked (RADAR)			
										male only	female only	unisex	male only	female only	unisex	
Chat and Snack – 132 Newport Road, Cwmcarn	NP11 7LZ	No	No	Yes	No	No	Yes	No	No	No	No	No	No	No	No	No

Opening Times

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Aberbargoed Education Centre	NP12 0BE	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Abercarn Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Abercarn Library	NP11 5DT	09:30	17:00	00:00	00:00	09:30	18:00	09:30	17:00	00:00	00:00	00:00	00:00	00:00	00:00
Abertridwr Library	CF83 4EJ	09:30	18:00	09:30	17:00	00:00	00:00	14:00	18:00	09:30	17:00	09:30	13:00	00:00	00:00
Abertridwr Welfare Park		07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	00:00	00:00
Bargoed Library (inc Customer Services)	CF81 8QR	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	09:30	18:00	09:30	16:00	00:00	00:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
English															
Bedwas Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Bedwas Leisure Centre	CF83 8BJ	17:00	22:30	17:00	21:30	17:00	22:30	17:00	21:30	17:00	22:00	09:00	16:00	00:00	00:00
Bedwas Library	CF83 8BJ	09:30	17:00	14:00	18:00	09:30	18:00	00:00	00:00	09:30	17:00	09:30	13:00	00:00	00:00
Bedwellty Cemetery		08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30
Blackwood Library (inc Customer Services)	NP12 1AJ	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	09:30	18:00	09:30	16:00	00:00	00:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Blackwood Miners Institute	NP12 1BB	10:00	19:45	10:00	19:45	10:00	19:45	10:00	19:45	10:00	19:45	10:00	12:45	00:00	00:00
Caerphilly Leisure Centre	CF83 3SW	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	07:15	18:00	07:15	22:00
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	09:30	17:00	09:30	17:00	09:30	18:00	09:30	18:00	09:30	17:00	09:30	16:00	00:00	00:00
Caerphilly Morgan Jones Park		07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00	07:00	18:00
Cefn Fforest Leisure Centre	NP12 3JR	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	07:15	20:30	09:00	15:30

		Opening Times															
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday			
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close		
Centre of Sporting Excellence	CF82 7EP	07:00	21:30	07:00	22:00	07:00	22:00	07:00	22:00	07:00	22:00	07:00	22:00	08:00	18:00	08:00	18:00
Cwmcarn Forest Drive		09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Dan-y-graig Cemetery	CF81 9HT	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30	09:00	19:30
Heolddu Leisure Centre	CF81 9GF	09:00	22:00	07:00	22:00	07:00	22:00	07:00	22:00	09:00	21:00	09:00	17:00	09:00	17:00	09:00	17:00
Llanbradach Library	CF83 3LB	00:00	00:00	00:00	00:00	09:30	18:00	00:00	00:00	09:30	18:00	00:00	00:00	00:00	00:00	00:00	00:00
Llancaiach Fawr	CF46 6ER	00:00	00:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00
Nelson Library	CF46 6NF	09:30	18:00	00:00	00:00	09:30	18:00	00:00	00:00	09:30	17:00	09:30	13:00	00:00	00:00	00:00	00:00

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		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
New Tredegar Leisure Centre	NP24 6XF	15:30	21:00	09:30	21:00	09:30	21:00	15:30	21:00	09:30	21:00	15:30	20:00	10:00	14:00
New Tredegar Library	NP24 6EF	09:30	18:00	00:00	00:00	09:30	18:00	09:30	18:00	09:30	18:00	00:00	00:00	00:00	00:00
Newbridge Leisure Centre	NP11 5FE	06:30	22:00	06:30	22:00	06:30	22:00	06:30	22:00	06:30	22:00	08:00	18:00	08:45	21:00
Oakdale Library	NP11 0HN	00:00	00:00	09:30	18:00	09:30	17:00	00:00	00:00	09:30	17:00	00:00	00:00	00:00	00:00
Parc Cwm Darran Centre	CF81 9NR	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00	07:00	19:00
Parc Cwm Darran, Campsite	CF81 9NR	09:00	17:00	07:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Penallta Country Park	CF82 7GN	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Pengam Library	NP12 3AB	00:00	00:00	09:30	16:00	00:00	00:00	09:30	18:00	00:00	00:00	00:00	00:00	00:00	00:00
Pen-y-Fan Pond Country Park	NP13 2DT	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
Pontllanfraith Leisure Centre	NP12 2DA	10:00	22:00	10:00	22:00	10:00	22:00	10:00	22:00	13:00	22:00	10:00	18:00	10:00	18:00
Rhymney Library	NP22 5NU	09:30	18:00	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	00:00	00:00	00:00	00:00
Risca Leisure Centre	NP11 6GH	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	06:15	22:00	07:45	19:30	07:45	19:30
Risca Library (inc Customer Services)	NP11 6BW	09:30	18:00	09:30	17:00	09:30	18:00	09:30	17:00	09:30	17:00	09:30	16:00	00:00	00:00
Risca Old Cemetery & Chapel	NP11 7AH	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	08:00	19:30	09:00	19:30	09:00	19:30

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Sirhowy Valley Country Park	CF83 2RP	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00
St Cenydd Leisure Centre		16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	16:00	22:00	09:00	17:00
Sue Noake Leisure Centre		17:00	22:00	17:00	22:00	17:00	21:00	17:00	22:00	17:00	21:00	10:00	16:00	10:00	16:00
The Kiosk, Ystrad Mynach Park	CF83 1JL	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	08:00	19:00	00:00	00:00	00:00	00:00
The Visitor Centre, Caerphilly		10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00
Ty Penallta Corporate Offices (inc Customer Services)	NP11 7FE	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	09:00	17:00	00:00	00:00	00:00	00:00

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
English															
Waunfawr Park Kiosk and Community Garden		07:30	19:00	07:30	19:00	07:30	19:00	07:30	19:00	07:30	19:00	12:00	16:00	12:00	16:00
Winding House	NP24 6EG	00:00	00:00	10:00	17:00	10:00	17:00	10:00	17:00	10:00	17:00	11:00	16:00	00:00	00:00
Ystrad Mynach Library	CF82 7BB	09:30	17:00	09:30	18:00	09:30	17:00	09:30	13:00	09:30	18:00	09:30	13:00	00:00	00:00
Elliot's Café - White Rose Info & res. Centre, Cross Street, Elliots Town	NP24 6EF	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	09:00	18:00	00:00	00:00	00:00	00:00
The Living Room – White Rose Medical Centre, White Rose Way, New	NP24 EE	09:30	15:00	09:30	15:00	00:00	00:00	09:30	15:00	00:00	00:00	00:00	00:00	00:00	

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
Tredegar															
Le Café – 103 High Street, Blackwood	NP12 1PN	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	08:00	15:00	00:00	00:00
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	00:00	00:00	00:00	00:00	10:00	16:00	10:00	16:00	00:00	00:00	00:00	00:00	00:00	00:00
Tyfu Café	CF83 1FQ	08:30	15:00	08:30	15:00	08:30	15:00	08:30	15:00	08:30	15:00	00:00	00:00	00:00	
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	08:00	16:00	00:00	
Chat and Snack Café	NP11 7LZ	09:00	15:00	09:00	15:00	09:00	13:30	09:00	15:00	09:00	15:00	00:00	00:00	00:00	

		Opening Times													
Name of Location	Postcode	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
		Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close	Open	Close
English															

Seasonal Opening Arrangements

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Aberbargoed Education Centre	NP12 0BE	No	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Abercarn Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No	No
Abercarn Library	NP11 5DT	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?									
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	
Abertridwr Library	CF83 4EJ	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Abertridwr Welfare Park		No	Yes	Summer opening times provided (1st June-30th September). CLOSED Winter opening hours (1st October-31st May)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Bargoed Library (inc Customer Services)	CF81 8QR	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	

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Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Bedwas Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No
Bedwas Leisure Centre	CF83 8BJ	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Bedwas Library	CF83 8BJ	No	No	Closed from	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
				13:00-14:00									
Bedwellty Cemetery		Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No

		Seasonality			Are the toilets closed on any of the below days?									
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	
Blackwood Library (inc Customer Services)	NP12 1AJ	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Blackwood Miners Institute	NP12 1BB	No	Yes	During the Summer Holidays close at 18:00 Monday-Friday and closed Sat-Sun	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Caerphilly Leisure Centre	CF83 3SW	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
Caerphilly Library (inc Customer Service Centre)	CF83 1JL	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Caerphilly Morgan Jones Park		No	Yes	Summer opening times provided (25th May-2nd September). Winter opening hours (3rd September -24th May) Mon-Thurs 7:30-15:30 Friday 7:30-14:30.	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Cefn Fforest Leisure Centre	NP12 3JR	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Centre of Sporting	CF82 7EP	No	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Excellence														
Cwmcarn Forest Drive		No	Yes	During October to Easter close 16:30 on a Friday	Yes	Yes	Yes	No	No	No	No	No	No	No
Yan-y-graig Cemetery	CF81 9HT	Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
				8:00-17:00 Sat-Sun 9:00-17:00									
Heolddu Leisure Centre	CF81 9GF	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Llanbradach Library	CF83 3LB	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Llancaiach Fawr	CF46 6ER	No	No	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes
Nelson Library	CF46 6NF	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
New Tredegar Leisure Centre	NP24 6XF	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
New Tredegar Library	NP24 6EF	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Newbridge Leisure Centre	NP11 5FE	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Oakdale Library	NP11 0HN	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Parc Cwm Darran Centre	CF81 9NR			Summer opening times provided (1st June-31st October).	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
				Winter opening hours (1st November-31st March) 8:30-16.30									
Parc Cwmarran, Campsite	CF81 9NR	Yes	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Penallta Country Park	CF82 7GN	No	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Pengam Library	NP12 3AB	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?								
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Pen-y-Fan Pond Country Park	NP13 2DT	Yes	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Pontllanfraith Leisure Centre	NP12 2DA	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Rhymney Library	NP22 5NU	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Risca Leisure	NP11 6GH	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Centre													
Risca Library (inc Customer Services)	NP11 6BW	No	No	Closed from 13:00-14:00	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Risca Old Cemetery & Chapel	NP11 7AH	Yes	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-17:00 Sat-Sun 9:00-17:00	No	No	No	No	No	No	No	No	No

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Sirhowy Valley Country Park	CF83 2RP	No	Yes	Summer opening times provided (1st June-31st October). Winter opening hours (1st November-31st March) 8:30-16.30	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
St Cenydd Leisure Centre		No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Sue Noake Leisure Centre		No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
The Kiosk, Ystrad Mynach Park	CF83 1JL	No	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-16:00	yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
The Visitor Centre, Caerphilly		No	No	No	Yes	Yes	Yes	No	No	No	No	No	No
Ty Penallta Corporate Offices (inc Customer	NP11 7FE	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

		Seasonality			Are the toilets closed on any of the below days?								
Name of Location	Postcode	Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Services)													
Wauanfawr Park Kiosk and Community Garden		No	Yes	Summer opening times provided (1st April-30th September). Winter opening hours (1st October-31st March) Mon-Fri 8:00-15:00	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Winding House	NP24 6EG	No	No	Mid Nov until end of Feb	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Ystrad Mynach Library	CF82 7BB	No	No	No	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Elliot's Café - White Rose CofE & res. Centre, Cross Street, Elliots Town	NP24 6EF	No	No	No	No	No	No	No	No	No	No	No	No	No
The Living Room – White Rose Medical Centre, White Rose Way, New Tredegar	NP24 EE	No	No	No	No	No	No	No	No	No	No	No	No	No
Le Café – 103 High Street, Blackwood	NP12 1PN	No	No	No	No	No	No	No	No	No	No	No	No	No
Argoed Baptist Chapel - High Street, Argoed,	NP12 0HG	No	No	No	No	No	No	No	No	No	No	No	No	No

Name of Location	Postcode	Seasonality			Are the toilets closed on any of the below days?									
		Are the toilets closed off peak?	Are services reduced off peak?		Christmas Day	Boxing day	New Years day	May bank holiday	Good Friday	Easter Sunday	Easter Monday	Spring bank holiday	August bank holiday	
English		No/Yes	No/Yes		No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes	No/Yes
Tyfu Café	CF83 1FQ	No	No	No	No	No	No	No	No	No	No	No	No	No
Chocolate Dragon Café – 49 Tredegar Street, Risca,	NP11 6BW	No	No	No	No	No	No	No	No	No	No	No	No	No
Chat and Snack Café	NP11 7LZ	No	No	No	No	No	No	No	No	No	No	No	No	No

EQUALITY IMPACT ASSESSMENT FORM

THE COUNCIL'S EQUALITIES STATEMENT

This Council recognises that people have different needs, requirements and goals and we will work actively against all forms of discrimination by promoting good relations and mutual respect within and between our communities, residents, elected members, job applicants and workforce.

We will also work to create equal access for everyone to our services, irrespective of ethnic origin, sex, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief, use of Welsh language, BSL or other languages, nationality, responsibility for any dependents or any other reason which cannot be shown to be justified.

NAME OF NEW OR REVISED PROPOSAL *	Caerphilly County Borough Council Local Toilets Strategy
DIRECTORATE	Communities
SERVICE AREA	Public Protection
CONTACT OFFICER	Ceri Edwards

***Throughout this Equalities Impact Assessment Form, 'proposal' is used to refer to what is being assessed, and therefore includes policies, strategies, functions, procedures, practices, initiatives, projects and savings proposals.**

INTRODUCTION

The aim of an Equality Impact Assessment (EIA) is to ensure that Equalities and Welsh Language issues have been proactively considered throughout the decision making processes governing work undertaken by every service area in the Council as well as work done at a corporate level.

It also helps the Council to meet its legal responsibilities under the Equality Act 2010 (Statutory Duties) (Wales) Regulations 2011, the Welsh Language (Wales) Measure 2011 and supports the wider aims of the Well-being of Future Generations (Wales) Act 2015. There is also a requirement under Human Rights legislation for Local Authorities to consider Human Rights in developing proposals.

Specifically, Section 147 of the Equality Act 2010 is the provision that requires decision-makers to have 'due regard' to the equality implications of their decisions and Welsh Language Standards 88-97 require specific consideration of Welsh speakers under the Welsh Language Standards (No.1) Regulations 2015.

The Council's work across Equalities, Welsh Language and Human Rights is covered in more detail through the [Equalities and Welsh Language Objectives and Action Plan 2016-2020](#).

PURPOSE OF THE PROPOSAL

1	<p>What is the proposal intended to achieve? <i>(Please give a brief description of the purpose of the new or updated proposal by way of introduction.)</i></p> <p>The aim of this strategy is to review the quality and quantity of local toilets throughout the county borough and to provide or facilitate the provision of clean, safe, accessible and sustainable toilets for residents and visitors to the Borough at locations where the need for such facilities has been identified.</p> <p>Part 8 of the Public Health (Wales) Act 2017: Provision of Toilets came into force on 31 May 2018 and places a duty on each local authority in Wales to prepare and publish a local toilets strategy for its area.</p> <p>Local authorities in Wales now have the responsibility to:</p> <ul style="list-style-type: none">• assess the need for toilet provision for their communities;• plan to meet those needs;• produce a local toilets strategy; and• review the strategy, update and publicise revisions. <p>Local authorities must prepare and publish their strategies within one year from 31 May 2018. The duty to prepare a local toilets strategy does not require local authorities to provide and maintain public toilets directly. The Local Authority must take a strategic view on how facilities can be provided and accessed by their local population. Upon review of this strategy, Caerphilly County Borough Council is required to publish a statement of progress.</p> <p>The provision of local toilets for public use is not a statutory requirement of local authorities in Wales. Therefore, due to unprecedented financial cutbacks within local government, Caerphilly County Borough Council, like many other local authorities need to close down its traditional public toilet blocks. This strategy aims to mitigate</p>
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	<p>potential impacts by making toilets in more council facilities available for public use and to work with the private sector to help promote their facilities.</p> <p>The strategy includes locations and details of existing toilets for public use.</p>
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2	<p>Who are the service users affected by the proposal? <i>(Who will be affected by the delivery of this proposal? e.g. staff members, the public generally, or specific sections of the public i.e. youth groups, carers, road users, people using country parks, people on benefits etc.)</i></p> <p>The Local Toilets Strategy affects the public generally including those people that live, work in, or visits the county.</p>
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IMPACT ON THE PUBLIC AND STAFF

<p>3</p>	<p>Does the proposal ensure that everyone has an equal access to all the services available or proposed, or benefits equally from the proposed changes, or does not lose out in greater or more severe ways due to the proposals? <i>(What has been done to examine whether or not these groups have equal access to the service, or whether they need to receive the service in a different way from other people?)</i></p> <p>The strategy aims to improve the provision of local toilets across the county for the benefit of all.</p> <p>Whilst some existing facilities might close others will be identified and made available for public use. All future provision will so far as reasonably practicable ensure geographic coverage across the county borough with emphasis placed on areas of higher usage such as highstreets and parks.</p> <p>The Council has contacted national retailers who operate within the Borough as part of a collaborative exercise across Wales to establish whether these businesses would be prepared to be part of the strategy by allowing their toilet facilities to be used by non-customers, signposted via national websites and phone apps and agreeing to display a sticker showing the national toilet logo. The results were extremely disappointing; no businesses located within the Borough volunteered to offer their toilet facilities to the public and to be mapped. A similar exercise was also conducted whereby the Council contacted 97 local businesses to ascertain whether they would be prepared to participate. Just 7 of these agreed to allow their facilities to be mapped and formally included in this strategy; however a few did comment that they would allow non-paying customers to use their toilets on request.</p>
	<p>Actions required:</p> <ol style="list-style-type: none">1. Undertake consultation on the draft Local Toilets Strategy.2. Review the consultation feedback3. Take steps to mitigate any negative impacts.

4. What are the impacts of the proposals?					
Protected Group		Positive Impact?	Negative Impact?	No Specific Impact	What will the impact be? If the impact is negative how can it be mitigated? (action)
Sex	Male	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral/accessible toilets.
	Female	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral /accessible toilets.
Gender Reassignment	Transgender	X			The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral /accessible toilets.
Religion					
Race					
Disability		X			<p>The strategy aims (where practical) to improve the quantity and quality of toilet and changing facilities for individuals with a disability across the county. New developments are required to provide facilities for disabled users.</p> <p>Toilets are more important to certain groups within society, including people with disabilities and people with particular needs (including certain medical problems). These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on disabled people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity. Details of toilet and changing facilities for individuals with a disability are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p>

					Action: Use the consultation process to seek views and information from individuals and from groups representing disabled people.
Sexual Orientation				X	
Age	Older People	X			<p>Toilets are more important to certain groups within society, including older people. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people's ability to maintain independence and dignity in later life.</p> <p>The draft Strategy aims to provide (where practical) improved quantity and quality of toilets for the benefit of all users.</p> <p>Details of toilet facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p> <p>Action: Use the consultation process to seek views and information from individuals and from groups representing older people.</p>
	Children and Younger People (Under 25)	X			<p>The draft Strategy aims to provide (where practical) improved quantity and quality of toilets for the benefit of all users.</p> <p>Details of toilet facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p> <p>Action: Use the consultation process to seek views and information from individuals and from groups representing younger people.</p>

Marriage & Civil Partnership				X	
Pregnancy & Maternity		X			<p>The draft Strategy aims (where practical) to provide improved quantity and quality of toilets for the benefit of all users including changing facilities for babies etc.</p> <p>Details of toilet facilities including changing facilities are contained in the appendix to the strategy and will be published on the council website and future mapping apps.</p>
Socio-economic Background		X			<p>Caerphilly County Borough Council does not intend to charge for the use of toilets within council premises.</p> <p>The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral/accessible toilets.</p>

5	<p>In line with the requirements of the Welsh Language Standards. (No.1) Regulations 2015, please note below what effects, if any (whether positive or adverse), the proposal would have on opportunities for persons to use the Welsh language, and treating the Welsh language no less favourably than the English language.</p> <p><i>(The specific Policy Making Standards requirements are Standard numbers 88, 89, 90, 91, 92 and 93. The full detail of each Standard is available on the Equalities and Welsh Language Portal)</i></p> <p>The draft Local Toilets Strategy will not have any effect on opportunities for persons to use the Welsh language, and will not treat the Welsh language less favourably than the English language.</p> <p>The Strategy will adhere to the Welsh language standards in relation to signage, apps, resources, publications etc.</p>
	<p>Actions required: None</p>

INFORMATION COLLECTION

6	<p>Is full information and analysis of users of the service available?</p> <p><i>(Is this service effectively engaging with all its potential users or is there higher or lower participation of uptake by one or more groups? If so, what has been done to address any difference in take up of the service? Does any savings proposals include an analysis of those affected?)</i></p> <p>Caerphilly County Borough Council does not hold data regarding numbers of individuals that make use of the existing toilet facilities.</p> <p>The Council has consulted with the public via a consultation exercise; the results of which are detailed in The ‘<i>Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report</i>’ which is available via the Council’s website.</p> <p>Analysis of the feedback from the Needs Assessment has informed the direction of the strategy.</p>
	<p>Actions required: A formal consultation exercise will be undertaken regarding the content of the draft strategy which may provide some relevant information. The draft strategy and the Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report will be posted on the council website. In addition, direct engagement will be made with all relevant organisations, including those previously contacted during the initial consultation exercise. A comprehensive list of consultees (including those with protected characteristics) is available in the <i>Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report</i>, via the council’s website.</p>

CONSULTATION

7 What consultation has taken place?

(What steps have been taken to ensure that people from various groups have been consulted during the development of this proposal? Have the Council's Equalities staff been consulted? Have you referred to the Equalities Consultation and Monitoring Guidance?)

A multi-disciplinary group (including the Council's Equalities Officer) was established so that the strategy could be developed with input from a cross section of Local Authority services. This approach was considered vital in order to capture all available baseline line data and to maximise opportunities to improve toilet provision in the County Borough. Due regard was made to demographic and health data detailed in a separate report '*Overview of the Caerphilly County Borough area Demographic and Health Data*'.

Engagement with other public bodies, community groups, private enterprise and the public was undertaken to understand what is currently on offer and how any gaps in this contribution can be mitigated.

A public consultation was undertaken throughout September 2018 to assess the needs of residents, and people visiting or working within the county borough. Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations' websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council's newsletter "Newline" delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A total of 357 responses were received and have been analysed; the results of which are detailed in the *Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report* and have been used to influence the content of this strategy. A list of organisations consulted is detailed in the report.

A further public consultation is proposed on the draft strategy will take place for approximately twelve weeks commencing in December 2018.

Both the '*Caerphilly County Borough Council Local Toilets Strategy Needs Assessment Consultation Report*' and the '*Overview of the Caerphilly County Borough area Demographic and Health Data*' report will be made available via the

	<i>Council's website during the formal Strategy consultation period. .</i>
	Actions required: Full consultation will take place and feedback will be taken into consideration and the strategy amended accordingly.

MONITORING AND REVIEW

8	<p>How will the proposal be monitored? <i>(What monitoring process has been set up to assess the extent that the service is being used by all sections of the community, or that the savings proposals are achieving the intended outcomes with no adverse impact? Are comments or complaints systems set up to record issues by Equalities category to be able analyse responses from particular groups?)</i></p> <p>There are limitations in the data that we hold and the intention is to use this consultation process to strengthen our understanding.</p> <p>Caerphilly CBC will prepare an interim progress report setting out the steps taken in line with their strategy every two year period commencing from the date of the last published strategy. The interim progress report will be published within six months of the end date of the two year period. Therefore, following publication in May 2019, the review will take place before the end of May 2021 and published before the end of November 2021.</p> <p>Caerphilly CBC will also review the local toilet strategy within a year of each ordinary election for its area. The next election date in Wales is Thursday 5 May 2022 so the latest date for review is 4 May 2023. If no changes are made to the strategy following the post-election review then Caerphilly CBC will publish an interim progress statement covering a two year period commencing from the date of the last election. Caerphilly CBC may review its strategy at any time following which it must publish a statement of the steps which it has taken in accordance with the strategy. If following a review, Caerphilly CBC decides to revise the strategy it will publish the revised strategy and then prepare an interim progress report covering the two year period commencing from the date of publication.</p>
	<p>Actions required: . Continue to review feedback via established complaints and service requests systems.</p>

9	<p>How will the monitoring be evaluated? <i>(What methods will be used to ensure that the needs of all sections of the community are being met?)</i></p> <p>The public consultation already undertaken regarding assessment of needs and the forthcoming formal consultation on the draft strategy will result in the collection of data. This data will inform the development of the final strategy.</p>
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	<p>Feedback received via established complaints and service requests will be reviewed.</p> <p>Engagement with town management groups, community groups , clubs and organisations.</p>
	<p>Actions required:</p> <p>Consideration will be given to all responses submitted as part of the consultation process. Responses will help to formulate the content of the strategy and future revisions.</p> <p>Continue to review feedback via established complaints and service requests systems.</p>

10	<p>Have any support / guidance / training requirements been identified? <i>(Has the EIA or consultation process shown a need for awareness raising amongst staff, or identified the need for Equalities or Welsh Language training of some sort?)</i></p> <p>Not as yet but this will be considered during the process.</p>
	<p>Actions required: None</p>

11	<p>Where you have identified mitigating factors in previous answers that lessen the impact on any particular group in the community, or have identified any elsewhere, please summarise them here.</p> <p>The strategy aims (where practical) to improve the quantity and quality of toilet provision for all. Some facilities will be gender neutral</p> <p>The strategy aims (where practical) to improve the quantity and quality of disabled and accessible toilet facilities across the county. New developments are required to provide facilities for disabled users.</p> <p>Toilets are more important to certain groups within society, including people with disabilities and people with particular needs (including certain medical problems), older and younger people. These groups can be disproportionately affected by poor provision; for example, poor provision is understood to have particular negative impacts on disabled and/or older people, as some may be less likely to leave their homes without having confidence that adequate facilities will be available to them. This can contribute to increased social isolation and inactivity, as well as affecting people’s ability to maintain independence and dignity. It could also stop people from visiting certain areas. E.g. parks, if there are no facilities some people might choose to travel out of county because they know facilities including toilets are available to them</p> <p>The draft Strategy aims (where practical) to provide improved quantity and quality of toilets for the benefit of all users including changing facilities for babies etc. Caerphilly County Borough Council does not intend to charge for the use of toilets within council premises.</p>
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Summary of Proposed Actions:

1. Undertake consultation on the draft Local Toilets Strategy. A consultation exercise will be undertaken regarding the content of the draft strategy which may provide some relevant information. The draft strategy and the Caerphilly County Borough Council Local Toilet Strategy Needs Assessment Consultation Report will be posted on the council website. In addition, direct engagement will be made with all relevant organisations, including those previously contacted during the initial consultation exercise. A comprehensive list of consultees (including those with protected characteristics) is available in the Caerphilly County Borough Council Local Toilets Needs Assessment Consultation report, also available via the council’s website. Use the consultation process to seek views and information from individuals and from groups representing people with protected characteristics. Use the consultation process to seek views and information from individuals and from groups representing older and younger people.
2. Review the consultation feedback. Full consultation will take place and feedback will be taken into consideration. Responses will help to formulate the content of the strategy and future revisions.
3. Take steps to mitigate any negative impacts.
4. Continue to review feedback via established complaints and service requests systems.

12	What outcome does this Equality Impact Assessment suggest you take? You might find that more than one applies. Please explain why you have come to this decision.	
	Outcome 1	X
	Outcome 2	
	Outcome 3	
	Outcome 4	
	<p>No major change needed – the EIA hasn’t identified any potential for discrimination or negative impact and all opportunities to advance equality have been taken</p> <p>Adjust the policy to remove barriers identified by the EIA or better advance equality. Are you satisfied that the proposed adjustments will remove the barriers you identified?</p> <p>Continue the policy despite potential for negative impact.</p> <p>Stop and rethink the policy when the EIA shows actual or potential unlawful discrimination.</p>	
	process.	

Completed by:	Ceri Edwards
Date:	10.11.2018
Position:	Environmental Health Manager

Caerphilly County Borough Council Local Toilets Strategy Needs Assessment

Consultation Report

Introduction

Under the Public Health (Wales) Act 2017, Caerphilly County Borough Council has a duty to prepare and publish a Local Toilet Strategy for the county borough by 31 May 2019. This must include a plan showing how identified needs will be met.

The Council are not required to provide and maintain public toilets themselves but must take a strategic view as to how facilities can be provided and accessed by our local population. The first stage in developing the Local Toilet Strategy was to assess the community's need for toilets, including changing facilities for babies and changing places facilities for people with a disability. This report provides a summary of findings of a survey undertaken as part of the needs assessment process.

The outcomes of this survey will, alongside other data, be collated to form an Assessment of Need that will identify existing provision, current and future need and gaps in provision that will be considered as the Council develops its draft Local Toilet Strategy.

Once the strategy has been drafted, residents and stakeholders will be given the opportunity to have their say during a 12 week consultation period between December 2018 and February 2019.

Method

A resident, visitor and stakeholder consultation was undertaken from **3rd September to 28th September 2018**. During this time, a variety of methods were used to encourage and enable all sectors of the community to have their say.

Survey

The questionnaire was designed to seek residents, stakeholder and visitors views on current provision and need. The survey covered town and village centres, attractions and parks across the county borough.

Respondents were asked to identify good and poor quality facilities at the venues they visit most often. A copy of the survey is included in **Annex 1**.

Engagement

Key engagement mechanisms included:

- Online - via the CCBC Website, social media (including Facebook and Twitter) and on partner organisations websites
- E-mail alerts and correspondence
- The September 2018 edition of the Council's newsletter "Newslines" delivered to every household within the borough)
- Face to face – discussions at Voluntary Sector Liaison Committee, Voluntary Sector Forum, Caerphilly Youth Forum and Caerphilly Access Forum.
- Paper Questionnaires – requested by groups and residents.

A detailed stakeholder communication and engagement plan is outlined in **Annex 2**.

Social Media

The consultation was promoted via social media with a reach of 11,753 individuals via Twitter and 6,907 via Facebook. Comments received via Facebook are included in **Annex 3**.

Survey Findings

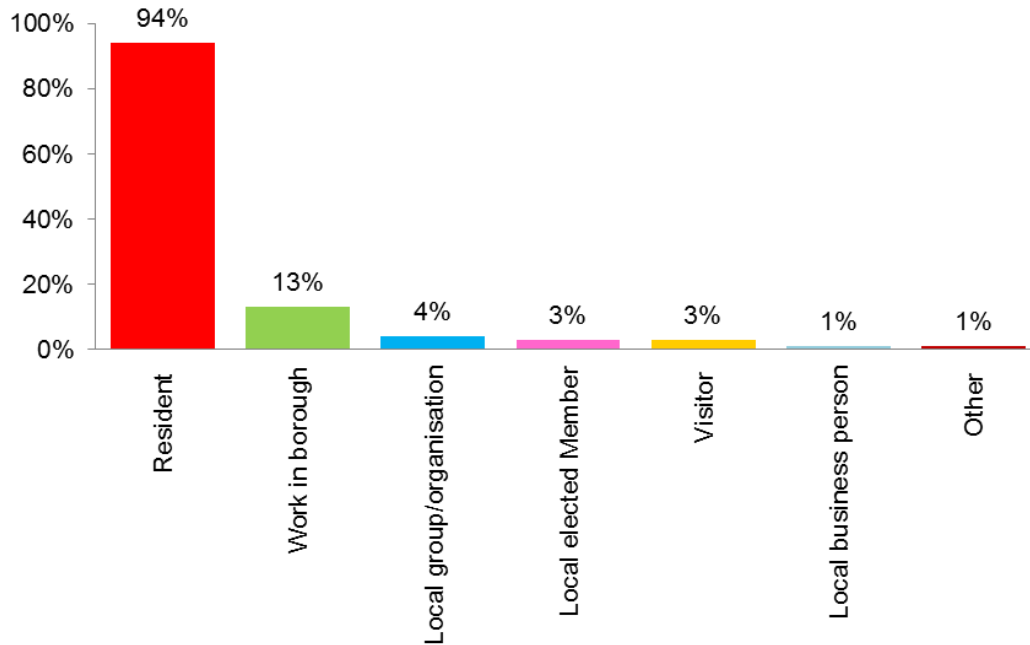
A total of 357 responses were received and have been included in this analysis. Where the number of responses to a particular question is lower than this figure this is noted in brackets in the heading of the relevant question.

Respondent Profile

A profile of respondents provides context for an analysis of the responses received.

As shown in the graph, the largest proportion (94%) of those who responded indicated that they were resident of the county borough. A further 3% were visitors. (Note: responses are not mutually exclusive meaning that respondents were able to select more than one response therefore, the total does not equal 100%.)

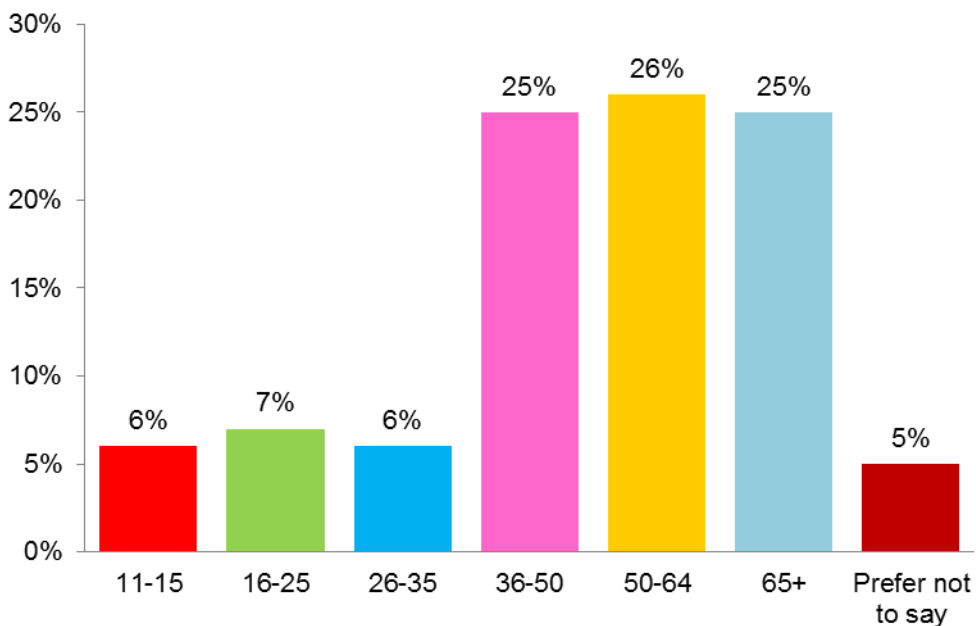
Respondents



Age profile (n=344)

For those completing this question there was a good response across the age categories as shown in the chart, with 76% of the total number of responses received from respondents aged 36 years or over:

Age group



Sex (n=334)

66% of respondents completing this question were female, 29% were male, 1% gave their sex as 'Trans' and the remaining 3% stated they preferred not to say.

Disability, long-term illness or health problem (n=341)

21% of respondents completing this question stated that they have a disability, and an additional 24% stated that they have a long term illness or health problem.

Ethnicity (n=329)

93% of respondents completing this question gave their ethnicity as White, and 6% preferred not to say. The remaining respondents were either Asian or Black, African/Caribbean.

Religion or belief (n=331)

44% of respondents completing this question stated that they had no religion, 44% were Christian and 9% preferred not to say. The remainder stated their religion or belief as Buddhist, Jewish or Muslim.

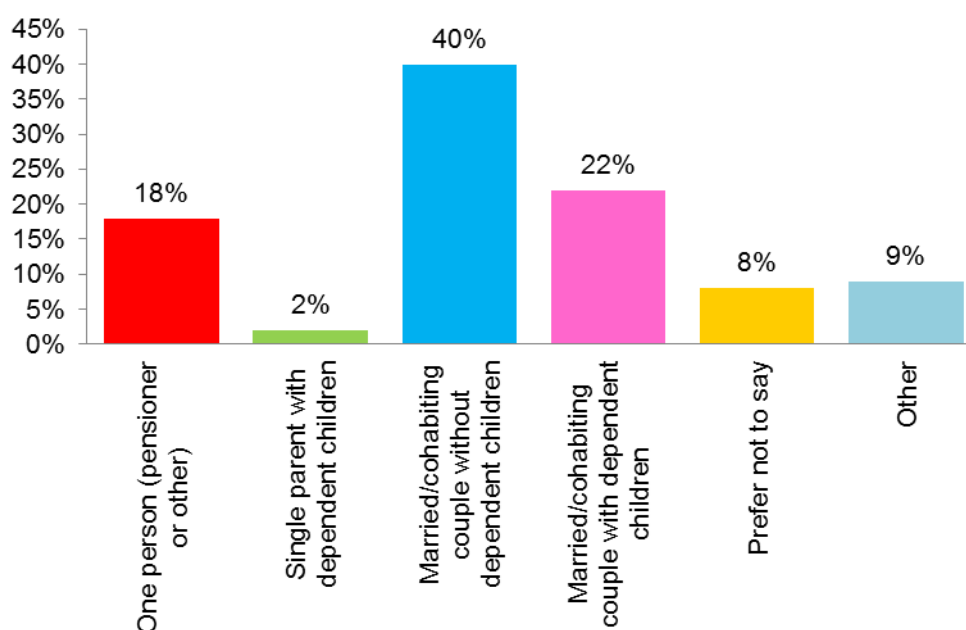
Sexual orientation (n=319)

81% of respondents completing this question gave their sexual orientation as heterosexual or straight. 4% gave their sexual orientation as a gay man, 1% indicated that they are a gay woman/lesbian and 4% stated that they are bisexual. 11% stated that they preferred not to say what their sexual orientation is. A small number of respondents gave their sexual orientation as 'pansexual' in the other category.

Household type (n=332)

A summary of the responses given to this question is shown in the chart:

Household type



As can be seen from this chart, the largest number of responses was received from people living in a household as a married/cohabiting couple, followed by a married/cohabiting couple with dependent children household, and then a single person household.

Welsh language skills (n=328)

70% of respondents completing this question stated that they had no Welsh language skills. The proportion that stated they had some Welsh language skills ranged from 10% stating that they can speak Welsh to 16% stating that they understand spoken Welsh. 9% stated that they preferred not to answer this question.

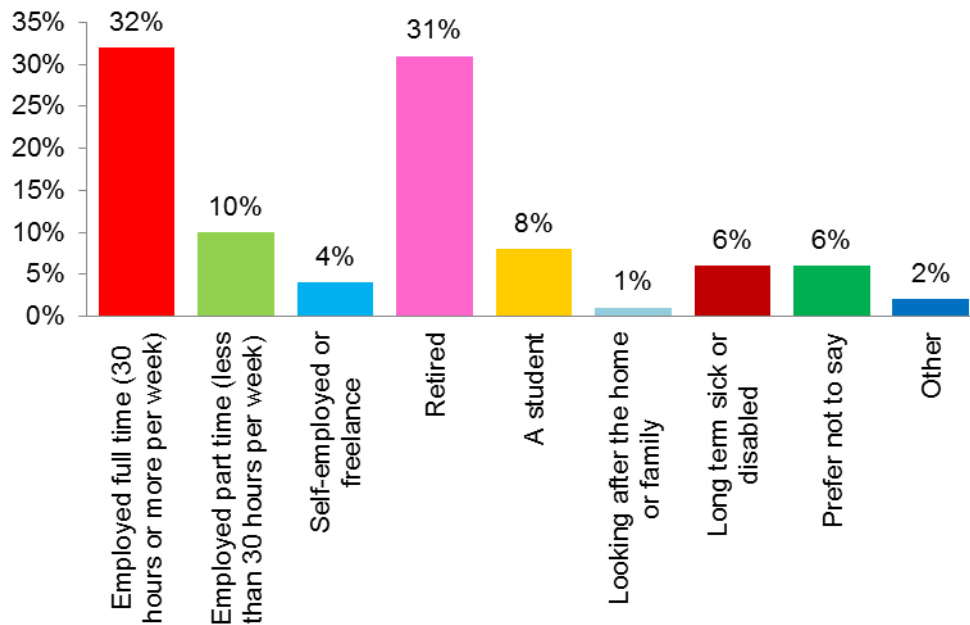
Main language (n=332)

94% of respondents completing this question stated that their main language is English, 2% stated that their main language is Welsh and 3% stated that they preferred not to answer this question. Two respondents stated that their main language is Spanish.

Employment status (n=336)

A summary of the responses given to this question is shown in the chart. As can be seen from this chart, the largest categories for employment status were respondents who are employed full time and respondents who are retired.

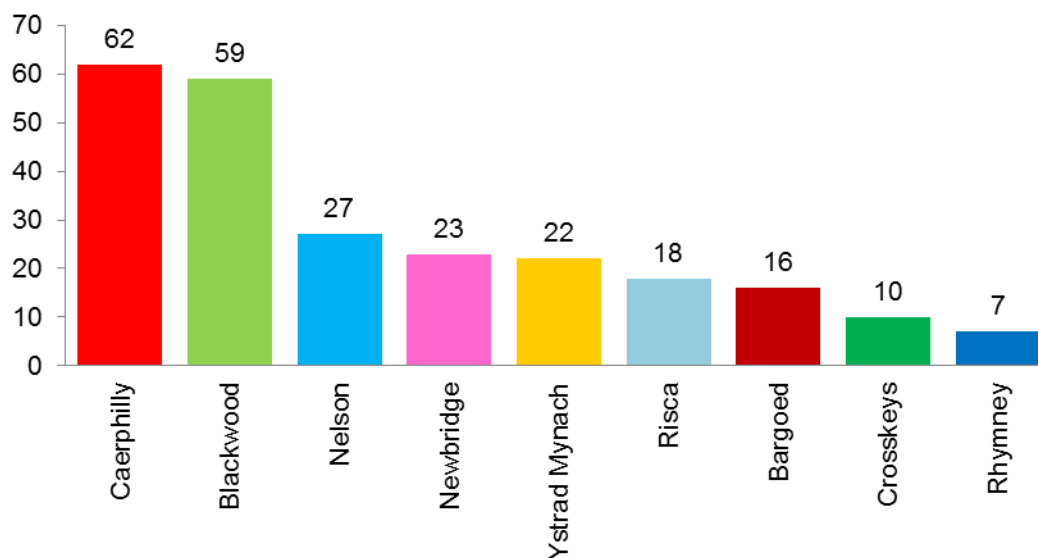
Employment status



Town and Village Centres

Respondents were asked to indicate which town or village they visited most often within the county borough. 276 respondents answered this question and the chart below summarises the number of responses for each town or village where the total number of responses was 5 or more.

Towns and Village Centres visited (number of respondents)



As can be seen from this chart the town centre visited by the largest number of respondents was Caerphilly, closely followed by Blackwood.

This section will provide an analysis of the results for the individual town and village centres highlighted previously. However, it should be noted that the small number of valid responses to each individual question means that caution should be taken when interpreting the results, as the responses are unlikely to be representative of the wider population. This is due to the survey being self-selecting in nature and those respondents with an interest in the topic are more likely to respond to the survey than those who are not directly affected. A set of tables giving a breakdown of the number of responses by town or village centre is provided in **Annex 4**. A digest of comments for each town centre is included in **Annex 5**.

Bargoed

16 valid responses were received from respondents who said the town centre they used most regularly was **Bargoed**. In relation to the provision of toilets generally during the day Monday to Saturday, slightly under half the respondents felt that provision was adequate, with an equal number stating that provision was inadequate or not available. For early morning and evenings on Monday to Saturday, and at all times on Sundays and Bank Holiday, most respondents felt that the provision was inadequate or there were no toilets available.

For accessible toilets, the same number of respondents as for toilets generally felt that provision was adequate during the day on Monday to Saturday. Respondents were more likely to have stated that provision for all other days and times was inadequate, rather than saying that accessible toilets are not available.

In relation to changing facilities for young children, a small number of respondents felt that provision was adequate during the day on Monday to Saturday and on Sundays and Bank Holidays. At other times on Monday to Saturday respondents were more likely to say that facilities were in adequate, but for Sundays and Bank Holidays they were more likely to say that there were no facilities available. For all days and times a larger proportion of respondents said that they didn't use or didn't know about changing facilities for young children.

In relation to changing facilities for those with disabilities, small number of respondents felt that provision was adequate during the day on Monday to Saturday only. The vast majority of respondents for all other times and days stated that facilities were inadequate or not available.

Respondents were asked to provide details of any good quality toilet and changing facilities that are available. For Bargoed, toilets in Bargoed Library, Morrisons, St Gwladys Church Hall, Riccis Café and the bus station were mentioned, but it was noted that these could only be used when the venues were open.

Respondents were also asked to provide details of any poor quality toilet and changing facilities. A number of comments were made relating to the bus station toilets - they are not well looked after, no opening hours are provided and they are closed at 5pm. A number of other comments related to no facilities being available. A full list of the comments by town or village centre is provided in **Annex 4**.

Blackwood

57 valid responses were received from respondents who said the town centre they used most regularly was **Blackwood**, although this figure altered slightly across the individual questions. For toilet provision in general, during the day on Monday to Friday less than a third of respondents (17) said that provision was adequate, with just under half (27) saying that provision was inadequate. Very small numbers of respondents said that provision was adequate at other times on Mondays to Fridays, or at any time on Sunday or Bank Holidays. Almost half of respondents (25) said that provision was inadequate on Sundays or Bank Holidays during the day. Large numbers of respondents said that they didn't use accessible toilets or didn't know about the provision in the early morning or evening period on any day.

In relation to accessible toilets, a quarter of respondents (14) said that provision was adequate during the day on Monday to Friday. A very small proportion said that

provision was adequate at all other time periods and on Sunday and Bank Holidays. A higher proportion said that the provision was inadequate in the early morning and during the day on Monday to Saturday, and during the day on Sundays and Bank Holidays. Again a large proportion said that they didn't use accessible toilets or didn't know about the provision across all time periods and days.

In relation to changing facilities for young children, very small numbers of respondents said that provision was adequate at any time on any day. Roughly a third of respondents said that provision was inadequate or not available at any time on any day. Around 60% of respondents said that they didn't use or didn't know about changing facilities for young children at any time on any day.

For changing facilities for those with disabilities, just under a fifth (10) of respondents said that provision was adequate during the day on Monday to Saturday. For the other time periods and days the number saying provision was adequate was even smaller than this. Roughly a quarter of respondents said that provision was inadequate across all time periods and days. Around half of respondents said that they didn't use or didn't know about changing facilities for those with disabilities at any time on any day.

In relation to good quality toilet facilities in Blackwood, a number of respondents mentioned those in Asda as being particularly good, along with those at Blackwood bus station and those in retail outlets such as McDonald's, KFC, Wetherspoons and Costa. A number of respondents raised the issue of not being able to or feeling uncomfortable about using retail premises if you are not a paying customer.

In relation to poor quality toilet facilities in Blackwood, the bus station toilets were highlighted as being particularly unhygienic and not well maintained. A number of comments also related to the inadequacy of toilets in general for those with disability needs. A shortage of toilets was also mentioned by a number of respondents.

Caerphilly

60 valid responses were received from respondents who said the town centre they used most regularly was **Caerphilly**, although this figure altered slightly across the individual questions. In relation to toilets in general, just under half of respondents said that provision was adequate during the day on Monday to Friday, and a similar proportion said that provision was inadequate. Around a third of respondents said that provision was adequate during the day on Sundays and Bank Holidays, but a slightly higher proportion said that provision was inadequate. Very small numbers said provision was adequate in the early morning or evening on any day, although roughly half of respondents said that they didn't use or didn't know about toilet facilities at these times, with the majority of other respondents saying that provision was inadequate.

20 respondents said that provision of accessible toilets was adequate during the day on any day of the week. However, 22 respondents felt that provision was inadequate during the day Monday to Saturday. Only 3 people felt that toilets were inadequate during the day on Sundays and Bank Holidays but 17 respondents indicated that they don't know/don't visit at this time. Just over half of respondents said that they don't use/don't know about accessible toilets in the early morning or evening on any day however, amongst those who do visit at these times, it was felt that the provision of accessible toilets was inadequate.

In relation to changing facilities for young children, very few respondents said that provision was adequate at any time period on any day. Around a quarter of respondents said that provision was inadequate, but roughly half of the respondents said they didn't use or didn't know about changing facilities for young children at any time period on any day.

In relation to changing facilities for those with disabilities, again very few respondents said that provision was adequate at any time period on any day. Generally around a fifth of respondents said that provision was inadequate, whilst around three fifths of respondents said that they didn't use or didn't know about changing facilities for those with disabilities at any time period on any day.

When asked about good quality toilet facilities in Caerphilly, a lot of respondents either mentioned Morrisons or those in the visitor centre since the refurbishments that have recently taken place. A couple of respondents mentioned the toilets at the bus station and those in Caerphilly library, but a few others commented that there are no facilities at the southern end of the town.

When asked about poor quality toilet facilities in Caerphilly, respondents said that the toilets near the bus station are unhygienic, poorly maintained and not a pleasant place to use. The toilets in Morgan Jones Park were also mentioned as being poor.

Access for people with disabilities was also mentioned as an issue by a few respondents.

Crosskeys

7 valid responses were received from respondents who said the village centre they used most regularly was **Crosskeys**. In relation to toilets in general, the vast majority said that there were none available at any time period on any day, with only one or two respondents saying that the facilities were adequate during the day on any day. A similar number said that facilities were inadequate during the day on any day or during the evenings on Monday to Saturday.

In relation to the provision of accessible toilets, again the vast majority said that there were no facilities available. Only one respondent said that provision was adequate during the early morning on a Sunday or Bank Holiday across all of the time periods and days. Also, one or two respondents said that provision was inadequate in the early morning or during the day on any day.

For the provision of changing facilities for young children, the vast majority said that there were no facilities available. Two respondents said that provision was adequate at early morning on Monday to Saturday, whilst no respondents said provision was adequate during any other time period on any day. Three respondents said that provision was inadequate during the day on Monday to Saturday.

For the provision of changing facilities for those with disabilities no respondent said that provision was adequate at any time on any day, but only one respondent said that provision was inadequate during the day on Monday to Saturday, with no responses for the other time periods or days. Again the vast majority of respondents said that there were no facilities available.

The only comments made with regard to the question about good or poor facilities in Crosskeys related to Waunfawr Park. A couple of respondents stated that they had tried to use them but they are never open.

Nelson

27 valid responses were received from respondents who said the village centre they used most regularly was **Nelson**, although this figure altered slightly across the individual questions. In relation to the provision of toilets in general, over four fifths of respondents said that there were none available at any time period on any day. Very few respondents (one or two) said that provision was adequate at any time period on any day, with double the number saying that provision was inadequate.

For the provision of accessible toilets, again more than four fifths of respondents said that there are no facilities available. Only one respondent said that provision was

adequate during the day on Monday to Saturday, with no other positive responses for any time on any other day, or during the day on Sundays or Bank Holidays.

In relation to changing facilities for young children, again around four fifths of respondents said that there was no provision available. Very few respondents (1) said that provision was adequate on Monday to Saturday during the day. A small number of respondents (4) indicated that they don't use or don't know about changing facilities for young children.

In relation to changing facilities for those with disabilities, the same responses as for changing facilities for young children were given, except that the number of respondents who said they don't use or don't know about the provision fell to 3 respondents.

When asked about good or poor quality provision of toilet facilities in Nelson, quite a number stated that there are no toilets available. A couple of respondents mentioned the ones in the library but stated that they are only available during opening hours. A couple of respondents mentioned toilets available in local pubs and cafes. It was noted that Nelson is an interchange for services to Merthyr Tydfil, Pontypridd, Bargoed and Caerphilly, but there are no toilets for anyone to use.

Newbridge

23 valid responses were received from respondents who said the town centre they used most regularly was **Newbridge**, although this figure altered slightly across the individual questions. A small number of respondents (3) said that provision was adequate during the day and at evenings on Monday to Saturday. Double this number of respondents said that provision was inadequate during the day on Monday to Saturday and on Sundays and Bank Holidays. Around half of respondents said that there were no toilets available.

In relation to the provision of accessible toilets around a fifth of respondents said that provision was adequate at any time period on Sundays and Bank Holidays, but a much lower number said provision was adequate at any time period on Monday to Saturday. Roughly half of respondents said that there were no toilets available.

For changing facilities for young children, around a fifth of respondents said that provision was adequate at all time periods on every day. Around two fifths of respondents said that there were no facilities available at any time period on any day.

For changing facilities for those with disabilities, just over a fifth of respondents said that provision is adequate at any time period on any day. Around half of respondents said that there was no provision available at any time period on any day.

When asked about good or poor quality provision of toilet facilities in Newbridge, a small number of respondents mentioned the good quality toilet at the Library. A number of respondents commented that there are no public toilets available in Newbridge, and that the ones in McDonald's etc. are too far away from the town centre.

Rhymney

Only 7 valid responses were received from respondents who said the town centre they used most regularly was **Rhymney**, although this figure altered slightly across the individual questions. No respondents said that toilet facilities in general were adequate at any time period on any day, and one respondent said that provision was inadequate during the day on Monday to Friday. The majority respondents said that there were no toilets available.

In relation to the provision of accessible toilets, the provision of changing facilities for young children and the provision of facilities for those with disabilities, almost all the respondents said that there were no facilities available. This was reinforced by the comments made in relation to the question about the provision of good or poor quality toilet facilities.

Risca

18 valid responses were received from respondents who said the town centre they used most regularly was **Risca**, although this figure altered slightly across the individual questions. In relation to provision of toilets in general during the day on Monday to Saturday, just under three quarters of respondents said that provision was adequate, whilst just under a third of respondents said that provision was adequate during the day on Sundays and Bank Holidays. Just under a third of respondents said that there were no toilets available during the evenings on any day.

In relation to accessible toilets, just over half of respondents said that facilities were adequate during the day on Monday to Saturday, but only a fifth said that provision was adequate during the day on Sundays and Bank Holidays. Around a quarter of respondents said that provision was inadequate in the early morning and during the day on Monday to Saturday.

In relation to the provision of changing facilities for young children, virtually no respondents said that provision was adequate at any time period on any day. A small number of respondents said that provision was inadequate, with during the day Monday to Saturday highlighted as a particular issue. A majority of respondents said that they don't use or don't know about changing facilities for young children.

In relation to the provision of changing facilities for those with disabilities, only one respondent said that provision was adequate at any time period on any day. Just

over one fifth of respondents said that there was no provision available. Again the majority of respondents said that they don't use or don't know about changing facilities for those with disabilities.

When asked about good or poor quality provision of toilet facilities in Risca, those in Risca Park and the Library were mentioned by a small number of respondents as being particularly good. However, a small number of respondents also mentioned that the toilets in the park need upgrading.

Ystrad Mynach

22 valid responses were received from respondents who said the town centre they used most regularly was **Ystrad Mynach**, although this figure altered slightly across the individual questions. Just over three quarters of respondents said that toilet provision in general was adequate during the day on Monday to Saturday, but this dropped to around one sixth of respondents for during the day on Sundays or Bank Holidays. Just over a quarter of respondents said that provision was inadequate at any time period on any day. A higher proportion of respondents said that they didn't use or didn't know about provision at any time on Sundays or Bank Holidays, probably indicating that they are more likely to visit the facilities on week days or Saturdays.

In relation to the provision of accessible toilets, around a third of respondents said that provision was adequate during the day on Monday to Saturday, with very small numbers of respondents saying this at other times and on other days. Around a third of respondents said that provision was inadequate at any time period on any day. Over half of respondents for every category apart from during the day on Monday to Saturday said that they don't use or don't know about the provision or accessible toilets.

In relation to the provision of changing facilities for young children, only one respondent said that provision was adequate at any time period on any day. In general, around two thirds of respondents said that they don't visit or don't know about changing facilities for young children.

In relation to the provision of changing facilities for those with disabilities, no respondents said that provision was adequate. Around three quarters of respondents said that they didn't use or didn't know about changing facilities for those with disabilities.

When asked about good or poor quality provision of toilet facilities in Ystrad Mynach, good quality provision was noted at Tesco, Ystrad Mynach Library, those at the main bus stop. Some respondents said that even when toilets are provided they are not

open early in the mornings or late in the evening. One respondent commented that the ones at the bus station are disgusting and they didn't feel safe using them.

Attractions and Parks

Due to the large number of attractions and parks within the county borough, respondents were asked to write in the name of the park or attraction they visited most often. For this reason the number of responses for individual attractions was low and a statistical analysis of the data is not meaningful.

Key themes derived from comments under the section on attractions and parks are listed below. Where several comments were made in relation to a specific attraction, these are highlighted. **Annex 6** provides a full digest of comments for the attractions and parks referred to.

- Many of the smaller parks have no facilities.
- Cleanliness of facilities is generally poor in parks
- **Caerphilly Visitor Centre** – as noted under the comments for Caerphilly town centre above, the toilets at Caerphilly Visitor Centre are considered to be of a good quality having recently being refurbished
- **Caerphilly Castle** – comments that there is no toilet for those in a wheelchair or with a pushchair and that the facilities need upgrading
- **Cwm Darran Park** – facilities are fine at the visitor centre but opening hours are restrictive and seasonal
- **Cwmcarn Forest Visitor Centre** – considered to be of a good quality however, as with other country parks, restricted by the opening times of the visitor centre
- **Morgan Jones Park** – The cleanliness of the toilets in the park is considered to be of a very poor standard and not easily accessed in a wheelchair. There are toilets at the Old Library Café adjacent to the park which are felt to be cleaner. Both the park and Old Library Café have restricted opening times.
- **Penallta Park** – many commented that they were not aware of toilets at Penallta Park. Others suggested that there was a toilet at the Education Centre but this is not always open and the composting toilet requires a radar key to access it.
- **Pen-y-Fan Pond** – considered to be of a poor quality in terms of maintenance and cleanliness with restricted opening times (seasonal)
- **Waunfawr Park** – Limited opening times
- **Wern Park, Nelson** – there are no toilets at Wern Park
- **Ystrad Mynach Park** – Considered to be unclean and poorly maintained. There was also a reference to inappropriate use of the facilities by some.

Tell Us More

Respondents were also asked to think about the county borough more widely than the town/village or attraction/park they use most often. A series of statements were given with respondents asked whether they 'strongly agreed', 'agreed', 'disagreed', 'strongly disagreed' or 'didn't know' with each statement. A summary of the individual statements and the responses is given below:

There are too few facilities (n=345)

87% of respondents felt that there are too few facilities available.

The location of facilities is not convenient (n=328)

Just over two thirds of respondents strongly agreed or agreed with this statement.

The location of the facilities does not feel safe (n=319)

Just over half of the respondents strongly agreed or agreed with this statement, with over a quarter saying that they disagreed.

There is not enough information on where facilities are located (n=336)

91% of respondents strongly agreed or agreed with this statement.

The lack of facilities has stopped me from visiting certain locations (n=333)

Almost two thirds of respondents strongly agreed or agreed that the lack of facilities had stopped them from visiting certain locations.

Facilities are not open at the times I need them (n=323)

65% of respondents strongly agreed or agreed with this statement.

The cleanliness of facilities is generally good (n=326)

Just under half of respondents strongly agreed or agreed that the cleanliness of toilets is generally good, whilst over a third of respondents disagreed or strongly disagreed with this statement.

Toilets should be free to use (n=337)

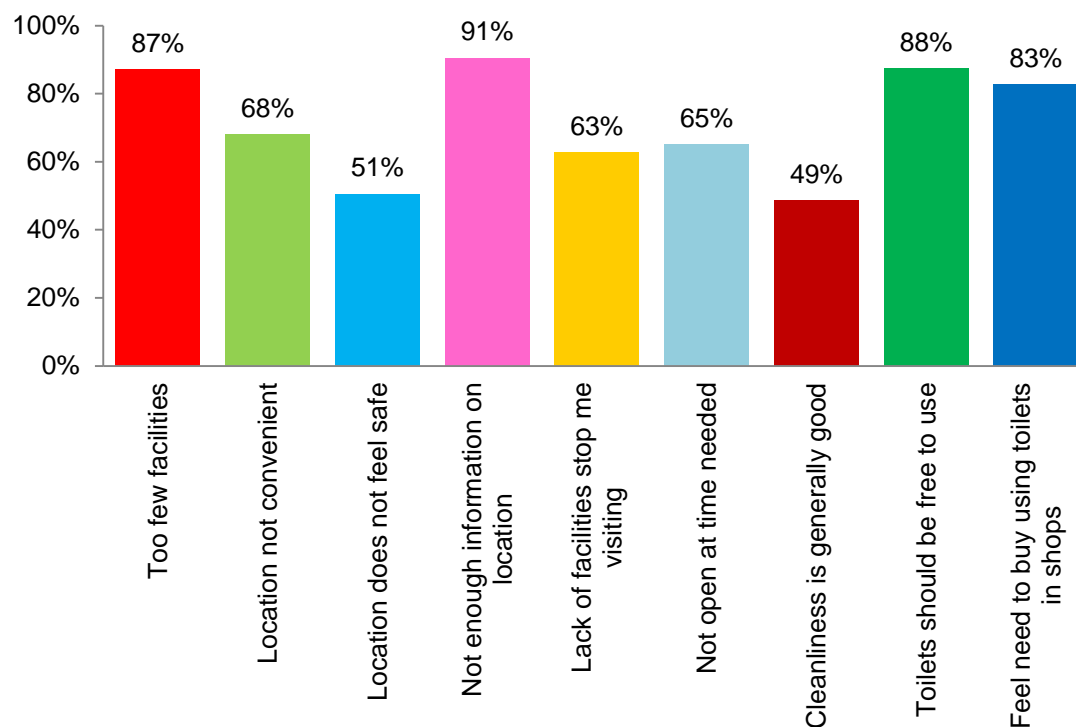
88% of respondents strongly agreed or agreed that toilets should be free to use. Whilst a large proportion felt that toilets should be free to use, there were a number of comments made to support a small charge if this meant that toilets were cleaner and accessible.

I don't like using toilets in shops or restaurants because I feel like I need to buy something (n=336)

83% of respondents strongly agreed or agreed with this statement.

The chart highlights the percentage of respondents who agreed or strongly agreed with each of the statements.

Agreement with statements: Percentage who agree or strongly agree



Respondents were also asked to provide details of any specific issues with the provision of toilets or changing facilities in Caerphilly county borough. A full summary of the responses is provided in **Annex 7**. A summary of the main themes emerging from the comments is given below:

- There are no changing facilities with hoists for individuals with disabilities
- There is a lack of toilet facilities in public parks and where they are available quality and opening hours is an issue
- There are too few public toilet facilities available and where there are public toilets they are generally of poor quality with few exceptions.
- More information needs to be made available about where toilets for public use are available and opening hours.
- Most respondents felt that toilets should be free to use.

Respondents were asked what they would prefer as the best way to find out about where the nearest toilet and changing facilities are located when they are out and about. Just over half said that a sticker or poster displayed in the window of premises where facilities are available was their preferred option, with just over a quarter preferring the option of an app on their mobile phone.

Respondents were asked whether their response to the survey had been influenced (positively or negatively) by the range of protected characteristics as specified in the Equality Act 2010. The issues raised include:

- Very few appropriate clean safe facilities are currently available for those with disabilities in particular,
 - a lack of accessible toilets for wheelchair users and those with young children in pushchairs and prams
 - a lack of facilities for those with visual impairment
 - a lack of changing facilities with hoists
 - a lack of toilet facilities for those with conditions such as Crohn's disease
- A lack of information on available facilities
- Several comments related to the need to ensure that sex and gender is considered in provision of facilities e.g. the needs of transgender people, provision of separate facilities to allow privacy and the availability of baby changing facilities for both parents.

Please refer to **Annex 7** for a full digest of comments.

ANNEX 1

Survey Questionnaire

Have your say on a Local Toilet Strategy for Caerphilly County Borough

Caerphilly County Borough Council has a responsibility to assess the community's need for toilets and to put a plan in place to meet identified needs. The Council must prepare and publish a local toilet strategy by 31st May 2019. To help identify need, the council is seeking views of residents and visitors to the county borough. The survey will run from **3rd September to 28th September 2018**.

For the purpose of this survey and strategy, the term toilet includes changing facilities for babies and changing places facilities for people with disabilities. These can be located in public buildings such as libraries and community centres, private buildings such as cafes and shops as well as public toilets maintained by the council.

You have a number of rights in relation to the information including the right of access to information we hold about you and the right of complaint if you are unhappy with the way your information is being processed. For further information on how we process this information and your rights please follow this link:

<http://www.caerphilly.gov.uk/CaerphillyDocs/FOI/PrivacyNotices/Privacy-Notice-Consultations-Surveys.aspx>

Q1 **Please indicate your interest in this consultation: (Please select all that apply)**

- As a resident of Caerphilly county borough
- As a local elected member
- As someone who works in Caerphilly county borough
- As a local business person
- As a visitor to Caerphilly county borough
- Representing a local group or organisation, please give details
- Other

TOWN AND VILLAGE CENTRES

Q2 Which town or village do you visit most often within the Caerphilly county borough? (Please select one)

- | | | |
|---------------------------------------|---------------------------------------|--|
| <input type="checkbox"/> Aberbargoed | <input type="checkbox"/> Draethen | <input type="checkbox"/> Pontlottyn |
| <input type="checkbox"/> Abercam | <input type="checkbox"/> Fleur-de-lis | <input type="checkbox"/> Pontymister |
| <input type="checkbox"/> Abertridwr | <input type="checkbox"/> Fochriw | <input type="checkbox"/> Rhymney |
| <input type="checkbox"/> Abertysswg | <input type="checkbox"/> Hengoed | <input type="checkbox"/> Risca |
| <input type="checkbox"/> Argoed | <input type="checkbox"/> Gilfach | <input type="checkbox"/> Rudry |
| <input type="checkbox"/> Bargoed | <input type="checkbox"/> Llanbradach | <input type="checkbox"/> Senghenydd |
| <input type="checkbox"/> Bedwas | <input type="checkbox"/> Machen | <input type="checkbox"/> Tirphil |
| <input type="checkbox"/> Blackwood | <input type="checkbox"/> Markham | <input type="checkbox"/> Trethomas |
| <input type="checkbox"/> Caerphilly | <input type="checkbox"/> Maesycwmmmer | <input type="checkbox"/> Trinant |
| <input type="checkbox"/> Crosskeys | <input type="checkbox"/> Nelson | <input type="checkbox"/> Ynysddu |
| <input type="checkbox"/> Crumlin | <input type="checkbox"/> Newbridge | <input type="checkbox"/> Ystrad Mynach |
| <input type="checkbox"/> Cwmcarn | <input type="checkbox"/> New Tredegar | <input type="checkbox"/> Other, please specify |
| <input type="checkbox"/> Cwmfelinfach | <input type="checkbox"/> Oakdale | |
| <input type="checkbox"/> Deri | <input type="checkbox"/> Pengam | |

In the local town or village centre that you visit most often, is the provision of toilets adequate or inadequate to meet your needs?

Q3 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the local town or village centre that you visit most often is the provision of accessible toilets adequate or inadequate to meet your needs?

Q5 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Q6 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the local town or village centre that you visit most often, is the provision of changing facilities for young children adequate or inadequate to meet your needs?

Q7 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q8 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In the local town or village centre that you visit most often, is the provision of changing facilities for those with disabilities adequate or inadequate to meet your needs?

Q9 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q10 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q11 Please provide details of any good quality toilet and changing facilities that are available in the town or village centre that you visit most often.

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Q12 Please provide details of any poor quality toilet and changing facilities that are available in the town or village centre that you visit most often.

ATTRACTIONS AND PARKS

Q13 Please write in the name of the attraction or park that you visit most often or have visited most recently.

At the attraction or park that you visit most often or have visited most recently, is the provision of toilets adequate or inadequate to meet your needs?

Q14 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q15 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the attraction or park that you visit most often or have visited most recently, is the provision of accessible toilets adequate or inadequate to meet your needs?

Q16 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q17 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the attraction or park that you visit most often or have visited most recently, is the provision of changing facilities for young children adequate or inadequate to meet your needs?

Q18 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q19 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the attraction or park that you visit most often or have visited most recently, is the provision of changing facilities for those with disabilities adequate or inadequate to meet your needs?

Q20 Monday to Saturday

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q21 Sundays and Bank Holidays

	Adequate	Inadequate	None available	I don't visit at this time	Don't know
Early morning (before 9am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
During the day (between 9am and 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evenings (after 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q22 Please provide details of any good quality facilities that are available at the attraction or park that you visit most often or have visited most recently.

Q23 Please provide details of any poor quality facilities that are available at the attraction or park that you visit most often or have visited most recently.

Tell Us More

Q24 Thinking about Caerphilly county borough more widely, please indicate if you agree or disagree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
There are too few facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The location of facilities is not convenient	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The location of the facilities does not feel safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There is not enough information on where facilities are located	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The lack of facilities has stopped me from visiting certain locations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facilities are not open at the times I need them	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The cleanliness of facilities is generally good	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Toilets should be free to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I don't like using toilets in shops or restaurants because I feel like I need to buy something	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q25 Please provide details of any specific issues with the provision of toilet or changing facilities in Caerphilly county borough.

Q26 What would be the best way for you to find out where the nearest toilet and changing facilities are located when you are out and about?

- An app on my mobile phone
- A sticker or poster displayed in the window of premises where facilities are available
- Some other way, please specify

Q27 If you feel that your response to this survey has been influenced (positively or negatively) because of any of the following: your ethnic origin, gender, age, marital status, sexual orientation, disability, gender reassignment, religious beliefs or non-belief, use of Welsh language, BSL or other languages, nationality or responsibility for any dependents, please give details below.

About You

Q28 **I am aged**

- 11-15
- 16-25
- 26-35
- 36-50

- 50-64+
- 65+
- Prefer not to say

Q29 **I am**

- Female
- Male
- Trans

- Prefer not to say
- Other, please specify

Q30 **Do you have a disability, long-term illness or health problem?** (Please select all that apply)

- Yes, I have a disability
- Yes, I have a long term illness or health problem
- No
- Prefer not to say

Q31 **What is your ethnicity?** (Please select only one)

- Asian
- Black/African/Caribbean
- Mixed/Multiple

- White
- Prefer not to say
- Other, please specify

Q32 **What is your religion or belief?** (Please select only one)

- No Religion
- Buddhist
- Christian (All Denominations)
- Hindu
- Jewish

- Muslim
- Sikh
- Prefer not to say
- Other, please specify

Q33 **What is your sexual orientation?** (Please select only one)

- Bisexual
- Gay man
- Gay woman/Lesbian

- Heterosexual/straight
- Prefer not to say
- Other, please specify

Q34 **Household** (Please select only one)

- One person (pensioner or other)
- Single parent with dependent children
- Married/cohabiting couple

- Married/cohabiting couple with dependent children
- Prefer not to say
- Other, please specify

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Q35 **Can you understand, speak, read or write Welsh?** (Please select all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Understand spoken Welsh | <input type="checkbox"/> Write Welsh |
| <input type="checkbox"/> Speak Welsh | <input type="checkbox"/> None of these |
| <input type="checkbox"/> Read Welsh | <input type="checkbox"/> Prefer not to say |

Q36 **What is your main language?** (Please select only one)

- | | |
|----------------------------------|--|
| <input type="checkbox"/> English | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Welsh | <input type="checkbox"/> Other (including sign language), please specify |

Q37 **Employment Status** (Please select only one)

- | | |
|---|---|
| <input type="checkbox"/> Employed full time (30 hours or more per week) | <input type="checkbox"/> A student |
| <input type="checkbox"/> Employed part time (less than 30 hours per week) | <input type="checkbox"/> Looking after the home or family |
| <input type="checkbox"/> Self-employed or freelance | <input type="checkbox"/> Long term sick or disabled |
| <input type="checkbox"/> Retired | <input type="checkbox"/> Prefer not to say |
| | <input type="checkbox"/> Other, please specify |

Q38 **Postcode**

Thank you for taking the time to respond to this survey. Please return this form to any of the main council offices or your nearest library, leisure centre, cash office, housing office or customer first centre. If you prefer, you can also return the survey in the post to Consultation and Public Engagement Officer, Policy Unit, Caerphilly County Borough Council, Penallta House, Tredomen Park, Ystrad Mynach, Hengoed, CF82 7PG.

ANNEX 2: Local Toilets Survey Sept 2018 – Engagement Process

Date	Action	Comment
August 2018	Snap survey developed for needs assessment consultation	
20-22 nd Aug 2018	Bilingual CCBC Newline newspaper article completed	Published in Sept 2018. Newline delivered to every house in the county borough
3 rd Sept 2018	Bilingual Survey is live on CCBC website also signposting to availability of survey in alternative formats and offer of alternative forms of consultation.	Survey closes 28 th Sept 2018
5 th Sept 2018	Survey sent to Vick Doyle CCBC to distribute to individuals / groups / organisations on the Caerphilly Well-being Plan engagement database	300+ local groups, individuals and organisations
5 th Sept 2018	Survey sent to Alison Palmer in GAVO/ CCBC to distribute to <ul style="list-style-type: none"> • Vol Sector Liaison Committee • Vol Sector Forum • Forum mailing list • Caerphilly Gavo Members • PSB Also agreed the survey would be displayed on Gavo website	300+ Voluntary sector organisations + Public Services Board. Attended Voluntary Sector Liaison Committee on 19 th Sept 2018. Gave presentation and provided opportunity to complete survey. Attended Voluntary Sector Forum on 28 th Sept 2018. Gave presentation and provided opportunity to complete survey.
5 th Sept 2018	Survey sent to GAVO to distribute to GAVO's Health and Social Care Alliance	Health and social care voluntary organisations
5 th Sept 2018	Survey sent to distribute to the Countryside Access Forum	Ramblers, cyclists, common land users, farmers, equestrian, residents. Discussed at Access Forum 7/9/2018
5 th Sept	Survey sent to distribute to the Green Spaces Network	Organisations protecting and enhancing the local

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2018		natural environment
5 th Sept 2018	Survey sent to CCBC to distribute to the Safer Caerphilly Delivery Group	Organisations focused on community safety
5 th Sept 2018	Sent to distribute to Caerphilly 50+ Forum and the Smarter Working Network. Also to publicise via 50+ Forum website, facebook + twitter pages	Organisations working with older people. Sent direct to 300+ older people. Paper copies sent to 50+ Forum as well with free post envelopes
6 th Sept 2018	Sent to Caerphilly Parent Network to share / complete with members	Parents and carers of children. Includes grand parents
6 th Sept 2018	Sent to Junior Forum, Youth Forum and Youth Service	Children and young people Caerphilly Youth Forum discussed this issue at their meeting in Sept 2018 and all present completed the survey.
6 th Sept 2018	Sent to Business Forum	Private businesses
7 th Sept 2018	Sent to Cornerstone to engage with those who are homeless and/or sleeping rough	Those who are homeless and/or sleeping rough
7 th Sept 2018	Sent to all local councillors + all town and community councils	Elected members. Local town and community councillors
7 th Sept 2018	Sent to Rhianon Passmore, David Hefin + Dawn Bowden. Assembly Members	Assembly Members
7 th Sept 2018	Sent to Gerald Jones, Chris Evans + Wayne David. Members of Parliament	Members of Parliament
7 th Sept 2018	Shared widely within colleagues in the Supporting People field	Housing related services
7 th Sept 2018	Sent to all community centres + all sports/leisure/recreation clubs	All Community centres, Leisure centres and sports clubs and associations
7 th	Survey placed on CCBC Intranet for CCBC staff to	CCBC staff

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Sept 2018	access	
7 th Sept 2018	Survey sent to : Age Cymru, Deafblind UK; RNIB; Action Hearing Loss Cymru, British Deaf Assoc Wales; Disability Can Do; Disability Wales; Caerphilly Access Group; Caerphilly People First; Caerphilly MIND;	Specific vol orgs
7 th Sept 2018	Survey sent to : Race Council Wales; Race Equality First; SEWREC; Umbrella Cymru; Stonewall Cymru; Menter Iaith; Welsh Language Forum / Urdd; Sports Wales; Welsh Athletics;	Specific vol orgs
7 th Sept 2018	Survey sent to : Future Generations Commissioner; Older Peoples Commissioner; Childrens Commissioner; Welsh Language Commissioner; Equalities and Human Rights commission; Office of Police and Crime Commissioner, WLGA;	Commissioners + WLGA
7 th Sept 2018	Survey sent to : Aelwyd Housing Association; Cadwyn; Charter Housing; Derwen Cymru; Linc Cymru; United Welsh Group; Wales & West Housing	Housing Associations
10 th Sept 2018	Survey sent to : Crohn's+Colitis UK; Gwent Alzheimer's Assoc; Diabetes Wales ; Stroke Association; Arthritis Care ; Helping Hands; Tenovus Cancer Care; Macmillan Cancer Care; ProstateCymru; Carers Wales; South East Wales Carers Trust; Trinity Fields school; Homestart Caerphilly, Right From The Start Caerphilly;	Specific vol orgs
10 th Sept 2018	Survey sent to CCBC Early Years Manager for distribution to families, parents, grandparents, guardians, carers, parents to be	Children, parents, carers, pregnant women
10 th Sept 2018	Survey distributed to social enterprises	Social enterprises
10 th Sept 2018	Survey sent to: Arriva Trains Wales; Phoenix Transport; Rainbow Community Travel Services; connect2; Harris Coaches, NAT Group; Rail Linc; Stagecoach	Transport
10 th Sept 2018	Survey sent to: British Toilet Association	BTA
10 th Sept 2018	Survey sent to: Visit Wales; Visit Caerphilly; National Trust Wales; National Parks Wales; Groundwork Wales, National Resources Wales; Unison. GMB Caerphilly + GMB Regional	Tourism + Unions

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10 th Sept 2018	Survey sent to : CHC, Allied Healthcare; i-care, Mears Care; Carers Trust South East Wales; New Start Care Services; The Partnership of Care; Pride in Care; Q Care; Radis; Village Support Services; ALP Supported Living Services; Care Management Group; Compass Community Care LTD, Encompass Care LTD, Evergreen Care Wales Ltd; Expanding Horizons; Liberty Care LTD; Montana Healthcare Ltd.; P C Cymru Care Ltd; PRESS; REACH Supported Living; The Regard Office; Ridgemount Care Gwent Ltd; Mirus Wales	Social Care providers + CHC
10 th Sept 2018	Survey sent to ABUHB to distribute through engagement processes in ABUHB including patient groups.	Health and patients
Sept 2018	Survey publicised via Twitter and Facebook	

ANNEX 3: Local Toilets Strategy Engagement via Social Media

NOTE: Comments that are considered to be offensive or compromise anonymity have been removed.

What's been happening on Twitter

Caerphilly County Borough Council needs to develop a **#LocalToiletStrategy** for the county borough by 31 May 2019. To help identify need, the council is seeking the views of residents and visitors to the county borough.



11,735
Individuals
Reached



Caerphilly County Borough Council



Published by Buffer [?] · 27 September at 11:48 · 🌐

Caerphilly County Borough Council needs to develop a Local Toilet Strategy for the county borough by 31 May 2019. To help identify need, the council is seeking the views of residents and visitors to the county borough.

Mae angen i Gyngor Bwrdeistref Sirol Caerffili ddatblygu Strategaeth Toiledau Lleol ar gyfer y fwrdeistref sirol erbyn 31 Mai 2019. Er mwyn helpu i nodi'r angen, mae'r cyngor yn ceisio barn trigolion ac ymwelwyr i'r fwrdeistref sirol.



CAERPHILLY.GOV.UK

Last Chance! Have your say on the Local Toilet Strategy

Caerphilly County Borough Council needs to develop a Local Toilet Strate...

6,907

People reached

93

Engagements

806

Clicks

Boost Post



Alister Elliot Puddifer, Paul Ascough and 8 others

20 Comments 20 shares

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Helen Taylor-Hodges Please look at the opening times in the toilets in Morgan Jones Park. There's no pattern to opening times at all. I've been there on the weekend recently and they've been closed.

Like · Reply · Message · 1w



Anita e Hawksworth closed April 1st. which just says it all, about 2 years ago. council pays money to other businesses so can use their toilets. ,

Like · Reply · Message · 1w



Richie Jones Toilet strategy thats a rich one.....hardly any in public areas in the area, you have to rely on shops and pubs. A disgrace

Like · Reply · Message · 1w



David Jenkins Public toilets? what public toilets? Need to sort something out in town centres instead of closing them all, we all need these conveniences.

Like · Reply · Message · 1w



David Jenkins We don't need a strategy! We need good hygienic facilities in accessible places. There are a lot of us who need these facilities for medical reasons.

Like · Reply · Message · 1w



Vincent Neale [redacted] council is planning to close ALL public toilets 🤔 How are those with Crones going to manage

Like · Reply · Message · 1w



Mike Poole Toilets by bus station need a lot to be desired absolutely stink

Like · Reply · Message · 1w



Lee Skidmore The ones under the visitor centre opposite the castle are rank. Deep clean and a revamp to make them less smell [redacted] and to be more modernised. Like going toilet in a 1900's cell

Like · Reply · Message · 1w



Helen Taylor-Hodges The new ones inside the building? They've not been open long. I thought they did a good job doing them up.

Like · Reply · Message · 1w



Edina Pk They are really nice since they've been renewed.

Like · Reply · Message · 1w



Rebecca Skidmore Lee Skidmore They have just done these up ... They are beaut! Worth a visit 😊

Like · Reply · Message · 1w



Lisa Atwood They're closed

Like · Reply · Message · 1w



Write a reply...



David Rees Johnson From Jan: they closed newbridge public toilets a while back.

Like · Reply · Message · 6d



Brian Watkins Re-opening it as a nail bar!

Like · Reply · Message · 6d



Brian Watkins They closed Abercarn toilets some time ago and never replaced them with anything !

Like · Reply · Message · 6d



Write a reply...



Caerphilly County Borough Council – Local Toilet Strategy 2019



Anita Muller Tried filling in survey it is very repetitive and then took me back to beginning not doing it all again but just want to say toilets are needed in Morgan jones park

[Like](#) · [Reply](#) · [Message](#) · 1w



Clive Taylor Clean the ones in Blackwood bus station would be a start. Their filthy..

[Like](#) · [Reply](#) · [Message](#) · 1w



Christine Taylor This is to little to late as they have closed them already. Newbridge toilets were closed and now, people especially the elderly don't go to the village any more.

[Like](#) · [Reply](#) · [Message](#) · 1w



Idwal Clements Paying more council tax and getting less do we blame the council's or the government ? Or both

[Like](#) · [Reply](#) · [Message](#) · 5d



Jennifer Hughes What public toilets

[Like](#) · [Reply](#) · [Message](#) · 1w



Eira Jones What about tourists we don't have public loos and the ones you might find are filthy. welcome to Caerphilly B C area

[Like](#) · [Reply](#) · [Message](#) · 1w



Maria Mcnamee Morgan jones park desperately needs a toilet over haul, they are disgusting

[Like](#) · [Reply](#) · [Message](#) · 1w



[Write a comment...](#)

ANNEX 4: Breakdown of the number of responses by town or village centre

Provision of toilets adequate or inadequate							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Bargoed	Monday-Saturday	Early morning	16	1	4	5	6
		During the day	16	7	6	1	2
		Evenings	16	1	6	5	4
	Sundays & Bank Holidays	Early morning	16	0	6	6	4
		During the day	16	1	7	4	4
		Evenings	16	0	5	7	4
Blackwood	Monday-Saturday	Early morning	56	4	18	8	26
		During the day	57	16	27	8	6
		Evenings	55	7	17	15	18
	Sundays & Bank Holidays	Early morning	54	4	16	11	23
		During the day	55	6	25	11	13
		Evenings	54	4	14	16	20
Caerphilly	Monday-Saturday	Early morning	55	6	17	4	28
		During the day	60	28	26	3	3
		Evenings	56	3	19	9	25
	Sundays & Bank Holidays	Early morning	55	3	17	6	29
		During the day	59	19	23	5	12
		Evenings	55	1	17	10	27
Crosskeys	Monday-Saturday	Early morning	10	0	0	5	5
		During the day	10	1	1	6	2
		Evenings	10	0	2	7	1
	Sundays & Bank Holidays	Early morning	10	2	0	5	3
		During the day	10	2	1	5	2
		Evenings	10	0	0	6	4
Nelson	Monday-Saturday	Early morning	27	1	2	23	1
		During the day	26	1	3	21	1
		Evenings	26	2	2	21	1
	Sundays & Bank Holidays	Early morning	27	1	3	22	1
		During the day	26	1	4	20	1
		Evenings	26	2	3	20	1
Newbridge	Monday-Saturday	Early morning	23	1	4	14	4
		During the day	23	3	7	9	4
		Evenings	23	3	4	13	3
	Sundays & Bank Holidays	Early morning	23	1	4	12	6
		During the day	23	1	6	10	6
		Evenings	23	1	5	10	7
Rhymney	Monday-Saturday	Early morning	7	0	0	6	1
		During the day	6	0	1	4	1
		Evenings	5	0	0	4	1
	Sundays & Bank Holidays	Early morning	7	0	0	6	1
		During the day	6	0	0	5	1
		Evenings	6	0	0	5	1
Risca	Monday-Saturday	Early morning	17	4	3	1	9
		During the day	17	12	3	0	2
		Evenings	17	0	2	5	10
	Sundays & Bank Holidays	Early morning	16	0	3	1	12
		During the day	17	6	1	1	9
		Evenings	17	0	2	4	11
Ystrad Mynach	Monday-Saturday	Early morning	22	4	6	3	9
		During the day	21	13	6	0	2
		Evenings	20	2	7	4	7
	Sundays & Bank Holidays	Early morning	22	1	6	1	14
		During the day	21	3	7	0	11
		Evenings	20	1	6	0	13

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Provision of <u>accessible toilets adequate or inadequate</u>							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Bargoed	Monday-Saturday	Early morning	16	1	5	4	4
		During the day	16	7	5	1	3
		Evenings	16	0	9	2	5
	Sundays & Bank Holidays	Early morning	16	0	5	5	6
		During the day	15	0	8	3	4
		Evenings	15	0	5	6	4
Blackwood	Monday-Saturday	Early morning	56	4	17	7	28
		During the day	56	14	21	7	14
		Evenings	52	6	13	12	21
	Sundays & Bank Holidays	Early morning	56	4	14	10	28
		During the day	56	6	20	10	20
		Evenings	54	4	10	15	25
Caerphilly	Monday-Saturday	Early morning	55	4	17	4	30
		During the day	55	20	22	1	12
		Evenings	53	2	14	7	30
	Sundays & Bank Holidays	Early morning	53	3	14	5	31
		During the day	54	20	3	6	17
		Evenings	54	2	15	5	32
Crosskeys	Monday-Saturday	Early morning	10	0	2	5	3
		During the day	10	0	1	6	3
		Evenings	10	0	0	6	4
	Sundays & Bank Holidays	Early morning	10	1	1	5	3
		During the day	10	0	2	5	3
		Evenings	9	0	0	6	3
Nelson	Monday-Saturday	Early morning	26	0	3	22	1
		During the day	25	1	4	20	0
		Evenings	24	0	4	19	1
	Sundays & Bank Holidays	Early morning	26	0	4	21	1
		During the day	25	0	4	20	1
		Evenings	24	0	4	19	1
Newbridge	Monday-Saturday	Early morning	23	1	4	11	7
		During the day	22	2	6	9	5
		Evenings	23	1	3	12	7
	Sundays & Bank Holidays	Early morning	23	5	3	11	4
		During the day	23	5	4	10	4
		Evenings	23	5	3	11	4
Rhymney	Monday-Saturday	Early morning	7	0	0	6	1
		During the day	7	0	0	6	1
		Evenings	6	0	0	5	1
	Sundays & Bank Holidays	Early morning	6	0	0	5	1
		During the day	7	0	0	6	1
		Evenings	6	0	0	5	1
Risca	Monday-Saturday	Early morning	17	1	4	2	10
		During the day	18	10	4	1	3
		Evenings	18	0	2	6	10
	Sundays & Bank Holidays	Early morning	17	0	2	4	11
		During the day	15	3	2	3	7
		Evenings	16	0	1	5	10
Ystrad Mynach	Monday-Saturday	Early morning	22	2	6	1	13
		During the day	22	7	7	0	8
		Evenings	22	1	6	3	12
	Sundays & Bank Holidays	Early morning	22	0	6	0	16
		During the day	22	2	5	0	15
		Evenings	22	0	5	0	17

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Provision of <u>changing facilities for young children</u> adequate or inadequate							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Bargoed	Monday-Saturday	Early morning	16	0	6	3	7
		During the day	16	4	5	3	4
		Evenings	16	1	6	3	6
	Sundays & Bank Holidays	Early morning	16	0	4	7	5
		During the day	16	2	5	5	4
		Evenings	16	0	4	7	5
Blackwood	Monday-Saturday	Early morning	55	4	9	7	35
		During the day	56	7	11	7	31
		Evenings	52	4	7	8	33
	Sundays & Bank Holidays	Early morning	56	3	11	8	34
		During the day	57	5	11	8	33
		Evenings	53	2	8	11	32
Caerphilly	Monday-Saturday	Early morning	57	2	16	7	32
		During the day	59	6	22	5	26
		Evenings	56	1	14	7	34
	Sundays & Bank Holidays	Early morning	57	2	14	9	32
		During the day	56	3	19	7	27
		Evenings	56	1	15	7	33
Crosskeys	Monday-Saturday	Early morning	10	2	1	6	1
		During the day	10	0	3	6	1
		Evenings	10	0	1	6	3
	Sundays & Bank Holidays	Early morning	10	0	0	8	2
		During the day	10	0	0	6	4
		Evenings	10	0	0	8	2
Nelson	Monday-Saturday	Early morning	26	0	1	21	4
		During the day	25	1	1	19	4
		Evenings	25	0	1	20	4
	Sundays & Bank Holidays	Early morning	26	0	1	21	4
		During the day	25	0	1	20	4
		Evenings	24	0	1	19	4
Newbridge	Monday-Saturday	Early morning	23	5	2	10	4
		During the day	21	5	6	7	3
		Evenings	21	5	2	10	4
	Sundays & Bank Holidays	Early morning	22	5	2	9	6
		During the day	22	5	3	8	6
		Evenings	22	5	2	9	6
Rhymney	Monday-Saturday	Early morning	5	0	0	4	1
		During the day	5	0	0	4	1
		Evenings	5	0	0	4	1
	Sundays & Bank Holidays	Early morning	5	0	0	4	1
		During the day	5	0	0	4	1
		Evenings	5	0	0	4	1
Risca	Monday-Saturday	Early morning	17	0	2	2	13
		During the day	17	0	6	0	11
		Evenings	17	0	2	4	11
	Sundays & Bank Holidays	Early morning	17	0	2	2	13
		During the day	17	1	3	1	12
		Evenings	17	0	2	4	11
Ystrad Mynach	Monday-Saturday	Early morning	22	0	3	4	15
		During the day	22	1	4	3	14
		Evenings	22	0	3	4	15
	Sundays & Bank Holidays	Early morning	22	0	3	3	16
		During the day	22	0	4	2	14
		Evenings	22	0	3	3	16

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Provision of <u>changing facilities for those with disabilities</u> adequate or inadequate							
Town or village	Day	Time of day	Total valid responses	Adequate	Inadequate	None available	Don't visit/ Don't know
Bargoed	Monday-Saturday	Early morning	16	1	6	6	3
		During the day	16	3	7	4	2
		Evenings	16	0	7	6	3
	Sundays & Bank Holidays	Early morning	15	0	5	6	4
		During the day	16	0	6	7	3
		Evenings	16	0	5	8	3
Blackwood	Monday-Saturday	Early morning	55	6	15	7	27
		During the day	56	10	16	7	23
		Evenings	54	6	12	9	27
	Sundays & Bank Holidays	Early morning	54	5	13	9	27
		During the day	55	7	14	9	25
		Evenings	53	5	10	11	27
Caerphilly	Monday-Saturday	Early morning	56	3	12	7	34
		During the day	59	6	19	7	27
		Evenings	56	2	11	8	35
	Sundays & Bank Holidays	Early morning	56	1	12	8	35
		During the day	58	4	16	8	30
		Evenings	56	0	11	8	37
Crosskeys	Monday-Saturday	Early morning	10	0	0	7	3
		During the day	10	0	1	7	2
		Evenings	10	0	0	7	3
	Sundays & Bank Holidays	Early morning	10	0	0	7	3
		During the day	10	0	0	7	3
		Evenings	10	0	0	7	3
Nelson	Monday-Saturday	Early morning	24	0	1	20	3
		During the day	23	1	1	19	2
		Evenings	22	0	1	18	3
	Sundays & Bank Holidays	Early morning	25	0	1	21	3
		During the day	24	0	1	20	3
		Evenings	23	0	1	19	3
Newbridge	Monday-Saturday	Early morning	23	5	4	11	3
		During the day	23	5	6	10	2
		Evenings	23	5	4	11	3
	Sundays & Bank Holidays	Early morning	22	5	4	10	3
		During the day	21	5	4	9	3
		Evenings	22	5	4	10	3
Rhydney	Monday-Saturday	Early morning	6	0	0	5	1
		During the day	6	0	0	5	1
		Evenings	6	0	0	5	1
	Sundays & Bank Holidays	Early morning	6	0	0	5	1
		During the day	6	0	0	5	1
		Evenings	6	0	0	5	1
Risca	Monday-Saturday	Early morning	18	1	0	4	13
		During the day	18	1	2	3	12
		Evenings	18	1	0	5	12
	Sundays & Bank Holidays	Early morning	18	1	0	4	13
		During the day	18	1	2	3	12
		Evenings	18	1	0	5	12
Ystrad Mynach	Monday-Saturday	Early morning	22	0	3	2	17
		During the day	22	0	6	2	14
		Evenings	22	0	3	3	16
	Sundays & Bank Holidays	Early morning	22	0	2	2	18
		During the day	22	0	3	2	17
		Evenings	21	0	2	2	17

ANNEX 5: Comments by town or village centre

NOTE: Comments that are considered to be offensive or compromise anonymity have been removed.

Town or Village Centre	Good quality toilet and changing facilities	Poor quality toilet and changing facilities
Aberbargoed	not aware of any other than sport centre	
Abercarn	None	None
	N/A	N/A as non available
	There are toilets in the library but they are only available when the library is open	
	none	none available
Bargoed	Morrisons toilets provide good facilities at the top of town.	Bus station toilets are good but quite isolated in the evenings and I have gone there and they have been shut due to cleansing or vandalism problems
	none	none
	Good facilities in Bargoed library, accessible and baby changing, but constrained by opening hours 9.30-1, 2-5, closed Sundays. Morrisons has some facilities, again constrained by opening hours.	There is a public toilet at the bus station but I am unaware of the opening hours and assume it is closed each evening. I see the cleaner on week days about 5pm blocking the entrance to it (and the accessibility ramp to the car park) with his large car! I assume it is closed after that and have no idea about weekend availability. I haven't noticed an opening hours sign. As I cycle the provision of public accessible toilets outside of shop or library opening hours is very important. If I want to cycle on a Sunday, which I often do, knowing there is a public toilet available on route is essential.
	The toilets in the library are really good. Sometimes you have to wait to be let in but they are always clean with no vandalism or anti-social behaviour. I never feel intimidated using them and I can also access the customer first and library during my visit! It would be nice if they were available over dinner times? You could put a gate at the bottom of the stairs or limit access during that time so the public can still use them. Maybe you could swipe your library card to get into them?	The toilets down by the bus station are ill attended. Many times when I have gone past a member of CCBC staff (Tall, grey shaved hair), is sitting on a deck chair talking to people whilst blocking the path down the side of the bus station with his Jaguar which is 1. Illegally parked on a public walk way 2. Across a DDA compliant root. 3. Blocking an 'active travel' route. This is not what the public expect from the great CCBC.

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	Morrisons toilets are accessible and open for most of the day. St Gwladys' Church Hall toilets are accessible for the working day. I am unsure what other facilities are in the town, perhaps the library?	I do not think there is anywhere where an adult could assist another adult.
	There are accessible toilets in the library, Riccis Café and at the Bus station but only when these venues are open.	There are none.
	Bargoed bus station if they remember to open them	None
	There aren't any that I am aware of!!!	As above!!!
	I always use a super market they are much cleaner and safer as public toilets are lonely and I think dangerous at early or late times.	
	I know of none.	Again I know of none.
	The one in Bargoed Bus Station often is not open until 9.00 - 9.30	I do not need changing facilities
		Bargoed public toilets are unc-clean and barely ever open
	Someone's always there	They are never clean there is no papers
	Archfarchnad Morrisons Supermarket	
Bedwas	I am not aware of any toilet or changing facilities that are available in Bedwas.	
	AS far as Im aware there are none	S far as Im aware there are none
Blackwood	Is this survey about council-run toilet facilities, or any toilet facilities (ie including those available places like shops and pubs, for example). I think this needs to be made clear, as my answers Would have been different. There are no council-run toilets in Blackwood that I'm aware of. There are toilets in Asda, McDonald's, KFC, Wetherspoons and local cafes, but some of these are out of the way, and you don't really feel comfortable about using them if you're not a customer.	
	None	All are inadequate for disabled access

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	Blackwood Asda, Costa are kept in a good condition. But feel to use these facilities and not buying anything is unacceptable and I then feel forced into buying something even if I didn't want it.	Blackwood bus station. Cleanliness of the toilets here has a lot to be desired. Even after the cleaner has just been with her black mop and bucket of cold water, they are left in a poor state. Black marks all around the edges cubicles have bad odour and the ceiling is covered in bundles of toilet roll being thrown at it. On top of this needles found regularly. (Fitting blue lights would minimise this massively).
		Only toilets (disabled) are in the bus station last time I went to use them ai lust came straight back out they were horrific, dirty toilet paper scattered around what smelled and looked like urine on the floor,will never ever go to use them again
	You can rely on toilet facilities in the ASDA store and local cafes and drinking establishments.	Bus station toilets are inadequate and not well maintained (both dirty and inadequate cleaning standards as well as lack of maintenance and refurbishment). Also, lots of anti-social behaviour such as drug dealing in the bus station facilities. With regards to baby changing facilities you would not want to use the bus station toilets for hygiene reasons. They are a disgrace for a town the size of Blackwood.
	Asda	
	Blackwood library have a very clean accessible toilet but as someone that experiences desperate urgency for the toilet (? IBD) it is not acceptable to need to go from one sude of town to the other when needing the toilet.	
	usk	blackwood / caerphilly
	There are no facilities. Wetherspoons is very good. Should not have to visit a bar or café to use toilet facilities.	
		Hello I am Andrew short One of the Blackwood counsellors I also run the business opposite Blackwood bus station which into the garage and van hire company On numerous occasions I am to deal with numerous complaints associated with the Blackwood main toilets I have also spent time cleaning the public toilets considering the gateway A dreadful impression on entering off station we been trying Address this matter many thanks A short
	I am not aware of any public toilets in Blackwood. The old toilets are always locked and back a few years ago they were always so dirty I never used them. Not suitable for	I am not aware of any public toilets in Blackwood. The old toilets are always locked and back a few years ago they were always so dirty I never used them. Not suitable for disabled users anyway as far as I can

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	disabled users anyway as far as I can remember.	remember.
		Living in Tiryberth and visiting blackwood on a regular occasion as an individual who's electric wheelchair depend and requires hoisting to use the toilet none of the cafes, restaurants, toilet blocks or supermarkets have a big enough toilet cubicle or hoisting facilities available for me. It would be nice to be able to use the toilet as most are able to, as I am currently on a time scale wherever I go.
	Asda	
		There are toilets located at Blackwood Bus Station which are difficult to access from the High Street for anyone who has a disability. Also I have been contacted on several occasions in relation to the poor state of cleanliness of these facilities.
	Blackwood bus station,Asda supermarket.	None
	None, unless going into shops, cafes and supermarkets and have to spend money.	None, unless going into shops, cafes and supermarkets and have to spend money.
	probably none	council provided facilities
	None	You have to pay for the toilets in Blackwood bus station so I don't use them. The old ones were free. The free toilets in the High Street (near Argos) closed many years ago. If I need to go it's a long walk to Asda or Wetherspoons.
	None	None available
	None of good quality	Asda the disabled one is sometimes not open and it is not always the cleanest
	Blackwood have good facilities also the cafes and Asda is excellent.	Bargoed
	Asda	Blackwood Newbridge
	Asda Blackwood. Need to get keys at Aldis. Wetherspoons upstairs. Blackwood Town not good surely under the Equality Act regular facilities should be provided.	The toilet block northern end of town in appalling state, no grass cut - private. I have been in detailed discussing with Andrew Highway and Mike Jones planning enforcement several representations.
	Unless you go into a pub or coffee shop, there is only Asda available.	N/K
	Not aware there are any toilet facilities available	As above

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	The only good toilet facilities is if you shop in Asda or go to a pub.	
	Asda	N/A
	Blackwood library - when its open. Some of the cafes when they are open. Asda.	Any toilet that hasn't been cleaned regularly or has enough - soap, paper towels etc.
	Only in Asda	Shortages of toilets
	Only in Asda	Shortage of toilets
	Mainly private ones and they are often cleaner and have nice decoration.	Small cubicles, small doors with not a lot of height and no hand soap.
	Bus station toilets and supermarket toilets are good, however if local businesses would open their toilets it would provide more flexibility.	
	Asda	
	Library	KFC
		Bus station toilets are disgusting and De never open long enough! Vile, smelly, unhygienic
Caerphilly	In Caerphilly the toilets available during the day are at the Visitor Centre or Morrisons Supermarket both of which are a good standard. There is no provision in the evening however people could use the toilets in the pubs if needed until closing,	N/A
	There are toilet and changing facilities available in many businesses in the town, along with the ones provided by the council.	
	I don't use toilet and changing facilities in Caerphilly, but it is very important that toilet facilities are clean, accessible and don't cost too much as this is an essential feature for visitors.	
	Asda Morrison's	
	They have a baby change in some off the shops for example Morrison's and the Library in the town.	With disabled toilets there should be a change station for people with physical disabilities, I never see any of these facilities in Caerphilly. They have toilets but not adequate change stations. Only for people who have babies and toddlers.

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	Facilities are available in the town centre pubs and eateries, including the Malcolm Uphill pub which are adequate.	Public facilities are very poor in Caerphilly town centre, facilities are the top of the town near the bus station are often dirty and smelly and do not have toilet tissue. There should be a toilet block in Crescent Road car park, there is enough room to build a block.
	Used to be the visitors center	Morrisons
		Near station
	The only toilets available are at the visitors centre at the bottom of town ! These are not open after 5-6pm	The toilets in Morgan Jones park are disgusting
	Caerphilly Library.	
	Facilities at the tourist information centre in Caerphilly have recently even upgraded, which are to a high standard but tourists and visitors don't know these facilities exist.	Toilets near the train station in Caerphilly are very poor. This is the main bus and train link for the area it doesn't leave a good impression to all service users and tourists when you have substandard facilities like these.
	none	Caerphilly town by the visitor centre
	Tourist info centre	Top of caerphilly town toilets is a vile smelly dingy place that needs a refurb
	Only 2 are available to local residents, One is near the bus station and the other is at the Visitor centre. Why weren't toilet facilities installed when Castle Court was being erected?	
	Cardiff Queens arcade	Caerphilly visitor centre. Used to be ok, now a bit shambolic. Pity, as these are a visitors first impression.
		toilets at north end of town, need some at south end, maybe there are some at the railway station but I am not aware of them
	Morrisons is the only place I know in Caerphilly town centre.	Whats up the top of town?
	public toilets close to tourist information centre and car park in Caerphilly opposite the Castle are adequate - I hope you are not considering closing this public facility	
	I always use the facilities in the supermarkets (Morrisons in town or Tesco Crossways) as I know they'll be open and checked for cleanliness regularly.	I havent used the town facilities for years, they look grubby from the outside so I dont want to go in them, and they look as if they are shut alot of the time.
		There is no Changing Places anywhere in the County Borough of Caerphilly. A disgraceful lack of provision.

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	The nearest and best place is Morrisons the supermarket and easiest to get to.	The one in top of town is ok but don't have disability toilet and not ideal baby changing rooms. I found toilets down by the tourist clean and ok and cleaner entrance too. Both these places need wider entrance for wheelchair and prams.
	New toilets in Caerphilly - excellent	
	The new toilets at The Twyn	
	Below the Visitor Centre in Caerphilly - recently refurbished disabled toilet and ladies/mens toilets.	At Caerphilly train station - old fashioned and in need of modernisation.
	Caerphilly bus station	
	Morrison's Supermarket is the only reliable and good quality toilets in the lower half of the town. At the top end you would need to visit a public house or Cafe. And even these can be hit and miss.	The toilets at the top end of the town are often closed, out of order or in a unhygienic state
	In the Tourist information Centre the toilets are new and modern. However the doors are extremely difficult to open from the inside as they seem to have suction are are difficult to get a grasp on. I feel panicky about this and have noticed people not liking doors, just holding closed. The toilets near to the train station, although not particularly inviting, are clean and have good hand washing machines.	As above, the tourist info centre toilets have door problems.
	Morgan jones park Morrison's - more baby changing facilities would be better Asda	Aldi Lidl
	toilets in supermarkets or hostelryes	do not use any public toilets
	I usually use the toilets and baby changing facilities in Morrisons in Caerphilly as the room is big enough to get a pushchair in and has a toilet.	The toilets by the Visitor Centre are not great as last time I visited I couldn't fit my pushchair in the cubicle. There needs to be a separate clean baby changing room with a toilet.
	Toilets under the visitor centre. But they have just been renovated and are poorly advertised.	Morrisons supermarket toilets are pretty grim.
	We visit Caerphilly library and they are ok	The public toilets beneath the visitors centre and very bad and now closed at the moment, I don't know if these will re-open or not
	There is none	There are only 2 in Caerphilly and they smell and are dirty
	None seen	Morgan jones park absolutely disgusting. Would never use them

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	Morrison's have a parent and child toilet with baby changing facilities. And disabled toilet as well as general toilets. Mostly in clean conditions.	The top of town are always locked and the ones by the visitors centre are dark, no way of taking a pram into a cubicle with you if your shopping on your own with a child. And are cold and smelly.
		Should not have to comment on this. Toilet facilities should be available in all towns and villages
	The visitor centre facilities are good but only for those lower down in town.	Morgan Jones Park - the toilets are disgusting! And often locked!
		Would love an improvement to Morgan Jones Park toilets. Often there will my children when the wc is locked. General upgrade would be great.
	Caerphilly Library, Visitors Centre (new toilet block), Costa Coffee.	Morgan Jones Park (very poor)
	Caerphilly Visitor Centre	
	Library	Morgan Jones Park
		Caerphilly town centre - very uninviting
	Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.	Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.
	Morrisons in Caerphilly Asda Public toilets (The Twyn)	Not aware of any provision top of Caerphilly town
Crosskeys	There are none	There are none
	There are no facilities in Crosskeys at all to my knowledge	Poor or otherwise they just do not exist.
	None	There is a toilet block in Waunfawr Park, Crosskeys, but I cannot comment on the quality of the facilities, as I have never found it open! I take my young grandchildren to the park, and every time I have tried to use the toilets, they have been closed and I have had to take the children home. I'm obviously not at the park all the time, but on every single occasion that I have tried the doors, they have been locked. It's a very popular park, and people come quite a distance to visit. If you want people to continue visiting the park, surely the toilet block should be open during the daytime.
	None	None
	The only toilets in Crosskeys are in Waunfawr park and usually not open	as in the good quality comment there is only one public toilet in the whole of Crosskeys and its usually shut, its been out of use also when it has been open

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	NONE COUNCIL TOOK THEM DOWN	NONE AVAILABLE COUNCIL TOOK DOWN
	Unlocked all the time	Not very clean
	Unlocked all the time	Not very clean
Crumlin	None	?
Cwmcarn		no toilet available
Deri	None	None
	?	??
	Deri community centre	My mum's room's toilet
Fleur-De-Lis	There isn't any.	There isn't any. The public toilets has been locked and left as an abandoned shelter for people to loiter and drink alcohol and listen to loud music disrupting the people who live in the area.
	Asda	Bargoed bus station
	none	na
Hengoed		No
Llanbradach	Twyn toilets are ok or Morrison's	
	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.
Markham	There is a Bush that is handy to urinate in	There is sometimes people around so can't have privacy
Nelson		There is not a bus stop in Nelson but a bus station,people travel from Merthyr,pontypridd,bargoed,and Caerphilly but there are no toilets to relieve oneself
	Some facilities in pubs and cafe's if you are a customer	N/A
	There are none here	There are none here
	None available.	None available.
		No toilets available in Nelson
	There's one in the library but as it's not open on a Tuesday Thursday Saturday afternoon or Sunday it isn't always available	
	In local pubs / cafes	
	THE FACILITIES PROVIDED BY CCBC ARE OF FAIRLY GOOD STANDARD THE PROBLEM IS THE TOWNS AND VILLAGES ACROSS THE BOROUGH THAT DO NOT	

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	HAVE ANY FACILITIES	
	None available in local village. public toilet was closed by the council. only toilets that are available are in pubs and not suitable for children or wheel chair users.	
	None available	None available
	Absolutely none disgraceful	None- we should be so lucky
	None available.	
	In th library	
	None	None in Nelson
	There are not any available	There are not any available
	There are none.	There are none.
	There are no public toilets good or poor in Nelson	None available
	there are none	there are none
	I don't know of any	None available to my knowledge
	Local businesses do not have facilities. The library only open certain times for use of their toilet.	None available.
	There are no toilet or changing facilities in Nelson.	
New Tredegar	None available	None available
	New Tredegar Library	
Newbridge	None	None
		We had Public toilets in Newbridge but were closed 2015 we put in a request that we would clean and maintain, turned down by CCBC. it has been sold off to be turned into an hairdressing saloon which we have fair to many in the village. contacted Welsh assembly not interested until 2017 now this has come about its about time theleft hand knows what the right hand is doing ????
	Blackwood has one public toilet situated in the bus station. This is at least better than none.	Newbridge has no public toilets .
		Many toilets are closed between 5 to 6 pm, what does one do?

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	The only available toilets are in the Memo which I use but only when it's open.	As my husband is disabled there are no disabled toilet facilities at all in newbridge, there are no changing facilities for children & babies anywhere in newbridge the only place we could use a toilet is the Hotel, which I have never stepped foot in, the Memo when it's opened or the leisure centre, which is the other side of the village. We used to have toilets in newbridge but these are now being turned into a nail bar. Our toilets were close 4 years ago due to funding but why did Risca toilets have a refurbishment & ours closed. It seems a shame that our little village has lost our toilets as I think this is one of the reasons people don't shop in Newbridge. I would love to see toilets brought back to Newbridge.
	The only facilities at all are those in the Library.	
	None available	
	We have no toilets for local people or visitors in Newbridge a lot of men suffer from prostate problems and need to have somewhere to visit as well as young ladies with there issues,young families with children ,and the list goes on.it means that a lot of people bypass Newbridge so the local shops suffer for this .the council sold off our local toilet.to be used as a nail bar,I personally am a pensioner and I am told that Newbridge hotel is available ,this is not suitable,why would I have to go into a bar to use these toilets, and suffer the indignity of walking through crowds of drinkers.Iam advised that there are there are two more venues of which are both out of the village .this is not acceptable	We have no toilets in Newbrige or changing facilities.
	None known	
	Loccal pubs and clubs when they are open	
		I am not sure if the toilet I have used in the past is still open. I do not remember it being very pleasant though.
	There are no public toilets available	There are none available

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	Absolutely none available. Previously told that the Council had given money to three businesses in Newbridge in order for the public to use their conveniences. However, two of these , Suite Dreams and McDonalds, are quite a distance from the town centre and the third is The Newbridge Hotel which is not open in the mornings when the majority of people visit the decreasing number of businesses. Many elderly people avoid Newbridge due to lack of public conveniences and it is adding to the ever growing demise of the once popular town centre.	None available.
	Newbridge memo	
	The only toilets available to the public in Newbridge is the memo and these are well kept.	As stated above, the only option for public use toilets is at the memo; the accessibility to public toilets is very poor. For people who suffer with illnesses such as Crohns or IBS, accessibility to toilets is crucial so this is definitely something the council can improve
		No
		Cardiff
	McDonalds, leisure centre - not as much in town centre	Not many toilets about
		No
		Cardiff
	There are no appropriate, free to access toilets or changing facilities	See above
	None of your toilet facilities are friendly to someone with a visual impairment. Why do you not have roommates???	
Oakdale	The only facilities are in the local supermarket for changing	Not enough of them
Pengam	?	Closed down several years ago
Rhymney	Recently visited Crickhowell & pleased to report good toilet facilities available to visitors	There has not been any toilet facilities to residents or visitors in this or neighbouring villages/towns
	None	None
	We don't have public toilet facilities in Rhymney	We don't have any facilities
	Don't know	
Risca	Do not need to use them as we live in Pontymister and only go to supermarkets as 86yrs.	Not known

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	There is only one facility available in the village that I visit most often	One facilitates been closed and the size of the village more than one facility would be beneficial
	Risca Park toilets are fab	
	The toilets are of an age where to say they are in good quality I would be struggling to agree.	Because of their age the toilets are in very poor condition. In my opinion they are inadequate to meet the requirements of someone who like myself is disabled. It would be better to either rebuild them to modern building standards or do a full refurbishment to again bring them up to date.
	tesco	
	Very basic and need updating	
	risca libuary	
		The only public toilet in Risca, on Tredegar street by the park, needs updating.
	None	Insufficient facilities available. Poor quality for a Crohns sufferer
	The toilets in the library are kept clean and tidy. But they are only open during the library opening hours	The toilets by the park are usually very messy and can be dirty and smelly on occasions.
	there is only one public toilet available in Risca,	
		Risca park toulets
Tir Y Berth	None	None
Trethomas	None available	None available
		As a person with a disability I don't know of any public toilets in my area.
Wyllie	There are no toilets in my village at all and the ones in Blackwood are not always open. You have sold off Newbridge ones and knocked down pontywaun ones. There are inadequate ones.	There are no toilets in my village at all and the ones in Blackwood are not always open. You have sold off Newbridge ones and knocked down pontywaun ones. There are inadequate ones.
Ynysddu	What toilets?	Well we don't have any to be poor
Ystrad Mynach		

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	Tesco provides the facilities.	Disabled toilet facilities are OK for people who can transfer from a wheelchair to the toilet. However, there is nowhere within the whole of the borough, that I am aware of, that enables people who need to be hoisted onto a bench/bed for changing to do so. These facilities are available in Cardiff. We have Trinity Fields School in Ystrad Mynach and it is unacceptable that young people with the most severe disabilities from that school cannot be changed anywhere in the borough if they go out for a day trip.
		Ystrad Mynach Toilets at bus station are not open early mornings or late evenings
	Ystrad Mynach library when open	Ystrad Mynach bus station
	The toilet next to gafachinos is a good size and I feel safe using it as	
	Good facility next to bus stop	Only know of the one by bus stop
	Main bus stop toilets are great when open	
	Do not know, as I am disabled	I do not know as I do not use them
	The facilities opposite the library in ystrad mynach are just about adequate which is disappointing. However I appreciate the Authority is up against it financially and strives to keep the facilities open	Caerphilly is appalling but I understand new they are currently being overhauled.
		Facilities in Ystrad Mynach are limited. They should be available for most of the day and late into the evening. The public should not have to pay for the toilet facilities in the town
	If needing the toilet/changing facilities whilst out shopping in Ystrad Mynach I would use Tesco. They are generally quite clean and have the added facility of a baby changing area. The toilet facilities in Coffee 37 and Gaffacinios are both adequate and they do have a very small changing facility for children. Gaffacinios also has a accessible toilet, however the toilets here require a key to open and there are often cues.	There are no public toilets as far as I am aware in the town.

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	Unfortunately, the times when public facilities are most needed is 'out of hours', when the big supermarkets and stores etc. are closed. This however presents the problem of the need to staff the facilities for hygiene, safety and security. I appreciate the costs that this would involve. I would be willing to pay (per visit) for this facility if it were available during the evenings.	
	Don't know any near Penallta park especially with the use of the park for parkrun both Saturday and Sunday	
	Local authority facilities	
	There are none in any of the villages or towns	Ystrad is disgusting smelly and I don't feel safe using them
	Ystrad Mynach Library Café 37 Gaffachinos Tesco	

ANNEX 6: Comments by attraction or park

NOTE: Comments that are considered to be offensive or compromise anonymity have been removed.

Attraction	Good quality toilet and changing facilities	Poor quality toilet and changing facilities
Abertridwr Park	only available in park. not heard great things about these	n/a
Bargoed	There are no Good Facilities	many time I have had to go behind a tree or bush as no toilets available for use
Bargoed Country Park	None	See previous answer about disabled changing facilities.
Bargoed Library - Heritage Site	Good quality facilities are available at Bargoed Library where there are council staff where the library staff are always helpful be it with information, support, resources or just a smile!	
Bargoed Park	N/A	N/A
		Bargoed park!! Terrible!!!
Bryn Bach (Blaenau Gwent)	Bryn Bach Park have very good toilet facilities	
Bryn Bach	Bryn Bach facilities are very good	Facilities at Pen-y-fan pond are basic
Bus Station	none Keep them clean	always a mess / smells
Cae Twmpyn Park, Newbridge	None	None
The Visitor Centre - Caerphilly	None at the TIC	Station toilets at Caerffili train and bus station need redesign and referbishment
	Caerphilly gallery	
	Caerphilly Visitor Centre have improved	
	The Caerphilly toilets have been done out and they are very nice and clean. *Caerphilly town centre	
	The Twyn Caerphilly town centre	
Caerphilly Castle		Last time I visited Caerphilly Castle recently, the baby change

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		pull-down table was out of order!! So I had to change my baby on the solid surface next to the sinks! Also there was no soap in the ladies toilet
	Shop	No accessible toilets for people in wheelchairs, pushchairs
	Shop	No toilet for people in wheelchair or pushchairs in Caerphilly Castle
	No disabled adult facilities available.	Same as above.
Caerphilly Castle Grounds		Need upgrading
Crosskeys Park	Nothing!	Sometimes good, sometimes bad = smell and poo on the floor
Crumlin Park	?	?
Cwm Darren Park	In Cwm Darren toilet facilities are fine 10 - 4 at the visitor centre but this is closed October to March and in the evenings. Many people visit on fine summer evenings or in the winter but no toilets. Toilets are only available in one place yet it is a big park	
	In the cafe area there are toilets but not enough and there should be more at the opposite end of the park.	
	Nice park, good local cycle route	What are the facilities exactly? I have no idea. I visited in June on a Sunday day time and there were none. You would expect some facilities particularly if you are charging at the car park. Apparently my daughter visited recently in August and there was a toilet and café open. Where is the information about this so a visit can be planned? If I am cycling a distance to visit or am bringing my three young grandchildren, 2 in nappies, in a car to visit, I expect to find an open toilet and changing facilities at the very least, during daylight hours regardless of the time of

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		year. If the park is open so should the toilets be. If you want the local population to be active all year round then make it possible to have a wee when out please.
	They are clean and well cared for but only when the visitor centre is open	
Cwmcarn Forest And Visitor Centre	car park near cwmcarn vc adjacent ro bike hire	
	Toilets kept clean and tidy at all times	None
	Cwmcarn scenic are good ones	
	Cwmcarn scenic drive visitors centre is a good quality facility	Penyfan pond
	Cwmcarn Visitor Centre has good facilities when the centre is open. Unfortunately the facilities are not available when the centre is closed, even though the site is used regularly out of hours.	Sirhowy Toilets, near Full Moon - the lights didn't work last time which made using them dangerous.
Fleur-De-Lis Field	N/A	N/A
Islwyn Park	There are none available	
Llanbradach	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.	There is no toilets available, Llanbradach has a big park and a small village centre. Public toilets would be very useful to bring visitors into the village.
Llancaiach Fawr	the main building facilities are good overall.	sometimes the toilets are blocked and the seats are damaged in the education block.
Llancaiach Fawr, Pen-Y-Fan Pond	None.	As an adult with a physical disability, there is no where in the borough I can use the toilet, as I use an electric stand aid hoist. Also the space between the sink and the toilet is to close, there should be more room to access the toilet from straight on, as not everyone is able to transfer and/or use a tracking hoist.
Morgan Jones Park	Lovely park well maintained	Awful toilets
	There aren't any!	The toilets in Morgan Jones park

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		are absolutely disgusting, not fit for dogs never mind humans
	None	
	none	none
		Toilets are often blocked or out of toilet paper, toilets are often flooded and very dirty. No soap and no private changing access.
	None that I am aware of	Parks generally fall well below what I consider adequate facilities
	The toilets at The Old Library but you have to pay for food to use them.	The actual park toilets are horrible. Not pleasant for tourists or locals.
	Playground is very good.	
	I use the toilets in the Cafe the Old Library, they have done up the toilets in Morgan Jones park. I never seen these open when I have walked passed during the summer holidays. The old toilets were disgusting they were the old metal toilets. I am hoping that the new toilets will be open more soon.	Again never seen them open. I am not sure through are they still working on them?
		The toilet block is old, small and in need of refurbishment.
		Morgan Jones Park, park not easy for wheelchairs
	Nothing	Morgan Jones Park
	Old library cafe	
	There are toilets at Morgan jones park but the baby changing could be improved by increasing number of available cubicles & baby changing stations	
	The old library cafe have 2 good toilet and baby changing facility	Morgan jones park toilets have only been open once when i have been there.
	There aren't any. Most people use the facilities at The old Library as the toilets are so disgusting in the park.	The toilets at the park are absolutely disgusting.
	Library	Morgan Jones Park
	Toilets, paper towels, soap, toilet paper	Not sure
Nelson Bus	No toilets open in Nelson this is a	No open toilets at bus station

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Station	priority	
Nelson Park	None	Nelson park
Nelson Park And Ystrad Mynach Park.	At Nelson village - none. At Ystrad Mynach not 100% sure but have not had cause to use for self or grandchild.	See above
Newbridge River Walk To Abercarn	None available	
No Park In Gelligaer	No	No
Pandy Park Cross Keys		
Pantside	No	
Penallta Park	None	None
	None. Somebody with a medical condition that affects continence there is absolutely nothing available	One toilet in the warden office which is is one part of the park and often not open
		There is one composting toilet but a radar key is required as far as I'm aware.
		I think there is a single toilet at Parc Penallta but I'm not sure. It's placed in the open, near the main car park. I would be too embarrassed to use this even if it were a toilet.
	Cwmcarn has a visitor centre with facilities	No facilities at most of the country parks
	The Education Centre if you visit after 5pm is always closed, unsure if there are toilet facilities in there.	
	none	none
	none	none available anyway!
		None available!
	Not applicable.	
	I don't know of any	
	there are none available at the car park top of Penallta park where the pony is. I also visit Pen-y-fan pond and there is a good facility there	
Penalta Park, Cycle Path		
Penalta Park,		

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Cycle Path		
Pen-Y-Fan Pond	Toilets are in desperate for refurbishment.	Toilets are in desperate for refurbishment.
	There are toilets near the café...that is the only point.	The toilets are cold and dark and only open during certain times
	There are no good quality toilets at pen-y-fan	The toilets are at best adequate
		Toilets only available during summer weeks and in poor condition
	Not open all year round	
	None	Pen-y - fan pond toilets seem to open for short amounts of time
	None	Every time I visit the pond the toilets are closed. I don't ever remember going in them. I wait until I get home.
	Parking is very good. Restaurant very good Path around penyfan has been tar marked - good	Sometimes dogs are not under control
	Compared with most they are not too bad but would like to see them cleaned more often and a refurbishment plan put in place to maintain their appearance	Toilets at Pen-y-Fan Pond could be cleaned more regularly considering that you pay a fee for this carpark.
Penyrheol Park	None	None
	As far as I know there are none available, there are toilets in the bowling club but I don't think the general public may use these.	In Penyrheol Park there are no public toilet facilities at all, which there should be. The toilets that were there were removed and not replaced.
Pontllanfraith Children's Park	None	
Pontywaun	None	None
Rhymney Park		No toilets in rhymney park
	None available	None Available
Rhymney, War Memorial Park	There are none	There are none
Risca	Don't know	Don't know
	Toilets	
		Needs updating.
Riverside	There are no facilities	

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Walk Bedwas And Trethomas		
Senghenydd	None	There are no toilet facilities at senghenydd park
	None	
Showfield, Blackwood	None	Most parks within County Borough - but finance is the problem. Can we lobby AMs and do a business case to the Assembly.
	N/A	N/A
	N/A	N/A
	None available	None available
	Caerphilly excellent	Only facilities I know in Bargoed is Morrisons
Sirhowy Park	Toilets sometimes closed at odd hours... not always open til 5:00pm...	Rather old and dirty... could use improving/updating.
Taff Bargoed And Penallta	Cwmcarn scenic drive visitors centre	
The Big Cheese	The toilets located below the Tourist Information Centre were clean and accessible.	
The Visitor Centre - Caerphilly	Nice spacious accessible toilet and facilities at the Visitor Centre in Caerphilly	NA
	Not suitable for people with disabilities or special needs . Longer opening times are needed during the spring, summer and autumn months and weekends as the park is well used by families during these times.	The standards and facilities do not meet the toilets needs of the community
Trethomas Park	None	None
Waunfawr Park	Very limited and often primitive. Facilities throughout the borough	
		Not open often
	Toilets are never open in Waunfawr park	Toilets are never open in Waunfawr park
	None	None
	N/a	N/a
	None	See my previous comments
Wern Park, Nelson	None available	None available

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	None available.	None available.
	None there	None there
	There are no facilities available at Wern Park, Nelson.	
Windsor Avenue Park, Newbridge	None available	
Woodfieldside Playground	No facilities are available	No facilities are available
Ystrad Mynach Park		None available
		The toilets are there but need a bit more cleaning
	Ystrad Mynach RFC	N/A
	Ystrad Mynach Park Blackwood Bus Station	
	None	Ystrad Mynach Park
	None	None
	There is no cleaner There are needles over the floor There are always druggies or homeless sleeping in the toilets	They are never clean There is no toilet papers They are smashed
		The toilets are a disgrace, I wouldn't want to use them, I have tried on several occasions and they are stinking dirty! Not fit for purpose.
	None	None
	None available	None available

ANNEX 7: Tell Us More - Digest of Comments

General

<p>1. Crosskeys had toilets taken away 2. Retired and out of work people could be paid to check and clean fully accessible toilets 3. No private businesses in area of the few shops could be made to open to public 4. Now have train station where old toilets were mothers and disabled cannot use train loos.</p>
<p>A recent visit to Hereford was really impressive as they had information posters identifying where when and what facilities are available. Caerphilly borough has poor facilities for adults with disabilities. And there is a distinct lack of consideration for adults who may need. Hanging facilities. It's difficult enough to find appropriate clean safe spaces for those without any additional need!!!</p>
<p>A small charge towards better upkeep will help to aid fund the facilities and also deter drug users using the toilet area to inject themselves.</p>
<p>Adult disabled facilities needed in every toilet.</p>
<p>Always in a filthy state and have drunk people hanging around</p>
<p>Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.</p>
<p>As a disabled person having to use a mobility scooter I feel in Blackwood I am limited to the number of shops I can visit due to the high step to get in to them and the fact that none have adequate disabled toilets if any toilets at all. It would not be so bad if there was public toilets on the high street, and let's face it there is plenty of room for them to be built. It is having an effect on the trade as well because it pushes people like my self to have to stay away from the High street independent shops and go to the big retail outlets.</p>
<p>As a physically disabled individual there are no toilets I can use in the C.C.B.C area. I am only able to go out for 3 hours before I have to start making my way home to use the toilet, this has caused a lot of problems for me socially which has impacted on my emotional well being, imagine having to live your life around a clock! It isn't the best/healthiest way of life.</p>
<p>Bedwellty Cemetery toilet facilities are closed at weekends, just when it is most busy!</p>
<p>Being a Partially Sighted person I feel strongly that there should always be an attendant present. These days many people over 55 years old, both male and female, are suffering from eyesight problems. The Council needs to take this situation into consideration when providing public toilets. How many blind people will be able to fill in this survey? How does the Council consult these residents and ratepayers.</p>
<p>Blackwood Bus Station</p>
<p>Blackwood disable parking to far from the shopping area</p>
<p>Blackwood high street and pen y fan pond toilets are the only toilets I would visit... Both are needing refurbishment and regular cleaning</p>
<p>Blackwood only toilet open to the public is in bus station.</p>
<p>Caerphilly good, well marked signs for everything. Cwmbran quite good.</p>
<p>Cleanliness</p>
<p>Do not understand why is it that we have toilets in this village of Nelson but CCBC closed them. You should open them.</p>
<p>Don't know where toilets are situated or available. Shops have signs saying toilets for patrons use only.</p>
<p>Entrance to the toilets not wide for people in wheelchair or mob-scooter or prams. Spaces a bit small in the toilets, need wide open spaces.</p>
<p>Finding the toilets can be a problem</p>
<p>Friends and family have made it known that they find shopping in Blackwood stressful because of lack of toilet facilities. There is a common thought that most shoppers have to use the local Asda store for some of their shopping just for the use of the toilet facilities . This is quite a trek for people with mobility/health issues, or parents with, young toddlers, who are doing their shopping in the High Street. People shouldn't have the extra pressure of having to use a local pub, restaurant or shop when there is only a need to use their toilet facilities.</p>
<p>Haven't got one that I know of</p>

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I am disabled and I have not visited Blackwood for ages because much of the town is inaccessible.
I am VI and all of the available toilets discriminate against me. Why haven't you had roommate fitted in any of them??
I cannot answer this because I try to use café facilities
I have a medical condition and needs to be able to use a toilet without much warning and it is unacceptable that there are no facilities available. I would be prepared to pay to use a toilet.
I have a medical condition that affects continence and often need to use toilet facilities. There are no public facilities anywhere in the village and in the local park (Wern) again zero. You have to use a bush in the park (I jest not) or if you need to use the loo in the village you simply have to rush home. This is unacceptable with the number of residents in Nelson now (and increasing). We talk about free sanitary products being made available but basic toilet facilities are completely overlooked! Only in Britain
I have a medical condition which impacts on my bowels. There are certain places such as parks which I do not feel comfortable with visiting due to the lack of provision for toilets.
I have none
I have used the public facilities at the Bus Station in Blackwood in the day time though several times they have opened later than usual which meant a trip to the cafe where I had to pay 50p for the use of their toilet.
I haven't experienced any issue to date
I hope this local strategy produced by CCBC will give realistic answers to the need for facilities and under the Future Generations Ad, wellbeing should now be improved. I am a Nelson Community Councillor, CCBC closed our available toilets at the bus station, even after petition of over 480. I sincerely hope that the public facilities grant which was introduced a few years is NOT reinstated as it failed then although the money given by WAG was never entirely used up and was a COMPLETE FAILURE.
I need a changing table and hoist in order to change my 12 year old who's complex needs. There are no appropriate facilities in the area that I know of, if we went out he would either have to sit in a soiled nappy or I would have to go home to change him.
I often walk around my local area for exercise but will plan a route where I can use a toilet, however, this is usually having to call in on a relative as the toilets are not convenient or open.
I personally don't mind having to buy a coffee in order to use the toilet. Similarly if public toilets had a charge of 20p per use I would not mind paying it, as long as they are maintained properly and located in the place where most needed. For example, there should be one at the top of Penallta park, in the car park. I also would like to suggest that whenever you identify the complete list of toilets provision in the borough you could also look at the possibility to provide also a water fountain in the same place that can be used to refill bottles (to reduce plastic bottles use and waste) and adequate waste bins.
I think a small charge could be applied to provide an attendant at the toilets for safety and cleanliness.
I think most residents in Caerphilly have to rely on using toilets in shops or pubs as there are generally not enough public toilets.
I visit Blackwood but have no idea where the toilets are, if there are any. This puts me off visiting. Only one I found was in upstairs market area, not very nice. Where the towns are hilly or long there should be toilets at each end if viable as people with children, older people, and those with medical conditions may find a long uphill walk a big problem.
I would rather pay a small fee and the facilities be cleaner.
I would willing to pay for a disabled toilet if they were available
If public toilet facilities are in good order and regularly cleansed, then paying is justified.
If there are charges applied for toilet facilities then they should be well maintained, on a cleaning schedule that is supervised on a regular basis and that there are refurbishment programmes put in place to maintain quality standards at all times.
In the current economic climate I feel that it is an unnecessary expenditure. Whilst I agree that toilet and changing facilities should definitely be made available for disabled users, I feel that there are enough businesses/libraries etc within towns and villages where people can use the facilities if needed.
It is a disgrace in today's age that we in Newbridge have no facilities of any kind.
I've heard Blackwood toilets are not safe in the evenings, they also smell.
I've noticed the decline in toilets at the visitors centre at Caerphilly town since it was unmanned. The conditions are often smelly and the sanitary bins don't appear to be emptied at regular intervals. Towns

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in North Wales charge 20p + the toilets are in good condition and well maintained!
Many of these questions are difficult to answer on behalf of an organisation from a nelson perspective we would welcome the reinstating of the toilets and totally disagree with them being disposed of for commercial means there should be an extensive network of toilets across the borough and in every village to encourage visitors and regeneration of our town centres if toilets in commercial properties are to be considered then the facilities available, accessibility, appropriateness and opening hours should be primary considerations this is a personal observation: if toilets are to be made available in public building please ensure you include community centres
More baby changing facilities need to be set up with more baby changing cubicles with baby changing stations
My Dad has a colostomy bag and needs to change regularly, there simply isn't enough facilities available or clean enough.
Nelson bus station needs toilets for residents and visitors.
Nelson is a very busy village with a lot of through traffic, as businesses we need people to shop in the village, they don't stop as there no public facilities!
Nelson's public toilets were shut down without regard for residents needs, in particular the elderly and young children and those having medical conditions. When the library is open I have used the facilities there but the library is not open till 10.00 am and closed all day Tuesday and Thursday and most of weekends. The nearest public toilets are at Ystrad Mynach and they are of poor standard and of no use if you're visiting Nelson. Public toilets are not a luxury - they are a necessity and the lack of them can be very distressing for those in need.
Never open when needed
No park
No toilet facilities in Aldi or Lidl and feel there should be because we do not know of any public toilets. After shopping one often feels the need of a toilet - feel there should be toilet in both Aldi and Lidl.
none
None available in Nelson (unless the Urdd is here!)
None in Newbridge, a town with a large population of elderly people and school age children
Not always clear signage including distance from a sign even if there is one. Metal toilets are horrible, particularly for ladies to use. The move to free toilets meant reduced quality eg not all cubicles in use, broken locks, litter BUT they should be free. Lack of baby changing for unisex use. Cardiff has some. Small towns don't. Closure of toilets has been a problem, particularly if you have a disability like myself. Surely against Equality Act 2010????
Not aware where they are provided
Not enough, all been closed down
Not knowing where they are situated, too many steps or steep walks to access them or simply not available at all as in Nelson which is disgraceful considering that they are situated at the bus station which is frequently used by elderly, disabled and people with children.
Pen y fan pond dirty and close early Disabled padlocked in parc Penallta
Provide some free easy to use toilets
Public toilets in Nelson have closed. They were conveniently located next to the bus station. Since they closed I no longer travel by bus.
Q12 - these could try and be resolved
replied previously
See answer about disabled changing facilities
Shop or cafe toilets are for paying customers only, always says on the doors. We need more toilets that are cleaned throughout the day, at the top and bottom end of Blackwood town, disabled and baby change toilets too.
Some of the toilets none lock properly
Some shops in Caerphilly have signs up saying toilets are only for paying customers. There aren't enough baby changing facilities, especially ones that include a changing table and a toilet for parents to or older siblings to use .
Suffer with ibs do can't visit attractions if no facilities available
The £500 toilet refurbishment scheme for high street retailers should have been marketed better

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<p>The closure of public toilets is a disgrace. There are people who are afraid to go shopping in Newbridge and elsewhere because of the lack of toilet facilities. It is all very well closing things to save money but little thought seems to be given to the everyday needs of ordinary people. Towns, villages and parks are impoverished places because of toilet closures.</p>
<p>The lack of public toilets in Newbridge is shocking. Considering people suffering with Crohns or IBS, knowing that no public toilets are available, this can heavily influence their choice on where to visit as access to toilets is something crucial for their daily activities. This is similar for baby changing facilities, parents need a clean and accessible environment for their children.</p>
<p>The Morgan Jones Park toilets are covered in graffiti and the floors have lots of pee all over the floor</p>
<p>The one in Ystrad Mynach Park is not always open and the one in Caerphilly town centre is not easy to find for a visitor.</p>
<p>The toilet facilities in Nelson are a particular concern to me. Recently I had items delivered by two different companies and the van drivers asked to use my toilet. This is putting residents at risk. I was certainly taken by surprise. I didn't know who these people were. Because of the time of day there was nowhere available. The library is not open every day and the shops haven't public toilets. This also brings to attention the fact that because there are no toilets people have been seen urinating in the car park which is behind the toilets. Surely this is unhealthy and unhygienic. It should not be up to the shop keepers to provide these facilities. It is down to Caerphilly council to provide this service. What do we pay our council tax for.? We have a bus station that is always busy with coaches picking up holiday passengers and bus drivers that can't leave their passengers so they can go looking for facilities.</p>
<p>The toilets in Nelson are closed which should be opened.</p>
<p>The toilets in Ystrad Mynach Park rarely seem to be open.</p>
<p>The utter lack of any Changing Places facilities for the children and young adults I foster who are doubly incontinent and I end up having to change them on the floor of a toilet - quite disgusting.</p>
<p>The village of Nelson badly needs the toilet facilities to be reopened for all ages including people who are incontinent and people who travel by bus, including young children. I certainly would not ask to use the facilities of local businesses.</p>
<p>The village of Nelson needs toilet facilities. It is a busy village with a busy bus station and requires amenities to ensure that visitors have access to facilities for their needs. Without these I feel that local business could suffer. I would not ask to use business facilities and understand that they would not want any member of the public using their staff facilities either.</p>
<p>Their needs too be more done about hygiene and contamination off toilets and make them look and feel much more welcoming, and cleanse them regularly through the day</p>
<p>There are a lot of children using waunfawr Park, the toilets are not opened often enough</p>
<p>There are clearly not enough toilet provision in Blackwood. We currently have a footfall of in acees of 30,000 people per week yet only have a couple of toilets located at the Bus Station which is accessible via an incline. This to me is extremely poor and I believe reflects badly on CCBC.</p>
<p>There are just not enough facilities in the borough</p>
<p>There are no facilities as far as I am aware to change disabled adults, such as hoists necessary. I understand that people changing disabled adults sometimes have to resort to changing them on the floor of public toilets or changing rooms. This is degrading, unhygienic and, quite frankly, dehumanising. This needs addressing in my opinion. I have no direct experience of this myself but it is something that other people have been affected by.</p>
<p>there are no public toilets that I know of in the borough where I regularly go , you rely on stores</p>
<p>There are no signs to toilets in Caerphilly Town Centre (though not open at the moment anyway). How are tourists supposed to find them? There needs to be signs outside the castle, train station and Twyn Community Centre.</p>
<p>There are no toilet facilities in Rhymney or Pontlottyn</p>
<p>there are none, end of. CCBC started to close toilets about 12 years ago. There were toilets in Pontllanfraith, Maesywmmmer and Newbridge and if you went out for a drink and walked home, you knew there would be a toilet available if you needed it. Women cannot pee behind trees. Very often I have stopped going places because there are no toilets. CCBC should stop paying Mr O'Sullivan for not doing any work, recoup the money from him (for the last 6 years) and open up some more public toilets.</p>
<p>There are not always toilet facilities available at certain locations and other locations which have facilites are often dirty and smell. There is often water all over the floor. All public toilets should be</p>

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maintained and have an attendant as this would deter people from vandalising the facilities, or at least someone who checks on them periodically throughout the day and they could also have CCTV outside the toilets so it can be seen who enters and leaves the premises so if they were vandalised between checks it would be easier to see who vandalised the premises.
There are now many villages with no toilet facilities whatsoever.
There are only two toilet facilities in Blackwood, both are at the opposite ends of town, one in the bus station and the other in Asda supermarket.
There are too few of them
There aren't enough of them. If you have young children or a bowel condition it stops you going to places or means you'd rather go to bigger town centres instead.
There is a need for toilets in the main car park on crescent road where visiting coaches park especially in the summer period
There is only one in Caerphilly town centre at the visitors centre and they are not open 24/7
There should be better signage to indicate where public toilets are situated. I think people would not mind paying 10p or even 20p providing the facilities are of a high standard.
There should be public toilets in areas that a fair number of people visit In the lower Ennis of Caerphilly there should be Public toilets available and not reliant on shops and cafes
There should be signs on the disabled toilet to say not all disabilities are physical. I suffer from Chrons and sometimes require to use public disabled facilities but feel embarrassed using disabled toilet because I don't have physical issue
There's not enough
They aren't clean they aren't
They aren't clean, they aren't safe They don't lock
They closed it down
They need to be visible preferably in the high street or just behind, monitored, accessible, clearly signposted
Toilet facilities in shops should not be relied upon they are a business and are provided only for customers. Some libraries don't have public toilets. The facilities at our parks such as Ystrad park or Penallta and Parc Cwm Darren are abysmal due to being closed or absent all together and deter people from visiting. I should be able to visit a park in February on a Sunday and be able to use the loo, and know that if there is a loo it will be open. No toilet facilities discourage many people from visiting, and I am sure the public would visit more if their basic human needs are accounted for in an accessible, free toilet with changing facilities. They should be open during daylight hours at least all year round, 8am to dusk, in all substantially sized kids play parks (Ystrad, Morgan Jones Park) and absolutely all the open parks such as Penallta. It is shocking that we have no loos in Penallta, how do you expect a family to visit for any length of time? Or anyone at all? If I am cycling miles to get there I need a loo, not a bush, or I may as well cycle elsewhere. Also, people do leave their homes and visit these places in winter months, so we should be able to access toilets then, not just in summer.
Toilets are always dirty
Toilets can often be difficult to find, if the village even has them, ie, Blackwood and Newbridge... Please open and properly maintain the toilets in these two towns.
Toilets have been closed in Machen & Trethomas, nothing from N'port to Caerphilly. People have stopped their cars and peed in my garden! There should be a disabled toilet at Castle Court and in the middle of town Glanmores keep the key by the till, customers only have access.
Toilets need to be single sex. This is permissible under the exemptions provided by the 2010 equality act.
Toilets not being cleaned often enough. Not sufficient supplies of toilet paper, soap, hand towels.
Toilets should be family friendly. Toilets should be sex specific and not gendered. Safe spaces need to be available to vulnerable women and girls ..
Toilets should be provided by the council and free to use, we pay an extortionate amount of money each year in council tax and many residents don't feel we get value for money
Toilets throughout the borough have disappeared leading to people urinating in back lanes
Too few public facilities on the high streets. Others are dismal.
Too few toilets and short opening times. Not enough paper. Broken locks. Dirty conditions. And worst of all no soap, cold water and no drying facilities. They're really only suitable if you're desperate (if you can

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find one that isn't locked)
Try running the gauntlet of visiting the Newbridge Hotel when there are drunken members of the public outside the hotel. You don't feel safe and it is definitely not acceptable for children.
Visitor toilets at Crescent Road Car Park for visitors and coach groups would be extremely useful. They would need to be open from 9.30am - 6.30pm every day in summer and shorter hours in the winter.
We desperately need a changing place for people with disabilities to use. It is unfair that those who require hoists and larger changing tables are unable to go out for more than a few hours as there's no where for them to go to the toilet. There isn't even one in the whole county! Completely discriminatory.
We don't have any
We haven't got any
We need more
We need to educate traders and small business in towns - but some will ask for a bounty and if there is no money we will have a problem. The free bus from Blackwood Bus Station to Asda allows shoppers to use the toilets and facilities there.
When the YM Christmas Fayre takes place near the community centre at Siloh the public tend to use the toilets at the centre instead of using the public toilets by the library in the town, the public ones need to be more attractive and clean. It would be good to have toilets at the train station at YM as it is far from the toilets in YM pan mae ffair Nadolig Ystrad Mynach yn digwydd o gwmpas Canolfan Cymunedol Siloh, mae'r cyhoedd yn tueddu defnyddio toiledau y Ganolfan yn lle mynd i'r rhai cyhoeddus ger y llyfrgell yn y dref - mae angen i'r rhai cyhoeddus bod yn fwy atyniadol a glan. Byddai'n dda cael toiledau wrth ymyl gorsaf drenau Ystrad Mynach gan ei fod yn bell o'r toiledau yn Ystrad Mynach.
window badge system needed for private premises
With having to care for disabled person lack of provision is a major headache when out
With the exception of supermarkets I feel it is impossible to access a toilet in an establishment such as a café or restaurant without being a paying customer.
Would be very interested in knowing how many like myself would look for a 'supermarket' where their toilet facilities could be accessed.
You can't use shop or restaurant facilities if not a customer.

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Responses relating to protected characteristics

After I reached over 70 I became invisible to most people and although I ask and was promised help from social services for a hand rail so that I could use my stairs at home - I was told I would have to wait up to 12 weeks for one to be fitted I am still waiting over a year later for it to be installed. No one cares anymore
Age and disability
Age and disability.
Age, health conditions and disabilities are affected by not enough toilet facilities available in many places throughout the borough
All of the above
Any toilet which has thought about people outside of the average. Such as trans people, intersex people and people with disabilities is a good toilet. People like us shouldn't be an afterthought. We should be baked into the foundations of these spaces.
as concerned neighbours of elderly and mothers/fathers locally and self when caught short as we have to visit toilets more frequently
Being a lady with of a certain age with bladder issues I always have to know where the nearest toilet is.
Disability
Disability (my husband is also disabled)
Disability.
Disabled friends and family
First question in this survey is directing me to think purely of one location only. As I use multiple towns in the area as do most other people, you have inadvertently made us to think more narrow minded on future questions and not of the whole borough.
Gender, disability, age and parent!
Happy to give my views on this subject
Honestly?
I am over 65 and have bad knees so mobility is an issue as is using low level toilet pans
I am sight impaired
I find it embarrassing and degrading if I cannot find a public toilet should I require changing, it takes away my independence and makes me feel like a prisoner in my own home.
I have a continence disability so public toilets are so important to me and a necessity for me in my decision as to whether I go out and/or visit a destination.
I have a disability and sometimes need to use s toilet immediately. Also for the elderly people I've spoken to in Blackwood town.
I have a disabled parent and small children and there are never enough facilities available.
I have a Prostate problem that means I sometimes need toilet facilities fairly urgently. The lack of public toilets in places like Newbridge mean that I can no longer visit using a bus as I may need to sit in the back of my car and urinate into a special bottle.
I have a weak bladder due to previous operations and the close location of toilets are a real problem. Additionally the lack of toilets in Blackwood especially at night is disgraceful on the basis that many people are caught short leaving licensed premises, though there are no public toilets open at all at night in the centre of town.
I have responded to this survey because I have a baby and toddler and changing facilities are not always readily available. Also many toilets have a pull-down change table in the ladies toilet and you often can't fit the pushchair in the cubicle . This makes it extremely difficult to use the toilet myself when I am out on my own with my children.
I have two children and am disabled myself - the lack of facilities is terrible - if you charged a small fee like they do in Europe and provided clean toilets which are kept well I'm sure people would pay or do a key system which is supplied to residents like the disabled key system - I shouldn't feel unsafe going to a toilet and the stench is terrible
I have visitors who have a disabled adult who requires clean safe facilities when visiting & this important issue is overlooked.
I have young children, a transgender child and my husband has Crohns disease. This might have influenced my answer.

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I just think that Caerphilly council over yrs ten to have closed or taken away the toilets in Caerphilly area no where on can use the toilets
If the council could remind the public that trans people have the PC of gender reassignment and, as such, it is unlawful discrimination to bar them from accessing toilet facilities of their gender that would be great. A periodic reminder is a pretty good thing as it does slip some people's minds.
I'm gender neutral. Sooo
Influenced negatively due to my age and disability.
Is there no end to this nonsense?
It has been influenced due to the fact that I am female. Due to obvious differences between the sexes the availability of public toilets are a particular concern for women. We need to sit down in private to urinate. We are more likely to have children with us that need to be changed or breast fed. We menstruate and should be able to deal with that outside of the home. A lack of public toilets particularly impact on women.
It is important to retain sex segregated toilets to be inclusive of women and men who are religious.
Mother of teenage child with asd and ibs
My age so was unable to answer some questions.
My daughter has severe cerebral palsy and were are very restricted about where we can take her for days out in the Caerphilly Borough.
My husband's Ulcerative Colitis
my response is somewhat influenced by my age. As a pensioner my need for good facilities is most probably greater than a younger person.
My responses have been influenced by having 2 young children. It was really difficult finding somewhere to use the toilet when my children still used a pram or buggy. There are very few places where an adult or older sibling who are too young to go to toilet alone can use the toilet that also have room for a buggy.
My responses to this survey is influenced by my physical disability.
None of these apply to me. Most people just want toilet facilities and are not influenced by politically correct reasoning. Whatever happened to good old common sense.
None.
Registered Partially Sighted, Night Blind.
Sex is a protected characteristic under the 2010 equality act - why isn't it listed here?
Sex is a protected characteristic. Why is this not included in the list? Sex is not the same as gender. Please ensure that single sex toilets are provided.
Thanks for standing against anti-trans bigots regarding toilet usage.
This survey is very relevant to all ages and has been needed for quite a while, since many of our local toilets have been closed or vandalised.
woman
yes, isn't it always with CCBC
Yes. My response is influenced by my age. In order for me to be less socially isolated and be able to visit my local village, I would benefit from having a public toilet made available.

